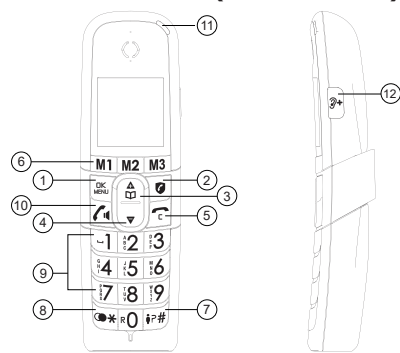# Alcatel
XL785 / XL785 DUO

QUICK GUIDE(EN)

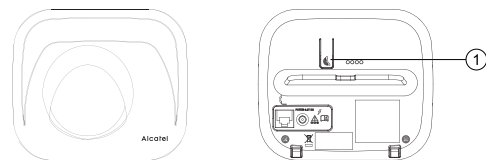## 1. GETTING TO KNOW YOUR PHONE
1.1. Handset Overview (Alcatel XL785)

1. $\frac{OK}{MENU}$
   In idle mode: Press to access the main menu.
   In sub-menu mode: Press to confirm the selection.
   During a call: Press to access Intercom/ Phonebook/ Redial List/ Call List.

2. ☎ *
   *In main menu mode: Press to go to Call Block Setting menu
   In ringing mode: Press to block incoming call*
   if **Block Set.** is set to ON

3. △☐
   In idle mode: Press to access the phonebook.
   In menu mode: Press to scroll up the menu items.
   In Phonebook list / Redial list / Call List:
   Press to scroll up the list.
   During a call: Press to increase the volume.
   In ringing: Press to increase the ringer volume.

4. ▽
   In menu mode: Press to scroll down the menu items.
   In Phonebook list / Redial list / Call List:
   Press to scroll down the list.
   During a call: Press to decrease the volume.
   In ringing: Press to decrease the ringer volume.

5. ☎c
   During a call:
   Press to end a call and go back to idle screen.
   In menu / editing mode:
   Press to go back to previous menu.
   In menu / editing mode:
   Press and hold to go back to idle screen.
   In editing / predialing mode:
   Press to clear a character / digit.
   During ringing: Press to set ring volume off.

6. **M1, M2, M3**
   In idle mode /During a call:
   Press to dial pre-recorded number stored in Direct Mem.

7. **#** key
   Press to insert #
   In idle mode: Press and hold to access the call list.
   In predialing mode / during a call:
   Press and hold to insert pause.

8. **✻** key
   Press to insert *
   In idle mode: press and hold to access the redial list.

9. ALPHANUMERIC KEYPAD
   Press to insert a digit / character / * / #
   0 key in predialing / number editing mode:
   Press and hold to insert a flash
   1, 2, 3 key in idle/off hook mode, press and hold to dial the stored direct memory number.
   0 key during a call:
   Press and hold to start conference call
   (in intercom mode).

10. ☎
    In idle / predialing mode : Press to make a call.
    In Redial list / Call List / Phonebook entry:
    Press to make a call to the selected entry in the list.
    During ringing: Press to answer a call.
    During a call: Press to switch to speaker mode.

11. HANDSET LED 🔆
    During charging: On steadily.
    In ringing mode / Paging mode: Flashing quickly.
    When new voice mail: Flash slowly

12. AUDIO BOOST 𝌆+
    During a call: Press to audio boost on/off
    (inactive in speakerphone mode).

1.2. Base Station Overview

1. ☎
   Press the Page on the base station to page your handset. It will ring for approximately 60 seconds.
   Press and hold ☎ on the base station for about five seconds, the base station will enter into registration mode and is ready for handset registration.

1.3. Display Icons and Symbols

CLAUDIA
1234567890

📵 On indicates either Call Block Setting is set to ON or Block Anonymous Setting is set to ON.

📶 Steadily on when the handset is in range of the base.
Flashes when out of range of the base or not registered to the base.

☎ Steadily on indicates a call is in progress.
Flashes when there is an incoming call.

🔊 Indicates that handsfree is being used.

⏰ Steadily on when an alarm is set.
Flashes when the alarm time set before reaches.

📞 Indicates when there are received new Voice Message Waiting (VMWI) not yet read.

🔕 Indicates that the ringer is switched off.

🔋 Indicates when the battery is fully charged.
Whole icon flashes when the battery performs initial charging.
Internal block icon flashes when the battery is in final charging stage.

🔋 Flashes when low battery power level is detected.

📞 On indicates it's a new call which has not been read in call log and * will be shown in the end of call number or name. After read, * will disappear.
Flashes when the call list is being accessed.

𝌆+ On indicates audio boost is on (earpiece of handset will be louder).

📖 Flashes when phonebook is being accessed.

📑 Flashes when redial list is being accessed.

Hearing Aid Compatibility:
- Special feature which helps to eliminate background noise and interference when you use this telephone with a hearing aid.

2. PRECAUTIONS
The signal quality will depend on the location and environment of the base and handset.
Position your XL785 away from sources of excessive heat (radiators, direct sunlight, etc.) and protect it from vibrations and dust. Never allow your telephone to come into contact with water or other liquids, or with aerosols. To reduce the risk of interference and optimize reception, take particular care not to install the base in the immediate vicinity of windows, large metal objects, reinforced concrete, televisions, music centres, halogen lamps or heating devices, fluorescent lighting, burglar alarms, microwave ovens, computers, etc.
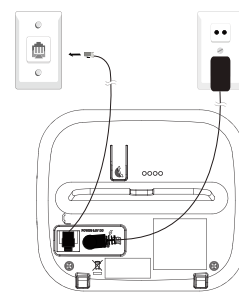This telephone requires an electrical power supply in order to function.
To clean your XL785 use an antistatic cloth lightly moistened with water.

3. INSTALLING YOUR PHONE
3.1. Connecting the Base Station
1. Plug one end of the telephone line cord into the telephone jack on base bottom.
2. Plug the small end of power adapter into a power jack on base bottom.
3. Plug the large end of power adapter into a wall power outlet.
4. Plug the other end of the telephone line cord in to the telephone jack or micro-filter.
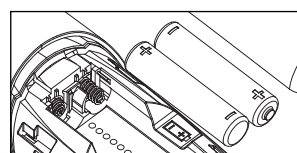5. Always use the cables provided in the box.

If you have broadband service, a micro-filter (not included) is required.

3.2. Installing and Charging the Batteries
1. Slide down to open the battery compartment cover.
2. Place the 2 batteries as indicated.
   Pay extra attention to direction of Respect polarity.
3. Slide the battery compartment cover back.
4. Put the handset on the base and charge for 8 hours before using the handset for the first time.
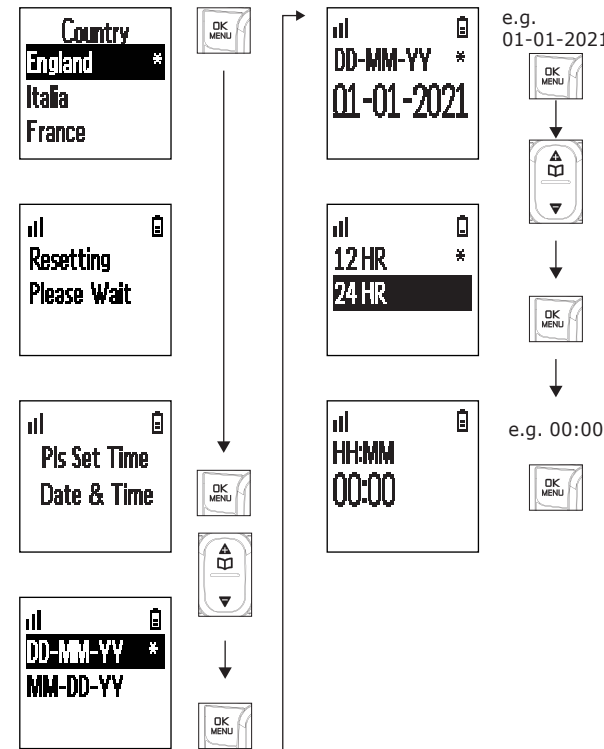   The handset will give a beep when it is properly placed on the base or charger.
Notes:
1. Use only NiMH rechargeable batteries.
2. If the handset will not be used for a long time, disconnect and remove the batteries to prevent possible leakage.

3.3. Connecting the Charger(s) (for Duo/Trio models)
Plug the power adapter into a 230Vac, 50Hz mains socket.
After first time power up (base unit is connected to AC mains), welcome mode (country) will appear on the screen:

Country
England ✻
Italia
France

Resetting
Please Wait

Pls Set Time
Date & Time

DD-MM-YY ✻
MM-DD-YY

DD-MM-YY ✻
01-01-2021 e.g. 01-01-2021

12 HR ✻
24 HR

HH:MM
00:00 e.g. 00:00

Note: For Duo or Trio versions, all you have to do is configure a single handset, the other handset (s) will be automatically set identically.

Change language (Handset)
1. Press $\frac{OK}{MENU}$ on the handset in idle mode.
2. Press △ or ▽ to select "**HS Settings**"(1), then press $\frac{OK}{MENU}$.
(1)

EN	FR	DE	IT
HS Settngs	Régl. Comb.	Mt-Einstel.	Imposta Port
NL	ES	PT	
Handset Inst	Conf Telef.	Config. Term	

3. Press △ or ▽ to the menu "**Language**"(2), then press $\frac{OK}{MENU}$.
(2)

EN	FR	DE	IT
Language	Langue	Sprache	Lingua
NL	ES	PT	
Taal	Idioma	Idioma	

4. Press △ or ▽ to the desired language, then press $\frac{OK}{MENU}$.

4. USING YOUR PHONE
4.1. Make a Call
4.1.1. Preparatory Dialing
Enter the phone number and press ☎ to dial the number.
Press ☎c to clear the entry.
4.1.2. Direct Dialing
Press ☎ to take the line and enter the phone number.
4.1.3. Dial from Direct Memory Keys
In idle or off hook mode,
Press **M1, M2** or **M3** to dial the stored number.
Press and hold ▽1 / ▽2 / ▽3 to dial the direct memory number. You have to store number to the related key first. See section 8.3 for reference.
4.1.4. Call from the Redial List
Press and hold ✻ to access the redial list and press △/▽ to select the desired redial number.
Press ☎ to dial out to the selected redial number.
4.1.5. Adjust Earpiece and Handsfree Volume
There are 5 levels (Volume 1 to Volume 5) to choose from for each of earpiece and handsfree volume.
During a call:
Press △/▽ to select volume 1-5. The current setting is shown. When you end the call, the setting will remain at the last selected level.
The current volume is displayed on the screen.
When you end the call, the new volume setting sound remains valid for subsequent calls.

For the sound level of the handset, if this is not loud enough, press 𝌆+ , the audio boost will be activated (+10dB). To turn off audio boost, press again the key 𝌆+.

5. PRIVATE PHONEBOOK
Your phone can store up to 100 private phonebook entries with names and numbers. Each phonebook entry can have a maximum of 24 digits for the phone number and 12 characters for the name.
You can also select different ringtones for your phonebook entries. Phonebook entries are stored alphabetically by name.

5.1. Add a New Phonebook Entry
In idle:
1. Press △☐ to access the phonebook. OR
   Press $\frac{OK}{MENU}$ and △ / ▽ to select **Phonebook** main menu item and then press $\frac{OK}{MENU}$ to access the phonebook.
2. Press $\frac{OK}{MENU}$ to select **Add New**.
3. Press $\frac{OK}{MENU}$ to enter the name.
4. Press $\frac{OK}{MENU}$ to enter the number.
5. Press △ and △ / ▽ to select the desired ringtone for your phonebook entry.
6. Press $\frac{OK}{MENU}$ to confirm the melody,
7. Press △ or △ to select VIP X or VIP √.
8. Press △ to confirm to save it as normal contact list (VIP X) or save it in VIP list (VIP √).
   Note: ! appears in the end of name of VIP entry.

5.2. Call from the Phonebook
In idle:
1. Press △☐ to access the phonebook. OR
   Press $\frac{OK}{MENU}$ and △ / ▽ to select **Phonebook** main menu item and then press $\frac{OK}{MENU}$ to access the phonebook.
2. Press ☎ to dial out to the selected phonebook entry.
   Phonebook is stored in base unit which is shared with duo, trio handsets.

6. CALLER DISPLAY (NETWORK DEPENDENT)*
This feature* is available if you have subscribed the Caller Line Identification service with your telephone service provider. Your phone can store up to 50 received calls with date/time information in the Call List. The number will be shown on the LCD when the phone is ringing.
If the caller number is disabled to send caller information, "**Withheld**" will display.
If the caller number is not provided, "**Out of Area**" will display.
In standby, if three unanswered calls are received, "**3 New Calls**" will be displayed.

6.1. View the Call List
All received calls are saved in Call List with the latest call putting at the top of the list. When the call list is full, the oldest call will be replaced by a new call.
The unanswered call which has not been read is marked with 📞.
1. Press and hold **#** key. OR
   Press $\frac{OK}{MENU}$ and △ / ▽ to select **Call list**, press $\frac{OK}{MENU}$.
2. Press △/▽ to select the desired entry.

6.2. Call from the Call List
In idle:
1. Press and hold **#** key. OR
   Press $\frac{OK}{MENU}$ and △ / ▽ to select **Call list**, press $\frac{OK}{MENU}$.
2. Press ☎ to dial out to the selected phonebook entry.

7. REDIAL THE LAST NUMBER
You can redial up to 10 of the last numbers called.
1. In idle mode, press and hold ✻ key to access the redial list.
2. Press △or ▽ to browse the redial list.
3. Press ☎ to dial the selected redial number.

8. PHONE SETTING

8.1. Set the Ringer Melody for Internal/External Calls

1. Press MENU/OK and ▲/▼ to select **HS Settings**.
2. Press MENU/OK and ▲/▼ to select **Ring Setup**.
3. Press MENU/OK and ▲/▼ to select **Int Ring** or **Ext Ring**.
4. Press MENU/OK and ▲/▼ to select the desired ringer melody from the melody list.
   Note: The respective ringer melody will be played while browsing the melody list.
5. Press MENU/OK to confirm.

8.2. Set the Ringer Volume

1. Press MENU/OK and ▲/▼ to select **HS Settings**.
2. Press MENU/OK and ▲/▼ to select **Ring Setup**.
3. Press MENU/OK and ▲/▼ to select **Ring Volume**.
4. Press MENU/OK and ▲/▼ to select the desired ringer volume (a total of 6 ringer volume levels including **OFF**).
   Note: The respective ringer volume will be played during your selection.
   If **OFF** is selected, 🔇 icon will display.
5. Press MENU/OK to confirm.

8.3. Set the Speed Dial

1. Press MENU/OK and ▲ or ▼ to select **Direct Mem**.
2. Press MENU/OK, and then press the memory key M1/M2/M3/< KEY 1>/< KEY 2>/< KEY 3>.

For M1/M2/M3:
1. Press MENU/OK to input name
2. Press MENU/OK to enter number
3. Press MENU/OK to browse the melody list, and then press MENU/OK to confirm the melody.
4. Press ▲ or ▼ to select VIP X or VIP √.
5. Press MENU/OK to confirm to save it as normal contact list (VIP X) or save it in VIP list (VIP √).

For < KEY 1>/< KEY 2>/< KEY 3>:
1. Press MENU/OK to input number, and then press MENU/OK to confirm.

9. REGISTRATION

Your handset and base station is pre-registered.
Up to 4 handsets can be registered to a single base station.
If for some reason, the handset is not registered to the base station ⪼ flashes even when the handset is near the base station).

1. Press and hold 🔔 on the base station for about five seconds, the base station is entered into registration mode.
2. Press MENU/OK and ▲/▼ to select **Registration**.
3. Press MENU/OK and select the destination base you would like to register to.
4. Press MENU/OK and you are requested to enter the 4-digit system PIN.
   Enter the 4-digit system PIN (default PIN is 0000).
5. Press MENU/OK to confirm.
If the handset registration is successful, you will hear a confirmation tone and the ⪼ will stop flashing.
If the handset registration is unsuccessful, the ⪼ will still flash.

10. CALL BLOCK

This telephone is built-in with Smart Call Block feature*.
This feature will help you avoid nuisance calls by only allowing some numbers to make your phone ring.
Default setting of Smart Call Block in this telephone is **OFF** but you can enable it via your phone settings, as explained in the following paragraphs.
*This feature requires a subscription of Caller Line Identification service from your telephone service provider.

CALL BLOCK OVERVIEW

Settings	Explanations
Off	Call Block function (Block all call with numbers) is Disabled. This is the default mode.
On	Call Block function is set to Manual. Numbers registered in the black list will not go through and the phone will ring silently. Numbers can be added to the list while the phone is ringing and / or after a call (to enable, see part 10.1).
Contacts	In this automatic mode, any number not registered to your phonebook will be automatically be blocked and not cause your phone to ring. All calls from contacts registered to your phonebook will proceed normally. When this mode is chosen, Contacts OK is displayed on LCD in idle mode unless you have unread messages/missed calls (to enable, see part 10.2.2).
VIPS	In this second automatic mode, only calls from contacts registered as VIP in your phonebook will go through and will cause your phone to ring. Any other number will not ring. When this mode is chosen, VIPS OK is displayed on the LCD in idle mode unless you have unread messages / missed calls (to enable, see part 10.2.1).
Anonymous	This extra feature allows you to block call that do not have a number attached to them (ie private calls, international calls, etc). This option can be enabled on top of any of the previous call block modes (to enable, see part 10.3).

10.1. Manual call block mode

Manual call block is the easiest option when starting out. When you chose **ON** in the call block settings, all calling numbers registered in your blacklist will be blocked. You can add/remove numbers from that list at any time.

How to block an incoming call:
When the phone is ringing and before answering, press 🚫. It will terminate the call and offer you the option to register the number to the blacklist in one click.
Then to confirm the registration of this number in the blacklist, press < MENU/OK >.
IMPORTANT: if you don't confirm, the number will not be added to the blacklist and the next call will go through normally.

10.1.1. Enable MANUAL mode

Menu → Call block → Block set. → Off / **On*** / VIP OK / Contacts OK

Press < MENU/OK >, press < ▲ > or < ▼ > to select **Call Block.**
Press < MENU/OK >, press < ▲ > or < ▼ > to select **Block set.**
Press < MENU/OK >, press < ▲ > or < ▼ > to select **ON** (manual mode). Or
In idle mode, press 🚫 to access **Block set.** directly. After you enable this option, the call block icon 🚫 will be displayed on the LCD.

10.1.2. Add numbers to Blacklist

In idle mode,
1. Press < 🚫 > key, **Block set.** is displayed, or
   Press < MENU/OK > to press < ▲ > or < ▼ > to select **Call block**,
   press < MENU/OK > to show **Block set**.
2. Press < ▲ > or < ▼ > to select **Blocklist**.
3. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Add**, enter number to be blocked, press < MENU/OK > to save.
NOTE: 2 more ways to add incoming and outgoing call numbers in Block list:
1. From incoming call numbers
   - Press < MENU/OK >, press < ▲ > or < ▼ > to select **Call list** or press and hold < # > key.
   - Press < MENU/OK >, press < ▲ > or < ▼ > to select call list entry.
   - Press < MENU/OK >, press < ▲ > or < ▼ > to select to **Add to Block**.
   - Press < MENU/OK > to show selected number, press < MENU/OK > to save to **Block list**.

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2. From outgoing call numbers
   - Press and hold ✱ key, press < ▲ > or < ▼ > to select redial list entry.
   - Press < MENU/OK >, press < ▲ > or < ▼ > to select to **Add to Block**.
   - Press < MENU/OK > to show selected number, press < MENU/OK > to save to **Block list**.

10.1.3. Edit numbers in Blacklist

In idle mode,
1. Repeat step 1 and 2 in Section 10.1.2.
2. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Edit**, press < ▲ > or < ▼ > to select number to be edited, press < MENU/OK > to edit, and then press < MENU/OK > to save.

10.1.4. Delete numbers in Blacklist

10.1.4.1. Delete a number from blacklist

In idle mode,
1. Repeat step 1 and 2 in Section 10.1.2.
2. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Delete**, press < ▲ > or < ▼ > to select number to be deleted, press < MENU/OK >, **Confirm?** is shown, and then press < MENU/OK > to confirm.

10.1.4.2. Delete all numbers from blacklist

In idle mode,
1. Repeat step 1 and 2 in Section 10.1.2.
2. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Delete all**, press < MENU/OK >, **Confirm?** is shown, and then press < MENU/OK > to confirm.

10.2. AUTOMATIC CALL BLOCK MODE

10.2.1. VIPs only

In this restrictive automatic mode, only calls from numbers registered as VIP in your phonebook will go through and make your phone ring.

Menu → Call block → Block set. → Off / On / **VIP OK*** / Contacts OK

1. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Call Block**.
2. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Block set**.
3. Press < MENU/OK >, press < ▲ > or < ▼ > to select **VIP OK** (Automatic mode).

10.2.2. Contacts only

In this broad automatic mode, only calls from contacts registered in your phonebook (normal and VIP) will go through and make your phone ring.

Menu → Call block → Block set. → Off / On / VIP OK / **Contacts OK***

1. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Call Block**.
2. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Block set**.
3. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Contacts OK** (Automatic mode).

10.3. Anonymous call block mode

This feature allows you to block numbers that do not display a number on your phone. It can be enabled or disabled independently from the previous call block modes.

Menu → Call block → Block anonym → **Private*** / All / Off

1. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Call Block**.
2. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Block anonym.**
3. Press < MENU/OK >, press < ▲ > or < ▼ > to select one of the options.

10.3.1. Block Private Calls

This mode will block incoming calls that have been purposely kept their numbers private from you.
In idle mode,
1. Press < 🚫 > key, **Block set**. is displayed, or
   Press < MENU/OK > to press < ▲ > or < ▼ > to select **Call block**, press < MENU/OK > to show **Block set**.
2. Press < ▲ > or < ▼ > to select **Block anonym**.
3. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Private**, press < MENU/OK > to confirm.
4. 🚫 will be displayed on the lower side of LCD.

10.3.2. Block All Anonymous Calls

This mode will block all incoming calls, including private calls, international calls, pay phone and other out-of-area calls.
In idle mode,
1. Repeat step 1 and 2 in Section 10.3.1.
2. Press < MENU/OK >, press < ▲ > or < ▼ > to select **All**, press < MENU/OK > to confirm.
3. 🚫 will be displayed on the lower side of LCD.

10.3.3. Set Block Anonymous Calls OFF

In idle mode,
1. Repeat step 1 and 2 in Section 10.3.1.
2. Press < MENU/OK >, press < ▲ > or < ▼ > to select **Off**, press < MENU/OK > to confirm.
3. 🚫 will only disappear from the LCD if the regular call block (see 10.1. And 10.2.) is also set to OFF.

11. TECHNICAL DETAILS

Free Field Range	Up to 300 metres*
Indoor Range	Up to 50 metres*
Handset Battery Life (average values)	10 hours talk time** 100 hours standby**
Number of Handsets(total)	Up to 4
Intercom Mode	Yes
Three-Way Conference (1 outside correspondent + 2 internal correspondents)	Yes
Electrical Connection / Base Mains Adaptor / Charger	Base & Charger main adaptor: Model No.: AT-337E-060045 / 1-CHEUA451-081 Input: 100-240 V/50-60 Hz / 0,15 A Output: 6 V CC / 450 mA, 2.7W Only use the adaptors supplied with the telephone Single-phase AC, excluding IT installations defined by the N62368-1 standard. Caution: The network voltage is classified as a hazard by the criteria of this standard.
Telephone Connection	Appliance designed for connection to a TRT3 class (telecommunications network voltage) analogue telephone line as defined by the N62368-1 standard.
Batteries	AAA – 1.2 V – 300mAh (NiMH rechargeable) Only use the batteries supplied with the telephone. Use any other type of battery presents a risk of explosion. Used batteries must be disposed of in compliance with current environmental protection regulations.
Operating Temperature	From 5°C to 40°C

* Values may vary according to environment.
** Depending on initial battery charge.

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12. TROUBLESHOOTING

If you have difficulty with your phone, please try the suggestions listed below.
As a general rule, if a problem occurs, remove the batteries from all the handsets in your installation for about 1 minute, then disconnect and reconnect the power supply to the base and reinstall the handset batteries.

Problem	Cause	Solutions
No dialing tone when pressing 📞 key	a. The connection cord of the base station is not plugged in. b. The adapter cord is not plugged in correctly in the base station. c. The line is busy, as another handset is used.	a. Check the connections. Unplug and plug back in the mains. Check that the telephone line cord has been plugged into the base station and the phone socket. b. Check the base station plug and the 220V plug (remove and plug-in). c. Use the original connection cord.
"OUT OF RANGE" is displayed.	a. Base station out of range. b. Base station not connected to mains.	a. Reduce the range. b. Connect base station to mains.
The call does not work.	Service not activated or wrong operator or wrong setting	Check your Subscription with network.
No display.	Empty battery	Recharge battery

13. SAFETY

This telephone is not designed for Emergency calls when the mains power fails.
Do not use your telephone to notify a gas leak or other potential explosion hazard.
Do not open your device or its power supply to avoid risk of electrical shock. Do not attempt to open the batteries, as they contain hazardous chemical substances.
Your telephone must be located in a dry place away from hot, humide and direct sunlight condition. To avoid radio signal interference, place the phone at least 1 meter away from other electrical appliances or other phones.

14. ENVIRONMENT

This symbol means that your inoperative electronic appliance must be collected separately and not mixed with the household waste. The European Union has implemented a specific collection and recycling system for which producers are responsible.
Help us protect the environment in which we live!

15. CONFORMITY

Hereby, ATLINKS EUROPE declares that the radio equipment is in compliance with Directives 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.alcatel-home.com
Average power per channel: 10mW
Maximum Output Power (NTP) : 24dBm
Frequency Range : 1880-1900MHz

Hereby, ATLINKS EUROPE declares that the radio equipment type DECT is in compliance with Legislation : Radio Equipment Regulations 2017 (SI 2017/1206). The full text of the UKCA declaration of conformity is available at the following internet address: www.alcatel-home.com