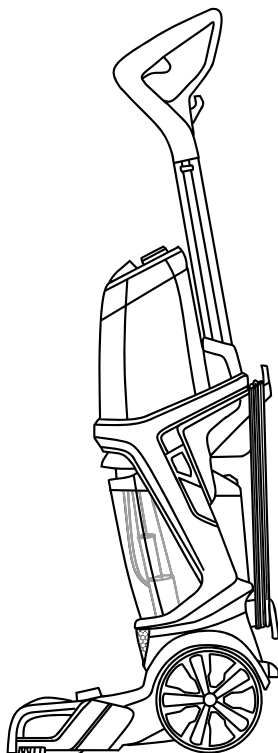
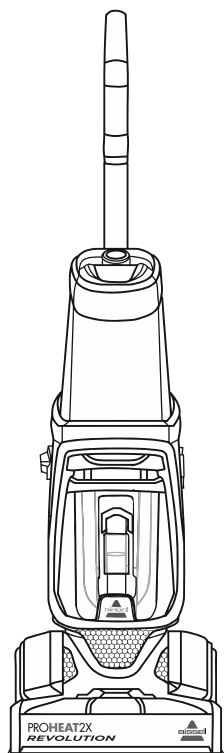


# PROHEAT 2X<sup>®</sup> REVOLUTION<sup>™</sup> Deep Cleaner

---

USER GUIDE  
1858 SERIES



# IMPORTANT SAFETY INSTRUCTIONS

## READ ALL INSTRUCTIONS BEFORE USING YOUR DEEP CLEANER.

When using an electrical appliance, basic precautions should be observed, including the following:

### **WARNING**

To reduce the risk of fire, electric shock, or injury:

- » Unplug from electrical socket when not in use and before cleaning, maintaining or servicing the appliance.
- » This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- » Children should be supervised to ensure that they do not play with the appliance.
- » If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- » Do not run appliance over cord.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Use only the type and amount of liquids specified under the Operations section of this guide.
- » Do not leave appliance when plugged in.
- » Always connect to a properly earthed electrical socket.  
Do not modify earthed plug.
- » Use indoors only.
- » Do not allow to be used as a toy.
- » Use only as described in the user guide.
- » Use only manufacturer's recommended attachments.
- » Do not use with damaged cord or plug.
- » Do not immerse in water or liquid.
- » If appliance is not working as it should, has been dropped,

damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorized service center.

- » Liquid or steam must not be directed towards equipment containing electrical components.
- » Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners.
- » Keep cord away from heated surfaces.
- » Do not unplug by pulling on cord.
- » To unplug, grasp the plug, not the cord.
- » Do not handle plug or appliance with wet hands.
- » Do not put any object into openings.
- » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- » Turn off all controls before unplugging.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
- » Do not use appliance in an enclosed space filled with vapors given off by oil base paint, some mothproofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Keep appliance on a level surface.
- » Do not carry appliance while in use.
- » Unplug before attaching the TurboBrush™ tool.
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- » If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. Spares may be obtained from your BISSELL supplier. If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a mains socket.

### **WARNING**

**TO REDUCE THE RISK OF FIRE AND ELECTRIC SHOCK, USE INDOORS ONLY. DO NOT IMMERSE. USE ONLY ON SURFACES MOISTENED BY THE CLEANING PROCESS. USE ONLY BISSELL CLEANING PRODUCTS INTENDED FOR USE WITH THIS MACHINE.**

**TO REDUCE THE RISK OF FIRE AND ELECTRIC SHOCK, ALWAYS INSTALL FLOAT BEFORE ANY WET PICK-UP OPERATION.**

## SAVE THESE INSTRUCTIONS

**FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.**

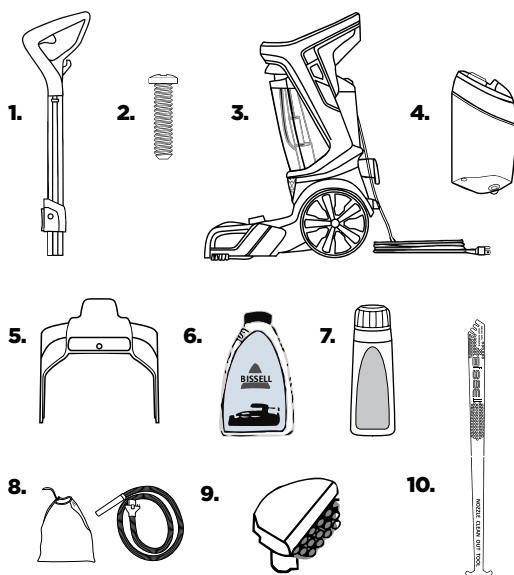
This model is for household use only.

## Thanks for buying a BISSELL deep cleaner!

We love to clean and we're excited to share one of our innovative products with you. We want to make sure your deep cleaner works as well in six years as it does today, so this guide has tips on using (pages 7-12), maintaining (pages 12-14), and if there is a problem, troubleshooting (page 15).

In just a few simple assembly steps, you'll be ready to deep clean. Flip to page 5 and let's get started!

## What's In The Box?



1. Upper Handle
2. 1 Screw attached to Upper Handle
3. Base with Dirty Water Tank
4. Clean Water Tank
5. Carry Handle
6. BISSELL 2X Professional Formula
7. BISSELL Antibacterial Formula
8. Accessory bag & hose
9. Attachments/accessories (vary by model)
10. Nozzle Clean Out Tool

**NOTE:** Not all accessories come with every model. Be sure to check the carton for additional tools.

Safety Instructions.....2

Product View.....4

Assembly .....5

Cleaning Formulas.....6

Operations ..... 7-12

Maintenance & Care .....12-14

Troubleshooting ..... 15

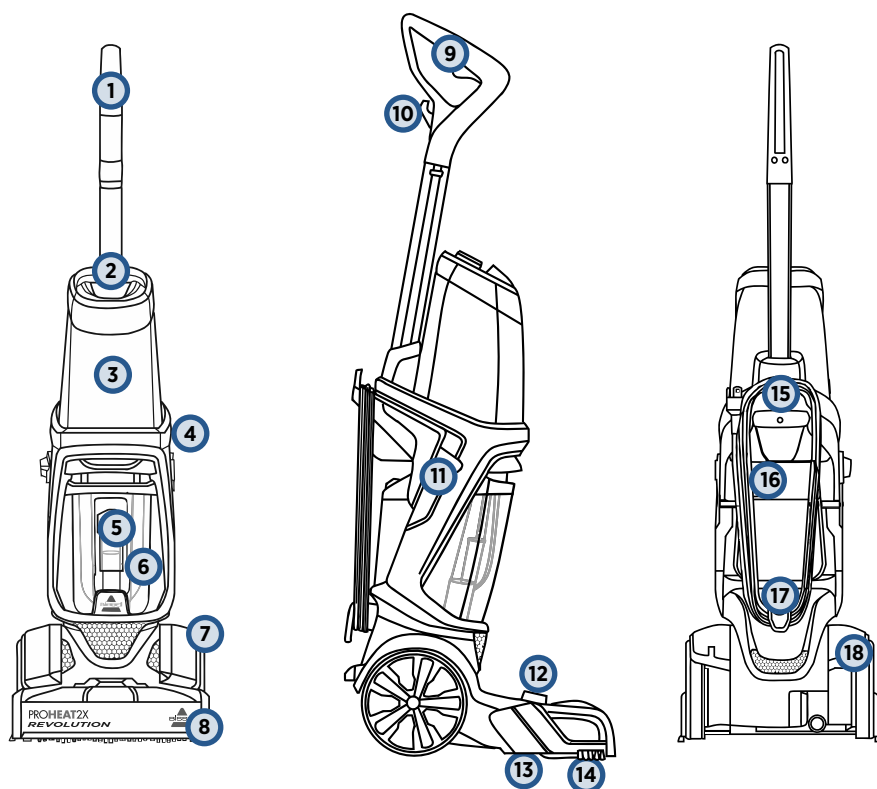
Guarantee..... 16

Service..... 16

Contact Information ..... 16

Parts & Supplies ..... 16

# Getting to Know Your Deep Cleaner



- |    |                       |    |                         |
|----|-----------------------|----|-------------------------|
| 1  | Upper Handle          | 11 | Cleaning Mode Switch    |
| 2  | Easy Fill/Formula Cap | 12 | Accessory Hose Door     |
| 3  | Clean Water Tank      | 13 | Belt/Brush Access Plate |
| 4  | (3.7 Litre Capacity)  | 14 | EdgeSweep™ Brushes      |
| 5  | Power Button          | 15 | Carry Handle            |
| 6  | Float Stack           | 16 | Rubber Tab              |
| 7  | Dirty Water Tank      | 17 | (on Dirty Water Tank)   |
| 8  | Belt Access Door      | 18 | Quick Release for       |
| 9  | Foot                  |    | Wrapped Cord            |
| 10 | Spray Trigger         |    | Recline Pedal           |
|    | In-Use Cord Clip      |    |                         |

# Assembly

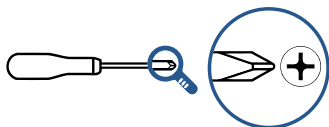
## WARNING

Do not plug in your deep cleaner until you are familiar with all instructions and operating procedures.

Your deep cleaner comes in four easy-to-assemble components and an accessory bag.

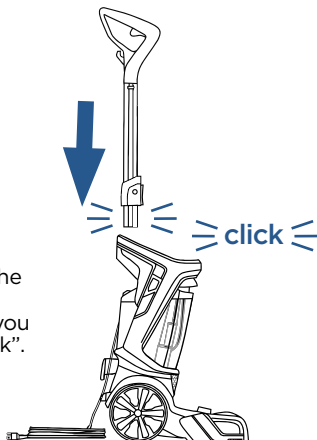
- Base
- Upper Handle
- Clean Water Tank
- Carry Handle

In step 3, you will need to use a Phillips screwdriver.

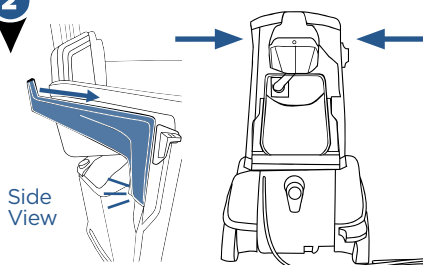


1

First, insert the upper handle at the top of the base until you hear a “click”.



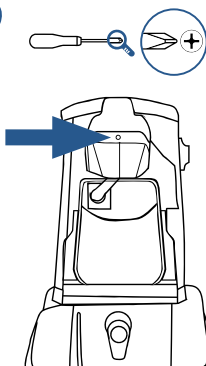
2



Next, align the carry handle with the slots on either side of the base (behind the power switch and cleaning mode switch). The carry handle will “click” into place.

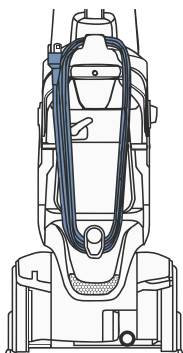
**Important:** Do NOT put the clean tank on the machine until step 4.

3



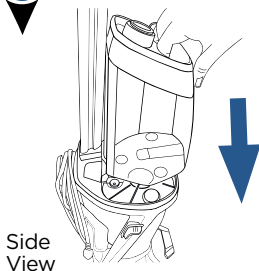
Using a Phillips screwdriver, secure the carry handle with the screw that's taped to the upper handle.

4



Wrap the cord around the carry handle and quick release hook.

5



At the bottom of the upper handle, align the clean water tank with the grooves and slide the tank into place.

# Cleaning Formulas

## WARNING

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner.

Keep plenty of genuine BISSELL formula on hand so you can clean whenever it fits your schedule.

Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning formulas may harm the machine and will void the guarantee.

### PRETREAT PRE TREAT SPOTS AND STAINS TO IMPROVE CARPET CLEANING PERFORMANCE











Stain PreTreat

Pretreat to penetrate and loosen tough stains



Pet Stain PreTreat

Pretreat to help remove tough pet stains and odors

easyfill SYSTEM 2X* CONCENTRATED CLEANING FORMULAS									
WASH & REMOVE	WASH & PROTECT			WASH & REMOVE	WASH & REFRESH				
									
+ Antibacterial	Professional Stain & Odour	Pet Stain & Odour	Stain & Odour	+ Oxy	Febreze™ Blossom & Breeze	Febreze™ Cotton Fresh	Natural Orange		
Cleans and kills odour causing bacteria	Professional strength to remove extra tough stains and odours <i>Includes Scotchgard™ Protector</i>	Removes tough pet stains and contains patented odour removal technology <i>Includes Scotchgard™ Protector</i>	Removes tough stains and odours <i>Includes Scotchgard™ Protector</i>	Permanently removes tough stains like red wine, coffee, tea, cola and grape juice with Active Oxygen Technology	Powerful cleaning with a refreshing spring scent	Powerful cleaning with a refreshing clean scent	Powerful cleaning with a refreshing natural orange scent		

ONLY BISSELL Wash & Protect formulas protect from future stains with Scotchgard™ Protector. Scotchgard™ is a trademark of 3M®.

\*60 mL of 2X concentrated formula is equivalent to 120 mL of non-concentrated formula.

## Tips Before Carpet Cleaning

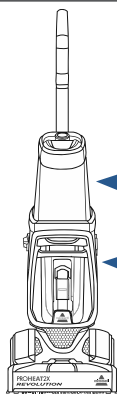
- If cleaning an entire room, consider moving your furniture to another area.
- Use a dry vacuum cleaner over area before using your deep cleaner.
- Pre-treat stains with BISSELL PreTreat to improve performance on tough stains and ground-in dirt.

# Filling Your Clean Water Tank:

easy fill<sup>®</sup> formula  
SYSTEM

If you're not using a formula with a yellow EasyFill cap, please refer to filling instructions on page 8.

1

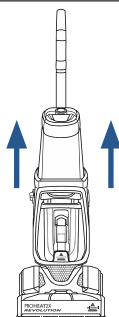


Clean Water Tank  
(3.7 Litre)

Dirty Water Tank

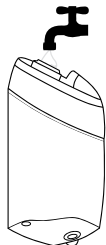
The clean water tank is at the top of the machine.

2



Lift the clean water tank straight up to remove from the machine.

3



Unscrew the cap from the clean water tank. Add hot tap water to the water fill line. Twist cap back into place.

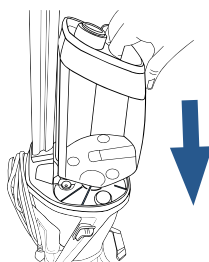
4



Firmly insert the formula bottle into the colour coded cap on the clean water tank.

Simply squeeze until formula reaches the EasyFill line.

5



At the bottom of the upper handle, align the clean water tank with the grooves and slide the tank into place.

## A few notes about filling the clean water tank:

- Fill with hot (140°F/60°C MAX) tap water and add the appropriate BISSELL solution. **DO NOT USE BOILING WATER. DO NOT HEAT WATER OR TANK IN MICROWAVE.**
- When using BISSELL Wash & Remove + Antibacterial formula: Only fill your clean water tank with the recommended amount of water and formula to achieve anti-bacterial benefits.

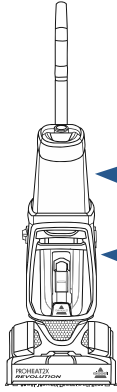
## ATTENTION

Do not over wet carpet. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.

# Filling Your Clean Water Tank:

## 2X Concentrated Formula

1

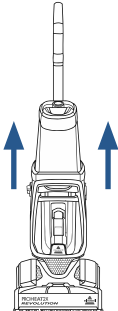


Clean Water Tank  
(3.7 Litre)

Dirty Water Tank

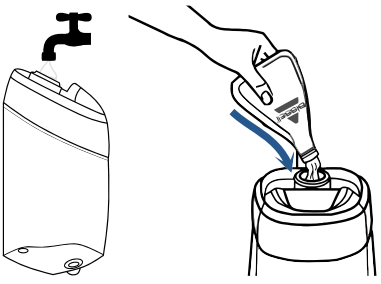
The clean water tank is at the top of the machine.

2



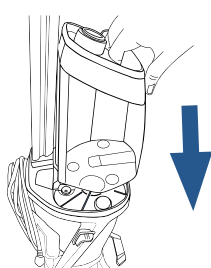
Lift the clean water tank straight up to remove from the machine.

3



Unscrew the cap from the clean water tank. Add hot tap water to the water fill line. Next, reference the chart below for formula amounts to add to the tank. Twist cap back into place.

4



At the bottom of the upper handle, align the clean water tank with the grooves and slide the tank into place.

### FORMULA FILLING INSTRUCTIONS

BISSELL 2X  
Concentrated Formulas

#### DEEP CLEAN MODE

Fill water to the Water Fill Line, then add 74 mL of formula.

#### EXPRESS CLEAN MODE

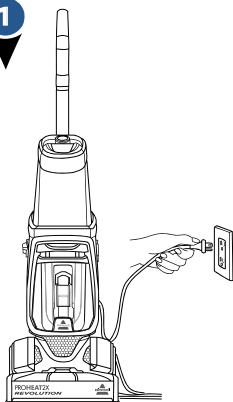
Fill water to the Water Fill Line, then add 37 mL of formula.

**NOTE:** Fill with hot (140°F/60°C MAX) tap water and add the appropriate BISSELL solution. **DO NOT USE BOILING WATER. DO NOT HEAT WATER OR TANK IN MICROWAVE.** Do not substitute BISSELL 2X Formula cleaning solution with other household cleaning products.



# Cleaning Your Carpet

1



Plug into a properly earthed outlet.

2

## Select cleaning mode:

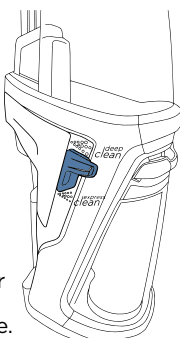
### Deep Clean

Delivers a deep clean to your carpet.

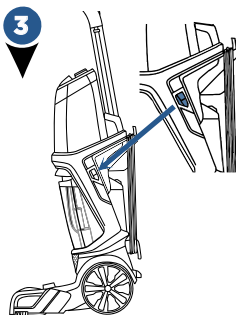
### Express Clean

Provides a lighter clean with about 1 hour of dry time.

\*Choose "Deep Clean" mode and use BISSELL Wash & Remove + Antibacterial to deliver antibacterial benefits.

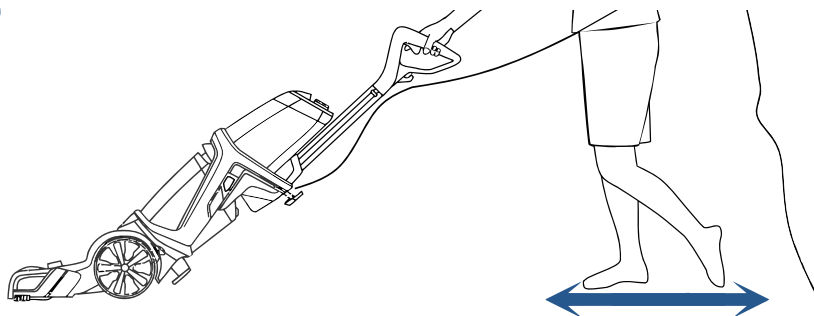


3



Press the power button to turn the machine on. To recline your machine for use, press the recline pedal with your foot.

4



## Deep Clean Mode:

1. Press the spray trigger to apply solution while making **2 slow wet passes** - 1 forward and 1 back.
2. Release the trigger.
3. Make **2 slow dry passes** - 1 forward and 1 back, to suck up the dirty solution. **(Do not hold down the trigger for this step.)**

**NOTE:** For best cleaning performance, clean with your machine in Deep Clean Mode.

## Deep Clean Mode:

### When using BISSELL Wash & Remove + Antibacterial Formula

1. Press the spray trigger to apply solution while making **3 slow wet passes** - 1 forward, 1 back, and 1 forward again.
2. Release the trigger.
3. Make **1 slow dry pass** back, to suck up the dirty solution. **(Do not hold down the trigger for this step.)**

## Express Clean Mode:

1. Press the spray trigger to apply solution while making **2 wet passes** - 1 forward and 1 back.
2. Release the trigger.
3. Make **2 dry passes** - 1 forward, 1 back to suck up the dirty solution. **(Do not hold down the trigger for this step.)**

**NOTE:** In Express Clean Mode, the dirty tank will not get as full as when cleaning with Deep Clean Mode.

**ATTENTION:** To prevent damage to Berber carpets, avoid repeated strokes in the same area.

# Cleaning Area Rugs

**Important! Please check manufacturer's tag before cleaning area rugs for any specialised cleaning instructions. Not for use on silk or delicate area rugs.**

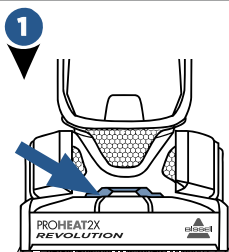
**1** Select Express Clean Mode.

**2** Test in a small inconspicuous area first for colourfastness.

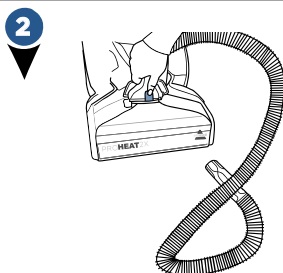
**3 Important:** Keep the foot of the deep cleaner perpendicular to the rug's edge with each cleaning pass to prevent damage.

## Cleaning with Hose and Tool

**\*Ensure the machine is upright while using the hose and tool.  
(The rotating brush rolls under the foot will continue to turn while the hose and tool are in use, but they will lift off the ground.)**

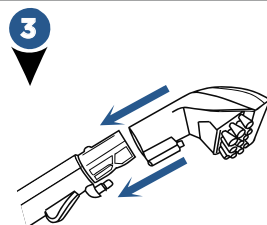


Turn the machine off and unplug from the earthed outlet. Lift accessory hose door on top of foot on the front of the machine. The door flips toward the machine to open.

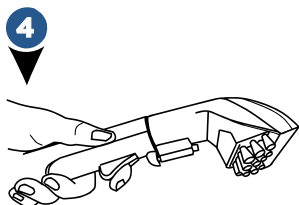


Insert the hose and snap into place. Be sure the coloured hose release clip is facing out, away from machine.

**Important:** Prime the hose by holding at ground level and pressing the spray trigger until solution starts to dispense out of the spray tip. Then, release the spray trigger and proceed to step 3.



Attach the tool to the end of the hose. (Tools may vary by model.) Plug into a properly earthed outlet and press the power button to turn machine on.



Press the spray trigger button to spray the soiled area, then slowly move tool back and forth over the area.

Release the spray trigger to suck up the dirty solution. Work in small sections until the area is clean.

When finished cleaning, suction up warm clean water from a tap or bowl to rinse the inside of the hose and tool. Detach the hose and tool and close the accessory hose door. Let the hose and tool air dry before storing.

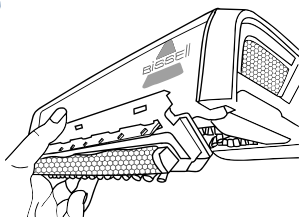
**NOTE:** If using a **Deep Reach Tool** (select models only), be sure the needles of the tool are pressed down into the carpet so the spray gets into the carpet fibres.

**NOTE:** Regularly clean high-traffic area rugs in Express Clean mode to remove the forgotten dirt.

# Cleaning with the Bare Floor Tool

(select models only)

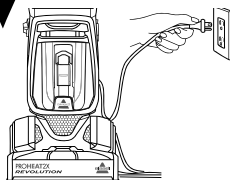
1



Turn off and unplug your machine. Attach the bare floor tool to the foot's bottom by lining the tool to the edge of the nozzle. Rotate down until it clicks into place.

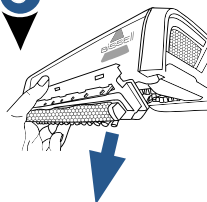
Follow filling instructions on page 8 using the Wash & Shine Hard Floor Cleaner formula and switch cleaning mode to Express Clean.

2



Plug into a properly earthed outlet and turn the machine on. Clean by pressing the spray trigger for 1 wet pass forward, 1 wet pass back, and then release the spray trigger and make 1 dry pass forward, 1 dry pass back.

3



When finished, unplug the machine and remove the bare floor tool by rotating the tool up to unhook from the nozzle. Rinse and let dry before storing.

## WARNING

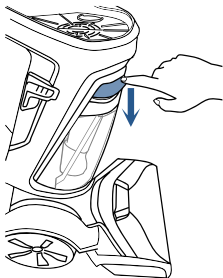
**WARNING:** To reduce the risk of fire and electric shock when cleaning a hard floor, the BISSELL Bare Floor Tool must be used, and is only to be used with BISSELL Wash & Shine Hard Floor Cleaner formula intended for use with this appliance.

## Empty Dirty Water Tank

## WARNING

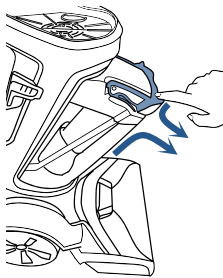
To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

1



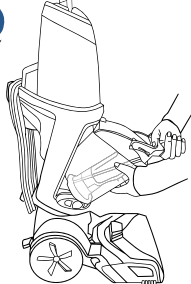
To remove dirty water tank, press down on the coloured tank handle.

2



Tilt the tank slightly toward you. Grab the handle and tank with both hands.

3



Pull dirty water tank up and away to remove. (continue to step 4)

## Empty Dirty Water Tank (continued)

4



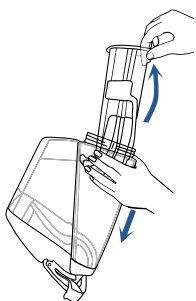
### Quick Empty:

Pull the rubber tab (located at the corner of the top of the tank) and tilt to pour. When closing the rubber tab, make sure all edges are sealed tight.

### Final Rinse & Clean:

Unscrew ring at bottom of tank by turning counterclockwise. Gently remove the float stack, rinse and clean.

Once clean, return float stack into the tank by lining up the arrows to point at each other. With the arrows aligned, the float stack will lock into place. Return the ring and twist clockwise to lock. Water may leak if the ring is not fully tightened.

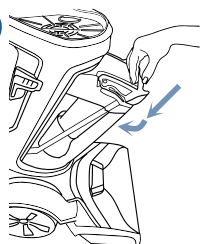


5



Clean the red filter below the dirty tank by wiping off any remaining dirt or debris.

6

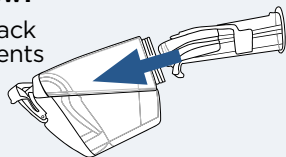


### Return Dirty Tank:

Angle the tank and insert bottom first. Then tilt the tank toward the machine and push the top in until it clicks into place.

### Did You Know?

The Float Stack is what prevents your dirty tank from overflowing.

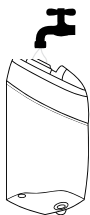


## Maintenance: Cleaning Machine After Use

### ⚠ WARNING

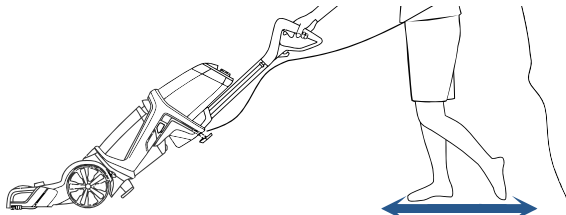
To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

1



First, fill the clean water tank with warm tap water and then empty it all to rinse. Then fill again with warm tap water and return the tank to the machine.

Twist cap back on tightly.



### To flush and rinse machine:

Turn the machine on and press the spray trigger for 15 seconds while making back and forth passes on a section of carpet. Release the spray trigger and suck up the water.

See pages 11-12 to clean the water that was just sucked up from the dirty tank.

Empty the clean water tank and let dry before storing.

Wipe your machine's exterior with a soft cloth.

## Maintenance: Cleaning the Nozzle

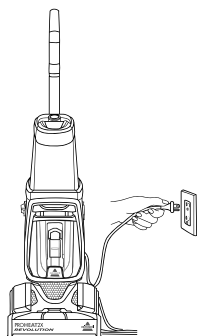
### WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

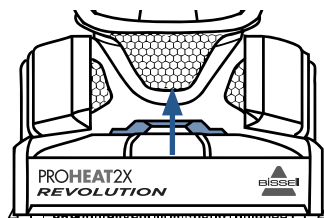
1

If pet hair or debris become clogged in the nozzle, it can be cleaned out of the nozzle with the nozzle clean out tool.

Turn off and unplug the machine from the earthed outlet.

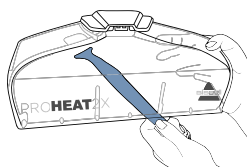


2



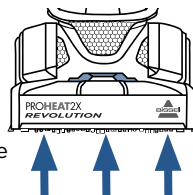
Remove the nozzle from the foot by flipping the accessory hose door open, then lifting the accessory hose door and nozzle up and away from the foot.

3



Hold the nozzle and insert the nozzle clean out tool into the thin slot on the bottom of the nozzle that touches the floor. Move the nozzle clean out tool up and down, back and forth to clean.

4

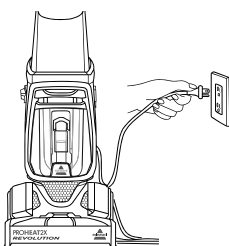


Return the nozzle back onto the foot of the machine by lining up the three hooks on the nozzle to the bottom of the foot. (see arrows for location)

Rotate the nozzle up and click into place. Close the accessory hose door.

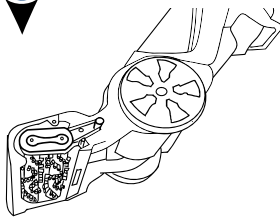
## Maintenance: Cleaning the Brush Rolls

1



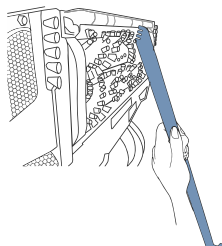
Turn off and unplug the machine from the earthed outlet.

2



Lay the machine down on its back or side.

3

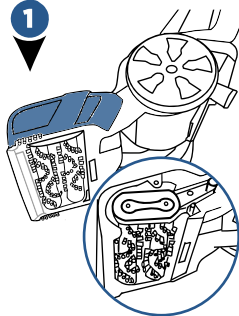


Use the comb to brush out the debris or hair from the brush rolls.

# Maintenance: Replacing Belts & Brush Roll

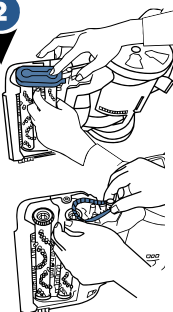
**What you will need: 1 Phillips screwdriver & 1 flathead screwdriver**

**1**



Remove clean water tank and make sure the dirty water tank is empty. Press the recline pedal and lay the machine on its side. Remove 3 screws on the belt/brush access plate using a Phillips screwdriver. Remove the plate to expose the belt.

**2**

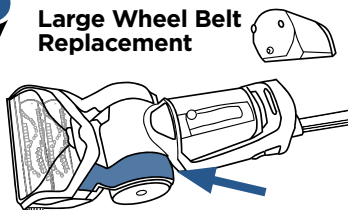


## Brush Roll & Small Belt Replacement

Remove the brush cover by lifting it up, then lift the small belt to remove. The brush rolls can be gently removed and replaced with new brush rolls. (Skip to step 7 for small belt replacement.)

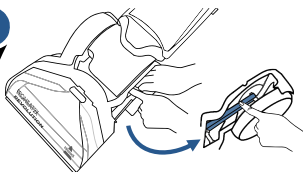
**3**

## Large Wheel Belt Replacement



Make sure to press the recline pedal and lay the machine on its back. Use a flathead screwdriver to help lift the belt access door and remove. If the belt is not broken, skip to step 8.

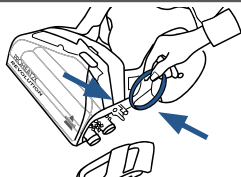
**4**



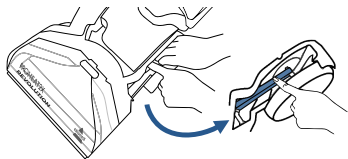
If the belt is broken, gently remove it from the machine.

**5**

To replace the large belt, place it over the red area of the large pulley near the front of the machine.

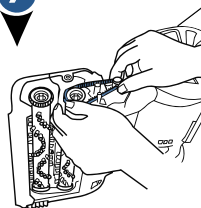


**6**



Stretch the belt towards the back of the machine with your thumb and transfer it onto the metal axle. Snap the belt access door back into place.

**7**



Replace smaller toothed belt by wrapping around the small metal toothed pulley, and the gear at the end of the rear-most brush.

**8**



Replace and secure the brush roll cover, making sure brush rolls are aligned.

**NOTE: It is important the brush rolls align on both ends of the foot.**

**9**



Return belt/brush access plate to the end of the brush rolls. It will "click" in place when screws align. Use a screwdriver to secure the plate with the three screws.

**NOTE:** Force must be used to lift the belt access door. There is a small belt and end cap on the other end of the brush rolls. That belt needs to wrap around the tooth end of the brush rolls and the end cap needs to be secure before re-assembling the machine.

# Troubleshooting

## WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
<b>Reduced spray OR no spray</b>	Clean water tank may be empty	Refill tank
	Clean water tank may not be seated completely	Turn power OFF. Remove and reseal tank
	Pump may have lost prime in hose cleaning mode	Hold end of hose below water level in tank to prime
<b>Loss of suction power</b>	Tanks may not be seated properly	Pick up both tanks and reseal them so they fit properly on the unit
	Dirty tank has picked up maximum amount of dirty water and has reached full line	Empty dirty tank
	Clean water tank is empty	Check fluid levels in the clean water tank. Refill the tank if it is empty
	Rubber tab on dirty water tank is not sealed tight	Check the rubber tab on the dirty water tank and press firmly on all edges to secure it tightly (see step 4 on page 12 for detail)
	Accessory hose door may not be closed tightly in place	Check the accessory hose door and make sure it is closed tightly by pushing down to lock into place.
	Nozzle may be clogged from pet hair or debris	Use the nozzle clean out tool and follow steps on page 13 for "Cleaning Nozzle"

## Helpful Cleaning Tips

- » Clean on a day with low humidity to help carpets dry faster.

### **While Cleaning**

- » Turn on any available ceiling fans and make sure the room is well ventilated to help the airstream in your home.
- » Additional dry strokes will aid in faster drying of carpet. The two exceptions are when using Express Clean Mode or when using DeepClean + Antibacterial formula. With these exceptions, the directions need to be followed exactly.

### **After Cleaning**

- » Use a portable fan directed towards the surface of the carpet and/or a dehumidifier to aid in drying carpet.
- » Adjust your heat up a few degrees in the winter and use your air conditioning for dryer air in the summer.
- » On warm dry days, simply opening the windows can be an eco-friendly option to assist in drying carpet.
- » When the carpet feels dry to the touch, return furniture that was removed. To be sure to avoid staining, place wax paper or aluminum foil under the legs. Wait at least another three hours before removing wax paper or foil.



**For more helpful tips and videos, check out [BISSELL.com](http://BISSELL.com)**

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## Website or Email:

www.BISSELL.com  
UKSupport@bissell.com

## Call or write:

Telephone: 0344-888-6644  
BISSELL Homecare (Overseas) Inc.  
Ground Floor  
226 Berwick Avenue  
Slough  
Berkshire, SL1 4QT  
United Kingdom

## Visit us online at: BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Model Number: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim.**

Spares are available for purchase.  
To purchase visit [www.4bissell.co.uk](http://www.4bissell.co.uk).



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