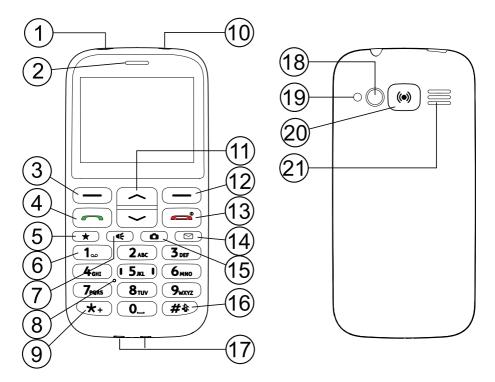


# Doro 1370

### English







The items supplied with your phone might vary depending on the software and accessories available in your region or offered by your service provider. You can obtain additional accessories from your local Doro dealer. The supplied accessories provide the best performance with your phone.

- 1. Charging socket
- 2. Earpiece
- 3. Left selection button
- 4. Call button
- 5. Top 10 shortcut
- 6. Voicemail
- 7. Torch shortcut
- 8. Microphone
- 9. International prefix/Symbols
- 10. Headset socket
- 11. Scroll buttons

- 12. Right selection button
- 13. End call / Power on/off
- 14. Message shortcut
- 15. Camera shortcut
- 16. Silent/Input method
- 17. Charging connectors for charging stand
- 18. Camera
- 19. Torch/Camera flash
- 20. Assistance button
- 21. Loudspeaker

# English

# Contents

Congratulations on your purchase	1
Get started	1
Insert SIM card, memory card and battery	1
Charge the phone	2
Get to know your phone	4
Assistive functions	4
Turn the phone on and off	
Start-up wizard	
Phone indicators	5
Phone indicators	5
Enter text 🗐	
Hearing aid compatible	7
Phone settings	8
Calls	10
Make a call	10
Call from the phonebook	
Receive a call	
Volume control	
Call options	11
SOS calls	
Call log	
Call settings	
Phonebook	15
Add contact	15
Manage phonebook contacts	15
Phonebook settings	
ICE (In Case of Emergency) 🖤	18
Assistance button $lacksquare$	19
Make an assistance call	
Activation	
Number list	
Activate text messages (SMS)	
Assistance settings	
Messages	
Create and send text message (SMS)	
Create and send picture message (MMS)	

# English

Create and send voice message	24
Inbox, Outbox and Sent	24
Message settings	25
Camera (take photos)	30
Adjustments	30
Camera settings	30
Gallery	
Connectivity	
Bluetooth <sup>®</sup>	
Network setup	
File manager	
Connect the phone to a computer	
Sound & Display	35
Audio setup ${\sf C}$	25
Tone setup (ringtone)	35
Ringtone volume $\widehat{C}$	
Silent	
Alert type Extra tone	
Main menu	
Wallpaper	
Text size •	
Idle display	
LCD backlight	
Brightness •	
Additional functions	
Alarm	
Organiser	
Calculator	
FM radio	40
Torch	41
Display status symbols	42
Display main symbols	42
Reset settings	43
Troubleshooting	43
Safety instructions	45
Network services and costs	46
Operating environment	

# English

Medical units	46
Areas with explosion risk	46
Li-lon battery	
Protect your hearing	
Emergency calls	
GPS/Location based functions	
Vehicles	48
Protect your personal data	48
Malware and viruses	
Care and maintenance	49
Warranty	50
Copyright and other notices	
Content copyright	51
Specifications	51
Hearing aid compatibility	51
Specific Absorption Rate (SAR)	
Correct disposal of this product	
Correct disposal of batteries in this product	
Declaration of Conformity	

# **Congratulations on your purchase**

Enjoy a camera phone that brings you widely spaced keys plus four direct keys for simplicity, a handy torch and assistance button for peace of mind, FM radio and more. For more information about accessories or other Doro products please visit www.doro.com.

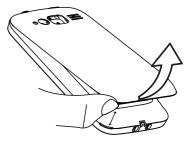
### **Get started**

# Insert SIM card, memory card and battery

# Remove the battery cover

#### **IMPORTANT!**

Be careful not to damage your fingernails when you remove the battery cover. Do not bend or twist the battery cover excessively as it may be damaged.

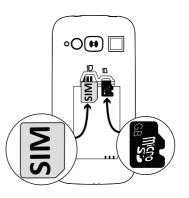


### Insert the SIM card (required) and the memory card (optional)

Remove the battery if it is already installed. Locate the SIM card holder and gently slide the card in the holder. See the label right next to the holder for guidance on how to insert the card.

#### **IMPORTANT!**

This device accepts micro SIM or 3FF SIM card. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.



Locate the SD card holder and follow the instructions for the SIM card. The device works with or without a SD card installed.

#### **IMPORTANT!**

Use only compatible memory cards with this device. Compatible card type: microSD, microSDHC.

Incompatible cards may damage the card itself, the device and corrupt any data stored on the card. Depending on the market some phones may have a pre-installed memory card.

**Note!** Since the SIM card holder and the memory card holder are located beneath the battery you need to turn off the phone to insert or remove the cards.

**Tip:** Take care not to scratch or bend the contacts on the memory or on the SIM card when inserting them into the card holders.

### Insert the battery and replace the battery cover

Insert the battery by sliding it into the battery compartment with the contacts facing downwards to the right. Replace the battery cover.



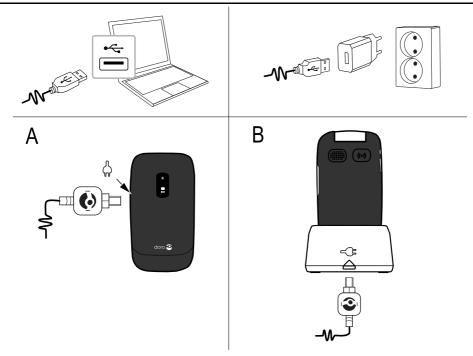
**Tip:** It is recommended to remove the protective plastic film from the display to enhance the visibility.

# Charge the phone



#### CAUTION

Only use batteries, chargers and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and warranty.



When the battery is running low, is displayed and a warning signal is heard.

- 1. Connect the mains adapter to a wall socket and to the charging socket ——=.
  - The battery charge indicator is animated while charging. It takes approximately 3 hours to fully charge the battery. When the charger is connected to the phone, is displayed briefly, and when it is disconnected.
- 2. When charging is completed, **iiii** is displayed on the screen. If the phone is turned off when the charger is connected to the phone only the battery charge indicator will be shown on the display.

**Note!** To save power the LCD backlight goes off after a while. Press any button to illuminate the display. Full battery capacity will not be reached until the battery has been charged 3–4 times. Batteries degrade over time, which means that call time and standby time will normally decrease with regular use.

# Save energy

When you have fully charged the battery and disconnected the charger from the device, unplug the charger from the wall socket.

# Get to know your phone

### **Assistive functions**

Use the symbols below to guide you through supporting sections in the manual.



# Turn the phone on and off

- 1. Press and hold on the phone to turn it on or off. Confirm with Yes to power off.
- If the SIM card is valid but protected with a PIN code (Personal Identification Number), PIN is displayed. Enter the PIN code and press Ok ( upper left corner of keypad). Delete with Clear ( upper right corner of keypad).

**Note!** If PIN and PUK codes were not provided with your SIM card, please contact your service provider.

**Attempts:** # shows the number of PIN attempts left. When no more attempts remain, **PIN blocked** is displayed. The SIM card must then be unlocked with the PUK code (Personal Unblocking Key).

- 1. Enter the PUK code and confirm with **Ok**.
- 2. Enter a new PIN code and confirm with Ok.
- 3. Re-enter new PIN code and confirm with **Ok**.

# Start-up wizard

When starting the phone for the first time, you can use the Start-up wizard to set some basic settings.

Press Yes to change or No if you do not want to change.

The default language is determined by the SIM card. See *Phone settings*, p.8 on how to change language, time and date.

**Tip:** You can run the start-up wizard later if you want. From standby mode, press **Menu** → **Settings** → **General** → **Start-up wizard**.

### Phone indicators

Lights on the phone will:

- Flash when you have a new message or a missed call. After reading the new message or missed call, the flashing will stop.
- Flash when the battery is running low and during charging.

# Navigate the phone

# Standby (idle mode)

When the phone is ready to use, and you have not keyed in any characters, the phone is in standby.

- Press to return to standby mode.
- Press left selection button to access the phone Menu or right selection button Name to access your saved contacts in the phonebook.

**Tip:** You can always press **—** to return to standby.

#### Scroll

Use the arrow buttons \( \sum / \sim \) to scroll in menus.

# Step-by-step instructions

The arrow (→) indicates next action in step-by-step instructions. To confirm an action, press **Ok**. To select an item, scroll or highlight the item using ✓/ and then press **Ok**.

# Example:

Press Menu → Phonebook → -New contact- → Add.

To perform the example on your Doro 1370 you should do the following:

- 1. Press Menu, scroll to Phonebook and press Ok.
- 2. Select -New contact- and press Add.

# Enter text

# **Enter text manually**

#### Select character

Press a numerical key repeatedly until the desired character is shown.
 Wait a second before entering the next character from same numerical key.

### **Special characters**

- 1. Press \* for a list of special characters.
- 2. Select the desired character with  $\checkmark$ / $\sim$  and press **Ok** to confirm.

#### Move the cursor within text

• Use \( \shi \) to move the cursor within the text.

### Upper case, lower case and numerals

Press # to choose between upper case, lower case and numerals.
 See Input mode, p.7.

# Change writing language

- 1. Press and hold # for a list of available languages.
- 2. Select language with  $\$  and press **0k** to confirm.

# Enter text with predictive text

In some languages you can use an input method which uses a dictionary to suggest words.

 Press each key once, even if the displayed character is not the one you want. The dictionary will suggest words based on the keys you have pressed.

# Example

- 1. Press **3**, **7**, **3**, **3** to write the word "Fred". Complete the word before looking at the suggestions.
- 2. Use  $\checkmark$ / $\sim$  to view the suggested words.
- 3. Press **Select** and continue with the next word. Alternatively, press **0** to continue with the next word.
- 4. If none of the suggested words are correct, use manual input mode. To temporarily switch between predictive text and manual input mode, press and hold \*.

Note! See *Predictive text*, p.25 for more information.

# Input mode

• Press # to change input mode. The icon on the top left of the display indicates the input mode.

☑ Abc Sentence case with predictive text☑ ABC UPPER CASE with predictive text☑ abc lower case with predictive text

Abc Sentence case
ABC UPPER CASE
abc lower case
123 Numerals

# Hearing aid compatible

This phone is hearing aid compatible. Hearing aid compatibility is not a guarantee that a specific hearing aid will work with a specific phone. Mobile phones contain radio transmitters that may interfere with hearing aid performance. This phone has been tested for use with hearing aids, for some of the wireless technologies that it uses, but there may be some newer wireless technologies that have not been tested yet for use with hearing aids. To ensure that a specific hearing aid works well with this phone, test them together before making a purchase.

The standard for hearing aid compatibility contains two types of ratings:

- **M**: To use your hearing aid in this mode, make sure that your hearing aid is set to "M-mode" or acoustic coupling mode, and position the phones receiver near the hearing aid's built-in microphone. For the best results, try using the phone in different positions relative to your hearing aid—for example, placing the receiver slightly above the ear may result in better performance for hearing aids with microphones positioned behind the ear.
- T: To use your hearing aid in this mode, make sure that your hearing aid is set to "T-mode" or telecoil coupling mode (not all hearing aids have this mode). For the best results, try using the phone in different positions relative to your hearing aid—for example, placing the receiver slightly below or in front of the ear may result in better performance.

See also Audio setup  $\mathbb{C}$ , p.35 on how you can adjust the audio settings.

# Phone settings

#### Time & date

#### Set the time and date

- 1. Press Menu → Settings → General → Time & date:
  - Set time to enter the time (HH:MM).
  - Set date to enter the date (DD/MM/YYYY).
- Press Ok to confirm.

**Tip:** You can also set the phone to automatically update the time and date according to the current time zone. In **Time & date** select **Auto time → On**. Automatic update of date and time does not change the time you have set for the alarm clock or the calendar. They are in local time. Updating may cause some alarms you have set to expire depending on network support and subscription.

#### Set the time and date format

- Press Menu → Settings → General → Time & date → Set format:
  - Time format → 12 hours or 24 hours.
  - Date format and select the desired date format.
- 2. Press **Ok** to confirm.

# Language

The default language for the phone menus, messages, etc. is determined by the SIM card. You can change this to any other language supported by the phone.

- Press Menu → Settings → General → Language.
- 2. Use **✓/** ★ to select a language.
- 3. Press Ok to confirm.

# **Block function**

- 1. Press Menu → Settings → General → Block function.
- 2. Select each function you want to disable and press Off.
- 3. Press **Done** to confirm.

# PIN code options

1. Press Menu → Settings → Security → SIM lock:

- On to activate the PIN code. You need to enter the PIN code every time the phone is started.
- Off to deactivate the PIN code.

#### **IMPORTANT!**

If enabling Off-mode and the SIM card is lost or stolen, it is unprotected.

- Automatic to start the phone without the PIN code. The phone remembers it automatically, but if the SIM card is moved to another phone (lost or stolen) the PIN code needs to be entered when the phone is started.
- 2. Press **Ok** to confirm.

### Change PIN code

- Press Menu → Settings → Security → Passwords → PIN.
- 2. Enter current PIN code and press Ok.
- 3. Enter new PIN and press **Ok**. Repeat to confirm.

# **Keypad lock**

You can lock the keypad to prevent the keys being accidentally pressed, for example, when your phone is in your handbag.

Incoming calls can be answered by pressing even if the keypad is locked. During the call, the keypad is unlocked. When the call is ended or rejected, the keypad is locked again.

Press and hold \* to lock/unlock the keypad.

**Note!** The main local emergency number can be dialled without unlocking the keypad.

#### **Activate**

- Press Menu → Settings → Security → Keypad lock:
  - Auto keylock to select the time delay for automatic keypad locking.
  - Unlock mode to select Single key to unlock the keypad with \*
    or Dual key to lock/unlock with right selection button (Name/
    Unlock) and \*.
- 2. Press **Ok** to confirm.

# Calls

### Make a call

- 1. Enter the phone number including the area code. Delete with Clear.
- Press rest to make a call. Press Abort to cancel the call.
- 3. Press to end the call.

**Tip:** For international calls, always use + before the country code for best operation. Press \* twice for the international prefix +.

# Call from the phonebook

- 1. Press **Name** to open the phonebook.
- 2. Use \(\sigma\) to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry, see *Enter text* (=), p.6.
- Press Options → Call to dial the selected entry. If needed, select the number.
   Alternatively, press to dial.
- 4. Press **Abort** or **to** cancel the call.

# Receive a call

- Press to answer.
   Alternatively press Silent to switch off the ringsignal or press //close the flip to reject directly (busy signal).
- 2. Press \_\_\_\_ to end the call.

### Volume control

# **During a call**

Use the buttons \( \sqrt{\sq}}}}}}}}} \sqrt{\sq}}}}}}}}}}}} \signtimes\signtiftita\seption}\sqnt{\sint{\sint{\sint{\sint{\sint{\sintexign{\sqrt{\sq}}}}}}}\signtiftity}\signtiftit{\sint{\sint{\sint{\sint{\sint{\sint{\sinititi}}}}}}}}}} \simptinit

If you use a hearing aid or have hearing difficulties when using the telephone in a noisy environment, you can adjust the phone's audio settings, see *Audio setup*  $\bigcirc$ , p.35.

### **Silent**

Silent is a fixed profile with Keypad tone, Message tone and Ringtone disabled, while Tasks, Daily reminder and Alarm are unchanged.

 Press and hold shortcut button # to activate or deactivate silent mode.

#### Headset

When a headset is connected, the internal microphone in the phone is automatically disconnected. If available, use the answer key on the headset to answer and end calls.



#### **CAUTION**

Using a headset at high volume may damage your hearing. Adjust the volume level carefully when using a headset.

# Call options

During a call the selection buttons<sup>1</sup> ( ) give access to additional functions.

# **Options (left selection button)**

- Volume to adjust the volume.
- Hold single call/Retrieve single to hold/retrieve the current call.
- End single call to end the current call (same as \_\_\_\_\_).
- New call to call another number (Conference).
- Phonebook to search the phonebook.
- Messages to write or read text messages.
- Mute to disable the microphone.

# **SPK** on (right selection button)

The loudspeaker allows you to speak without holding the phone close to the ear.

- 1. Press **SPK** on to activate. Speak clearly into the phone microphone at a maximum distance of 1 m. Use \(\sigma/\infty\) to adjust the loudspeaker volume.
- 2. Press **SPK off** to return to normal mode.

**Note!** Loud background noises (music, etc.) may interfere with the sound quality.

<sup>1.</sup> Selection buttons have multiple functions. The current function is shown above the selection button on the display.

### SOS calls

As long as the phone is switched on, it is always possible to place an SOS call by entering the main local emergency number for your present location followed by \_\_\_\_\_.

Some networks accept calls to emergency numbers without a valid SIM card. Contact your service provider for more information.

# Call log

Received, missed and made calls are saved in a combined call log. 20 calls of each type can be stored in the log. For multiple calls related to the same number, only the most recent call is saved.

- 2. Use **✓/** ★ to select:
  - Received call
  - Dialled call
- Missed call
- 3. Press **to** call, or **Options**:
  - Call to call the contact.
  - View to show details for the selected call.
  - Send SMS to send a text message.
  - Send MMS to send a picture message.
  - Delete to delete the call.
  - Delete all to delete all calls in the call log.
  - Save to save the number in the phonebook → Create new create new contact, or Update update existing contact.

# **Call settings**

### **Call timer**

During a call, the duration of the call is shown. You can check the duration of your calls.

- 1. Press Menu → Settings → Calls → Call timer:
  - Last call to show the elapsed time of the most recent call.

- Outgoing calls to show the elapsed time of all made calls.
- Received calls to show the elapsed time of all received calls.
- Reset all → Yes to reset all.
- 2. Press **Ok** to confirm.

#### **Answer mode**

- 1. Press Menu → Settings → Calls → Answer mode.
- Select Any key → On to be able to answer incoming calls by pressing any button (exemption ).
- 3. Press **Ok** to confirm.

# **Call waiting**

You can handle more than one call at a time, put the current call on hold and answer the incoming call. When activated, an alert tone is heard if there is an incoming call while talking.

During a call, press Options → Answer.

### Activate call waiting

- 1. Press Menu → Settings → Calls → Call setup.
- Select Call waiting → Activate.
- 3. Press **Ok** to confirm.

**Tip:** Repeat and select **Deactivate** to disable call waiting, or **Query status** to display if call waiting is active or not.

### **Call divert**

You can divert calls to an answering service or to another phone number. Set up which calls should be diverted. Select a condition and press **Ok**, then select **Activate**, **Deactivate** or **Query status** for each.

- 1. Press Menu → Settings → Calls → Call setup → Call divert:
  - Voice calls to divert all voice calls.
  - Unreachable to divert incoming calls if the phone is turned off or out of range.
  - **No reply** to divert incoming calls if unanswered.
  - If busy to divert incoming calls if the line is busy.
  - Cancel diverts to cancel all call divert settings.
- 2. Press **Ok** to confirm.

#### Caller ID

Display or hide your phone number on the recipient's phone when you call.

- Press Menu → Settings → Calls → Call setup → Caller ID:
  - Set by network to use default setting by the network.
  - **Hide ID** to never show your number.
  - Send ID to always show your number.
- 2. Press **Ok** to confirm.

### **Call barring**

Your phone can be restricted to disallow certain types of calls.

**Note!** A password is needed to apply call barring. Contact your service provider to get the password.

- 1. Press Menu → Settings → Calls → Call setup → Call barring.
- 2. Select Outgoing calls:
  - All calls to answer incoming calls but not calling.
  - Internat.calls to block calls to international numbers.
  - Int. except home to block international calls except to the country associated with the SIM card.
- 3. Press **Ok** to confirm.
- 4. Select Incoming calls:
  - All calls to call but not to receive incoming calls.
  - When roaming to block incoming calls while roaming (operating in other networks).
- 5. Press **Ok** to confirm.
- 6. Select **Cancel all** to cancel all call barring (password needed). Press **Ok** to confirm.

# Fixed dial (FDN)

You can limit calls to certain numbers saved on the SIM card. The list of allowed numbers is protected by your PIN2-code.

**Note!** The PIN2-code is needed to apply fixed dial. Contact your service provider to get the PIN2-code.

- 1. Press Menu → Settings → Security → Fixed dial:
  - Mode → On to enable or Off to disable.

- Fixed numbers → Empty → Add:
  - Phonebook to add a contact from the Phonebook. Press Ok to confirm.
  - Manual and enter name and number.
     Alternatively, select an entry and press Options → Add, Edit or Delete.
- 2. If needed, enter PIN2 and press **Ok** to confirm.

**Note!** You can save parts of phone numbers. For example, if you save 01234, allows calls to all numbers starting with 01234. It is possible to place an SOS call by entering the main local emergency number followed by even when fixed dial is activated. When fixed dial is activated you are not allowed to view or manage any phone numbers saved on the SIM card. You are not able to send any text messages either.

# **Phonebook**

The phonebook can store 100 entries with 3 phone numbers in each entry.

#### Add contact

- 1. Press Menu → Phonebook → -New contact- → Add.
- 2. Enter a Name for the contact, see Enter text, p.6. Delete with Clear.
- 3. Use \( \sigma / \sigma \) to select \( \begin{align\*} \text{Mobile}, \( \begin{align\*} \text{Home} \text{ or } \begin{align\*} \text{Office} \) and enter the phone number(s) including the area code.
- Select Picture → Edit to associate picture to the contact, see Phonebook picture, p.17.
  - Take picture to use the camera to take a picture.
  - My pictures to select an existing picture.
- 5. Press Save.

**Tip:** For international calls, always use + before the country code for best operation. Press \* twice for the international prefix +.

# Manage phonebook contacts

- 1. Press Menu → Phonebook.
- 2. Select a contact, then press **Options**:

- Call to call the contact.
- **Send SMS** to send text message. See *Create and send text message (SMS)*, p.22.
- **Send MMS** to send picture message. See *Create and send picture message (MMS)*, p.23.
- View to show details for the selected contact. Phone = storage set to Phone and SIM = storage set to SIM, see Phonebook storage, p.16.
- Edit to edit the contact. Use \( \simeq /\simes \tag{to scroll. Delete with Clear.}\)
  When done, press Save.
- Add to add contact.
- **Top 10** to set the entry as one of the first 10 contacts listed in the phonebook. See *Top 10*, p.18.
- Delete to delete the selected contact. Press Yes to confirm or No to abort.
- Delete all to delete all contacts. Select From SIM or From phone to delete all contacts from the SIM card or phone memory. Confirm with phone password and press Ok.
- Copy all → From phone to copy all contacts from the phone memory to the SIM card, orFrom SIM to copy all phonebook contacts from the SIM card to the phone memory. Press Yes to confirm or No to abort.
- Send vCard and select:
  - Send by SMS to send the selected phonebook contact as a vCard via text message. See Create and send text message (SMS), p.22.
  - Send by MMS to send the selected phonebook contact as a vCard via picture message. See Create and send picture message (MMS), p.23.
  - **Send by Bluetooth** to send the selected phonebook contact as a vCard via Bluetooth<sup>®</sup>. See *Bluetooth*<sup>®</sup>, p.32.
- 3. Press **Ok** to confirm.

# Phonebook settings

# Phonebook storage

Press Menu → Settings → Phonebook → Storage:

- SIM to save 1 phone number per contact. Number and length of the phone numbers/contacts that can be stored will vary depending on SIM card/service provider preferences.
- Phone to save 100 contacts with 3 phone numbers each Mobile,
   Home and Office.
- 2. Press **Ok** to confirm.

### Phonebook picture

You can change the phonebook view mode.

- 1. Press Menu → Settings → Phonebook → Phonebook picture:
  - On to display the contact's associate picture if existing.
  - Off to display only the names of contacts.
- 2. Press **Ok** to confirm.

#### Voice mail

If your subscription includes an answering service, callers can leave a voice mail message when you are unable to answer a call. **Voice mail** is a network service and you may need to subscribe to it first. For more information and for the voice mail number, contact your service provider.

- 1. Press Menu → Settings → Phonebook → Voice mail:
- 2. Select **Empty** → **Add**:
  - Phonebook to add a contact from the Phonebook. Press Ok to confirm.
  - Manual and enter name and number.
- 3. Press **Ok** to confirm.

To edit or delete an existing entry, select it and press **Options** → **Edit** or **Delete**.

### Call voice mail

Press and hold shortcut button 1.

# Speed dial

Use 0 and 2-9 to speed dial an entry from standby.

Press and hold the corresponding key.

# Add speed dial numbers

1. Press Menu → Settings → Phonebook → Speed dial.

- 2. Select **0** → Add and select an entry from the phonebook.
- 3. Press **Ok** to confirm.
- 4. Repeat to add speed dial entries for buttons 2-9.

**Tip:** To edit or delete an existing entry, select it and press **Options** → **Edit** or **Delete**.

# **Top 10**

Set an entry as one of the first 2 10 contacts listed in the phonebook.

- Press the shortcut button ★,
   or press Menu → Settings → Phonebook → Top 10.
- 2. Select one of the empty entries and press Add.
- 3. Use \( \shi/\) to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry.
- Press Ok to save the selected entry, or press Back to discard changes.
   To edit or delete an existing entry, select Options → Edit or Delete.

**Tip:** You can also add an 🌣 entry from the phonebook. Select the contact and press **Options** → **Top 10**.

### **Owner number**

The phone number assigned to your SIM card is saved as **Owner number** if this is allowed by the card.

#### Add numbers

- 1. Press Menu → Phonebook → Owner number → Empty → Add.
- 2. Enter name and number, see Enter text , p.6.
- 3. When done, press Ok.

# ICE (In Case of Emergency) ♥

First responders can access additional information such as medical information from the victim's phone ICE in case of emergency. In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. All fields are optional, but the more information provided the better.

1. Press Menu → Phonebook → ICE.

- 2. Use \( \shi \) to scroll the list of entries.
- 3. Press **Edit** to add or edit information in each entry, see *Enter text* (=), p.6. Delete with **Clear**.

#### ID

- Name: enter your name.
- Birth: enter your date of birth.
- Height: enter your height.
- Weight: enter your weight.
- Address enter your home address.
- Language: enter your preferred language.
- **Insurance:** enter your insurance provider and policy number.

### Contact 1:, Contact 2: and Doctor:

 Press Options to Add or Delete a contact from the phonebook, or Save to accept the current entry.
 If possible, add your relationship to your ICE contacts in the phonebook, such as "ICE Wife Mary Smith".

#### Important info

- **Condition:** enter any medical conditions or medical devices (e.g. diabetic, pacemaker).
- Allergies: enter any known allergies (e.g. penicillin, bee stings).
- Blood type: enter your blood type.
- Vaccination: enter any relevant vaccination.
- **Medication:** enter any medication that you are treated with.
- Other info: enter other information (e.g. organ donor, living will, consent to treat).
- 4. When done, press Save.

# **Assistance button**



#### CAUTION

When an assistance call is activated the phone is pre-set to handsfree/ speakerphone mode. Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud. The assistance button allows easy access to contact your predefined help numbers (Number list) should you need help. Make sure that the assistance function is activated before use, enter recipients in the numbers list and edit the text message.

### Make an assistance call

- When help is needed, press and hold the assistance button for 3 seconds, or press it twice within 1 second.
   The assistance call begins after a delay of 5 seconds. In this time you can prevent a possible false alarm by pressing
- 2. An assistance text message (SMS) is sent to all recipients.
- 3. The first <u>recipient</u> in the list is called. If the call is not answered within 25 seconds, the next number is called. Calling is repeated 3 times or until the call is answered, or until is pressed.

**Note!** Some private security companies can accept automatic calls from their clients. Always contact the security company before using their phone number. Programming '999' into the assistance button is blocked.

**Tip:** The assistance function may be configured so that the recipient of the call must press (zero) to confirm, in order to stop the alarm sequence. See *Confirm with "0"*, p.22.

#### **IMPORTANT!**

Information to the <u>recipient</u> of an assistance call, when Confirm with "0" is activated.

- After receiving the assistance message, each number in the Number list is called sequentially.
- To confirm the assistance call, the <u>recipient</u> needs to press 0.
  - If the <u>recipient</u> doesn't press within 60 seconds (after answering) the call will be disconnected and the next number in the sequence will be called.
  - If the <u>recipient</u> presses **0** within 60 seconds, the call is confirmed and no further call attempts will be made (assistance sequence interrupted).

# **Activation**

Select how to activate the assistance function using the assistance button.

# 1. Press Menu → Settings → Assistance → Activation:

- On Normal to press and hold the button for approximately 3 seconds, or press it twice within 1 second.
- On (3) to press the button 3 times within 1 second.
- Off to disable the assistance button.
- 2. Press **Ok** to confirm.

### **Number list**

Add numbers to the list that is called when the assistance button is pressed.

#### **IMPORTANT!**

Always inform recipients in the **Number list** that they are listed as your assistance contacts.

- 1. Press Menu → Settings → Assistance → Number list.
- Select Empty → Add → Phonebook to add a contact from the phonebook.

Alternatively, press **Manual** to add names or numbers manually. See *Add contact*, p.15.

- 3. Press **Ok** to confirm.
- 4. Repeat until you have 5 contacts (maximum).

**Tip:** To edit or delete an existing entry, select it and press **Options** → **Edit** or **Delete**.

# Activate text messages (SMS)

A text message can be sent to the contacts in the numbers list when the assistance button is pressed.

#### **Activation**

- 1. Press Menu → Settings → Assistance → SMS → Activation:
  - On to send a text message before calling.
  - Off to call without sending a text message first.
- 2. Press **Ok** to confirm.

### Create assistance message

- 1. Press Menu → Settings → Assistance → SMS → Message.
- 2. Select **Edit** and write the message, see *Enter text* , p.6.

3. Press **Ok** to confirm.

Note! You must write a message if you activate the SMS function.

# **Assistance settings**

#### Confirm with "O"

You can activate the Confirm with "0" function. This is especially recommended if there is a risk that the assistance call is answered by a voice mail or answering service. If the recipient doesn't press within 60 seconds the call will be disconnected and the next number in the sequence will be called. If the recipient presses within 60 seconds, the call is confirmed and no further call attempts will be made (assistance sequence interrupted).

- 1. Press Menu → Settings → Assistance → Confirm with "0".
- 2. Select **On** to enable, or **Off** to disable.
- 3. Press **Ok** to confirm.

# Signal type

Select the notification signal type for the assistance sequence.

- Press Menu → Settings → Assistance → Signal type:
  - High to use loud signals (default).
  - Low to use one low signal.
  - Silent no sound indication, like a normal call.
- 2. Press Ok to confirm.

# Messages

# Create and send text message (SMS)

**Note!** Before you can send any text messages, you need to save your message centre number. The number to your service centre is supplied by your service provider and is usually set on the SIM card. If not, you can enter the number yourself. See *SMS centre*, p.26.

- Press shortcut button □,
   or press Menu → Messages → Create new → SMS.
- 2. Write your message, see *Enter text* , p.6, then press **To**.

- Select a recipient from Phonebook.
   Alternatively, select Enter number to add recipient manually and press Done.
- 4. Press Add to add more recipients.

Tip: You can modify the recipients by selecting one, press Options → Edit/Delete/Delete all.

5. When done, press **Send**.

**Note!** If you choose to add multiple recipients, you will be charged for each recipient (maximum 10). For international calls, always use + before the country code for best operation. Press \*\* twice for the international prefix +.

# **Create and send picture message (MMS)**

A picture message can contain text and media objects such as pictures, sound recordings and video. Both you and the recipient must have subscriptions that support picture message. The settings for picture message are supplied by your service provider and can be sent to you automatically via text message.

- Press the shortcut button □, or press Menu → Messages → Create new → MMS.
- 2. Write your message, see *Enter text* , p.6.
- 3. Press Options → Add picture:
  - My pictures to select a file.
  - **Take picture** to use the camera to take a picture.

**Note!** If you add more than one picture, the following pictures are increasingly compressed by the phone (scaled down). This to allow you to send more pictures in one message. To keep best picture quality, send only one picture per message.

You can also Add sound using the Options menu.

- 4. Select **Add subject** and enter your subject, then press **Done**.
- Select To and select recipient from Phonebook.
   Alternatively, select Enter number to add recipient manually and press Done.
- 6. Press Add to add more recipients.

#### Press Send to send.

# Create and send voice message

A voice message uses the same technology as a picture message. Both you and the recipient must have subscriptions that support picture message. The settings for picture message are supplied by your service provider and can be sent to you automatically via text message. If not, see *MMS settings*, p.27 on how to set your MMS profile.

- 1. Press the shortcut button □, or press Menu → Messages.
- Select Create new → Voice message.
- 3. Recording starts immediately. Press **Stop** when done and press **Yes** to save.
- Select recipient from Phonebook.
   Alternatively, select Enter number to add recipient manually and press Done.
- 5. Press Add to add more recipients
- Press **Send** to send.

# Inbox, Outbox and Sent

- 1. Press the shortcut button □, or press Menu → Messages.
- 2. Select Inbox, Outbox or Sent.
- Select a message and press Read. Use 
   ✓/ to scroll up or down.
- 4. Press Options:
  - View to view the message.
  - Call to call the contact.
  - Resend to send again to the same recipient.
  - Reply to write your reply, then press Send. The message is sent immediately.
  - Delete to delete. Press Yes to delete or No to return.
  - Download or Cancel download. If the message is not downloaded yet, press Download.
  - Edit to edit the message, then press Send.
  - Forward to forward the message. Edit the message (if desired), then press Send.

- **Use number** to display all phone numbers contained in the message as well as the sender's number.
  - Options → Call to call the selected number.
  - Options → Save to save the number in the phonebook.
  - Options → Send SMS to write a new text message.
  - Options → Send MMS to write a new picture message.
- **Save objects** (MMS only) to save text and media objects such as pictures, sound recordings and video.
- Details to view details of the message.
- **Delete all** to delete all. Press **Yes** to delete or **No** to return.
- 5. Press **Ok** to confirm.

# Message settings

#### Predictive text

- Press Menu → Settings → Messages → Predictive text.
- 2. Select **On** to enable, or **Off** (default) to disable.
- 3. Press **Ok** to confirm.

# Writing language

- 1. Press Menu → Settings → Messages → Writing language.
- 2. Select language with  $\checkmark/\sim$ .
- 3. Press **Ok** to confirm.

**Tip:** During text input, press and hold # for a list of available languages.

# Write speed

You can change the speed at which keypad characters repeat before the cursor moves on to the next character.

- Press Menu → Settings → Messages.
- Select Write speed → Slow, Normal or Fast.
- 3. Press **Ok** to confirm.

# **SMS** settings

Press Menu → Settings → Messages → SMS settings.

#### **Memory status**

- 1. From **SMS** settings, select **Memory status** to display the memory space used on the SIM card and in the phone memory. Phone memory can store up to 100 messages.
- 2. Press Back to return.

# **Storage**

- 1. From **SMS settings**, select **Storage**:
  - SIM (default) to store messages on the SIM card.
  - Phone to store messages in the phone memory.
- 2. Press **Ok** to confirm.

#### SMS centre

- 1. From SMS settings, select SMS centre → Edit.
- 2. Enter the service centre number. Press **Clear** to delete.
- 3. Press **Ok** to confirm.

#### Cell broadcast

You can receive messages on various topics from your service provider, such as weather or traffic conditions in a particular region. For available channels and relevant channel settings, contact your service provider. Cell broadcast messages cannot be received when the device is roaming.

- 1. From SMS settings, select Cell broadcast:
  - Activation to turn information On or Off.
  - Read messages to read the message.
  - Languages to select language On or Off.
  - Channel settings to select from which channels to receive or subscribe messages. Use the options Subscribe, Cancel subscription, Add, Edit and Delete to define your channels.
- 2. Press **Ok** to confirm.

# Input method

With Input method you can select to write your text messages with special, distinguishing language specific characters (Unicode) or to write with more simple characters. **Automatic** allows special characters. Special characters takes up more space and the size of each message is reduced to 70 characters. **GSM alphabet** converts any special character to plain alphabet characters, e.g. Î becomes I. Each message can contain 160 characters.

### 1. From SMS settings, select Input method:

- Automatic (default) to allow special characters.
- GSM alphabet to convert any special character to plain alphabet characters.
- Information function description.
- 2. Press **Ok** to confirm.

# MMS settings

Press Menu → Settings → Messages → MMS settings.

### **Memory status**

- From MMS settings, select Memory status to display the memory space used on the memory card (if inserted) and in the phone memory.
- Press Back to return.

# **Storage**

Picture messages are saved by default in the phone memory. When the memory becomes full you will need to either delete a picture message (see *Inbox, Outbox and Sent,* p.24) or select to save your picture messages to the memory card. When the memory is full you will see a notification when you try to send or receive a picture message.

**Note!** Make sure to insert a compatible memory card before saving to it (see *Insert SIM card, memory card and battery,* p.1). The storage menu only appears if you have inserted a card.

- 1. From MMS settings select Storage:
  - Phone to store in the phone memory.
  - Memory card to store picture messages to the memory card.
- 2. Press **Ok** to confirm.

### MMS profile

These settings are needed to use the picture messages function. The settings for picture messages is supplied by your service provider and can be sent to you automatically.

- 1. From MMS settings, select MMS profile.
- 2. Select your service provider and press **Options** → **Activate**.

#### Add new MMS profile

Follow the steps below if your service provider is not in the list. Contact your service provider for correct settings.

- 1. From MMS profile, select Add:
  - Account name to add account name.
  - APN to add APN (Access Point Name).
  - User name to add user name.
  - Password to add password.
  - Homepage to add homepage.
  - Connection type use the buttons \* and # to select connection enter HTTP or WAP.
  - Use proxy use the buttons \* and # to select Yes or No.
  - Proxy address to add proxy address.
  - Proxy port to add proxy port.
  - Proxy user name to add proxy user name.
  - Proxy password to add proxy password.
- 2. Press **Ok** to confirm.
- 3. Press **Yes** to save or **No** to exit without saving.
- 4. Select your new profile and press **Options** → **Activate**.
- 5. Press **Ok** to confirm. Press **C** during setup to exit without saving.

To edit or delete an existing entry, select it and press **Options** → **Edit** or **Delete**.

**Note!** Some service providers require you to send a picture message before you will be able to receive one. Send a picture message with text only to activate the service. Some service providers require that you contact them before enabling picture message for your account. Contact your service provider's Customer Service.

# **MMS** roaming

#### **IMPORTANT!**

To receive and send picture messages (MMS) while roaming can be costly. Contact your service provider for data roaming rates before you use data roaming.

Your phone automatically selects your (service providers) home network if within range. If not within range, for instance when abroad, you can use another network, provided your network operator has an agreement that allows you to do so. This is called roaming (operating in other networks). Contact your service provider for more information.

- 1. From MMS settings select MMS roaming:
- 2. Select **On** to enable, or **Off** (default) to disable.
- 3. Press **Ok** to confirm.

# Reminder C

The reminder alerts you once if you haven't checked your messages or listened to your voice mail within 10 minutes from receipt. When notified, press to end the notification and no more reminder is heard.

- 1. Press Menu → Settings → Messages → Reminder.
- 2. Select **On** to enable, or **Off** to disable.
- 3. Press **Ok** to confirm.

# Vibration C

The text message vibration alert is several short vibrations.

- Press Menu → Settings → Messages → Vibration.
- 2. Select Messages:
  - Short (4 seconds)
  - Long (12 seconds)
- 3. Press **Ok** to confirm.

**Note!** If **Alert type** is set to **Ring only** the phone will not vibrate.

# **Delivery report**

You can select if you want the phone to notify you when your text message has reached the recipient.

**Note!** Contact your service provider for detailed subscription costs before activating.

- 1. Press Menu → Settings → Messages → Delivery report:
- 2. Select **On** to enable, or **Off** to disable.
- 3. Press **Ok** to confirm.

#### Delete

Delete all messages or all within a folder.

- Press Menu → Settings → Messages → Delete.
- Select Inbox, Outbox, Sent or Delete all → Yes to delete all messages.

# **Camera (take photos)**

To get sharp photos, wipe the lens clean with a dry cloth.

- Press shortcut button ■.
   Alternatively press Menu → Camera.
- 2. Press **t** to take the photo.
- 3. Press Options:
  - Send → Send by MMS, see Create and send picture message (MMS), p.23.
  - Send → Send by Bluetooth, see Bluetooth<sup>®</sup>, p.32.
  - Delete to delete. Press Yes to confirm or No to return.
  - Use → Wallpaper to save as display background.
  - Use → Phonebook picture to save as phonebook contact.
- 4. Press **Back** to take a new photo.

  If you do not make any selection the picture is saved.

# **Adjustments**

Press Options:

- Zoom to use  $\checkmark/$  to zoom in and out.
- EV to use \( \simeq / \simes \) to adjust EV/Light sensitivity.
- Flash to set the flash as Auto, Off, On or Red-eye reduction.

Note! Zoom may reduce picture quality.

# **Camera settings**

- 1. Press Menu → Settings → Camera:
  - EV information: how to adjust EV/Light sensitivity.
  - Zoom information: how to zoom.
  - Image size to select Small (lowest quality) or higher camera resolution.

- Shutter sound → Off, Low or High.
- Storage to save pictures and videos on Phone or Memory card.

**Note!** This option is only available when a compatible external memory is inserted in the device.

Delete all to delete all saved pictures and videos.

Flash to set the flash as Auto, Off, On or Red-eye reduction.

2. Press **Ok** to confirm.

**Note!** With higher quality, less pictures or videos can be stored in the internal memory.

If you insert a compatible external memory (micro SD) card into your Doro 1370, you can change the default storage location. This allows you to save more files on your device.

# Gallery

View your saved pictures 🚄.

- 1. Press Menu → Gallery.
- 2. Use \( \shi / \shape \) to select a picture or video.
- 3. Press Options:
  - View for single view.
  - Send:
    - **Send by MMS** to send as picture message. See *Create and send picture message (MMS)*, p.23.
    - Send by Bluetooth to send to a Bluetooth device, see Bluetooth<sup>®</sup>, p.32.
  - Delete to delete. Press Yes to confirm or No to return.
  - Use (picture only):
    - Wallpaper to save as display background.
    - Phonebook picture to save as phonebook contact.
  - **Details** to view detailed information about the file, e.g. date, size, copyright.
  - Rename to rename picture.
  - Browse style (picture only) to change view. Select Large or List.
  - Sort by → Name or Time.

- Delete all to delete all pictures.
- 4. Press **Ok** to confirm.

# Connectivity

#### Bluetooth®

You can connect wirelessly to other Bluetooth® compatible devices such as headsets or other phones.

#### **IMPORTANT!**

When you are not using Bluetooth® connectivity, turn off **Activation** or **Visibility**. Do not pair with an unknown device.

#### Activate Bluetooth®

- 1. Press Menu → Settings → Bluetooth → Activation → On.
- 2. Press **Ok** to confirm.

# Bluetooth® settings

#### Visibility

- 1. Press Menu → Settings → Bluetooth → Visibility → On.
- 2. Press **Ok** to confirm.

**Note!** To prevent other devices from finding your device, select **Off**. Even if you select **Off**, paired devices can still detect your device.

#### Device name

- 1. Press Menu → Settings → Bluetooth → Device name.
- 2. Enter the name your Doro 1370 should appear with for other Bluetooth® devices.
- 3. Press **Done** to confirm.

#### Search device

- 1. Press Menu → Settings → Bluetooth → Search device.
- 2. Select a device from the list and press **Bond** to connect. If Bluetooth® is not enabled, press **Yes** to activate.
- 3. When connecting to another Bluetooth® device you need a shared password. Enter the password and press **Ok**.

#### My device

Add new devices or view saved.

- 1. Press Menu → Settings → Bluetooth → My device.
- 2. Select device from the list and press **Options**:
  - Rename to change the name of the device.
  - Delete to delete the device from the list.
  - Delete all to delete all devices from the list.
- 3. Press **Ok** to confirm.

#### Audio path

- 1. Press Menu → Settings → Bluetooth → Audio path:
  - Phone to answer incoming calls with the phone.
  - Forward BT to forward incoming calls to the Bluetooth® device.
- 2. Press Ok to confirm.

# **Network setup**

Your phone automatically selects your (service providers) home network if this is within range. Contact your service provider for more information.

- 1. Press Menu → Settings → General → Network setup.
- 2. Select one of the following options and press **Ok** to confirm:
  - New search to perform new search if connection is lost.
  - Select network to view available network, a list of available network operators is displayed (after a short delay). Select desired operator.
  - Network mode to select another network. Select Automatic to select network automatically or Manual to select network manually.

#### **Services**

This menu may contain pre-programmed services from your network provider depending on network support and subscription.

Press Menu → Settings → General → Services.

# File manager

Manage the contents and properties of files. You can open, delete, move, copy and rename files.

- 1. Press Menu → Settings → File manager.
- 2. Select Phone or Memory card → Open.
- 3. Select a folder, e.g. **Photos** and press **Open**.

### 4. Select a file and press **Options**:

- View (photos/images) for single view.
- Send → Send by MMS to send as picture message or Send by Bluetooth to send to a Bluetooth device.
- Use as ringtone to use as ringtone.
- **Details** to view detailed information about the file, e.g. date, size, copyright protection.
- Use → Wallpaper to save as display background or Phonebook picture to be used with a phonebook contact.
- Rename to rename the file.
- Delete to delete the file.
- Delete all to delete all files in selected folder.
- Sort by → Name or Time.
- Copy or Move → Phone or Memory card → Options → Open.
   Select a folder, eg Photos and press Options → Paste.
- 5. Press **Ok** to confirm.

#### Supported formats:

- Picture format: BMP/GIF/JPG/PNG. Photos taken with the built in camera are saved as JPG.
- Audio format: WAV/AMR/MIDI/MP3/AAC/AAC+. Recordings made with the built in sound recorder are saved as AMR.
- Video format: MP4/3GPP.

# Connect the phone to a computer

Connect the phone to a computer and start transferring pictures, music and other file types. All you have to do is connect a USB cable between the phone and computer. From your computer's file explorer, you can drag and drop content between your phone and the computer.

**Note!** You might not be able to transfer some copyright protected material.

### Drag and drop content between phone and a computer

- 1. Connect your phone to a computer using a USB cable.
- 2. Wait until the phone or memory card appears as external disks in the file explorer.

3. Drag and drop selected files between the phone and the computer.

**Note!** You can transfer files using a USB cable on most devices and operating systems supporting a USB Mass Storage interface.

### Disconnect the USB cable safely

- 1. Make sure to enable the hardware to be safely removed.
- Disconnect the USB cable.

**Note!** Computer instructions may vary depending on your operating system. See the documentation of your computer's operating system for more information.

# **Sound & Display**

**Note! Silent** needs to be set to **Off** to access Tone setup, Volume, Alert type and Extra tone.

# Audio setup €

If you use a hearing aid or have hearing difficulties when using the device in a noisy environment, you can adjust the audio settings.

- 1. Press Menu → Settings → Sound → Audio setup:
  - Normal for normal hearing in normal conditions (default).
  - High for moderate hearing impairment or use in a very noisy environment.
  - HAC mode for use with hearing aid.
- 2. Press **Ok** to confirm.

Note! Try different settings to find the one that suits your hearing the best.

# **Tone setup (ringtone)**

Select a ringtone with the best tone curve adjustments and frequencies to best fit your needs.

- 1. Press Menu → Settings → Sound → Tone setup → Ringtone.
- 2. Use \( \shi / \shape \) to select one of the available melodies, the melody is played.
- 3. Press **Ok** to confirm or **Back** to discard changes.

Tip: Set up the Alarm, Message tone, Keypad tone, Power on and Power off in the same way.

# Ringtone volume $\Gamma$

- 1. Press Menu → Settings → Sound → Volume.
- 2. Use **✓/** ★ to change the ringtone volume.
- 3. Press **Ok** to confirm.

### Silent

- 1. Press Menu → Settings → Sound → Silent.
- 2. Select **On** to enable, or **Off** to disable.
- 3. Press **Ok** to confirm.

**Tip:** From standby mode, press and hold shortcut button # to activate or deactivate silent mode.

## Alert type

Select to use ringtone and/or vibration for incoming calls.

- 1. Press Menu → Settings → Sound → Alert type:
  - Ring only for ringtone only.
  - Vib. only for vibration only.
  - Vib. and ring for vibration and ringtone.
  - Vib. then ring to start with vibration and adds ringtone after a short while.
  - Silent for no sound or vibration, the display light is lit.
- 2. Press **Ok** to confirm.

### Extra tone

You can select to enable warning and error tones to alert you of low battery power, phone and SIM card errors, etc.

- Press Menu → Settings → Sound.
- 2. Select Extra tone → Warning or Error.
- 3. Select **On** to enable, or **Off** to disable.
- 4. Press **Done** to save.

#### Main menu

You can select different styles for the main menu.

- 1. Press Menu → Settings → Display → Main menu:
- 2. Select Large or List.
- 3. Press **Ok** to confirm.

# Wallpaper

- Press Menu → Settings → Display → Wallpaper:
  - System to select predefined images.
  - **User** to select user defined images, see *File manager*, p.33.
- 2. Use \( \shi / \shi \) to display available wallpapers.
- 3. Press **Ok** to confirm.

### Text size **●**

You can adjust the text size for the menu and messages.

- Press Menu → Settings → Display.
- 2. Select **Text size** → **Normal** or **Large**.
- 3. Press **Ok** to confirm.

# Idle display

In standby mode the display can show clock only, clock and the service provider, or all information.

- 1. Press Menu → Settings → Display.
- Select Idle display → Clock only, Clock & Operator, All info or No information.
- 3. Press **Ok** to confirm.

# LCD backlight

Select the delay time for the display backlight.

- Press Menu → Settings → Display.
- 2. Select LCD backlight → 15 sec., 30 sec. or 1 min.
- 3. Press **Ok** to confirm.

# **Brightness** •

You can adjust the brightness of the display.

- Press Menu → Settings → Display.
- 2. Select Brightness → Level 1, Level 2 or Level 3.
- 3. Press **Ok** to confirm.

# **Additional functions**

#### **Alarm**

- 1. Press Menu → Alarm → On.
- 2. Enter the alarm time using the keypad and press **Ok** to confirm.
  - Select Single to set one single alarm.
  - Select Repeated to repeat the same alarm time several days.
     Scroll through the list of days and press On to enable or Off to disable the alarm for each day.
- Press Save to confirm.

**Tip:** To edit an alarm, press **Edit** or **Off** to stop the alarm.

#### Snooze or stop

When the alarm sounds:

- Select Stop to stop.
- Select Snooze to repeat after 9 minutes.

**Note!** The alarm will work even when the phone is powered off. Do not power on your phone if wireless phone use is prohibited or when it may cause interference or danger.

# **Organiser**

- 1. Press Menu, scroll to and press Ok.
- 2. Select one of the following options and press **Ok**.

#### Calendar

#### Add task

- 1. Press Menu → Organiser → Calendar → Options → Add task.
- 2. Enter date, then press .
- 3. Enter time, then press .
- 4. Enter subject, see *Enter text* 🗐, p.6.
- 5. When done, press **Ok**.

#### **Options**

1. Press Menu → Organiser → Calendar → Options:

- Select View to show tasks for the selected date or View all to see all tasks. Press Options → Edit, Delete or Delete all.
- Select Jump to date and enter the date.
- 2. Press **Ok** to confirm.

**Note!** The calendar reminders will work even when the phone is powered off. Do not power on your phone if wireless phone use is prohibited or when it may cause interference or danger.

### Daily reminder

- 1. Press Menu → Organiser → Daily reminder → Add.
- 2. Enter time, then press .
- 3. Enter subject, see Enter text (===, p.6)
- 4. Press **Ok** to confirm.

#### Snooze or stop

When the alarm sounds:

- Select Stop to stop.
- Select Snooze to repeat after 9 minutes.

**Note!** The reminder will work even when the phone is powered off. Do not power on your phone if wireless phone use is prohibited or when it may cause interference or danger.

Tip: For more options select an existing entry, and press Options → Skip reminder, Add, Edit, Delete or Delete all.

## Calculator

The **Calculator** can perform basic mathematical operations.

- 1. Press Menu → Calculator.
- 2. Enter the first number. Use # to enter decimal points.
- 3. Use the arrow buttons to select an operation  $(+, -, x, \div)$  and press **Ok**.
- 4. Enter the next number and press **Ok**.
- Repeat steps 2–4 as necessary.
   Select = and press Ok to calculate the result.

# FM radio

The FM radio has a frequency range from 87.5 to 108.0 MHz and 9 preset channels. To listen to the radio, you need to connect a compatible headset which acts as an antenna.

#### Turning the radio on

- 1. Connect a headset to the headset socket  $\Omega$ .
- 2. Press Menu → FM radio. The radio is turned on. The tuned frequency is displayed.
- 3. Select channel using  $\checkmark$  or  $\land$

**Tip:** Press return to standby mode. The radio will continue to play.

#### Volume

- 1. Press Menu → FM radio → Options → Volume.
- 2. Use the side buttons +/- to adjust the volume.
- 3. Press **Ok** to confirm.

### Save frequency

- 1. Press Menu → FM radio → Options → Save frequency.
- 2. Enter a name for the new channel, see Enter text 🗐, p.6.
- 3. When done, press Save.

#### Switch off

Press Menu → FM radio → Options → Switch off.

Tip: Disconnecting the headset will also turn off the radio.

# Loudspeaker

- 1. Press Menu → FM radio → Options → Loudspeaker → On.
- 2. Use the side buttons +/- to adjust the sound volume.
- 3. To turn off, select Off.

#### **Channel list (editing the channel list)**

- 1. Press Menu FM radio → Options → Channel list.
- 2. Select the channel you wish to edit and press **Options**:
  - Play to play the selected channel.
  - Delete to delete the channel. Press Yes to confirm or No to return to the channel list.

- 3. Press **Ok** to confirm.

### Manual input (changing search mode)

- 1. Press Menu → FM radio → Options → Manual input:
  - Fine tune to tune manually with 
     or
  - Auto search to use automatic station search with 
     or
- 2. Press **Ok** to confirm.

#### Auto save

- Press Menu → FM radio → Options.
- Select Auto save to automatically install available radio stations in channels 1-9.
- 3. Press **Ok** to confirm.

Note! This will overwrite all previously saved channels.

#### **Torch**

- Press Menu → Torch.
- 2. Select **Off** to power off.

**Tip:** Press and hold shortcut button to power on the torch. Release to power off.

### **Torch settings**

- 1. Press Menu → Settings → General → Torch.
- 2. Select Time:
  - **1** min to power off automatically after 1 min.
  - 5 min to power off automatically after 5 min.
  - No limit to power of manually.
- 3. Select Sound:
  - Select **On** to enable, or **Off** (default) to disable.
- 4. Press **Ok** to confirm.

**Note!** The torch will drain the battery very quickly. Remember to power off the torch after use.

# **Display status symbols**

.000	Signal strength	×	No network coverage
U	Ring only	<u> </u>	Voice mail message received
10	Ring + vibration	$\triangle$	Alarm active
	Vibration only	<u>{     </u>	Battery level
M	Silent	Ŷ	Call divert activated
Æ	Roaming (in other network)	(*)	Bluetooth on, visible to others
68	Missed call	0	Bluetooth on, invisible to others
<b>@</b>	Headset connected	⊗	Bluetooth connected
$\bowtie$	Unread text message/SMS		

# Display main symbols

<b>V</b>	Mute	-==	Charger connected
$\searrow$	Message sending success		Charger removed
$\searrow_{x}$	Message sending failed	C	Headset in
×	Error	2	Headset out
•	Warning		Speaker on
?	Query	M	Speaker off
<b>⊘</b>	Done (confirmed)	4	Incoming call
	New message	<b>C</b>	Outgoing call
	Battery level low		Call ended
<b></b>	Searching	U	Missed call. Press <b>Read</b> to see the missed calls.

	Assistance button call	C	Call on-hold
	vCard message	sos	Outgoing SOS call
attl	Volume control	X	Processing, please wait

# **Reset settings**

- Press Menu → Settings → Security.
- 2. Select **Reset settings** to reset the phone settings. All the changes that you have made to the phone settings will be reset to default settings.
- 3. Enter the phone code and press **Ok** to reset.

**Tip:** The default phone code is **1234**.

#### Reset all

- Press Menu → Settings → Security.
- 2. Select **Reset all** to delete phone settings and content such as contacts, number lists and messages (SIM memory is not affected).
- 3. Enter the phone code and press **Ok** to reset.

Tip: The default phone code is 1234.

# **Troubleshooting**

#### Phone cannot be switched on

Battery charge low	Connect the power adapter and charge the battery for 3 hours. Full battery capacity is reached after the battery has been charged 3–4 times.
Battery incorrectly installed	Check the installation of the battery.

## Failure to charge the battery

Battery or charger damaged	Check the battery and charger.
Battery should only be charged in temperatures between 0 °C and 40 °C	Improve the charging environment.
Charger incorrectly con- nected to phone or power socket	Check the charger connections.

## Standby time decreases

Battery charge capacity too low	Install a new battery.
Too far from base sta- tion, phone is constantly searching for signal	Searching the network consumes battery power. Find a place with a stronger signal, or temporarily turn off the phone.

### Failure to place or receive calls

Call barring activated	Deactivate call barring. If this does not solve the	
	problem, contact your service provider.	

# PIN code not accepted

Wrong PIN code entered	Enter the PUK code to change the PIN code, or
too many times	contact your service provider.

#### SIM card error

SIM card damaged	Check the condition of the SIM card. If it is damaged, contact your service provider.
SIM card incorrectly installed	Check the installation of the SIM card. Remove the card and reinstall it.
SIM card dirty or damp	Wipe the contact surfaces of the SIM card with a clean cloth.

# Failure to connect to network

SIM card invalid	Contact your service provider.
No coverage of GSM	Contact your service provider.
service	

### Weak signal

Too far from base station	Try again from another location.
Network congestion	Try calling at a later time.

#### Echo or noise

Regional problem from	Hang up and redial. This may switch to another
bad network relay	network relay.

#### Failure to add a contact

Phonebook memory full	Delete contacts to free up memory.
-----------------------	------------------------------------

#### Failure to set a function

Function not supported	Contact your service provider.
or subscribed from	
network	

### Unable to send or receive Picture Messages / MMS with the SIM card

The MMS profile is not	For some operators the MMS profile has to be se-
set automatically and it	lected manually. Activate the correct profile to
is not possible to send	suit your SIM card or network used.
or receive MMS	

#### Failure to send or download MMS

Phone memory is full	Delete received MMS or select to set the default
and it is not possible to	storage for MMS to be saved on a memory card
send or download MMS	(not included).
Incorrect MMS profile	For some service providers the MMS profile has
selected.	to be selected manually.

# **Safety instructions**

### $\triangle$

#### **CAUTION**

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children.

The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

### **Network services and costs**

Your device is approved for use on the GSM 900/1800/1900 MHz networks. To use the device, you need a subscription with a service provider.

Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

# **Operating environment**

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

### **Medical units**

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

### Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15 cm between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15 cm from the medical device.
- Should not carry the phone in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.

If you have any reason to suspect that interference is taking place, turn the phone off immediately If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

# Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress.

Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

# Li-lon battery

This product contains a Li-Ion battery. There is a risk of fire and burns if the battery pack is handled improperly.



#### WARNING

Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

# Protect your hearing

This device has been tested to comply with the Sound Pressure Level requirement laid down in the applicable EN 50332-1 and/or EN 50332-2 standards.





#### WARNING

Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

# **Emergency calls**

#### **IMPORTANT!**

Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

# **GPS/Location based functions**

Some products provide GPS/Location based functions. Location determining functionality is provided "As is". No representation or warranty are made as to the accuracy of such location information. Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.



#### CAUTION

Do not use GPS functionality in a manner which causes distraction from driving.

#### **Vehicles**

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories. For vehicles equipped with air bags: Remember that air bags fill with air with considerable force.

Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

# Protect your personal data

Protect your personal data and prevent leakage or misuse of sensitive information

- While using your device, be sure to back up important data.
- When disposing of your device, back up all data and then reset your device to prevent misuse of your personal information.
- Carefully read the permissions screen when downloading applications. Be particularly
  cautious with applications that have access to many functions or to a significant
  amount of your personal information.
- Check your accounts regularly for unapproved or suspicious use. If you find any sign
  of misuse of your personal information, contact your service provider to delete or
  change your account information.
- In the event your device is lost or stolen, change the passwords on your accounts to protect your personal information.
- Avoid using applications from unknown sources and lock your device with a pattern, password, or PIN.

#### Malware and viruses

To protect your device from malware and viruses, follow these usage tips. Failure to do so may result in damages or loss of data that may not be covered by the warranty service.

- Do not download unknown applications.
- Do not visit untrusted websites.
- Delete suspicious messages or email from unknown senders.
- Set a password and change it regularly.
- Deactivate wireless features, such as Bluetooth, when not in use.

- If the device behaves abnormally, run an antivirus program to check for infection.
- Run an antivirus program on your device before you launch newly-downloaded applications and files.
- Do not edit registry settings or modify the device's operating system.

# Care and maintenance

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain, snow, humidity, and all types of liquids can contain substances that corrode the electronic circuits. If the unit gets wet, you should immediately power off the phone, remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside and can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop or shake the unit. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.
- Do not disassemble, open, crush, bend, deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system
  per IEEE-Std-1725. Use of an unqualified battery or charger may present a risk of fire,
  explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Improper battery use may result in a fire, explosion or other hazard.

For devices that utilize a USB port as a charging source, the device's user manual shall include a statement that the device shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

The advice applies to the unit, battery, power adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

# Warranty

This product is guaranteed for a period of 24 months and for original accessories for a period of 12 months (such as the battery, charger, charging cradle or handsfree kit) which may be delivered with your device, from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.

Please note that this is a voluntary manufacturer's warranty and provides rights in addition to, and does not affect statutory rights of end-users.

This guarantee does not apply if batteries other than DORO original batteries are used.

# Copyright and other notices

Bluetooth® is a registered trademark of Bluetooth SIG, Inc.

vCard is a trademark of the Internet Mail Consortium.

Wi-Fi is a trademark or a registered trademark of the Wi-Fi Alliance.

microSD is a trademark of SD Card Association.

Java, J2ME and all other Java-based marks are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States and other countries.

The contents of this document are provided "as is". Except as required by applicable law, no warranties of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this document. Doro reserves the right to revise this document or withdraw it at any time without prior notice.

Google, Google Maps™, Gmail, Google Calendar, Google Checkout, Hangouts, YouTube, the YouTube logo, Picasa and Android are trademarks or registered trademarks of Google LLC.

This product is licensed under the MPEG-4 visual and AVC patent portfolio licenses for the personal and noncommercial use of a consumer for (i) encoding video in compliance with the MPEG-4 visual standard ("MPEG-4 video") or the AVC standard ("AVC video") and/or (ii) decoding MPEG- 4 or AVC video that was encoded by a consumer engaged in a personal and non-commercial activity and/or was obtained from a video provider licensed by MPEG LA to provide MPEG-4 and/or AVC video. No license is granted or shall be implied for any other use. Additional information including that relating to promotional, internal

and commercial uses and licensing may be obtained from MPEG LA, L.L.C. See <a href="www.mpegla.com">www.mpegla.com</a>. MPEG Layer-3 audio decoding technology licensed from Fraunhofer IIS and Thomson.

Other product and company names mentioned herein may be the trademarks of their respective owners.

Any rights not expressly granted herein are reserved. All other trademarks are property of their respective owners.

To the maximum extent permitted by applicable law, under no circumstances shall Doro or any of its licensors be responsible for any loss of data or income or any special, incidental, consequential or indirect damages howsoever caused.

Doro does not provide a warranty for or take any responsibility for the functionality, content, or end-user support of third-party apps provided with your device. By using an app, you acknowledge that the app is provided as is. Doro does not make any representations, provide a warranty, or take any responsibility for the functionality, content, or end-user support of third-party apps provided with your device.

# Content copyright

The unauthorised copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials which you are authorised or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

# **Specifications**

Network:GSM 900/1800/1900 MHzDimensions100 mm x 53 mm x 18 mmWeight94 g (including battery)

Battery 3.7 V / 1000 mAh Li-ion battery

SIM card size: micro-SIM (3FF)

Operating ambient temperature Min: 0° C (32° F)

Charging ambient Min: 0° C (32° F)

temperature Min: 0° C (32° F)

Max: 40° C (104° F)

Storage temperature Min:-20° C (-4° F)

Max: 60° C (140° F)

# Hearing aid compatibility

Note! For hearing aid compatibility, turn off Bluetooth connectivity.

This phone is hearing aid compatible. Hearing aid compatibility is not a guarantee that a specific hearing aid will work with a specific phone. Mobile phones contain radio transmitters that may interfere with hearing aid performance. This phone has been tested for use with hearing aids, for some of the wireless technologies that it uses, but there may be

some newer wireless technologies that have not been tested yet for use with hearing aids. To ensure that a specific hearing aid works well with this phone, test them together before making a purchase.

The standard for hearing aid compatibility contains two types of ratings:

- M: To use your hearing aid in this mode, make sure that your hearing aid is set to
  "M-mode" or acoustic coupling mode, and position the phones receiver near the
  hearing aid's built-in microphone. For the best results, try using the phone in different positions relative to your hearing aid—for example, placing the receiver slightly
  above the ear may result in better performance for hearing aids with microphones
  positioned behind the ear.
- T: To use your hearing aid in this mode, make sure that your hearing aid is set to "T-mode" or telecoil coupling mode (not all hearing aids have this mode). For the best results, try using the phone in different positions relative to your hearing aid—for example, placing the receiver slightly below or in front of the ear may result in better performance.

Your device meets the M4/T3 level rating.

# **Specific Absorption Rate (SAR)**

This device meets applicable international safety requirements for exposure to radio waves. Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines from the independent scientific organization ICNIRP (International Commission of Non-Ionizing Radiation Protection).

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg averaged over 10 grams of tissue and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Head SAR: 0.392 W/kg Body SAR: 1.479 W/kg

During normal use, the SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the output power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

This device meets RF exposure guidelines when used against the head or when positioned at least 0.5 cm away from the body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are

interested in reducing your exposure, they recommend you reduce your usage or use a hands-free accessory to keep the device away from your head and body.

# **Correct disposal of this product**



(Waste Electrical & Electronic Equipment)
(Applicable in countries with separate collection systems)

This marking on the product, accessories or manual indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal. This product is RoHS compliant.

# Correct disposal of batteries in this product



(Applicable in countries with separate collection systems)

The marking on the battery, manual or packaging indicates that the battery in this product should not be disposed of with other household waste. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of, these substances can cause harm to human health or the environment

To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system.

# **Declaration of Conformity**

Hereby, Doro declares that the radio equipment type DFB-0210 (Doro 1370) is in compliance with Directives: 2014/53/EU and 2011/65/EU. The full text of the EU declaration of conformity is available at the following internet address: www.doro.com/dofc.

DFB-0210 (Doro 1370) (1011,1021)



Version 1.0

