

fitbit luxe



User Manual
Version 1.0

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Get started

Meet Fitbit Luxe, the fashion-forward fitness and wellness tracker designed to help you take control of your holistic health and wellness.

Take a moment to review our complete safety information at fitbit.com/safety. Luxe is not intended to provide medical or scientific data.

What's in the box

Your Luxe box includes:



Watch with small band
(color and material varies)



Charging cable



Additional large band

The detachable bands on Luxe come in a variety of colors and materials, sold separately.

Charge your tracker

A fully-charged Luxe has a battery life of up to 5 days. Battery life and charge cycles vary with use and other factors; actual results will vary.

To charge Luxe:

1. Plug the charging cable into the USB port on your computer, a UL-certified USB wall charger, or another low-energy charging device.
2. Hold the other end of the charging cable near the port on the back of the tracker until it attaches magnetically. Make sure the pins on the charging cable align with the port on the back of your tracker.

Charging fully takes about 1-2 hours. While Luxe charges, double-tap the screen to turn it on and check the battery level. Swipe right on the battery screen to use Buzz. A fully charged tracker shows a solid battery icon.



Set up Luxe

Set up Luxe with the Fitbit app. The Fitbit app is compatible with most popular phones. See [fitbit.com/devices](https://www.fitbit.com/devices) to check if your phone is compatible.



To get started:

1. Download the Fitbit app:
 - [Apple App Store](#) for iPhones
 - [Google Play Store](#) for Android phones
2. Install the app, and open it.
 - If you already have a Fitbit account, log in to your account > tap the Today tab  > your profile picture > **Set Up a Device**.
 - If you don't have a Fitbit account, tap **Join Fitbit** to be guided through a series of questions to create a Fitbit account.
3. Continue to follow the on-screen instructions to connect Luxe to your account.

When you're done with setup, read through the guide to learn more about your new tracker and then explore the Fitbit app.

For more information, see help.fitbit.com.

See your data in the Fitbit app

Open the Fitbit app on your phone to view your activity, health metrics, and sleep data; log food and water; participate in challenges; and more.

Unlock Fitbit Premium

Fitbit Premium is your personalized resource in the Fitbit app that helps you stay active, sleep well, and manage stress. A Premium subscription includes programs tailored to your health and fitness goals, personalized insights, hundreds of workouts from fitness brands, guided meditations, and more.

Luxe includes a 6-month Fitbit Premium membership for eligible customers in certain countries.

For more information, see help.fitbit.com.

Wear Luxe

Wear Luxe around your wrist. If you need to attach a different size band, or if you purchased another band, see the instructions in ["Change the band" on the facing page](#).

Placement for all-day wear vs. exercise

When you're not exercising, wear Luxe a finger's width above your wrist bone.

In general, it's always important to give your wrist a break on a regular basis by removing your tracker for around an hour after extended wear. We recommend removing your tracker while you shower. Although you can shower while wearing your tracker, not doing so reduces the potential for exposure to soaps, shampoos, and conditioners, which can cause long-term damage to your tracker and may cause skin irritation.

For optimized heart-rate tracking while exercising:

- During a workout, experiment with wearing your tracker a bit higher on your wrist for an improved fit. Many exercises, such as bike riding or weight lifting, cause you to bend your wrist frequently, which could interfere with the heart-rate signal if the tracker is lower on your wrist.
- Wear your tracker on top of your wrist, and make sure the back of the device is in contact with your skin.
- Consider tightening your band before a workout and loosening it when you're done. The band should be snug but not constricting (a tight band restricts blood flow, potentially affecting the heart-rate signal).

Handedness

For greater accuracy, you must specify whether you wear Luxe on your dominant or non-dominant hand. Your dominant hand is the one you use for writing and eating. To start, the Wrist setting is set to non-dominant. If you wear Luxe on your dominant hand, change the Wrist setting in the Fitbit app:

From the Today tab  in the Fitbit app, tap your profile picture > Luxe tile > **Wrist** > **Dominant**.

Wear and care tips

- Clean your band and wrist regularly with a soap-free cleanser.
- If your tracker gets wet, remove and dry it completely after your activity.
- Take your tracker off from time to time.
- Your tracker may show minor wear over time. Always clean it with a soft cloth and avoid contact with hard surfaces.

Change the band

Luxe comes with a small band attached and an additional large, bottom band in the box. Both the top and bottom bands can be swapped with accessory bands, sold separately on [fitbit.com](https://www.fitbit.com). For band measurements, see "[Band size](#)" on page 43.

Remove a band

1. Turn over Luxe and find the band latches.
2. To release the latch, use your fingernail to press the flat button toward the band.
3. Gently pull the band away from the tracker to release it.
4. Repeat on the other side.

Attach a band

To attach a band, press it into the end of the tracker until you hear a click and it snaps into place. The band with the buckle attaches to the top of the tracker.

Basics

Learn how to manage settings, navigate the screen, and check the battery level.

Navigate Luxe

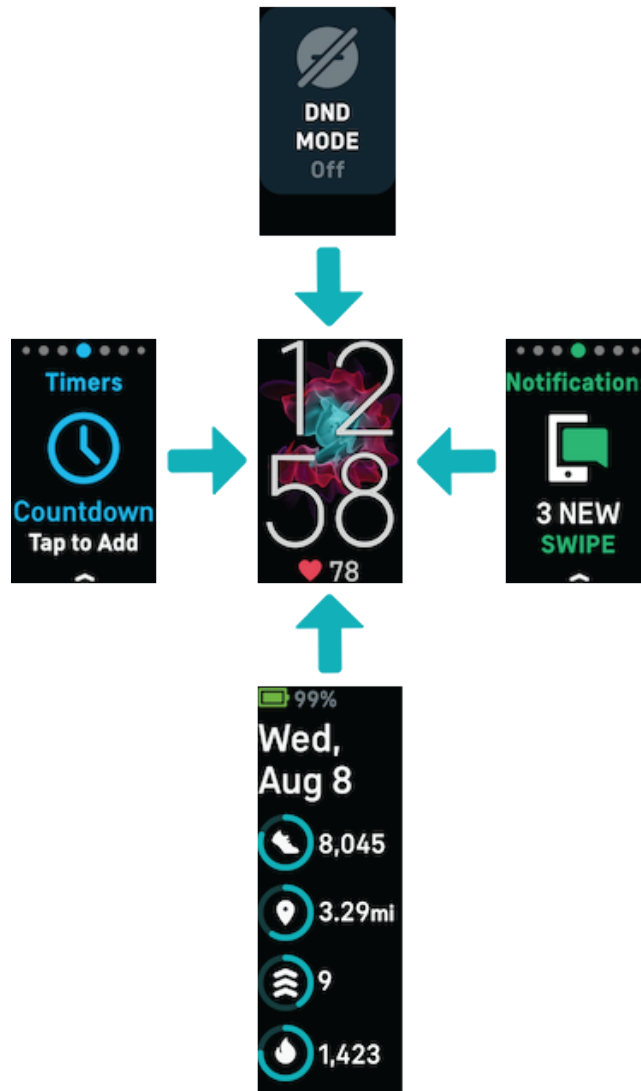
Luxe has a color AMOLED touchscreen display.

Navigate Luxe by tapping the screen and swiping side to side and up and down. To preserve battery, the tracker's screen turns off when not in use.

Basic navigation

The home screen is the clock.

- Firmly tap the screen twice or turn your wrist to wake Luxe.
- Swipe down from the top of the screen to access quick settings and the Settings app . While in quick settings, swipe right to return to the clock screen.
- Swipe up to see your daily stats. To quickly return to the clock screen, swipe right.
- Swipe left and right to see the apps on your tracker.
- Swipe right to go back to a previous screen. Firmly double-tap the screen to return to the clock screen.



Quick settings

For a faster way to access certain settings, swipe down from the clock screen. Tap a setting to adjust it. When you turn off a setting, the icon appears dim with a line through it.

DND mode 	When the do not disturb setting is on: • Notifications, goal celebrations, and reminders are muted. • The do not disturb icon illuminates in quick settings. You can't turn on the do not disturb setting and sleep mode at the same time.
Sleep mode 	When sleep mode is on: • Notifications, goal celebrations, and reminders are muted. • The screen's brightness is set to dim. • The screen stays dark when you turn your wrist. To wake Luxe, firmly tap the screen twice. • The sleep mode icon illuminates in quick settings. Sleep mode turns off automatically when you set a sleep schedule. For more information, see "Adjust settings" on the next page You can't turn on the do not disturb setting and sleep mode at the same time.
Screen wake 	When you set screen wake to Auto , the screen turns on each time you turn your wrist. When you set screen wake to Manual , firmly tap the screen twice to turn it on.
Water lock 	Turn on the water lock setting when you're in water, for example showering or swimming, to prevent your screen from activating. When water lock is on, your screen locks, and the water lock icon appears at the bottom. Notifications and alarms still appear on your

	tracker, but you must unlock your screen to interact with them. To turn on water lock, tap swipe down from the clock screen > tap Water Lock  > firmly tap your screen twice. To turn off water lock, double-tap your screen again. Note that water lock turns on automatically when you start a swim in the Exercise app  .
Settings app	Tap to open the Settings app. For more information, see "Adjust settings" below.

Adjust settings

Manage basic settings in the Settings app. Swipe down from the clock screen and tap the Settings app to open it. Tap a setting to adjust it. Swipe to see the full list of settings.

Display settings

Brightness	Change the screen's brightness.
Screen wake	Change whether the screen turns on when you turn your wrist.
Screen timeout	Adjust the amount of time before the screen turns off

Quiet modes

Exercise focus	Turn off notifications while using the Exercise app  .
Do not disturb	Turn off all notifications.
Sleep mode	Adjust sleep mode  settings, including setting a schedule for the mode to automatically turn on and off. To set a schedule: 1. Open the Settings app  and tap Quiet modes > Sleep Mode > Schedule > Interval. 2. Tap the start or end time to adjust when the mode turns on and off. Swipe up or down to change the time, and tap the time to select it. Sleep mode automatically turns off at the time you schedule, even if you manually turned it on.

Other settings

Heart rate	Turn heart-rate tracking on or off.
Heart zone notifications	Turn the heart-zone notifications that you receive during everyday activity on or off. For more information, see help.fitbit.com .
Vibrations	Adjust your tracker's vibration strength.
Device Info	View your tracker's regulatory information and activation date, which is the day your tracker's warranty begins. The activation date is the day you set up your device. Tap Device Info > System Info to see the activation date. For more information, see help.fitbit.com.
Restart device	Tap Restart device > Restart to restart your tracker.

Check battery level

From the clock face, swipe up. The battery level is at the top of the screen.

If your tracker's battery is low (fewer than 24 hours remaining), the battery indicator turns red. If your tracker's battery is critically low (fewer than 4 hours remaining), a warning appears on the clock face and the battery indicator flashes.



Turn off the screen

To turn off your tracker's screen when not in use, briefly cover the tracker face with your opposite hand or turn your wrist away from your body.

Apps and Clock Faces

The [Fitbit Gallery](#) offers clock faces to personalize your tracker and meet a variety of health, fitness, timekeeping, and everyday needs.

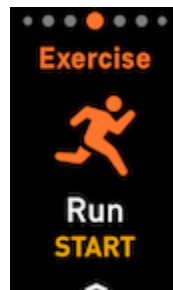
Change the clock face

The Fitbit Clock Gallery offers a variety of clock faces to personalize your tracker.

1. From the Today tab  in the Fitbit app, tap your profile picture > Luxe tile.
2. Tap **Clock Faces**.
3. Browse the available clock faces. Tap a clock face to see a detailed view.
4. Tap **Install** to add the clock face to Luxe.

Open apps

From the clock face, swipe left and right to see the apps installed on your tracker. Swipe up or tap an app to open it. Swipe right to return to a previous screen.



Notifications from your phone

Luxe can show call, text, calendar, and app notifications from your phone to keep you informed. Keep your tracker within 30 feet of your phone to receive notifications.

Set up notifications

Check that Bluetooth on your phone is on and that your phone can receive notifications (often under Settings > Notifications). Then set up notifications:

1. From the Today tab  in the Fitbit app, tap your profile picture > Luxe tile.
2. Tap **Notifications**.
3. Follow the on-screen instructions to pair your tracker if you haven't already. Call, text, and calendar notifications are turned on automatically.
4. To turn on notifications from apps installed on your phone, including Fitbit and WhatsApp, tap **App Notifications** and turn on the notifications you want to see.

Note that if you have an iPhone, Luxe shows notifications from all calendars synced to the Calendar app. If you have an Android phone, Luxe shows calendar notifications from the calendar app you chose during setup.

For more information, see help.fitbit.com.

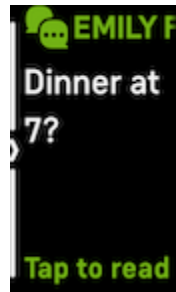
See incoming notifications

A notification causes your tracker to vibrate. Tap the notification to expand the message.

If you don't read the notification when it arrives, you can check it later in the

Notifications app . Swipe right or left to the Notifications app , then swipe

up to open it. Your tracker shows the first 250 characters of the notification. Check your phone for the full message.



Manage notifications

Luxe stores up to 10 notifications, after which the oldest are replaced as you receive new ones.

Manage notifications in the Notifications app :

- Swipe up to scroll through your notifications, and tap any notification to expand it.
- To delete a notification, tap to expand it, then swipe to the bottom and tap **Clear**.
- To delete all notifications at once, swipe up until you reach the end of your notifications and tap **Clear All**.

Turn off notifications

Turn off certain notifications in the Fitbit app, or turn off all notifications in quick settings on Luxe. When you turn off all notifications, your tracker won't vibrate and the screen won't turn on when your phone receives a notification.

To turn off certain notifications:

1. From the Today tab  in the Fitbit app on your phone, tap your profile picture > Luxe tile > **Notifications**.

2. Turn off the notifications you no longer want to receive on your tracker.

To turn off all notifications:

1. From the clock face, swipe down to access quick settings.
2. Turn on **DND Mode** . All notifications and reminders are turned off.

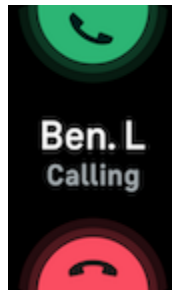
Note that if you use the do not disturb setting on your phone, you don't receive notifications on your tracker until you turn off this setting.

Answer or reject phone calls

If paired to an iPhone or Android phone, Luxe lets you accept or reject incoming phone calls. If your phone is running an older version of the Android OS, you can reject, but not accept, calls on your tracker.

To accept a call, tap the green phone icon on your tracker's screen. Note that you can't speak into the tracker—accepting a phone call answers the call on your nearby phone. To reject a call, tap the red phone icon to send the caller to voicemail.

The caller's name appears if that person is in your contacts list; otherwise you see a phone number.



Respond to messages (Android phones)

Respond directly to text messages and notifications from certain apps on your tracker with preset quick replies. Keep your phone nearby with the Fitbit app running in the background to respond to messages from your tracker.

To respond to a message:

1. Open the notification you want to respond to.
2. Choose how to reply to the message:
 - Tap the text icon  to respond to a message from a list of quick replies.
 - Tap the emoji icon  to respond to the message with an emoji.

For more information, including how to customize quick replies, see help.fitbit.com.

Timekeeping

Alarms vibrate to wake or alert you at a time you set. Set up to 8 alarms to occur once or on multiple days of the week. You can also time events with the stopwatch or set a countdown timer.

Use the Alarms app

Set one-time or recurring alarms with the Alarms app . When an alarm goes off, your tracker vibrates.

When setting an alarm, turn on Smart Wake to allow your tracker to find the best time to wake you starting 30 minutes before the alarm time you set. It avoids waking you during deep sleep so you're more likely to wake up feeling refreshed. If Smart Wake can't find the best time to wake you, your alarm alerts you at the set time.

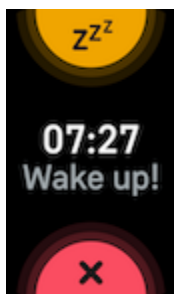
For more information, see help.fitbit.com.

Dismiss or snooze an alarm

When an alarm goes off, your tracker vibrates. To dismiss the alarm, swipe up from

the bottom of the screen and tap the dismiss icon . To snooze the alarm for 9 minutes, swipe down from the top of the screen.

Snooze the alarm as many times as you want. Luxe automatically goes into snooze mode if you ignore the alarm for more than 1 minute.



Use the Timers app

Time events with the stopwatch or set a countdown timer with the Timers app  on your tracker. You can run the stopwatch and countdown timer at the same time.

For more information, see help.fitbit.com.

Activity and Wellness

Luxe continuously tracks a variety of stats whenever you wear it. Data automatically syncs with the Fitbit app throughout the day.

See your stats

Swipe up from the clock face to see your daily stats, including:

Core stats	Steps taken today, distance covered, calories burned, and Active Zone Minutes
Heart rate	Current heart rate and either your heart-rate zone or resting heart rate (if not in a zone)
Exercise	Number of days you met your exercise goal this week
Sleep	Sleep duration
Hourly activity	The number of hours today you met your hourly activity goal
Menstrual health	Information on the current stage of your menstrual cycle, if applicable

If you set a goal in the Fitbit app, a ring shows your progress toward that goal.

Find your complete history and other information detected by your tracker in the Fitbit app.

Track a daily activity goal

Luxe tracks your progress toward a daily activity goal of your choice. When you reach your goal, your tracker vibrates and shows a celebration.

Choose a goal

Set a goal to help you get started on your health and fitness journey. To begin, your goal is to take 10,000 steps per day. Choose to change the number of steps, or pick a different activity goal depending on your device.

For more information, see help.fitbit.com.

Track progress toward your goal on Luxe. For more information, see "[See your stats](#)" on the previous page.

Track your hourly activity

Luxe helps you stay active throughout the day by keeping track of when you're stationary and reminding you to move.

Reminders nudge you to walk at least 250 steps each hour. You feel a vibration and see a reminder on your screen at 10 minutes before the hour if you haven't walked 250 steps. When you meet the 250-step goal after receiving the reminder, you feel a second vibration and see a congratulatory message.



For more information, see help.fitbit.com.

Track your sleep

Wear Luxe to bed to automatically track basic stats about your sleep, including your time asleep, sleep stages (time spent in REM, light sleep, and deep sleep), and sleep score (the quality of your sleep). Luxe also tracks your estimated oxygen

variation throughout the night to help you uncover potential breathing disturbances. To see your sleep stats, sync your tracker when you wake up and check the Fitbit app, or swipe up from the clock face on your tracker.

For more information, see help.fitbit.com.

Set a sleep goal

To start, you have a sleep goal of 8 hours of sleep per night. Customize this goal to meet your needs.

For more information, see help.fitbit.com.

Learn about your sleep habits

With a Fitbit Premium subscription, see more details about your sleep score and how you compare to your peers, which can help you build a better sleep routine and wake up feeling refreshed.

For more information, see help.fitbit.com.

See your heart rate

Luxe tracks your heart rate throughout the day. Swipe up from the clock face to see your real-time heart rate and your resting heart rate. For more information, see "[See your stats](#)" on page 26. Certain clock faces show your real-time heart rate on the clock screen.

For more information, see "[Check your heart rate](#)" on page 34.

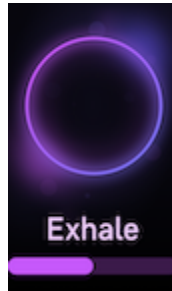
Manage stress

Track and manage your stress with mindfulness features.

Practice guided breathing

The Relax app  on Luxe provides personalized guided breathing sessions to help you find moments of calm throughout the day. All notifications are automatically disabled during the session.

1. On Luxe, swipe left or right to the Relax app  and tap to open it.
2. To begin a session the same length as your previous session, tap **Start**. To set a custom length of time for the session:
 - i. Swipe up and tap **Custom**.
 - ii. Swipe up or down to choose the number of minutes, then tap to set the minutes.
 - iii. Tap **Start**.
3. Follow the on-screen instructions. When you're done, view your summary, and tap **Done** to close the app.



For more information, see help.fitbit.com.

Check your stress management score

Based on your heart rate, exercise, and sleep data, your stress management score helps you see if your body is showing signs of stress on a daily basis. The score ranges from 1 to 100, where a higher number means your body is showing fewer signs of physical stress. To see your daily stress management score, wear your tracker to sleep, and open the Fitbit app on your phone the next morning. From the

Today tab  , tap the Stress Management tile.

Log how you feel throughout the day to get a clearer picture of how your mind and body respond to stress. With a Fitbit Premium subscription, see details about your score breakdown.

For more information, see help.fitbit.com.

Advanced health metrics

Know your body better with health metrics in the Fitbit app. This feature helps you view key metrics tracked by your Fitbit device over time so that you can see trends and assess what's changed.

Metrics include:

- Skin temperature variation
- Heart rate variability
- Resting heart rate
- Breathing rate

Note: This feature is not intended to diagnose or treat any medical condition and should not be relied on for any medical purposes. It is intended to provide information that can help you manage your well-being. If you have any concerns about your health, please talk to a healthcare provider. If you believe you are experiencing a medical emergency, call emergency services.

For more information, see help.fitbit.com.

Exercise and Heart Health

Automatically track exercise or track activity with the Exercise app  to see real-time stats and a post-workout summary.

Check the Fitbit app to share your activity with friends and family, see how your overall fitness level compares to your peers, and more.

Track your exercise automatically

Luxe automatically recognizes and records many high-movement activities which are at least 15 minutes long. See basic stats about your activity in the Fitbit app on

your phone. From the Today tab , tap the Exercise tile .

For more information, see help.fitbit.com.

Track and analyze exercise with the Exercise app

Track specific exercises with the Exercise app  on Luxe to see real-time stats, including heart-rate data, calories burned, elapsed time, and a post-workout summary on your wrist. For complete workout stats, and a workout intensity map if you used GPS, tap the Exercise tile in the Fitbit app.

Luxe uses the GPS sensors on your nearby phone to capture GPS data.

GPS requirements

Connected GPS is available for all supported phones with GPS sensors. For more information, see help.fitbit.com.

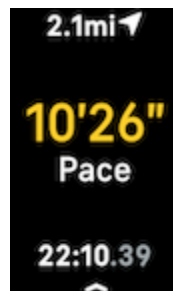
1. Turn on Bluetooth and GPS on your phone.
2. Make sure Luxe is paired to your phone.
3. Make sure the Fitbit app has permission to use GPS or location services.
4. Keep your phone with you while you exercise.

Track an exercise

1. On Luxe, swipe left or right to the Exercise app , then swipe up to find an exercise.
2. Tap the exercise to choose it. If the exercise uses GPS, you can wait for the signal to connect, or start the exercise and GPS will connect when a signal is available. Note that GPS can take a few minutes to connect.
3. Tap the play icon  to begin the exercise, or swipe up to choose an exercise goal or adjust the settings. For more information on the settings, see ["Customize your exercise settings" on the facing page](#).
4. Tap the middle of the screen to scroll through your real-time stats. To pause your workout, swipe up and tap **Pause** .
5. When you're done with your workout, swipe up and tap **Pause**  > **Finish** . Your workout summary appears.
6. Swipe up and tap **Done** to close the summary screen.

Notes:

- If you set an exercise goal, your tracker alerts you when you're halfway to your goal and when you reach the goal.
- If the exercise uses GPS, "GPS connecting..." appears at the top of the screen. When the screen says "GPS connected" and Luxe vibrates, GPS is connected.



Customize your exercise settings

Customize settings for each exercise type on your device or in the Fitbit app. Change or reorder exercise shortcuts in the Fitbit app.

Settings include:

Heart Zone Notifications	Receive notifications when you hit target heart-rate zones during your workout. For more information, see help.fitbit.com
Laps	Receive notifications when you reach certain milestones during your workout
GPS	Track your route using GPS
Auto-Pause	Automatically pause a run when you stop moving
Run Detect	Track runs automatically without opening the Exercise app
Pool Length	Set the length of your pool
Unit	Change the unit of measurement you use for pool length
Interval	Adjust the move and rest intervals used during interval training

To customize the settings for each exercise type on your tracker:

1. Swipe to the Exercise app , then swipe up to find an exercise.
2. Tap the exercise to choose it.
3. Swipe up through the exercise settings. Tap a setting to adjust it.
4. When you're done, swipe down until you see the play icon .

To customize certain exercise settings and change or reorder Exercise app  shortcuts in the Fitbit app:

1. From the Today tab  in the Fitbit app, tap your profile picture > Luxe tile.
2. Tap **Exercise Shortcuts**.
 - To add a new exercise shortcut, tap the + icon and select an exercise.
 - To remove an exercise shortcut, swipe left on a shortcut.

- To reorder an exercise shortcut, tap **Edit** (iPhones only), and press and hold the menu icon , then drag it up or down.
- To customize an exercise setting, tap an exercise and adjust your settings.

You can have up to 6 exercise shortcuts on Luxe.

For more information, see help.fitbit.com.

Check your workout summary

After you complete a workout, Luxe shows a summary of your stats.

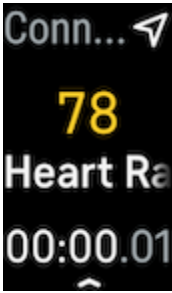
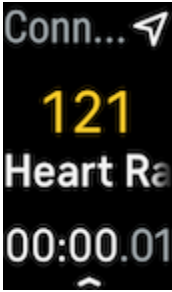
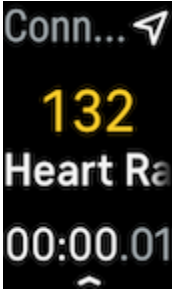
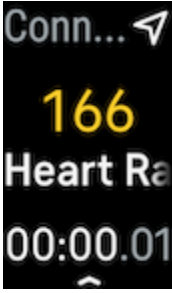
Check the Exercise tile in the Fitbit app to see additional stats and a workout intensity map if you used GPS.

Check your heart rate

Heart-rate zones help you target the training intensity of your choice. Three zones based on American Heart Association recommendations are available, or you can create a custom zone if you have a specific heart rate you're targeting.

Default heart-rate zones

Default heart-rate zones are calculated using your estimated maximum heart rate. Fitbit calculates your maximum heart rate with the common formula of 220 minus your age.

Icon	Zone	Calculation	Description
	Below Zone	Below 50% of your maximum heart rate	Below the fat burn zone, your heart beats at a slower pace.
	Fat Burn Zone	Between 50% and 69% of your maximum heart rate	In the fat burn zone, you're likely in a moderate activity such as a brisk walk. Your heart rate and breathing might be elevated, but you can still carry on a conversation.
	Cardio Zone	Between 70% and 84% of your maximum heart rate	In the cardio zone, you're likely doing a vigorous activity such as running or spinning.
	Peak Zone	Greater than 85% of your maximum heart rate	In the peak zone, you're likely doing a short, intense activity that improves performance and speed, such as sprinting or high-intensity interval training.

Custom heart-rate zones

Instead of using these heart-rate zones, you can create a custom zone in the Fitbit app to target a specific heart-rate range.

For more information, see help.fitbit.com.

Earn Active Zone Minutes

Earn Active Zone Minutes for time spent in the fat burn, cardio, or peak heart-rate zones. To help you maximize your time, you earn 2 Active Zone Minutes for each minute you're in the cardio or peak zones.

1 minute in the fat burn zone = 1 Active Zone Minute
1 minute in the cardio or peak zones = 2 Active Zone Minutes

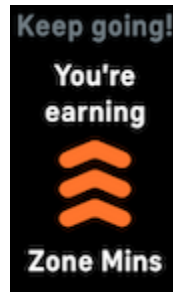
There are 2 ways Luxe notifies you about Active Zone Minutes:

- A few moments after you enter a different heart-rate zone during your exercise using the Exercise app , so that you know how hard you're working. The number of times your tracker vibrates indicates which zone you're in:

1 buzz = fat burn zone
2 buzzes = cardio zone
3 buzzes = peak zone



- 7 minutes after you enter a heart-rate zone throughout the day (for example, during a brisk walk).



Heart-zone notifications are turned off to start. To turn them on:

- Heart-zone notifications during exercise in the Exercise app  —see ["Track and analyze exercise with the Exercise app" on page 31](#)
- Heart-zone notifications during everyday activity—see ["Adjust settings" on page 16](#)

To start, your weekly goal is set to 150 Active Zone Minutes. You'll receive notifications as you reach your goal.

For more information, see help.fitbit.com.

View your cardio fitness score

View your overall cardiovascular fitness in the Fitbit app. See your cardio fitness score and cardio fitness level, which shows how you compare to your peers.

In the Fitbit app, tap the Heart-rate tile and swipe left on your heart-rate graph to see your detailed cardio fitness stats.

For more information, see help.fitbit.com.

Share your activity

After you complete a workout, open the Fitbit app to share your stats with friends and family.

For more information, see help.fitbit.com.

Update, Restart, and Erase

Some troubleshooting steps may require you to restart your tracker, while erasing it is useful if you want to give Luxe to another person. Update your tracker to receive the latest firmware.

Update Luxe

Update your tracker to get the latest feature enhancements and product updates.

When an update is available, a notification appears in the Fitbit app. After you start the update, follow the progress bars on Luxe and in the Fitbit app until the update is complete. Keep your tracker and phone close to each other during the update.

To update Luxe, your tracker's battery must be at least 20% charged. Updating Luxe may be demanding on the battery. We recommend plugging your tracker into the charger before starting an update.

For more information, see help.fitbit.com.

Restart Luxe

If you can't sync Luxe or you have trouble with tracking your stats or receiving notifications, restart your tracker from your wrist:

1. Swipe down from the clock screen to find the Settings app .
2. Open the Settings app  > **Restart Device** > **Restart**.

If Luxe is unresponsive:

1. Connect Luxe to the charging cable. For instructions, see "[Charge your tracker](#)" on page 7.

2. Press the button located on the flat end of the charger 3 times, pausing for 1 second between presses. Then wait 10 seconds or until the Fitbit logo appears.

Restarting your tracker doesn't delete any data.

Erase Luxe

If you want to give Luxe to another person or wish to return it, first clear your personal data:

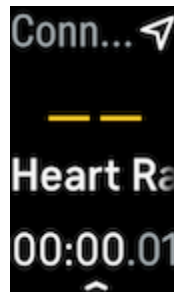
1. Swipe down from the clock screen to find the Settings app .
2. Open the Settings app  > **Device Info** > **Clear User Data**.
3. Swipe up, then press **Hold 3 Sec** for 3 seconds and release.
4. When you see the Fitbit logo and Luxe vibrates, your data is erased.

Troubleshooting

If Luxe isn't working properly, see our troubleshooting steps below. Visit help.fitbit.com for more information.

Heart-rate signal missing

Luxe continuously tracks your heart rate while you're exercising and throughout the day. If the heart-rate sensor on your tracker has difficulty detecting a signal, dashed lines appear.

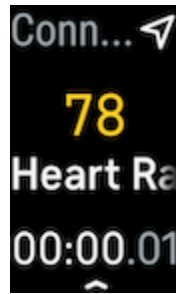


If your tracker doesn't detect a heart-rate signal, make sure you're wearing your tracker correctly, either by moving it higher or lower on your wrist or by tightening or loosening the band. Luxe should be in contact with your skin. After holding your arm still and straight for a short time, you should see your heart rate again.

For more information, see help.fitbit.com.

GPS signal missing

Environmental factors, including tall buildings, dense forest, steep hills, and thick cloud cover, can interfere with your phone's ability to connect to GPS satellites. If your phone is searching for a GPS signal during an exercise, **connecting** appears at the top of the screen.



For best results, wait for your phone to find the signal before you start your workout.

Other issues

If you experience any of the following issues, restart your tracker:

- Won't sync
- Won't respond to taps or swipes
- Won't track steps or other data
- Won't show notifications

For instructions, see "[Restart Luxe](#)" on page 38.

For more information, see help.fitbit.com.

General Info and Specifications

Sensors and Components

Fitbit Luxe contains the following sensors and motors:

- 3-axis accelerometer, which tracks motion patterns
- Optical heart-rate tracker
- Ambient light sensor
- Vibration motor

Materials

The housing on Luxe is made of surgical-grade stainless steel. The band that comes with Luxe is made of a flexible, durable silicone similar to that used in many sports watches, and the buckle is anodized aluminum. While all stainless steel and anodized aluminum can contain traces of nickel, which can cause an allergic reaction in someone with nickel sensitivity, the amount of nickel in all Fitbit products meets the European Union's stringent Nickel Directive.

Wireless technology

Luxe contains a Bluetooth 5.0 radio transceiver.

Haptic feedback

Luxe contains a vibration motor for alarms, goals, notifications, reminders, and apps.

Battery

Luxe contains a rechargeable lithium-polymer battery.

Memory

Luxe stores your data, including daily stats, sleep information, and exercise history, for 7 days. See your historical data in the Fitbit app.

Display

Luxe has a color AMOLED display.

Band size

Band sizes are shown below. Note that accessory bands sold separately may vary slightly.

Small band	Fits a wrist between 5.5 - 7.1 inches (140 mm - 180 mm) in circumference
Large band	Fits a wrist between 7.1 - 8.7 inches (180 mm - 220 mm) in circumference

Environmental conditions

Operating temperature	14° to 113° F (-10° to 45° C)
Non-operating temperature	-4° to 14° F (-20° to -10° C) 113° to 140°F (45° to 60° C)
Water resistance	Water resistant up to 50 meters
Maximum operating altitude	28,000 feet (8,534 m)

Learn more

To learn more about your tracker, how to track your progress in the Fitbit app, and how to build healthy habits with Fitbit Premium, visit help.fitbit.com.

Return policy and warranty

Find warranty information and the fitbit.com return policy on [our website](#).

Regulatory and Safety Notices

Notice to the User: Regulatory content for certain regions can also be viewed on your device. To view the content:

Settings> Device Info > Regulatory Info

USA: Federal Communications Commission (FCC) statement

Model FB422

FCC ID: XRAFB422

Notice to the User: The FCC ID can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info

Supplier's Declaration of Conformity

Unique Identifier: FB422

Responsible Party – U.S. Contact Information

199 Fremont Street, 14th Floor
San Francisco, CA
94105
United States
877-623-4997

FCC Compliance Statement (for products subject to Part 15)

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device meets the FCC and IC requirements for RF exposure in public or uncontrolled environments.

Canada: Industry Canada (IC) statement

Model/Modèle FB422

IC: 8542A-FB422

Notice to the User: The IC ID can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info

Avis à l'utilisateur: L'ID de l'IC peut également être consulté sur votre appareil. Pour voir le contenu:

Paramètres > Informations sur l'appareil > Informations réglementaires

This device meets the IC requirements for RF exposure in public or uncontrolled environments.

Cet appareil est conforme aux conditions de la IC en matière de RF dans des environnements publics ou incontrôlée

IC Notice to Users English/French in accordance with current issue of RSS GEN:

This device complies with Industry Canada license exempt RSS standard(s).

Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme avec Industrie Canada RSS standard exempts de licence (s). Son utilisation est soumise à Les deux conditions suivantes:

1. cet appareil ne peut pas provoquer d'interférences et
2. cet appareil doit accepter Toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif

European Union (EU)

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info

Simplified EU Declaration of Conformity

Hereby, Fitbit, Inc. declares that the radio equipment type Model FB422 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.fitbit.com/safety

Vereinfachte EU-Konformitätserklärung

Fitbit, Inc. erklärt hiermit, dass die Funkgerätypen Modell FB422 die Richtlinie 2014/53/EU erfüllen. Der vollständige Wortlaut der EU-Konformitätserklärungen kann unter folgender Internetadresse abgerufen werden: www.fitbit.com/safety

Declaración UE de Conformidad simplificada

Por la presente, Fitbit, Inc. declara que el tipo de dispositivo de radio Modelo FB422 cumple con la Directiva 2014/53/UE. El texto completo de la declaración de conformidad de la UE está disponible en la siguiente dirección de Internet: www.fitbit.com/safety

Déclaration UE de conformité simplifiée

Fitbit, Inc. déclare par la présente que les modèles d'appareils radio FB422 sont conformes à la Directive 2014/53/UE. Les déclarations UE de conformité sont disponibles dans leur intégralité sur le site suivant : www.fitbit.com/safety

Dichiarazione di conformità UE semplificata

Fitbit, Inc. dichiara che il tipo di apparecchiatura radio Modello FB422 è conforme alla Direttiva 2014/53/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: www.fitbit.com/safety



Argentina



C-26041

Australia and New Zealand

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info



Belarus

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info



Botswana

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info

Customs Union

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info



Indonesia

73244/SDPPI/2021 3788

Israel

מספר אישור אלחוטי של משרד התקשורת הוא . 55-07839
אסור להחליף את האנטנה המקורית של המכשיר ולא לעשות בו כל שינוי טכני אחר

Japan

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info



Kingdom of Saudi Arabia

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info

Mexico

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info



La operación de este equipo está sujeta a las siguientes dos condiciones:

1. Es posible que este equipo o dispositivo no cause interferencia perjudicial y
2. Este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada

Morocco



AGREE PAR L'ANRT MAROC

Numéro d'agrément: MR00027739ANRT2021

Date d'agrément: 10/03/2021

Nigeria

Connection and use of this communications equipment is permitted by the Nigerian Communications Commission.

Oman

TRA/TA-R/11303/21

D090258

Pakistan

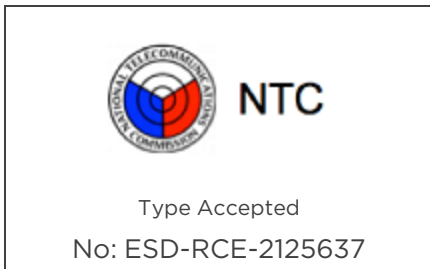
PTA Approved

Model No.: FB422

TAC No.: 9.299/2021

Device Type: Bluetooth

Philippines



Serbia



Singapore

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info

South Korea

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info

Taiwan

用戶注意：某些地區的法規內容也可以在您的設備上查看。要查看內容：

設置 > 設備信息 > 法規資訊

Translation:

Notice to the User: Regulatory content can also be viewed on your device.
Instructions to view content from your menu:

Settings > Device Info > Regulatory Info

低功率警語：

- 取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。
- 低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

Translation:

Warning Statement for Low Power Radios:

- Without permission granted by the NCC, no company, enterprise, or user is allowed to change the frequency of an approved low power radio-frequency device, enhance its transmitting power or alter original characteristics or performance.

- The use of low power RF devices must not affect flight safety or interfere with legal communications: when interference is found, it should be immediately stopped and ameliorated not to interfere before continuing to use it. The legal communications mentioned here refer to radio communications operating in accordance with the provisions of the Telecommunication Law. Low power RF devices need to bear with interference from legal communications or industrial, scientific and medical radio wave radiating equipment

電池警語：

此裝置使用鋰電池。

若未遵照下列準則，則裝置內的鋰離子電池壽命可能會縮短或有損壞裝置、發生火災、化學品灼傷、電解液洩漏及 / 或受傷的風險。

- 請勿拆解、鑿孔或損壞裝置或電池。
- 請勿取出或嘗試取出使用者不可自行更換的電池。
- 請勿將電池曝露於火焰、爆炸或其他危險中。
- 請勿使用尖銳物品取出電池。

Translation:

Battery warning:

This device uses a lithium-ion battery.

If the following guidelines are not followed, the life of the lithium-ion battery in the device may be shortened or there is a risk of damage to the device, fire, chemical burn, electrolyte leakage and / or injury..

- Do not disassemble, puncture or damage the device or battery.
- Do not remove or try to remove the battery that the user cannot replace.
- Do not expose the battery to flames, explosions or other hazards.
- Do not use sharp objects to remove the battery.

Vision Warning

使用過度恐傷害視力

警語

- 使用過度恐傷害視力

注意事項

- 使用30分鐘請休息10分鐘。未滿2歲幼兒不看螢幕, 2歲以上每天看螢幕不要超過1小時

Translation:

Excessive use may damage vision

Warning:

- Excessive use may damage vision

Attention:

- Rest for 10 minutes after every 30 minutes.
- Children under 2 years old should stay away from this product. Children 2 years old or more should not see the screen for more than 1 hour a day.

Taiwan RoHS

設備名稱：無線活動追蹤器 Part Name: Wireless Activity Tracker		限用物質及其化學符號 Restricted Substances and its chemical symbols				
Model FB422	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr ⁺⁶)	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
錶帶和錶扣 (Strap and Buckle)	○	○	○	○	○	○
電子 (Electronics)	--	○	○	○	○	○
外殼 (Housing)	○	○	○	○	○	○
充電線 (Charging Cable)	○	○	○	○	○	○
備考1. “超出0.1 wt %” 及 “超出0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值 備考2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值 備考3. “—” 係指該項限用物質為排除項目						

United Arab Emirates

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info

TRA – United Arab Emirates

Dealer ID: DA35294/14

TA RTTE: ER94706/21

Model: FB422

Type: Wireless Activity Tracker

United Kingdom

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info > Regulatory Info

Simplified UK Declaration of Conformity

Hereby, Fitbit, Inc. declares that the radio equipment type Model FB422 is in compliance with Radio Equipment Regulations 2017. The full text of the UK declaration of conformity is available at the following internet address:

www.fitbit.com/legal/safety-instructions



Zambia

ZMB / ZICTA / TA / 2021 / 4 / 3



About the Battery

This unit contains a non-replaceable internal lithium-ion battery. The battery can burst or explode, releasing hazardous chemicals. To reduce the risk of fire or burns, do not disassemble, crush, puncture or dispose of in fire or water.

CAUTION: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

- The battery must be recycled or disposed of properly
- Use the battery only in the specified equipment
- Do not leave the battery in an extremely high temperature environment that may result in an explosion or the leakage of flammable liquid or gas
- Do not subject battery to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas

IP Rating

Model FB422 has a water resistance rating of IPX8 under IEC standard 60529, up to a depth of 50 meters.

Model FB422 has a dust ingress rating of IP6X under IEC standard 60529 which indicates the device is dust-tight.

Please refer to the beginning of this section for instructions on how to access your product's IP rating.

Safety Statement

This equipment has been tested to comply with safety certification in accordance with the specifications of EN Standard: EN60950-1:2006 + A11:2009 + A1:2010 + A12:2011 + A2:2013 & EN62368-1:2014 + A11:2017, & IEC 60950-1:2005 + AMD1:2009 + AMD2:2013 & IEC 62368-1:2014 (Second Edition)

Regulatory Markings

Device regulatory markings can be viewed on your device by removing the band. Markings are located in the band attach area.

Band Pocket View

