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Gigaset A170-A170A / A270-A270A / LUG GR-IE-MEA-UK-International en / A31008-M2802-B101-1-4N19 /

# Gigaset

## A170/A170A A270/A270A

You can find the most up-to-date  
user guide at  
[www.gigaset.com/manuals](http://www.gigaset.com/manuals)



User guide online on your  
smartphone or tablet:  
Download the Gigaset Help app



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Not all functions described in the user guide are available in all countries or from all network providers.

## Overview of the handset



1 Answer machine icon (A170A/A270A only)

2 Charge level of the batteries

- Empty to fully charged  
 Flashing: Batteries almost empty  
 Flashing: Charge process

3 Display keys and functions (⇒ p. 12)

Various functions, depending on the operating situation

4 Talk key / Handsfree key

Handsfree mode (A270/A270A only)

Accept call; select number displayed

Open the redial list ▶ Press **briefly**

Start dialling ▶ Press and **hold**

5 End call key and On/Off key

End call; cancel function

Go back one menu level ▶ Press **briefly**

Return to idle status ▶ Press and **hold**

Switch the handset on and off (in idle status) ▶ Press and **hold**

6 Control key

Navigate through menus and entry fields

Open the directory ▶ Press **down**

Set the call volume ▶ Press **up**

7 Key 1

Playback messages on the answer machine ▶ Press and **hold**  
 (A170A/A270A only) /  
 network mailbox

8 Key 0/Recall key

Consultation call (flash) ▶ Press and **hold**

9 Hash key/Lock key

Enable/disable keypad lock ▶ Press and **hold**  
 (in idle status)

Toggle between upper/lower case and digits (when inputting text) ▶ Press **briefly**

Insert a dialling pause ▶ Press and **hold**

10 Star key

Switch the ringtones on/off ▶ Press and **hold**

Enter special characters ▶ Press **briefly**

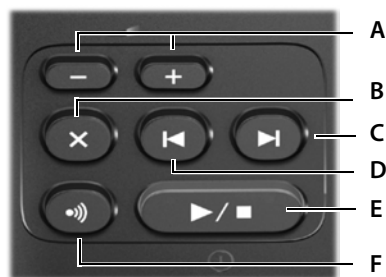
Switch from pulse dialling to tone dialling (for the existing connection) ▶ Press **briefly**

11 Microphone



New messages in the call list / network mailbox list (⇒ p. 17) are shown on the display by message **New messages**.

## Overview of the A170A/A270A base



### A Volume keys (- = quieter; + = louder)

During message playback:  
adjust the speech volume

While the phone is ringing:  
adjust the ringtone volume

### B Delete key

During message playback:  
Delete current message.

### C Forward key

During message playback:  
Go to the next message.

### D Back key

During message playback:  
Go to the start of the current message: ▶ press once  
Skip to the previous message: ▶ press twice

### E On/Off and Playback/Stop key

Switch the answer machine on/off: ▶ Press and hold

During message playback:  
Play back messages: ▶ Press **briefly**  
Cancel playback: ▶ Press **briefly**

**Lights up:** Answer machine switched on,  
no new messages

**Flashes:** New message; message is being  
played or recorded

**Flashes very quickly:**  
Memory full

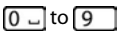
### F Registration/paging key

Locate a handset ("paging"): ▶ Press **briefly**  
Register the handset: ▶ Press **briefly**

## Illustration in the user guide

|                                                                                  |                                                                                                           |
|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
|  | Warnings, the non-adherence to which can result in damage to devices or personal injury.                  |
|  | Important information regarding function and appropriate handling or functions that could generate costs. |
|  | Additional helpful information.                                                                           |

### Keys

|                                                                                                                                                                       |              |                                                                                   |                   |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|-----------------------------------------------------------------------------------|-------------------|
|  or  | Talk key     |  | Handsfree key     |
|                                                                                       | End call key |  | Digit/letter keys |
|                                                                                       | Control key  |  | Recall key        |
|                                                                                       | Hash key     |  | Star key          |
| MENU, OK, INT                                                                                                                                                         |              | Display keys                                                                      |                   |

### Procedures

Example: Switching Auto answer on/off:

► MENU ►  Settings ► OK ►  Handset ► OK ►  Auto Answer ► OK  
(✓ = enabled)

| Step                                                                                                     | Follow this procedure                                                                                                                           |
|----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| ► MENU                                                                                                   | Press the display key <b>MENU</b> .                                                                                                             |
| ►  <b>Settings</b>      | Use the control key  to navigate to entry <b>Settings</b> .    |
| ► OK                                                                                                     | Press <b>OK</b> to confirm. The submenu <b>Settings</b> opens.                                                                                  |
| ►  <b>Handset</b>      | Select the <b>Handset</b> entry using the control key  .      |
| ► OK                                                                                                     | Press <b>OK</b> to confirm. The submenu <b>Handset</b> opens.                                                                                   |
| ►  <b>Auto Answer</b> | Select the <b>Auto Answer</b> entry using the control key  . |
| ► OK                                                                                                     | Enable or disable it using <b>OK</b> . Function is enabled ✓.                                                                                   |

## Safety precautions

|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <p>Read the safety precautions and the user guide before use.</p> <p>The device cannot be used in the event of a power failure. In case of a power failure it is also <b>not</b> possible to make <b>emergency calls</b>.</p> <p>Emergency numbers <b>cannot</b> be dialled if the <b>keypad/display lock</b> is activated!</p>                                                                                                                     |
|    | <p>Use only <b>rechargeable batteries</b> that correspond to the <b>specification</b> (see list of permitted batteries → <a href="http://www.gigaset.com/service">www.gigaset.com/service</a>). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.</p>                        |
|    | <p>The handset must not be operated if the battery cover is open.</p>                                                                                                                                                                                                                                                                                                                                                                               |
|    | <p>Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).</p>                                                                                                                                                                                                                                                                                                                                                 |
|    | <p>The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.</p>                                                                                                                                                                                                                                                                                                                |
|    | <p>Use only the power adapter indicated on the device.</p> <p>Whilst charging, the power socket must be easily accessible.</p>                                                                                                                                                                                                                                                                                                                      |
|    | <p>Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.</p>                                                                                                                                                                                                                                                                                                             |
|    | <p>Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.</p>                                                                                                                                                                                                                                                             |
|    | <p>Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.</p> <p>The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.</p>                                                                                |
|  | <p>Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").</p> |

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## Getting started

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### Contents of the package

- one base
- one power adapter
- one handset
- one phone cable
- two batteries
- one battery cover
- one user guide

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle with power adapter for each additional handset.



Position the base on a level, non-slip surface at a central point in the flat or house. You can also fit the base to a wall.

The range of the base is 300 metres outdoors and 50 metres indoors.

The base and the charging cradle are designed for use in enclosed, dry rooms within a temperature range of +5 °C to +45 °C.

The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

Protect your telephone from moisture, dust, corrosive liquids and vapours.

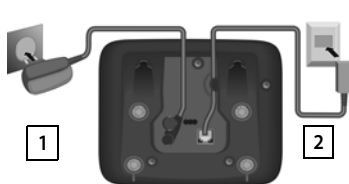
## Connecting the base to power supply and telephone network

- ▶ Connect the power adapter [1].
- ▶ Connect the phone jack [2] and insert the cables into the cable channels.

A170/A270



A170A/A270A



The power adapter must **always be connected** as the phone does not work without a power supply.

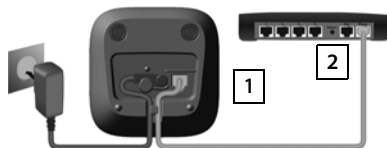
The answer machine (A170A/A270A only) will not be ready for operation until approximately 30 seconds after the base has been connected.

## Connecting the base to the router

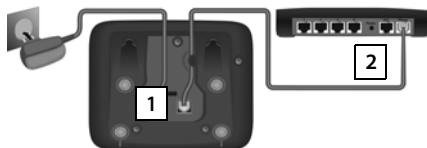
You can also operate the telephone on the analogue connection of a router.

- ▶ Connect the phone jack [1] and connect it to the analogue port of a router [2].

A170/A270



A170A/A270A

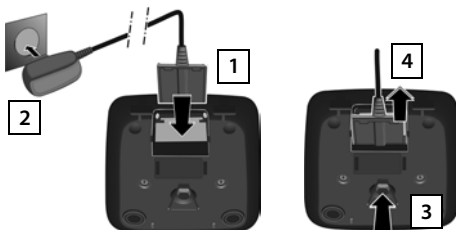


Any **echoes** can be reduced by switching on **Echo mode** (→ p. 32).

## Connecting the charging cradle (if supplied)

- ▶ Connect the flat plug of the power adapter [1].
- ▶ Plug the power adapter into the power socket [2].

If you have to remove the plug from the charging cradle again: ▶ Press the release button [3] and disconnect the plug [4].



## Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

### Inserting the batteries



Only use rechargeable batteries, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The device could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

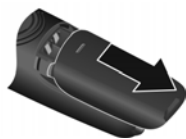


- ▶ Insert the batteries with the polarity in the correct direction.

The polarity is indicated in the battery compartment.



- ▶ Insert the battery cover from the top.
- ▶ Then slide the cover upwards until it clicks into place.



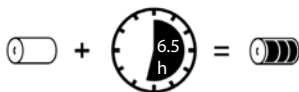
To open the battery cover, for instance to replace the batteries:

- ▶ Reach into the notch at the top of the cover and slide the cover down-wards.

### Charging the batteries

- ▶ Charge the batteries fully prior to first use in the base or the charging cradle.

The batteries are fully charged when the battery icon  on the display stops flashing.



Batteries may heat up during charging. This is not dangerous.

After a time, the charging capacity of the batteries will decrease for technical reasons.

Handsets contained in the package have already been registered to the base. If, however, a handset has not been registered (**Register HS** or **Put into base** is displayed), please register it manually (→ p. 23).

### Changing the display language

You can change the display language, if the telephone has been set to an incomprehensible language.

- ▶ **MENU** ▶ Press the keys **[5] [2] [1 ∞]** slowly in succession ... the language set (e. g. **English**) is displayed
- ▶ To select a different language: ▶ Press the control key  until the language required is selected on the display, e. g. **Francais** ▶ **OK** (✓ = selected)

## Setting time and date

Set the date/time so that the correct date and time can be assigned to incoming calls, and to enable the alarm to be used.

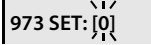
- ▶ **MENU** ▶  **Settings** ▶ **OK** ▶ **Date/Time** ▶ **OK** ▶  Enter the date in 8 digits (day, month and year) ▶ **OK** ▶  Enter the time in 4 digits (hours and minutes) ▶ **OK** (Display: Saved)

Moving the input position to the left or the right: ▶ Press up or down on the control key 

### Copying the date and time

If your telephone is sent the date and time in a caller display (for example by your network operator, a router or a PABX) you can specify whether and when this data should be copied.

- ▶ Press the keys: ▶ **MENU** ▶       

... You will see the following displayed; the current setting flashes, e.g. 

- ▶ Press the key to determine when the data is copied:

 **never** or

 **once**, if the date and time are not set in your telephone or

 **always**

... You will see your selection (e.g. 2 for 'always'): 

- ▶ Press the display key **OK**.

# Operating the handset

## Switching the handset on and off

- Press and **hold** the End call key .

When you place a switched-off handset into the base or the charging cradle, it switches on automatically after about 30 seconds.

When the handset is removed from the base/charging cradle, the display switches off briefly.

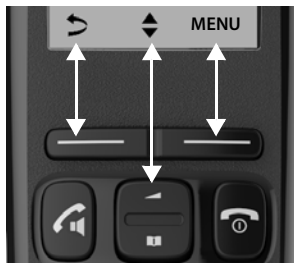
## Locking/unlocking the keypad

- Press and **hold** the hash key .

## Display keys and functions

- Press the display key ... The function shown above it on the display is accessed.

| Display                                                                          | Meaning on keypress                |
|----------------------------------------------------------------------------------|------------------------------------|
| INT                                                                              | Call another handset internally    |
| MENU                                                                             | Open the main menu/submenu         |
| OK                                                                               | Confirm menu function / save entry |
|  | Back one menu level                |
|  | Delete previous character          |



### Display functions accessed from the control key

| Display                                                                          | Meaning on keypress                                                                                                           |
|----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
|  | Use  to scroll up/down and to set the volume |
|  | Move the cursor left and right with          |

## Menu navigation

Your phone has many functions, and they are available to you from menus.

Select menu function:

- When the telephone is in **idle status** press the display key **MENU** ... the menu is opened.
- Use the control key  to scroll to the desired function ► Confirm with **OK**.

Return to idle status: ► Press and **hold** the key .

# Making calls

## Making a call

▶  Enter the number ▶ Press the Talk key  ... The number is dialed

or

▶ Press and **hold** the Talk key  ... The dial tone can be heard ▶  Enter the number

To change the receiver volume during a call: ▶  ▶ Use  to set the volume

To end call / cancel dialling: ▶ Press the End call key 

Provide every number automatically with a network provider prefix: ➔ p. 15

## Dialling from the directory

▶ Open the directory with  ▶ Use  to scroll to the desired entry.

▶ Press the Talk key 

## Dialling from the call list

Opening the call list: ▶ MENU ▶ Messages ▶ CallsList 01+02 ▶ OK

▶  Select entry ▶ 

## Dialling from the redial list

The list contains the 10 numbers last dialled with the handset.

▶ Press  briefly ▶  Select entry ▶ 

## Managing entries in the redial list

▶ Press  briefly ▶  Select entry ▶ MENU ▶  Select function ▶ OK

Possible functions: Use Number / Copy to Dir. / Delete Entry / Delete List

## Accepting a call

▶ Press the Talk key .

Function **Auto Answer** enabled: ▶ Simply take the handset out of the base/charging cradle

Enabling function **Auto Answer**:

▶ MENU ▶  Settings ▶ OK ▶  Handset ▶ OK ▶  Auto Answer ▶ OK  
(✓ = activated)

### Caller display

During a call, the caller's number is transferred (CLI = Calling Line Identification) and may be displayed on the recipient's display (CLIP = CLI presentation). If the caller's number is withheld, it will not be displayed to the recipient. The call is made anonymously (CLIR = CLI Restriction).



You have authorised your network provider to show the number of the caller (CLIP) on your display.

The caller has authorised the network provider to send the phone number (CLI).

### Caller display for incoming calls

#### Calling Line Identification

The caller's phone number is displayed. If the caller's number is saved in the directory, the name is displayed.

#### No Calling Line Identification

Instead of name and number, the following is displayed:

- **External call:** No number has been transferred.
- **Withheld:** Caller has withheld Calling Line Identification.
- **Unavailable:** Caller has not requested Calling Line Identification.

### Handsfree mode (A270/A270A only)

In handsfree mode, you switch on the loudspeaker so that you can hear the caller without holding the handset to your ear. During a call and when playing back the answer machine (Gigaset A270A only) you switch handsfree mode on or off by pressing the Handsfree key

Adjusting the loudspeaker volume:

- ▶ **MENU** ▶ **Audio Settings** ▶ **OK** ▶ **Handset Volume** ▶ **OK** ▶ **Speaker** ▶ **OK** ▶  
Use to adjust the loudspeaker volume ▶ **OK**

## Automatic network provider selection (Preselection)

You can store a Call-by-Call number (preselection number), which **automatically** prefixes the number you dial. If you want to make a call to a different country through a particular network provider, for example, you can store their number here.

Create a list with prefix numbers or with the first digits of prefix numbers which are preceded by the preselection number. If required, create a list of numbers which are treated as exceptions, i.e. are not preceded by the preselection number.

### Example:

|                |        |
|----------------|--------|
| Presel. Number | 0999   |
| With Preselect | 08     |
| Without Presel | 081084 |

All numbers beginning with **08**, with the exception of **081** and **084**, are dialled using preselection number **0999**.

| Number   | Selected number        |
|----------|------------------------|
| 07112345 | ▶ 07112345             |
| 08912345 | ▶ <b>0999</b> 08912345 |
| 08412345 | ▶ 08412345             |

## Entering a preselection number

- ▶ MENU ▶ Settings ▶ OK ▶ Base ▶ OK ▶ Preselection ▶ OK ▶ Presel. Number ▶ OK ▶ Enter a number or copy a number from the directory ▶ OK

## Creating a list of prefix numbers which are dialled with preselection

- ▶ MENU ▶ Settings ▶ OK ▶ Base ▶ OK ▶ Preselection ▶ OK ▶ With Preselect ▶ OK ▶ Select list entry (1 – 11) ▶ Enter the prefix number or the first digits of a prefix number with which the preselection number is to be used ▶ OK ▶ if necessary, select another list entry and enter further numbers

## Creating a list of prefix numbers which are dialled without preselection

- ▶ MENU ▶ Settings ▶ OK ▶ Base ▶ OK ▶ Preselection ▶ OK ▶ Without Presel ▶ OK ▶ Select list entry (1 – 11) ▶ Enter exceptions for the list With Preselect ▶ OK ▶ if necessary select another list entry and enter further numbers

## Cancelling preselection for the current call

- ▶ Press and hold ▶ MENU ▶ Preselect off ▶ OK ▶ Enter a number or copy a number from the directory ▶ ... The number is dialled without preselection.

## Deactivating preselection permanently

- ▶ MENU ▶ Settings ▶ OK ▶ Base ▶ OK ▶ Preselection ▶ OK ▶ Presel. Number ▶ OK ▶ Delete preselection number with the Display key OK

## Directory

The local directory is unique to the handset. However, it is possible to send entries to other handsets (➔ p. 16).

To open the directory: ▶ Press down on the control key 

Phone numbers (max. 22 digits) with associated names (max. 14 characters) can be stored.

### Saving a number to the directory

Entering letters/characters (➔ p. 38).

First entry:

▶  ▶ New Entry? ▶ OK ▶  Enter the number ▶ OK ▶  Enter the name ▶ OK

More numbers:

▶  ▶ MENU ▶ New Entry ▶ OK ▶  Enter the number ▶ OK ▶  Enter the name ▶ OK

### Selecting a directory entry

▶ Open the directory with .

▶ Use  to scroll to the entry until the required name is selected.

or

▶ Enter the first character of the name ▶ scroll as required with  to the entry.

### Transferring a directory/directory entry to another handset



The sending and receiving handset must both be registered to the same base.  
The other handset and the base are able to send and receive directory entries.

#### Transferring a directory entry to another handset

▶  ▶  Select entry ▶ MENU ▶  Send Entry ▶ OK ▶  Enter the internal number of the receiving handset ▶ OK

#### Transferring a directory to another handset

▶  ▶ MENU ▶  Send List ▶ OK ▶  Enter the internal number of the receiving handset ▶ OK

## Additional functions

The following functions are available for working with directory entries or whole directories:

|                     |                                                                        |
|---------------------|------------------------------------------------------------------------|
| <b>Show Number</b>  | Display the number of the directory entry selected                     |
| <b>Show Name</b>    | Display the name of the directory entry selected                       |
| <b>Edit Entry</b>   | Edit the number or name of the directory entry selected                |
| <b>Use Number</b>   | Dial numbers                                                           |
| <b>Shortcut</b>     | Allocate a number from the directory to a key for quick dial (→ p. 27) |
| <b>Delete Entry</b> | Delete the selected entry                                              |
| <b>Delete List</b>  | Delete the entire directory                                            |

▶  ▶  if necessary select entry ▶ **MENU** ▶  Select function ▶ **OK**

## Message/call lists

The telephone saves information about various events in lists:

- Call list: numbers of all incoming or missed calls
- Answer machine list (A170A/A270A only): messages on the answer machine
- Network mailbox list: messages on the network mailbox

An advisory tone sounds as soon as a **new entry** appears on one of the lists. The message **New messages** is shown on the display.



If calls are stored in the network mailbox, you receive a message when the setting is configured (dependent on the network provider).

## Call list

**Prerequisite:** CLIP (→ p. 14)

Depending on the list type setting, the call list contains the numbers of the most recent incoming or missed calls.

## Setting the list type

▶ **MENU** ▶  **Settings** ▶ **OK** ▶  **Base** ▶ **OK** ▶  **Call list type** ▶ **OK** ▶ **Missed Calls / All Calls** ▶ **OK** (✓ = selected)

## Opening the call list

▶ **MENU** ▶  **Messages** ▶ **OK** ▶  **CallsList**

Information on the call list is displayed: **CallsList 01+02** |

**CallsList** Number of new entries + number of old, read entries

To open the list: ▶ Press the display key **OK** ... The most recent incoming call is displayed

▶ if necessary use  to select another entry

---

### Using other functions

►  Select entry ► MENU

Possible functions: Delete Entry / Copy to Dir. / Date/Time / Status / Delete List

---

### Calling back a caller from the call list

► MENU ► Messages ► CallsList 01+02 ► OK ►  Select entry ► 

---

### Answer machine list (A170A/A270A only) / network mailbox list

You can use the answer machine list/network mailbox list to play back messages stored on the answer machines.

Open the answer machine list:

► MENU ►  Messages ► OK ►  Ans.Mach. ► OK

Answer machine (➔ p. 19)

Open the network mailbox list:

► MENU ►  Messages ► OK ►  Netw.MBX ► OK

Network mailbox (➔ p. 23)

## Local answer machine (A170A/A270A only)

Either the handset or the keys on the base are used to personalise settings on and operate the answer machine (→ p. 5).

### Setting up the answer machine

The answer machine has been preset with default settings. You can change the settings.

#### Recording your own announcement

- ▶ MENU ▶  Answer Machine ▶ OK ▶  Announcements ▶ OK ▶ Rec announce ▶ OK ▶ Speak after OK ▶ OK

You hear the ready tone (short tone).

- ▶ Record the announcement (min. 3 seconds) and confirm with ▶ OK

or: ▶ Cancel with  or ↶

After the recording, the announcement is played back for you to check.

Recording ends automatically if the maximum recording time of 170 seconds is reached or there is a break in speech for more than 2 seconds.

Playing back the announcement:

- ▶ MENU ▶  Answer Machine ▶ OK ▶  Announcements ▶ OK ▶  Play announce ▶ OK

Deleting the announcement:

- ▶ MENU ▶  Answer Machine ▶ OK ▶  Announcements ▶ OK ▶  Del announce ▶ OK

### Changing the settings

- ▶ MENU ▶  Answer Machine ▶ OK ▶ Select the setting you want to change

#### Time to Auto Answer

- ▶ Ring Delay ▶ OK ▶  Immediately / 10 sec / 18 sec / 30 sec / Auto ▶ OK

**Auto:** the answer machine answers a call:

- after **18 seconds** if there are no new messages.
- after **10 seconds** if there are new messages.



Select **Auto** when you want to retrieve messages while you are out. With remote access (→ p. 22) it is apparent after 10 seconds that there are no new messages. No call costs are incurred if the call is ended immediately.

#### Recording time:

- ▶ Message Length ▶ OK ▶  Maximum / 1 Minute / 2 Minutes / 3 Minutes ▶ OK

### Call screening during recording:

- CallScreening ► OK ►  Handset (A270 only) / Base ► OK (✓ = activated)



Switching off call screening for the **current recording**:

- Press the End call key .

---

## Setting a different language (if available)

You can change the voice prompt language and language of the standard announcement.

- MENU ►  Answer Machine ► OK ►  Language ► OK ►  Select language ► OK

---

## Operation using the handset

### Activating/deactivating the answer machine

- MENU ►  Answer Machine ► OK ►  Answer Mach. ► OK (✓ = activated)

If the answer machine is switched on, the display shows the icon .



If the memory is full, the display shows **Memory full!** and the answer machine switches off automatically. Delete old messages so that it switches on again automatically.

---

### Playing back messages

- Press and **hold** the key  (▲ Key 1 is allocated to the answer machine → p. 29)

or

- MENU ►  Answer Machine ► OK ►  Play Messages ► OK

- If the network mailbox is set up:  Answer Mach. ► OK

or

- MENU ► Messages ► OK ►  Ans.Mach. ► OK

The answer machine list is shown as follows: **Ans.Mach.01+02** |

Number of new messages + number of old entries which have already been played back

If there are new messages, playback starts with the first new message, otherwise with the first old message.



**Gigaset A270A only:** The handset loudspeaker switches on **automatically**.

Switch off the loudspeaker: ► Press the Handsfree key .

A message consists of two parts:

- an **info block**, consisting of the number, date, time and
- the **content** (spoken text).

First the info block is played, then the content. The display shows the caller's number or the caller's name.

## Actions during playback

|                                          |                                                                                                                                                                                                         |
|------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Stop playback:                           | ▶  <b>2</b>                                                                                                            |
| Continue playback:                       | ▶ press again  <b>2</b><br>or ▶ <b>MENU</b> ▶ <b>Continue</b>                                                          |
| Go to the next message:                  | ▶  or <b>3</b>                                                                                                         |
| <b>During playback of the info block</b> |                                                                                                                                                                                                         |
| Go to the start of the previous message: | ▶  or <b>1</b>                        |
| Skip the information block:              | ▶ <b>6</b>                                                                                                                                                                                              |
| <b>During playback of the content</b>    |                                                                                                                                                                                                         |
| Go to the start of the current message:  | ▶  or <b>1</b>                        |
| Go to the content of the next message:   | ▶ <b>6</b>                                                                                                                                                                                              |
| Call back a caller:                      | ▶ <b>MENU</b> ▶  <b>Dial Number</b> ▶ <b>OK</b>                                                                        |
| Change volume:                           | ▶ <b>MENU</b> ▶  <b>Handset Volume</b> ▶ <b>OK</b>                                                                     |
| Copy a number to the directory:          | ▶ <b>MENU</b> ▶  <b>Copy to Dir.</b> ▶ <b>OK</b>                                                                       |
| Delete a single message:                 | ▶ <b>0</b>  or press the display key  |
| Delete all old messages:                 | ▶ <b>MENU</b> ▶  <b>Delete all old</b> ▶ <b>OK</b> ▶<br>Confirm the security prompt                                    |

## Picking up a call from the answer machine

Even if the answer machine has already answered or is recording a call, you can still take it:

- ▶ Press the Talk key 

or

- ▶ Remove the handset from the base/charging cradle (▲ **Auto Answer** is activated → p. 13)

or

- ▶ **MENU** ▶  **Accept** ▶ **OK**

Recording stops and you can speak to the caller.



### Gigaset A270A only:

If CallScreening via the handset is switched on (→ p. 28) and the call can already be heard through the handset, you can only take the call with **MENU** ▶  **Accept** ▶ **OK**. Pressing the Talk/handsfree key  only switches handsfree mode on and off.

---

## Operation when on the move (remote operation)

You can check and activate your answer machine from any other telephone (hotel, pay phone etc.).



The system PIN is not 0000 (⇒ p. 30).  
The other telephone has tone dialling (DTMF).

---

## Switching on the answer machine

- Call the telephone connection and let it ring until the announcement "Please enter your PIN" (approx. 50 seconds) ► ... Use  to enter the telephone's system PIN within 10 seconds ...  
The answer machine is switched on, the remaining memory is announced, messages are played back

---

## Checking the answer machine



The answer machine is activated.

- Call the telephone connection ► ... press key  during the announcement ... the announcement is interrupted ► enter the system PIN

The answer machine is operated using the following keys:

---

During playback of the info block: Skip to previous message.



During message playback: Go to the start of the current message.

---

Pause playback. Press again to resume.



After a pause of approx. 60 seconds, the connection is ended.

---

Go to the next message.



---

During message playback: Delete current message.



---

## Network mailbox



The network mailbox has been **requested** from the network provider.

### Entering the number of the network mailbox

► MENU ► Answer Machine ► OK ► Netw. Mailbox ► Enter the number ► OK

### Playing back messages

From the menu: ► MENU ► Answer Machine ► OK ► Play Messages ► OK  
A170A/A270A: ► Netw. Mailbox ► OK

From key 1: ► Press and hold (▲ Key 1 is allocated to the answer machine  
→ p. 29)

From the message list: ► MENU ► Messages ► OK ► Netw.MBX ► OK

## Using handsets

### Locating a handset – "Paging" (A170A/A270A only)

You can locate your handset using the base.

► **Briefly** press the Registration/paging key on the base (→ p. 5).

All registered handsets will ring at the same time ("paging"), even if the ringtones are switched off.

**Exit:**

► **Briefly** press the Registration/paging key on the base

or

► press or on one handset

### Registering a handset

You can register up to four handsets to your base. Handsets supplied with a base are already registered to that base. **Each additional** handset must be registered to the base.

#### Registering by placing the handset in the base

► Place the handset in the base ... The display **Registering** indicates that the handset has been automatically registered



This registration procedure can only be carried out on the A170H / A270H handsets.

### Registering through a menu (on A170A/A270A only)



Registration must be initiated **both** on the base **and** on the handset. Both must be carried out **within 60 seconds**.

#### On the handset

- ▶ **MENU** ▶ **Settings** ▶ **OK** ▶ **Handset** ▶ **OK** ▶ **Register HS** ▶ Enter the system PIN for the base (default setting: 0000) ▶ **OK** ▶ The display shows **Registering**.

#### On the base

- ▶ Within **60 seconds** after entering the system PIN press and **hold** the Registration/paging key (→ p. 5) (at least 3 seconds).



The registration process takes approximately 1 minute. The handsets are assigned the lowest free internal number (1-4). If the numbers 1-4 have already been allocated to other devices, number 4 is overwritten.

---

## De-registering the handset

You can de-register any other registered handset from any registered Gigaset handset.

- ▶ **MENU** ▶ **Settings** ▶ **OK** ▶ **Handset** ▶ **OK** ▶ **De-register HS** ▶ **OK** ▶ **Select** the internal participant to be de-registered.

The handset you are operating is marked with < ▶ **OK** ▶ Enter the system PIN for the base (default setting: 0000) ▶ **OK** ... **Put into base** flashes in the display, the handset has been de-registered

---

## Making internal calls

### Making internal calls



Internal calls are cost-free calls to other handsets registered to the same base.

Calling a specific internal participant:

- ▶ **INT** ▶ if more than two handsets are registered: use to select an internal participant or use to enter the internal number of a handset
  - ▶ **OK** or ... The handset selected is called

Calling all handsets ("group call"):

- ▶ **INT** ▶

or

- ▶ **INT** ▶ **Call all**

- ▶ **OK** or ... All registered handsets are called. You speak to the first internal participant to pick up.

Ending the internal call:

- ▶ Press the End call key .

## Making an internal consultation call / transferring a call

Call an **external** participant and transfer the call to an **internal** participant or hold a consultation call with him or her.

- ▶ **INT** ▶  if necessary, select a handset or **Call all** ▶ **OK** ... The internal participant(s) is/are called, the external participant hears music on hold ... possible options:

Hold a consultation call:

- ▶ speak to the internal participant

Return to the external call:

- ▶ Press the Display key 

Transfer the external call when the internal participant has answered:

- ▶ Announce an external call ▶ Press the End call key 

Transfer the external call before the internal participant answers:

- ▶ Press the End call key  ... The external call is forwarded immediately.

## Listening in to an external call

You are conducting an external call. An internal participant can listen in to this call and take part in the conversation (conference).



The **Listening in** function is activated.

## Activating/deactivating internal listening in

- ▶ **MENU** ▶  **Settings** ▶ **OK** ▶  **Base** ▶ **OK** ▶  **Listening in** ▶ **OK** (✓ = activated)

## Initiating an internal conference call

You want to join an existing external call.

- ▶ Press and **hold** the Talk key  ... All participants hear a signal tone

Ending a conference call:

- ▶ Press the End call key  ... All participants hear a signal tone

When the **first** internal participant presses the End call key , the handset which joined the conference call remains connected to the external participant.

## Additional functions

### Alarm clock



Date and time have been set.

### Switching the alarm clock on and off

- ▶ MENU ▶ Alarm Clock ▶ OK ▶ Activation ▶ OK (✓ = activated)
- ▶ Enter the wake-up time in hours and minutes ▶ OK

Alarm clock enabled: the alarm clock icon and wake-up time are displayed instead of the date.

### Deactivating the wake-up call

An alarm is shown on the display and indicated by the selected ringtone melody (→ p. 28).

- ▶ Press any key . . . The alarm call is deactivated for 24 hours

### Setting the wake-up time

- ▶ MENU ▶ Alarm Clock ▶ OK ▶ Wake-up time ▶ OK ▶ Enter the wake-up time in hours and minutes ▶ OK

## ECO DECT

During a call, the wireless power automatically adjusts to the distance between the handset and the base. The shorter the distance, the lower the wireless power (radiation).

When the phone is in idle status, the wireless power of the handset is switched off. The base maintains contact with the handset with only low wireless signals.

These wireless signals are also deactivated with the **No Radiation** setting.

- ▶ MENU ▶ Settings ▶ OK ▶ Base ▶ OK ▶ ECO DECT ▶ OK ▶ No Radiation ▶ OK (✓ = radiation is deactivated, icon **E<sup>+</sup>** top left on the display)



All registered handsets must support this feature.

For speedy set-up of connections for incoming calls, the handset keeps switching to “ready to receive” momentarily. This increases the power consumption and so reduces the standby and talk times.

---

## Quick dial

You can assign entries from the directory to keys 2 to 9.

---

### Dialling quick dial numbers

- ▶ Press and **hold** the quick dial key to which the required number is assigned

---

### Assigning Shortcut keys

- ▶  ▶  Select entry ▶ MENU ▶  Shortcut ▶ OK

- ▶  Select key ▶ OK

or

- ▶  Press the key to which the entry is to be saved

---

## Telephone settings

---

### Call volume

The receiver volume can be set at 5 levels.

A170H:

- ▶ MENU ▶ Audio Settings ▶ OK ▶ Handset Volume ▶ OK ▶ Select volume (✓ = selected)

A270H:

- ▶ MENU ▶ Audio Settings ▶ OK ▶ Handset Volume ▶ Earpiece / Speaker ▶ OK ▶ Select volume (✓ = selected)

---

### Ringtones

#### Activating/deactivating the ringtone

- ▶ MENU ▶ Audio Settings ▶ OK ▶ Ring Tones ▶ OK (✓ = activated)

---

#### Ringtone volume (ringer volume)

Adjust the volume of the ringtone on 5 levels or select the **Crescendo** tone.

Handset:

- ▶ MENU ▶ Audio Settings ▶ OK ▶ Ringer Volume ▶ OK ▶ Select volume or Crescendo (✓ = selected)

A170A/A270A base:

- ▶ MENU ▶ Settings ▶ Base ▶ Audio Settings ▶ OK ▶ Ringer Volume ▶ OK ▶ Select volume or Crescendo (✓ = selected)

---

#### Ringtone melody

Set the ringtone melody for external calls, internal calls and/or the alarm.

Handset:

- ▶ MENU ▶ Audio Settings ▶ OK ▶ Ringer Melody ▶ OK ▶ External Calls / Internal Calls / Alarm Clock ▶ OK ▶ Select required ringtone (✓ = selected)

A170A/A270A base:

- ▶ MENU ▶ Settings ▶ Base ▶ Audio Settings ▶ OK ▶ Ringer Melody ▶ OK ▶ Select required ringtone (✓ = selected)

## Enabling/disabling advisory tones and the battery warning tone

The handset provides acoustic notification of different activities and statuses.

Advisory tone: e.g.: keypress tones, error tone, new message

Battery warning tone: The battery charge status falls below a certain level during a call.

You can activate or deactivate the advisory, battery warning and ringtones separately.

- **MENU** ► **Audio Settings** ► **OK** ► **AdvisoryTones / Battery Low / Ring Tones** ► **OK**  
(✓ = activated)

## Display language

- **MENU** ► **Settings** ► **OK** ► **Handset** ► **OK** ► **Language** ► **OK** ► **Select language** ► **OK**

The current language is marked with ✓.



If you accidentally choose a language you do not understand:

- **MENU** ► Press the keys one after the other ► **Select language** ► **OK**

## Music on hold

You can choose whether an external caller hears music on hold during an internal consultation or when a call is being forwarded.

- **MENU** ► ► The digit for the current setting flashes:  
0 = deactivated; 1 = activated ► Enter digit ► **OK**

## Key 1

It is possible to call a network mailbox or the telephone's local answer machine (A170A/A270A) directly by pressing key .



Settings for fast access are handset-specific. A different answer machine can be assigned to key on each registered handset.

**A170/A270:** The network mailbox is automatically linked to the key.

- **MENU** ► **Answer Machine** ► **OK** ► **Set Key 1** ► **OK** ► **Answer Mach. / Net Mailbox** ► **OK** (✓ = selected)

## System PIN

---

### Changing the system PIN

- MENU ►  Settings ► OK ►  Base ► OK ►  System PIN ► OK ►  Enter the current 4-digit system PIN (default setting: 0000) ► OK ►  Enter the new 4-digit system PIN ► OK

### Resetting the system PIN (A170A/A270A only)

Resetting the base to the original PIN **0000**:

- Unplug the network cable from the base ► Press and hold the Registration / paging key on the base ► At the same time reconnect the network cable to the base ► Press and hold the key for at least 5 seconds ... The base is reset and the system PIN is set to **0000**



All handsets are de-registered and must be re-registered. All settings are returned to default settings.

---

### Repeater support (A170A/A270A only)

You can use a Repeater to increase the range of your base. To do this, you need to activate the repeater function on the base and register the repeater (→ user guide of the repeater).

- MENU ►  Settings ► OK ►  Base ► OK ►  Additional ► OK ► Repeater ► OK  
(✓ = activated)



Repeater support and the mode **No Radiation** (→ p. 26) are mutually exclusive.

---

## Resetting the system

---

### Resetting the base

A reset disables the mode **No Radiation**, resets individual settings and deletes all the lists.

The time and date are not affected. The answer machine (A170A/A270A only) will not be ready for operation until approximately 15 seconds after the reset.

### Resetting the base via the menu

The handsets remain registered. The system PIN is **not** reset.

► MENU ►  Settings ► OK ►  Base ► OK ►  Base Reset ► OK ► Reset? ► OK

### Resetting the base using a key on the base (A170A/A270A only)

All handsets are de-registered. The system PIN is set back to the original code **0000**.

► Unplug the network cable from the base ► Press and hold the **Registration /paging key** (→ p. 5) on the base ► At the same time reconnect the network cable to the base ► Press and hold the key for at least 5 seconds

---

### Resetting the handset

You can reset individual settings. Entries in the directory and call list, and the handset's registration to the base, are preserved.

► MENU ►  Settings ► OK ►  Handset ► OK ►  Reset Handset ► OK ► Reset? ► OK

To cancel the reset: ► 

## Operating the base with a PABX/router

### Operation with a router

When operating on the analogue connection of a router, **echoes** potentially occurring can be reduced by enabling **Echo mode**.

- MENU ►  Settings ► OK ►  Base ► OK ►  Additional ► OK ► Echo mode ► OK  
(✓ = activated)



If there are no problems with echoes, this function should be deactivated.

### Operation with a PABX

The following settings are only necessary when your PABX requires them; refer to the PABX user guide. Enter the digits **slowly** one after the other.

#### Changing the dialling mode

- MENU ► \*  #  5  8 ► The digit for the set dialling mode flashes:  
0 = Tone dialling (DTMF); 1 = Pulse dialling (PD) ► Enter digit ► OK

#### Setting the flash time

- MENU ► \*  #  5  0 ► The digit for the current flash time flashes:  
0 = 80 ms; 1 = 100 ms; 2 = 120 ms; 3 = 400 ms; 4 = 250 ms; 5 = 300 ms; 6 = 600 ms;  
7 = 800 ms ► Enter digit ► OK

#### Changing pause after line seizure

You can set the length of the pause inserted between pressing the Talk key  and sending the phone number.

- MENU ► \*  #  5  6 ► The digit for the current pause length flashes: 1 = 1 sec.; 2 = 3 sec.; 3 = 7 sec. ► Enter digit ► OK

#### Changing pause after recall key

- MENU ► \*  #  5  2 ► The digit for the current pause length flashes: 1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms ► Enter digit ► OK

## Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal [www.gigaset.com/service](http://www.gigaset.com/service).

In our constantly updated online service you can find:

- Extensive information about our products
- FAQ compilations
- Keyword search to help find topics quickly
- Compatibility database: Find out which base stations and handsets can be combined.
- Product comparison: Compare the features of several products with each other.
- Downloads for user manuals and current software updates
- E-mail contact form for customer service

In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

|                                                          |                                     |                                   |                                              |
|----------------------------------------------------------|-------------------------------------|-----------------------------------|----------------------------------------------|
| Australia -----                                          | <b>+61 1300 780 878</b>             | Jordan -----                      | <b>00962 6 5625460/1/2</b>                   |
| Austria -----                                            | <b>0043 1 311 3046</b>              | Kuwait -----                      | <b>+965 -22458737/22458738</b>               |
| Bahrain -----                                            | <b>31 73 11 173</b>                 | Lebanon -----                     | <b>+9611240259/</b>                          |
| Belgium -----                                            | <b>07815 6679</b>                   | -----                             | <b>+9611236110</b>                           |
| Bosnia Herzegovina -----                                 | <b>033 276 649</b>                  | Luxembourg -----                  | <b>(+352) 8002 3811</b>                      |
| Brazil -----                                             |                                     | Malaysia -----                    | <b>+603-8076 9696</b>                        |
| Grandes Capitais e Regiões Metropolitanas:               |                                     | Malta -----                       | <b>+39 02360 46111 (0,10 €)</b>              |
| -----                                                    | <b>4003 3020</b>                    | Mexico -----                      |                                              |
| -----                                                    | -(Preço de uma ligação local)       | -----                             | <b>01800 999 4442738 (01800 999 GIGASET)</b> |
| Demais localidades:                                      |                                     | Netherlands -----                 | <b>0900-3333102</b>                          |
| -----                                                    | <b>0800 888 3020</b>                | New Zealand -----                 | <b>0800 780 878</b>                          |
| -----                                                    | -(Gratuito)                         | Norway -----                      | <b>+47 2231 0845</b>                         |
| Bulgaria -----                                           | <b>+359 2 9710666</b>               | Oman -----                        | <b>+968 70928 Ext. 49/21/75</b>              |
| Canada -----                                             | <b>1-866 247-8758</b>               | Poland -----                      | <b>801 140 160</b>                           |
| China -----                                              | <b>0 21 400 670 6007 (RMB 0,11)</b> | Portugal -----                    | <b>(+351) 308 804 760</b>                    |
| Croatia -----                                            | <b>01 / 2456 555</b>                | -----                             | -(custo de uma chamada local)                |
| Czech Republic -----                                     | <b>233 032 727</b>                  | Romania -----                     | <b>+40 021 204 9130</b>                      |
| Denmark -----                                            | <b>+45 43682003</b>                 | Russia -----                      | <b>-8-800 333 4956</b>                       |
| Finland -----                                            | <b>+358 (0)9725 19734</b>           | Serbia -----                      | <b>0800 222 111</b>                          |
| France -----                                             | <b>(0)1 57 32 45 22</b>             | Singapore -----                   | <b>-6735 9100</b>                            |
| Germany -----                                            | <b>02871 / 912 912</b>              | Slovak Republic -----             | <b>044 5567 988</b>                          |
| Greece -----                                             | <b>+30 2111 98 1778</b>             | Slovenija -----                   | <b>+386 (1) 5466 511</b>                     |
| Hong Kong -----                                          | <b>2763 0203</b>                    | South Africa -----                | <b>0800 98 08 42</b>                         |
| -----                                                    | <b>-2389 7285</b>                   | Spain -----                       | <b>-902 103935</b>                           |
| Hungary -----                                            | <b>06(1)267-2109</b>                | Sweden -----                      | <b>+46 (0)8502 52347</b>                     |
| India -----                                              | Please refer to your                | Switzerland -----                 | <b>0848 212 000</b>                          |
| -----                                                    | local warranty card                 | Taiwan -----                      | <b>02 266 24343</b>                          |
| Indonesia -----                                          | <b>(62-21) 5673813</b>              | Turkey -----                      | <b>Son kullanıcı için +90 212 888 6346</b>   |
| -----                                                    | <b>(62-21) 888856000</b>            | <b>Bayi için +90 212 888 6347</b> |                                              |
| Ireland -----                                            | <b>0818 200 033</b>                 | Ukraine -----                     | <b>+380-44-451-71-72</b>                     |
| Italy -----                                              | <b>02.600.630.45</b>                | United Arab Emirates -----        | <b>+97144458255</b>                          |
| (il numero è di tipo "urbano nazionale" e può essere     |                                     | -----                             | <b>+97144458254</b>                          |
| chiamato da qualunque operatore di rete fissa o          |                                     | United Kingdom -----              | <b>-020 36953111</b>                         |
| mobile. Il costo della chiamata è inerente al proprio    |                                     | USA -----                         | <b>1-866 247-8758</b>                        |
| piano tariffario definito con l'operatore telefonico, ad |                                     | -----                             | ----- tollfree                               |
| esempio in caso di un contratto con tariffa FLAT, non    |                                     |                                   |                                              |
| ci sono costi aggiuntivi per la chiamata a questo        |                                     |                                   |                                              |
| numero, in quanto si tratta di un numero urbano          |                                     |                                   |                                              |
| nazionale).                                              |                                     |                                   |                                              |

Please have your record of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

## Questions and answers

If you have any questions about the use of your telephone, please go to [www.gigaset.com/service](http://www.gigaset.com/service) where help is available at any time. Also, the following table lists frequently occurring problems and possible solutions.

|                 |                                                                                                                                                                                                             |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Problem</b>  | Nothing on the display.                                                                                                                                                                                     |
| <b>Cause</b>    | The handset is not switched on.<br>The batteries are empty.                                                                                                                                                 |
| <b>Solution</b> | Press the End call key  for <b>about 5 seconds</b> or place the handset into the base.<br>Charge or replace the batteries. |
| <b>Problem</b>  | No wireless connection to the base, <b>Base</b> flashes on the display.                                                                                                                                     |
| <b>Cause</b>    | The handset is outside the range of the base.<br>Handset is not yet registered.<br>The base is not switched on.                                                                                             |
| <b>Solution</b> | Move the handset closer to the base.<br>▶ Register the handset ➔ p. 23.<br>▶ Check the mains plug on the base ➔ p. 9.                                                                                       |
| <b>Problem</b>  | You cannot hear a ring or dial tone from the fixed line network.                                                                                                                                            |
| <b>Cause</b>    | The phone cable supplied has not been used or it has been replaced by a new cable with the wrong pin connections.                                                                                           |
| <b>Solution</b> | ▶ Please always use the telephone cable supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of phone wires / EURO CTR37.                                |
| <b>Problem</b>  | Error tone sounds after system PIN prompt.<br>PIN forgotten.                                                                                                                                                |
| <b>Cause</b>    | You have entered the wrong system PIN.                                                                                                                                                                      |
| <b>Solution</b> | ▶ Reset the system PIN to the default setting 0000 ➔ p. 30.<br><b>All the handsets are de-registered. All settings are reset. All lists are deleted.</b>                                                    |

## Guarantee Certificate - United Kingdom and Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
  - The device is opened (this is classed as third party intervention)
  - Repairs or other work done by persons not authorised by Gigaset Communications.
  - Components on the printed circuit board are manipulated
  - The software is manipulated
  - Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
  - Devices fitted with accessories not authorised by Gigaset Communications
  - This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.

- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
  - Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
  - This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom and in the Republic of Ireland the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
  - Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customer's Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
  - The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
  - Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
  - The above provisions do not imply a change in the burden of proof to the detriment of the customer.
- To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

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## Manufacturer warranty (Middle East)

On the purchase of your new Gigaset product, we guarantee that this equipment is a genuine manufacturer's product and extend the following warranty:

We guarantee this product against manufacturing defects for one full year from the date of purchase, unless specified otherwise.

Adaptors and batteries for cordless phones carry 6 months warranty from the date of purchase.

Gigaset Communications authorized Service Centres will replace or repair, if necessary, any defective part/parts free of charge by presenting this certificate of warranty at the Service Centre mentioned overleaf.

This Certificate of warranty does not apply if the telephone has:

- Been misused, mishandled, willfully damaged, neglected, damaged by lightning, improperly repaired, tested, altered improperly in any way.
- A defect arising out of any failure to follow instructions either in the manual or product specification.
- In case repairs are carried out by unauthorized personnel or unauthorized source warranty will be void.
- A defect arising from using non-Gigaset approved accessories or ancillary items attached to or in connection with the telephone.
- If this certificate of warranty is not signed and stamped by the authorized distributor.
- Any other claim resulting out of or in connection with the device shall be excluded from this warranty.

## For Southern Africa:

In the event of an after-sales issue/warranty claim please refer back to your point of purchase.

Proof of purchase (receipt) has to be submitted.

## Certificate of warranty (Middle East)

The warranty is not valid if it is not signed and stamped by the authorized distributor.

Please fill in the following details and stamp the card to validate the warranty.

All details must be filled in by the dealer and retained by the customer.

This warranty shall apply to products purchased in the Middle East only.

Customer's Name:

Product / Model:

Dealer's Name:

Date of Purchase: Invoice / Cash Memo Details:

Dealer's Stamp

## Service Centres (Midde East)

### UAE

Customer Service Hotline UAE

TEL: 00971-4-4458255 / 00971-4-4458254

Service Collection Point

<https://technocare-prodigy.com/Customer>

### Oman

National Telephone Services Co. LLC

P.O. Box 2786 PC:112, Sultanate of Oman

Tel: +968-709281 Ext. 45/21/75

Fax: +968-791013

E-mail: [isonts@omentel.net.om](mailto:isonts@omentel.net.om)

### Qatar

Modern Home,

51-East - Salwa Road,

Al-Maha Complex, Doha

Tel: 00974-4257844 / 00974-4257777

Fax: 00974-4314700

### Bahrain

Authorized Service Center,

Bldg: 211, Rd: 339, Block: 321,

Old Place Road, Manama,

Tel: 00973-17311173

E-mail: [servicemanager@ashrafs.com.bh](mailto:servicemanager@ashrafs.com.bh)

### Saudi Arabian Service Centers:

Ahmed Abdulwahed Trading Co.

Jeddah Service Center

Al-Amal Plaza, Hail Street,

Jeddeh, Saudi Arabia,

Tel: 02-6500282 Ext. 209

Riyadh Service Center

Olaya Street

Riyadh, Saudi Arabia,

Tel: 01-4622470 / 4623850

Khobar Service Centre

Al-Khobar Street,

Al-Khobar, Saudi Arabia,

Tel: 03-8944193/03-8952359

Madina Munawara

Al-Ayon Street,

Tel: 00966-4-8387931

Khamis Mushyat

Al-Khalidiya St.,

Tel: 00966-7-2230772

Tabuk

Main Street,

Tel: 00966-4-4219232

### Kuwait

Customer Service Hotline Kuwait

Tel: 00965-22458737 / 00965-22458738

Al-Baptain Service Center

Shop #: 247

Qibla, Block 11,

Avenue 11,

Souk al Kabeer,

Fahad Al Salem Street,

Tel: 00965-2464993

### Jordan

SEDR Home & office Electronics

Co - Tronicom

Wasfi Al-Tal St.,

Building No. 80,

2nd floor,

Tel: 00962-6-5625460/1/2

### Lebanon

306, Jdeideh Sin el Fil Blvd,

Tel: 00961-1240259 / 00961-1236110

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## Manufacturer's advice

### Authorisation

This device is intended for analogue phone lines in your network, outside the European Economic Area (with the exception of Switzerland) depending on national type approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset A170-A170A / A270-A270A is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

[www.gigaset.com/docs](http://www.gigaset.com/docs).

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

## Environment

### Our environmental statement

We at Gigaset Communications GmbH are aware of our social responsibility. That is why we actively take steps to create a better world. In all areas of our business – from product planning and production to sales and waste of disposal – following our environmental conscience in everything we do is of utmost importance to us.

Learn more about our earth-friendly products and processes online at [www.gigaset.com](http://www.gigaset.com).

### Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

**ISO 14001 (Environment):** Certified since September 2007 by TÜV SÜD Management Service GmbH.

**ISO 9001 (Quality):** Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

### Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

### Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

**Never** use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

### Contact with liquid

If the device comes into contact with liquid:

- 1 **Disconnect the power supply.**
- 2 **Remove the batteries and leave the battery compartment open.**
- 3 Allow the liquid to drain from the device.
- 4 Pat all parts dry.
- 5 Place the device in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)** with the battery compartment open and the keypad facing down (if applicable).
- 6 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

## Technical details

### Batteries

|             |                             |
|-------------|-----------------------------|
| Technology: | Nickel metal hydride (NiMH) |
| Size:       | AAA (Micro, HR03)           |
| Voltage:    | 1.2 V                       |
| Capacity:   | 400 - 1000 mAh              |

### General specifications

|                                        |                                                     |               |
|----------------------------------------|-----------------------------------------------------|---------------|
| DECT standard                          | supported                                           |               |
| GAP standard                           | supported (A170A/A270A only)                        |               |
| Radio frequency range                  | 1880-1900 MHz                                       |               |
| Range                                  | Up to 300 m outdoors, up to 50 m indoors            |               |
| Power supply to base                   | 230 V ~/50 Hz                                       |               |
| Transmission power                     | 10 mW average power per channel, 250 mW pulse power |               |
| Environmental conditions for operation | +5 °C to +45 °C, 20 % to 75 % relative humidity     |               |
| Power consumption of the base          | A170/A270                                           | A170A/A270A   |
| In standby mode                        |                                                     |               |
| – Handset in charging cradle           | approx. 1.0 W                                       | approx. 1.2 W |
| – Handset away from charging cradle    | approx. 0.8 W                                       | approx. 1.0 W |
| During a call                          | approx. 1.0 W                                       | approx. 1.2 W |

## Entering letters/characters

### Standard characters

Press the relevant key several times.

**Briefly** press the Hash key # to switch from mode "Abc" to "123", from "123" to "abc" and from "abc" to "Abc".

|   | 1x | 2x | 3x | 4x | 5x | 6x | 7x | 8x | 9x | 10x | 11x | 12x | 13x | 14x | 15x |
|---|----|----|----|----|----|----|----|----|----|-----|-----|-----|-----|-----|-----|
| 1 | 1  | £  | \$ | ¥  | ¤  |    |    |    |    |     |     |     |     |     |     |
| 2 | a  | b  | c  | 2  | ä  | á  | à  | â  | ã  | ç   |     |     |     |     |     |
| 3 | d  | e  | f  | 3  | ë  | é  | è  | ê  |    |     |     |     |     |     |     |
| 4 | g  | h  | i  | 4  | ï  | í  | ì  | î  |    |     |     |     |     |     |     |
| 5 | j  | k  | l  | 5  |    |    |    |    |    |     |     |     |     |     |     |
| 6 | m  | n  | o  | 6  | ö  | ñ  | ó  | ô  | õ  |     |     |     |     |     |     |
| 7 | p  | q  | r  | 7  | ß  |    |    |    |    |     |     |     |     |     |     |
| 8 | t  | u  | v  | 8  | ü  | ú  | ù  | û  |    |     |     |     |     |     |     |
| 9 | w  | x  | y  | 9  | ÿ  | ý  | æ  | ø  | å  |     |     |     |     |     |     |
| 0 | .  | ,  | ?  | !  | 0  | +  | -  | :  | ;  | '   | "   | '   | ;   | —   |     |
| * | *  | /  | (  | )  | <  | =  | >  | %  |    |     |     |     |     |     |     |
| # | #  | @  | \  | &  | \$ |    |    |    |    |     |     |     |     |     |     |

1) Space

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