

Gigaset

E550 - E550 A

You can find the most up-to-date
user guide at
www.gigaset.com



Gigaset E550/E550A – Your reliable companion

This phone has the benefits of an ergonomic design, easy-to-use keys and a clear display with large font.

It is also impressively robust and has first-class sound quality in handsfree mode as well as a long operating time.

In Eco Mode your Gigaset is radiation-free while in idle status.

Direct dialling keys

Dial frequently used numbers quickly and easily using special keys (→ page 28).

Emergency function (E550A only)

Request help from your friends in an emergency with a personal announcement (→ page 34).

Jumbo font and lighting

Improve the legibility of dialling digits by using a larger font and set the lighting of the display to your preference (→ page 52).

Volume

Turn up the earpiece and handsfree volume quickly and easily using the boost key on the right-hand side of the telephone (page 26).

Directory for 150 entries

Save phone numbers and names to the directory (→ page 26).

Call list

Check who has called while you were out (→ page 31).

Redial

Use the last dialled numbers (→ page 30).

Environmentally friendly

Make low-radiation calls in Eco Mode (→ page 45).

Further information on your phone can be found at www.gigaset.com/e550.

Have fun using your new telephone!

Overview



i To change the **display language**, proceed as described on page 52.

Gigaset service contact numbers:

For personal advice on our range of products and for repairs or guarantee/warranty claims call:

Service Centre UK: 020 369 53111 (local call cost charge)

Please have your proof of purchase ready when calling.

Overview of Gigaset E550 base

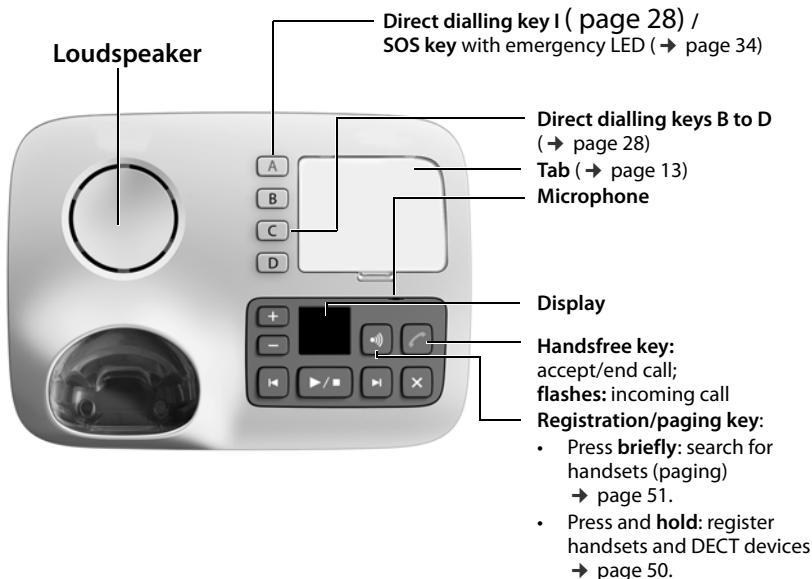


Registration/paging key

- Press **briefly**: search for handsets (paging) → page 51.
- Press and **hold**: register handsets and DECT devices → page 50.

Overview of Gigaset E550A base

You can use the keys on the base to operate the integrated answer machine (Gigaset E550A only), search for handsets ("paging" → page 51) and register handsets to the base → page 50.



Loudspeaker

Direct dialling key I (page 28) /
SOS key with emergency LED (→ page 34)

Direct dialling keys B to D
(→ page 28)

Tab (→ page 13)

Microphone









Display

Handsfree key:
accept/end call;
flashes: incoming call

Registration/paging key:

- Press **briefly**: search for handsets (paging) → page 51.
- Press and **hold**: register handsets and DECT devices → page 50.

Answer machine keys

-  **Playback/Stop key:** play back messages from the answer machine or cancel playback.
-  **Forward key:** skip to next message.
-  **Back key:** skip to beginning of the current or the previous message.
-  **Delete key:** delete the current message during message playback or all old messages in idle status.
-  **Volume keys:** adjust volume ( = quieter;  = louder)
- 
 - **During message playback:** adjust loudspeaker volume.
 - **While an external call is being signalled:** adjust ringer volume.
 - **During the call:** Changing the volume.


Answer machine display

Lights up: answer machine is activated. The number of saved messages is displayed.

00 flashes: the answer machine is recording a new message.




Flashes slowly: there are new messages. The number of **new** messages is displayed.

99 flashes quickly: the answer machine is full.


 If the answer machine is being operated from a handset or if it is recording a message (00 flashes), it cannot be operated from the base at the same time.



Using the user guide effectively


Icons


-  Warnings, the non-adherence to which can lead to injury to persons or damage to devices or generate costs.
-  Prerequisite for carrying out the following action.
-  Important information regarding function and appropriate handling.

Keys



Talk key  / End call key 

Star key  / Hash key 

Control key 



Centre of the control key 

Handsfree key 

Number/letter keys  to 

Message key  / Recall key 

Display keys  

Direct dialling keys  to 

Display icons

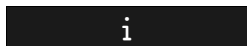
Action complete



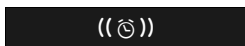
Action failed



Information



Alarm call (page 47)



Please wait...



Display up/Down




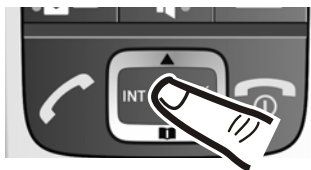
Understanding the operating steps

An example of a procedure is as follows:

- ▶  ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Eco Mode+** ▶ **OK**
 (✓ = on)

This means you should proceed as follows:

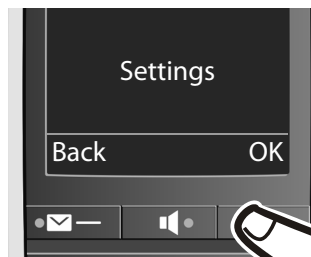
-  Scroll upwards if you wish to select one of the last entries in a menu level with numerous entries.



Press the control-key when you are in idle mode. The main-menu will be opened.



Press up or down on the control key until ...

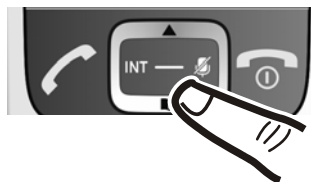


Settings:

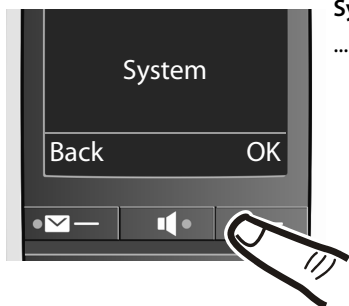
... the menu entry **Settings** appears on the screen.



Press the key below **OK** on the display screen to open the submenu.



Press up or down on the control key until ...

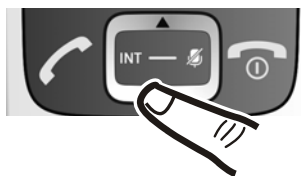


System:

... the menu entry **System** appears on the screen.

▶ **OK**:

Press the key below **OK** on the display screen to open the submenu.



▶ :

Press up or down on the control key until ...



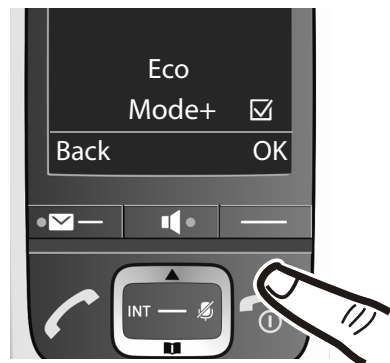
Eco Mode+:

... the menu entry **Eco Mode+** appears on the screen.

▶ **OK**:


Press the key below **OK** on the display screen to switch the function on or off (= on).

The change is effective immediately and does not need to be confirmed.



Press the key below **Back** on the display screen to jump back to the previous menu level











Or

Press and **hold** the end call key  to return to idle status.

Contents

Overview	3
Using the user guide effectively	6
Safety precautions	10
First steps	11
Using the phone	20
Making calls	24
SOS-Function	34
Answer machine	38
Further functions	45
ECO DECT	45
Using the handset as an alarm clock	47
Baby monitor	48
One touch call	49
Torch (Spot-LED)	49
Using multiple handsets	50
Adjusting the telephone	52
Handset settings	52
Base settings	56
Operating the base on the PABX	58
Operating the telephone on a router	59
Appendix	60
Service (Customer Care)	60
Manufacturer's advice	66
Specifications	68
Index	71

Safety precautions

	<ul style="list-style-type: none">• Read the safety precautions and the user guide before use.• Explain their content and the potential hazards associated with using the device to your children.• The device cannot be used in the event of a power failure. In case of a power failure it is also not possible to make emergency calls.• Emergency numbers cannot be dialled if the keypad/display lock is activated!
	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Use only the power adapter indicated on the device.
	Use only rechargeable batteries that correspond to the specification (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
	If you give your Gigaset to a third party, make sure you also give them the user guide.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.
	Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. During a call, a very high call volume can be set on your handset. This setting can cause damage to the hearing of people with good hearing and is only intended for people with a hearing impairment. Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").

First steps

Checking package contents



1. One Gigaset E550/E550A base
2. One Gigaset handset
3. Two batteries
4. One battery cover
5. One power adapter for the base
6. One phone cord
7. One user guide
8. One plastic cover for the tab

First steps

If you have purchased a **model with multiple handsets**, the package should contain the following for each additional handset:



Two batteries



Battery cover



Charging cradle



Power adapter

Setting up the base and charger

The base and charger are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base at a central point in the building on a level, non-slip surface or mount the base (Gigaset E550 only) or charger on the wall (page 70).

i Pay attention to the range of the base. This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when **Eco Mode** is activated (page 45).

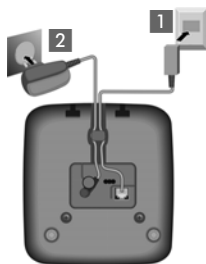
The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

- !** • Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

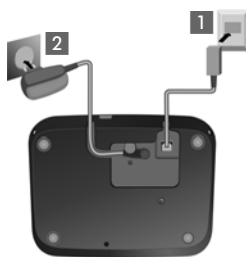
Connecting the base

- ▶ **First**, connect the telephone jack **2** and insert the cables into the cable ducts.
- ▶ **Then** connect the power adapter **1**.

Gigaset E550



Gigaset E550A



- The power adapter must **always be connected**, as the phone will not operate without a mains connection.
- Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections → page 69).
- The answer machine is for use **approx. 15 seconds** after the base has been connected or reset (Gigaset E550A only).

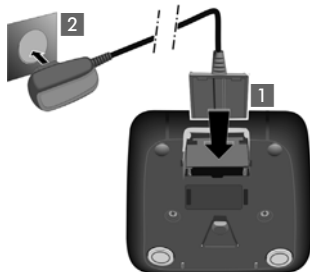
Tabs

You can also download tabs from the Internet in the form of a PDF file:
www.gigaset.com/insertstrips.



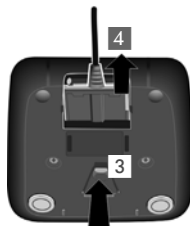
Connecting the charger (if included)

- ▶ Connect the flat plug on the power adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.



Remove the plug from the charging cradle

To disconnect the plug from the charger, press the release button **3** and disconnect the plug **4**.



Setting up the handset for use

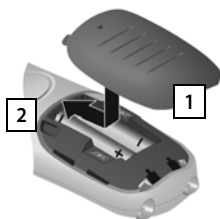
The display is protected by a plastic film. **Please remove the protective film!**

Inserting the battery and closing the battery cover

- !** Use only rechargeable batteries (→ page 68) recommended by Gigaset Communications GmbH, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.



- ▶ Insert the batteries (for correct +/- direction, see diagram).



- ▶ Fit the cover from the top **1**.
- ▶ Then press the cover until it clicks into place **2**.



To open the battery cover:

- ▶ Grip the notch on the cover **3** and slide it downwards **4**.

Charging the battery

The correct charge status can only be displayed if the battery is first fully charged **and** discharged.

- ▶ Place the handset in the base with its **display facing forward for 9 hours**.



The handset must only be placed in the designated E550/E550A base or the corresponding charger.

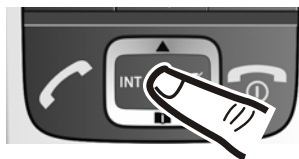


- The handset is already registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again.
- After the first battery charge **and** discharge you may replace your handset in its base after every call.
- Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- The batteries may warm up as they are charging. This is not dangerous.

After a time the charge capacity of the batteries will decrease for technical reasons

Changing the display language

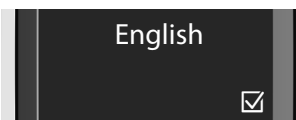
Change the display language if you do not understand the language currently set.



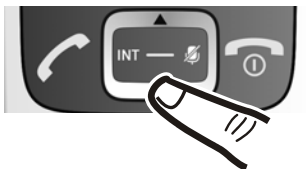
- ▶ Press the control key in the middle




- ▶ Press keys **5** and **4** **slowly** one after the other.



The display for setting languages appears. The current language (e.g., English) is selected.

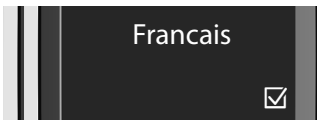



- ▶ Press down on the control key  ...




... until the language you wish to use is displayed e.g., French.

- ▶ Press the key below **OK** to select this language.



The selection is marked with .



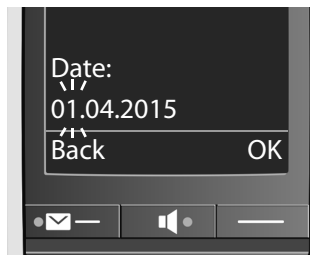
- ▶ Press and **hold** the end call key  to return to idle status.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm clock can be used.



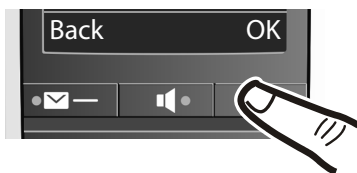
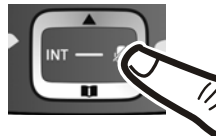
- ▶ Press the display key below **Time** on the display.



- ▶ The input field opens.
Enter the day, month and year as an 8-digit number via the keypad e.g., for 1 April 2015.

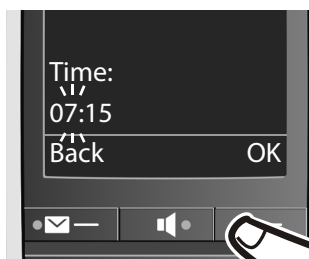


To correct errors: press left or right on the control key to swap between fields.



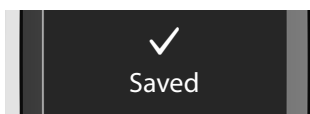
- ▶ Press the key below **OK** on the display screen to confirm your entry.

First steps




- ▶ Enter the hours and minutes as four-digit numbers via the keypad
e.g., [0] [7] [1] [5] for 7.15 a.m.
If necessary, use the control key to swap between fields.

- ▶ Press the key below **OK** on the display screen to confirm your entry.



The display shows **Saved**. You will hear a confirmation tone.



- ▶ Press and **hold** the end call key  to return to idle status.

What would you like to do next?

Now that you have successfully set up your Gigaset, you can immediately start calling – or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.

Operating the phone	page 20
Transferring an old directory to a new handset	page 28
Registering other handsets	page 50
Storing numbers in the directory	page 26
Setting up the emergency function (E550A only)	page 34
Changing the ringers and volume on the handset	page 53
Changing the ringers and volume on the base	page 58
Changing the call volume on the handset	page 53
Changing the call volume on the base	page 57
Switching on Eco Mode / Eco Mode+	page 45
Recording an announcement for the answer machine (E550A only)	page 38
Reducing the echo during operation on a router (only E550A)	page 59



If you have any questions about using your phone, please read the tips on troubleshooting (page 61) or contact our Service team. Our technicians will be pleased to assist (page 60)!

Using the phone

Activating/deactivating the handset



Press and **hold** the end call key (confirmation tone).

Menu guidance

Your telephone's functions are accessed via a menu consisting of several levels.

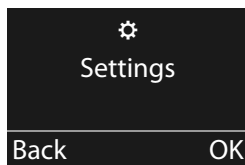
Main menu (first menu level)

- ▶ When the handset is in idle status, press the display key **Menu** to open the main menu.

The functions in the main menu are shown by means of an icon and the function's name.

Selecting a function:

- ▶ You can scroll between functions using the control key . The selectable function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.



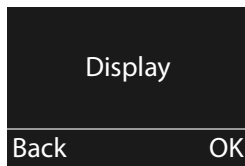
If you press the display key **Back** or **briefly** press the end call key , the display returns to idle status.

Sub menu

The functions in the sub menu are indicated by name.

Selecting a function:


- ▶ You can scroll between functions using the control key . The relevant function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

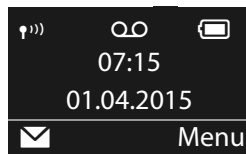


Briefly press the display key **Back** or the end call key to return to the previous menu level.

Reverting to idle status



From any point in the menu:

- ▶ Press and **hold** the end call key  or
- ▶ Do not press any key: after 2 minutes, the display will **automatically** revert to idle status.




Activating/deactivating the keypad lock


The keypad lock prevents any inadvertent use of the phone.

-  In idle status, press and **hold** the hash key (confirmation tone). The keypad lock is activated or deactivated. If it is activated, the  icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

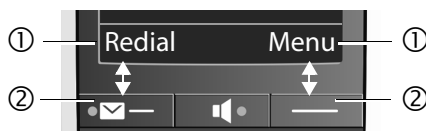
-  • It is not possible to call emergency numbers either when keypad lock is activated.

-  The SOS key still works even if the keypad lock is activated.

Display keys








The functions of the display keys change depending on the particular operating situation. **Example:**

- ① Current display key function
- ② Display keys



Using the phone



Examples:

	Open redial list.
	Open main menu/menu for further functions.
	Confirm selection or save entry.
	Missed calls or messages on the answer machine (E550A only)/network mailbox (→ page 33).
	Delete key: delete character by character/word by word from right to left.
	Go back one menu level or cancel operation.
	Mute the microphone (page 25).






Control Key



The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e.g.  for "press right on the control key" or  for "press the centre of the control key".




In idle status

Open the directory	Press  briefly
Open the main menu	 or 
Open the list of handsets	
Call up the menu for setting the handset's call volume	



In submenus, selection and entry fields

Confirm a function	
--------------------	---

During a conversation

Open the directory	
Mute the microphone	
Initiate an internal consultation call	

Side key

-  Upper side key: ▶ activates the spot LED (→ page 49)
-  Lower side key (Boost key): ▶ turns up the volume during a call (→ page 26)

Writing and editing names

The following rules apply when writing names:

- Each key between **[0-9]** and **[9-9]** is assigned several letters and characters.
- Control the cursor with **[←]**.
- Characters are inserted at the cursor position.
- Press the display key **Delete** to delete the character to the left of the cursor.
- The first letter of the name is automatically capitalised and then followed by lower case letters.

i The characters assigned to the key are shown in a selection line at the bottom left of the screen. The selected character is highlighted.

- **Briefly** press the key several times in succession to select the required letter/character.

Setting upper/lower case or digits

Repeatedly press the hash key **[#-]** to change the text input mode.

1	Writing digits
A	Upper case *
a	Lower case

* First letter in capitals, all others in lower case

The change of mode is displayed in the middle of the display.

Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:


- Use the display key **Delete** to delete the character to the left of the cursor
- Insert characters at the cursor position
- Overwrite the highlighted (flashing) character e.g., when entering time and date.



Making calls

When the display backlight is switched off, pressing any key will activate the backlight. The relevant key function is performed.

Making external calls and ending calls


External calls are calls using the public telephone network.

 (Enter phone number) and press


- ▶ the talk key  or
- ▶ the handsfree key 

The number is dialled.


You can also **first** press

- ▶ and **hold** the Talk key  (dial tone) and then enter the number.



Ending a call/cancelling dialling:


Press the end call key  or place the handset in the base or charger.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key .

You can accept the call **on the handset** by:

- ▶ Pressing the talk key .
- ▶ Pressing the handsfree key .
- ▶ Press the display key **Accept**.

You can accept the call **on the base** by pressing the handsfree key  and calling from the base.

If the handset is in the base and the **Auto Answer** function is activated (page 52), the handset will accept a call automatically when you lift it out of the base.

To deactivate the ringer, press the **Silence** display key. You can accept the call as long as it is displayed on the screen.

Calling Line Identification

When you receive a call, the caller's number is displayed on the screen, if the following prerequisites are met.

- Your network provider supports CLIP, CLI.
 - CLI (Calling Line Identification): The caller's number is transmitted.
 - CLIP (Calling Line Identification Presentation): The caller's number is displayed.
- You have requested CLIP from your network provider.
- The caller has arranged CLI with the network provider.

Call display


When you receive a call, the phone number is shown in the display.

If the number of the caller is stored in your directory, the display is replaced by the corresponding directory entry.

The following is displayed in place of the number:




- **Extern. Call**, if no number is transmitted.
- **Withheld**, if the caller has withheld Calling Line Identification.
- **Unavailable**, if the caller has not arranged Calling Line Identification.

 The ringer can be switched off for unknown calls (calls with Calling Line Identification withheld) (→ page 54).



Handsfree operation

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.


 Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.

Activating/deactivating handsfree mode

Activating while dialling


  Enter the number and press the handsfree key.

Switching between earpiece and handsfree mode

 Press the handsfree key.

During a call and when listening to the answer machine (Gigaset E550A only), activate or deactivate handsfree mode.

If you wish to place the handset in the charger during a call:


- ▶ Press and hold the handsfree key  while placing the handset in the charger and for a further 2 seconds. Otherwise, the call is cancelled.
- ▶ For instructions on adjusting the handsfree volume (→ page 53).

Muting

You can deactivate your handset's microphone during a call.


 Press the display key to mute the handset.

 Press the display key to reactivate the microphone.


 Press the control key (right) to activate/deactivate the microphone.

Turning up the volume during a call (extra volume key):

You can turn up the volume for the current mode by pressing the lower side key (handsfree mode, earpiece).

-  Press the side key (→ page 3).
The setting only applies for the duration of the call.

Pressing the key again lowers the volume to the original volume.

-  • This setting can cause damage to the hearing of people with good hearing and is only intended for people with a hearing impairment.
- It may amplify interference noise in the phone line.


Using the directory, direct dialling keys and lists

The telephone offers a directory, direct dialling keys, redial list, answer machine list, network mailbox list and missed calls list.

You can save up to 150 entries in the directory.

You can create a personalised directory for your own individual handset. You can copy all of the entries or individual entries to other handsets (page 28). It is also possible to copy entries from old handsets providing they are registered to your (new) base.

Directory

You can store numbers and the associated names in the **directory**. In idle status, open the directory using the  key.

Length of an entry

Number: max. 30 digits


Name: max. 16 characters

Storing the first number in the directory

- ▶  ▶ Dir. empty - New entry? ▶ **OK** ▶  (Enter number) ▶ **OK** ▶ 
(Enter name) ▶ **OK**

Storing further numbers in the directory

- ▶  ▶ **Menu** ▶  New Entry ▶ **OK** ▶  (Enter number) ▶ **OK** ▶ 
(Enter name) ▶ **OK**

-  Refer to the character set chart to see how to enter names (page 69).

Order of directory entries

The directory entries are sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:



1. Space
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry

 Open the directory.

You have the following options:

- Use  to scroll through the entries until the required name is selected.
- Enter the first character of the name, if necessary scroll to the entry with the  key.

Dialling with the directory

▶  ▶  (Select entry) ▶ 


Managing directory entries

Select an entry.

Editing entries

▶ **Menu** ▶  **Edit Entry** ▶ **OK** ▶  (Change number if required)
 ▶ **OK** ▶  (Change name if required) ▶ **OK**

Using other functions

The following functions can be selected with **Menu** ▶ :

- ▶ **Show Number**
Show number.
- ▶ **Delete Entry**
Delete selected entry.
- ▶ **Send Entry**
Send a single entry to another handset (page 28).
- ▶ **Delete List**
Delete **all** directory entries.
- ▶ **Send List**
Send the complete list to another handset (page 28).

Sending the directory to another handset

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

Prerequisites:

- The sending and receiving handsets must both be registered to the same base.
- The other handset and the base can send and receive directory entries.

▶  ▶  (Select entry) ▶ **Menu** ▶  **Send Entry / Send List** ▶ **OK** ▶ 
(select the internal number of the receiving handset) ▶ **OK**

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list or redial list, to the directory.

A number is displayed.



▶ **Menu** ▶ **Copy to Directory** ▶ **OK**


▶ Complete the entry (page 26).

The message playback is interrupted during the number transfer from the answer machine list.

Direct dialling keys to



You can save important phone numbers that you call often to the four **direct dialling keys**. You can assign an **external phone number** to each direct dialling key.


To dial these saved numbers, press the relevant direct dialling key  to  on the handset or on the base (Gigaset E550A only).

You can also assign the emergency function to **direct dialling key**  (→ page 34).

Assigning a function to direct dialling keys

Prerequisite: The direct dialling key in question has not already been assigned a function.

▶ In idle status, press the direct dialling key ( to ) on the handset to which you wish to assign a function.

Select the relevant function using :

▶ **Label with Ext. No.**

Enter an external phone number directly.



Enter the number and press **OK**.

Enter the name and press **OK**.

▶ Label with Dir. Number

Label the key with a number from the directory.

The directory is opened. Select a number and press **OK**.

The labelling of the direct dialling keys applies to the handset and the base (Gigaset E550A only).


Changing the function of the direct dialling keys

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Direct Dial Keys** ▶ **OK**
- ▶  Select direct dialling key (A to D)

The current labelling is displayed after the key number, e.g.,

- ▶ **A: <no entry>**
i.e., the **A** key is not currently labelled.

You can now change the labelling.

Select a new function using **Menu** ▶ . Not all functions may be available, depending on the current assignment. An entry that is already present must be deleted in advance.




Emergency Function (key **A** only)

Label the key with the emergency function (→ page 35).

- ▶ **Delete Entry**
Delete current key labelling.
- ▶ **Edit Entry**
Change phone number and/or name.

Making internal calls

Internal calls are free calls between handsets that you have registered to the same base or calls between a handset and the base (Gigaset E550A only).

 (press **briefly**) ▶ The list of handsets is opened. Your own handset is indicated by <. ▶  Select the handset or **Call All** (group call) from the list if required. ▶ 

Holding down  immediately starts a call on **all** registered handsets.

Accepting an internal call

Your telephone rings and the internal number of the caller (e.g., **INT 2**) or the assigned name appears in the display. If the call comes from the base, **INT 0** is displayed.


Press the talk or handsfree key / on the handset to accept the call.

Ending a call


Press the end call key  on the handset **or the handsfree key**  on the base.

Transferring a call to another handset/internal consultation

Transferring an external call: You have two options to transfer the call:

- ▶ Wait until the participant called answers, then hang up:
Press the End call key .

Or:

- ▶ Hang up before the participant answers: Press the End call key .





If the participant called does not answer or does not transfer the call, end the consultation call with **Back**.

External call, internal consultation:

 ▶ The list of handsets is opened. ▶ If more than two handsets are registered to the base, select one handset or **Call All** ▶  or **OK**.

Accepting a waiting call




If you receive an **external** call while conducting an **internal** call, you will hear the call waiting tone (short beep). The caller's number will appear in the display if phone number identification is enabled.

- ▶ Press the end call key  on the handset or the handsfree key  on the base to end the internal call.
- ▶ Press the talk key  on the handset or the handsfree key  on the base to accept the external call.



Using the redial list


The redial list contains the ten numbers last dialled with the handset (max. 30 digits). If one of the numbers is in the directory, the corresponding name will be displayed.

Dialling from the redial list

-  Press the talk key.
-  Select an entry.
-  Press the talk key. The number is dialled.

Managing entries in the redial list

-  Press the talk key.
-  Select an entry.
- Menu** Press the display key.

The following functions can be selected with :

- ▶ **Use Number** (as in the directory, page 27)
- ▶ **Copy to Directory** (as in the directory, page 27)
- ▶ **Delete Entry** (as in the directory, page 27)
- ▶ **Delete List** (as in the directory, page 27)

Answer machine list (Gigaset E550A only)

The answer machine list contains all the calls recorded by the answer machine. You can use the list to listen to messages on the answer machine (→ page 39).

Network mailbox list

You can use this list to listen to messages on the network mailbox (→ page 43).

Missed calls list

Prerequisite: CLIP (page 24)

Your telephone saves the last 25 missed calls.

Opening the missed calls list

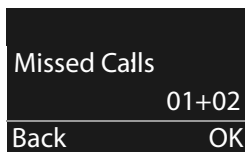
▶  ▶  **Missed Calls:** (see also → page 33)

The list is displayed as follows:

Number of new messages + number of old, read messages.

OK Press the display key to open the list.

The last missed call is displayed as the first entry.



List entry

Example of a list entry:

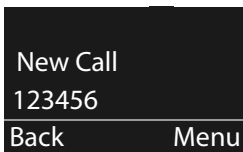
- Status of entry

New Call: New missed call.

Old Call: Entry already read.

- Number of caller

You can add the number of the caller to the directory (page 28).



Use the **Menu** display key to select the following options:

- ▶ **Delete Entry**
Delete selected entry.
- ▶ **Copy to Directory**
Copy the caller's number to the directory.
- ▶ **Date and Time**
Display date and time of the call.
- ▶ **Show Number**
Display caller's phone number.
- ▶ **Delete List**
Delete all entries in the list.

After exiting the list, all entries are assigned the status "old".

Dialling from the missed calls list

Open list (→ page 31).



Select an entry.



Press the talk key. The number is dialled.

Deleting all entries

Caution! All **old and new** entries will be deleted.

Open list (→ page 31).

- ▶ **Menu** ▶  **Delete List** ▶ **OK**



Press and **hold** (idle status).

Calling up lists with new messages

If there are **messages** in a list, use the display key  to call up:

- The answer machine list
- The network mailbox (if your network provider supports this function and the number of the network mailbox has been entered, page 43)
- The missed calls list

An advisory tone sounds as soon as a **new entry** arrives in a list. In **idle status**, the display shows an icon for the new message:

Icon **New message...**



... in answer machine list (Gigaset E550A only) or on the network mailbox



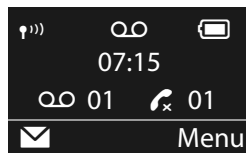
... in the list of
Missed Calls

The number of **new** entries is displayed beside the corresponding icon.

Press the display key  and select the required list.

To do this, refer to the following sections:




- Listening to messages on the network mailbox (→ page 39)
- Listening to messages on the answer machine (→ page 39)
- Opening the missed calls list (→ page 31)



New calls on the network mailbox are only displayed correctly if your network provider transmits this information (see user guide for your provider's network mailbox).

SOS-Function

Emergency function – direct dialling key

Your Gigaset E550A is equipped with four additional keys (-) on the base and handset. Only the **direct dialling key**  can be labelled with a special emergency function ("SOS key"). You can use this to ask friends or neighbours for help in an emergency.




The emergency function must be set up first (→ page 35)



When the emergency function is activated, the SOS key on the handset and base is permanently illuminated!

How the procedure works

- ▶ You trigger the emergency call on the **base** or **handset** by pressing the direct dialling key .

The recipient of your emergency call hears an SOS announcement consisting of two or three parts.

- Text part 1 (default): *"This is an emergency call"*
- Text part 2 (only if you have recorded a personal SOS announcement).
- Text part 3 (default): *"To accept the call please press key 5"*


If the called party now presses key 5, you can talk to one another.



If the called party does not take the call, **the emergency function automatically dials the next emergency number after 60 seconds** (if more than one number is saved). In addition, the emergency function automatically switches to the next emergency number in the following situations:


- The answer machine for the selected emergency number is switched on
- The emergency number is busy
- The emergency call recipient's phone is not set to "tone dialling".

This sequence is repeated up to a maximum of three times. If none of the calls is accepted, the emergency function concludes with an error tone .



If you **trigger an emergency call accidentally**, you can cancel it by pressing the end call key .

-  • During the entire procedure, all SOS keys flash on all registered handsets and on the base. The message "Sending emergency call" is output on the handset that triggered the emergency call.
- If an internal call is also programmed (→ page 29), the emergency call can also be answered by an internal party. The text "Emergency call" is output on all registered handsets and the base.
- If you have activated **Eco Mode+** (→ page 45), the radio connection to the base will not be displayed on the handset. The SOS key **[A]** will continue to be illuminated even if there is no longer a radio connection.
Long press of the talk key  to check that the base can be reached. You hear the ringing tone if the base can be reached.
- You are advised to perform a test run to ensure that the emergency function is set up correctly. The police, rescue services or fire brigade must not be used for a test run.
- Please note that the standby time of the handset will be reduced when the emergency function is activated.

 Recipients of the emergency call must have set their telephones to tone dialling otherwise pressing 5 to confirm the emergency call will not be recognised.

Setting up the emergency function


In order to use the function you will need to:

- Save the emergency numbers
- Activate the emergency function

As an option you can also record a personal SOS announcement (e.g., name and address).

Setting up the emergency function for the first time

Prerequisite: No emergency numbers have yet been saved.

 If you have already assigned the **[A]** key for direct dialling, you will first need to delete this number (page 29). You can then save the emergency number(s) on the direct dialling key **[A]**.

- ▶ In idle status, press the direct dialling key **[A]** on the handset.
- ▶ Activate the emergency function:
Emerg. Call Mode ▶ **OK** (☑= on)

You will be informed that no emergency number has yet been saved. The input field for the first emergency number opens.

- ▶ Enter the first emergency number and press **OK**.
- ▶ Enter the relevant name and press **OK**.

SOS-Function

You have the option of entering a further three numbers and also directing the emergency call to one or all internal numbers:

▶ Further number?


Press **Yes** to enter further emergency numbers.

▶ Activate internal call?

Press **Yes** if, in addition to the saved numbers, you wish to call all registered handsets when you press the SOS key.






▶ Record own name/address?

Press **Yes** to record an announcement (e.g., name and address) that will be announced automatically to the called party after you press the SOS key. The announcement is repeated for you to check.

The display shows **Saved**. Press and **hold** the end call key  to return to idle status.






The emergency function has now been set up and will be activated automatically.

Changing emergency numbers

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Emergency Function** ▶ **OK** ▶  **Emergency Numbers** ▶ **OK** ▶  (select entry 1 to 4) ▶ **Menu** ▶  **Edit Entry** ▶ **OK**

Enter number and name as described above.

Deleting emergency numbers

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Emergency Function** ▶ **OK** ▶  **Emergency Numbers** ▶ **OK** ▶  (select entry 1 to 4) ▶ **Menu** ▶  **Delete Entry** ▶ **OK**

The entry is deleted.

Activating/deactivating an internal emergency call

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Emergency Function** ▶ **OK** ▶  **Emergency Numbers** ▶ **OK** ▶  **Activate INT call** ▶ **OK** (✓= on)

The function is activated.

Press **OK** again to deactivate the function.


If your phone is connected to a PABX, you may have to enter the access code (outside line code) as the first digit of your entry (see the user guide for your PABX).



Refer to the character set chart to see how to enter text correctly (page 23).

Recording/changing a personal SOS announcement


- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Emergency Function** ▶ **OK** ▶  **Emergency Announce.** ▶ **OK**

Select the relevant function using :

- ▶ **Record Announce.**
Press **OK** to record an announcement (e.g., name and address) that will be announced automatically to the called party after you press the SOS key. The announcement is repeated for you to check. You can record the announcement again if necessary.
- ▶ **Play Announce.**
You will hear the default announcement or, if you have recorded one, your additional personal SOS announcement.
- ▶ **Delete Announce.**
Your additional personal SOS announcement is deleted. Only the default announcement will be used.

Activating and deactivating the emergency function


- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Emergency Function** ▶ **OK** ▶  **Emerg. Call Mode** ▶ **OK** (☑= on)

 You are advised to test the emergency function once it has been set up.

Making an emergency call

Prerequisite: At least one emergency number must be saved (→ page 36) and the emergency function activated (→ page 37).

Press the direct dialling key  on the handset or base; the device **dials immediately**.

-  • The saved emergency numbers apply to both the Gigaset E550H handsets and the base.
- The SOS key still works even if the keypad lock is activated.

Answer machine

Operating the answer machine

You can operate the (integrated) answer machine


- Via the **handset** or
- Via the **keys on the base**.

You will find information on operating the answer machine via the keys on the base on page 4 and page 5.

The following sections describe operation via the handset.

Activating/deactivating the answer machine

▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Answer Machine** ▶ **OK** (☑ = on)

When the answer machine is switched on, the remaining memory time is announced. The  icon appears in the display. The display lights up on the base.

The answer machine uses a default announcement. However, you can also record a personal announcement of your own.



If the memory is full, **99** will flash rapidly in the display on the base.

Recording a personal announcement

▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Announcements** ▶ **OK** ▶  **Record Announce.** ▶ **OK**

Confirm the prompt with **OK**.

You will hear a short tone.

- ▶ Now say your announcement (at least 3 seconds).

Just as if making a call via the receiver, place the telephone against your ear and speak into the microphone at a normal volume.

Cancel recording with  or **Back**. Restart the recording with **OK**.

OK Press the display key to end the recording.

After recording, the announcement is played back for you to check.



- Your recording is ended automatically:
 - If the maximum message length of 170 seconds is reached or
 - If there is a pause lasting for longer than 2 seconds.
- If you cancel the recording, the default announcement is used.
- The recording is cancelled if the answer machine memory is full

Playing back an announcement

- ▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Announcements** ▶ **OK** ▶  **Play Announce.** ▶ **OK**

You will hear the default announcement if you have not recorded one of your own.






Deleting your personal announcement


- ▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Announcements** ▶ **OK** ▶  **Delete Announce.** ▶ **OK**

The default announcement is used again after a personal announcement is deleted.

Playing back messages

There are three ways to start playing back messages on the answer machine.


- Start message playback via the **Answer Machine** menu:
 - ▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Play Messages** ▶ **OK**
 - If you have entered a number for the network mailbox you still need to select the answer machine:
 - ▶ ▶  **Answer Machine** ▶ **OK**
- If there are **messages**, start message playback via the answer machine list:
 - ▶  ▶  **Answ.Mach.:** (see also → page 33)
 - The list is displayed as follows:

Answ.Mach.:	
	01+02
Back	OK
 - Number of new messages + number of old, played back messages.
 - OK** Press the display key to open the list.
- Fast access to the answer machine:
 - To access the answer machine, simply **press and hold** the  key – you do not have to select it via the menu.

The integrated answer machine has already been preset at the factory. However, if you have set the network mailbox for fast access (page 39), you can change this setting.

- ▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Set Key 1** ▶ **OK** ▶  **Answ.Mach.** ▶ **OK**







The setting for fast access applies to all registered handsets.

If you have new messages, playback will start with the first new message, otherwise with the first old message. The loudspeaker on the handset switches on **automatically**. To switch it off, press the handsfree key .

The date and time of each message is logged (provided this has been set, page 17). If the phone number was transmitted, the caller's number is displayed. If the caller's number is stored in the directory, the name from the directory will be displayed.

Stopping and controlling playback


During message playback:

-  Pause playback. Press  again to resume.
-  Go to the start of the current message.
- 2 x  Go to previous message.
-  Go to next message.
- 2 x  Go to next-but-one message.

If playback is interrupted for over a minute, the answer machine returns to idle status.


Deleting an individual message

During playback:

-  Press the display key.
-

Additional functions during message playback

-  Press the display key. Playback stops.

Select the relevant function using :

- ▶ **Continue**
Continue message playback.
- ▶ **Date and Time**
Display date and time the message was received.
- ▶ **Copy to Directory**
Copy the caller's number to the directory.
- ▶ **Show Number**
If required, show the number that goes with the name.
- ▶ **Delete All**
Delete **all old** messages.

Accepting a call from the answer machine

You can accept a call while the answer machine is recording it.



Press the talk key.



If the handset is in the base/charger and the **Auto Answer** function is activated (page 52), the handset automatically answers the call when you remove it from the base/charger.

Recording stops and you can speak to the caller.

If three seconds of the call have already been recorded when you pick it up, the call will be displayed as a new message.

Activating/deactivating call screening

While the caller is leaving a message on the answer machine, you can listen in via the loudspeaker on the base or handset.

Permanently activating/deactivating call screening

▶ **Menu** ▶ **Answer Machine** ▶ **OK** ▶ **Call Screening** ▶ **OK**
 ▶ **Handset / Base** ▶ **OK** (☑= on)

Call screening can be simultaneously activated on the base and handset.

Deactivating call screening on the handset for the current recording



Press the end call key. The loudspeaker on the handset is deactivated.

Setting up the answer machine

The answer machine has already been preset at the factory. You can configure individual settings via the handset.

Setting up ring delay

You can set the amount of time that elapses before the answer machine is to accept a call.

▶ **Menu** ▶ **Answer Machine** ▶ **OK** ▶ **Ring Delay** ▶ **OK**



No delay / 10 sec. / 18 sec. / 30 sec. / Auto

Select and press **OK** (☑= on).

With **Auto** the ring delay is as follows:

- If there are no new messages, the answer machine answers a call after **18 seconds**.
- If new messages are present, the answer machine answers a call after **10 seconds**.

Setting the message length


You can set a maximum message length.

The options are: **1 Minute**, **2 Minutes**, **3 Minutes** or **Unlimited**.


- ▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Message Length** ▶ **OK**
 - ▶ Select the message length ▶ **OK** (✓ = on)

Operating when on the move (remote operation)

Check or activate the answer machine from another telephone (e.g. hotel, mobile telephone).


 The system PIN is set to something other than 0000 (→ page 57) and the other telephone has tone dialling (DTMF).


Activating the answer machine

 The answer machine is deactivated.

- ▶ ... Call your own telephone connection and allow it to ring until "Please enter PIN" is stated ▶ ... Enter the system PIN within 10 seconds


Checking the answer machine


 The answer machine is activated.

- ▶ ... Call your own telephone connection and press the  key during playback of the announcement ▶ ... Enter system PIN

The answer machine is operated using the keypad:

- During the time stamp playback: Skip to previous message. **1**
- During message playback: Go to the start of the current message.
- Stop playback. Press again to resume. **2**
- After a pause of approx. 60 seconds, the connection is ended.
- Go to the next message. **3**
- Delete current message. **0**

Cancelling remote operation: ▶ Press the  key
or ▶ Replace the handset

 The answer machine will terminate the connection under the following circumstances:

- The entered system PIN is incorrect.
- There are no messages on the answer machine.
- After the remaining memory announcement.

Calling the answer machine and playing messages



Dial your own number.



When you hear your announcement, press and enter the system PIN.

You are informed whether any new messages have been recorded. The messages are now played back. You can now operate the answer machine with the keypad.



The connection is terminated:

- When an incorrect system PIN is entered
- After playing back the message(s)

Using the network mailbox

The network mailbox is the answer machine in your provider's telephone network. More information is available from your provider.

You cannot use the network mailbox unless you have **requested** it from your provider.

Entering network mailbox number

In order to use the network mailbox quickly and easily via the network mailbox list and to use fast access, you will need to enter the number in your phone.

▶ **Menu** ▶ **Answer Machine** ▶ **OK** ▶ **Network Mailbox** ▶ **OK**



Enter the network mailbox number and press **OK**.

Accepting a new message from the network mailbox





When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the display shows the network mailbox number. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the **missed calls list** (page 31).



Enter the network mailbox phone number into your directory along with the designation "Net AM"; the display and the call list will then show this designation.

Playing back messages

There are three ways to call the network mailbox.


- Call the network mailbox via the **Answer Machine** menu:
▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Play Messages** ▶ **OK** ▶ **Network Mailbox** ▶ **OK**
- Access the network mailbox via the network mailbox list:
▶  ▶  **Network Mailbox: (see also → page 33)**

The list is displayed as follows:

00: The number of new messages is only displayed correctly if your network provider transmits this information.

****:** The number of old messages is not available.

OK Press the display key to call up the network mailbox.

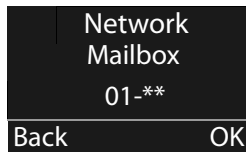
- Fast access to the network mailbox:
To access the network mailbox, simply **press and hold** the  key – you do not have to select it via the menu.

Gigaset E550: The network mailbox is preconfigured for fast access.

Gigaset E550A: The integrated answer machine is preconfigured for fast access. You can switch to the network mailbox.

- ▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Set Key 1** ▶ **OK** ▶  **Network Mailbox** ▶ **OK** ( = selected)

The setting for fast access applies to all handsets.



Further functions

ECO DECT

You are helping to protect the environment with your Gigaset.

Reduced energy consumption

Your telephone has a power-saving adapter plug and uses <0.5 W when in idle status and when the batteries are not being charged.

Reducing radiation

The radiation from your telephone is reduced **automatically**:

- **Handset:** The closer the handset is to the base, the lower the radiation.
- **Base:** The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can reduce the radiation from the handset and the base even more by using **Eco Mode**:




- **Eco Mode**
Reduces the radiation of the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. Using **Eco Mode** always makes sense when a reduced range is sufficient.

Switching off radiation

- **Eco Mode+**
When you activate **Eco Mode+** the radiation (DECT transmission power) of base and handset is switched off automatically and only turns on when calls are made. This is also true when multiple handsets are used, provided the handsets support **Eco Mode+**.

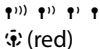

Eco Mode / Eco Mode+ can be activated/deactivated independently of one another and can also be used with multiple handsets. The handset need not be placed in the base.



Activating/deactivating Eco Mode/Eco Mode+:

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Eco Mode / Eco Mode+**
OK Press the display key (☑ = on).

Further functions

Status displays

Display icon	
	Reception strength: – Good to poor – No reception
	Eco Mode+ enabled (displays instead of the reception strength icon when in idle status)

-  When using **Eco Mode+** you can ensure that the range of the base is sufficient by **long** pressing the talk key . You hear the dial tone if the base can be reached.
- When **Eco Mode+** is enabled:
 - Call setup is delayed by approx. 2 seconds.
 - Handset standby time is reduced by approx. 50%.
- Registering handsets that do not support **Eco Mode+** causes the mode to be deactivated on the base and all other handsets.
- Activating **Eco Mode** reduces the range of the base.
- **Eco Mode / Eco Mode+** and repeater support (→ page 56) cancel each other out i.e., if you use a repeater you cannot use **Eco Mode** or **Eco Mode+**.

Using the handset as an alarm clock

Activating/deactivating the alarm clock

Requirement:


The time is set (page 17).

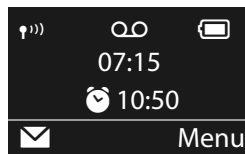
▶ **Menu** ▶  **Alarm Clock** ▶ **OK** ▶  **Activation** ▶ **OK** (✓= on)


After you activate the alarm clock, the menu for setting the wakeup time opens automatically.

Setting the wakeup time

▶ **Menu** ▶  **Alarm Clock** ▶ **OK** ▶  **Wake-up Time** ▶ **OK** ▶ Enter wakeup time ▶ **OK**

If the alarm clock is activated, you will see the  icon in the display and the wakeup time after it.



 The wakeup time is shown in the display only when all calls in the call lists have been listened to or read.

Setting the alarm clock signal

▶ **Menu** ▶  **Alarm Clock** ▶ **OK** ▶  **Signal** ▶ **OK** ▶  (✓= on)

Switching off/repeating the alarm after an interval (snooze mode)

Prerequisite: An alarm call sounds.

▶ **Deactivate until the next alarm call:** Press **Off**.

Or:

▶ **Snooze mode:**

Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.

Or:

Press nothing. The alarm call is deactivated after 60 seconds and then repeated after 5 minutes. After the fourth repetition, the alarm call is deactivated for 24 hours.

Baby monitor

When the baby monitor is activated, a call to all internal handsets is activated as soon as a defined noise level is exceeded in the vicinity of the handset.

In baby monitor mode, incoming calls are only signalled on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.



Ensure the following points:

- The handset should be positioned 1 to 2 metres away from the baby. The microphone must be pointed towards the baby.
- Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.
- The baby monitor is activated 20 seconds after switching on.


Please always check the functionality and sensitivity when you switch on.

Activating/deactivating and setting the baby monitor

 ▶ **Baby Monitor** ▶ **OK**



The baby monitor is deactivated using the display key **Off**.

Cancelling the baby monitor alarm

Cancelling during a baby monitor alarm: Press .

One touch call

You can set up your phone so that you can dial a specific number when you press any key on the keyboard. This allows children, who are unable to enter a number, to call a certain number, for example.

- ▶ **Menu** ▶  **One Touch Call** ▶ **OK** ▶  **Activation** ▶ **OK** (☑= activated)
- ▶ **Call to:** Enter or change the number that you wish to dial.
- ▶ **OK**

The activated One Touch Call appears on the idle display. The saved number is dialled by pressing any key. Press the End call key  to cancel dialling.


Ending one touch call mode:

- ▶ Press display key **Off** ▶ Press and **hold** the  key.

Or:

- ▶ Press and **hold** the  key.



If you have already saved an emergency number on the  key, this emergency number will also be dialled when you use the A key direct dial function.

Torch (Spot-LED)

You can use your telephone as a torch.

Activating/deactivating the torch function

Press the **Spot-LED** display key (→ page 3).

After 2 minutes the function is automatically deactivated or press the side key.



- The function is automatically deactivated if Emergency call is pressed.
- If the lights are activated, all functions are locked, Emergency call is functioning.

Using multiple handsets

Registering handsets

You can register up to four handsets on the base.




Registering a Gigaset handset manually on the Gigaset E550/E550A

You must register the handset manually on both the handset (1) and the base (2).


After it has registered, the handset returns to idle status.

The registration process is cancelled after 60 seconds. If the handset has not registered within this time, repeat the process.

1) On the handset

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Registration** ▶ **OK** ▶  **Register Handset** ▶ **OK** ▶ Enter the base system PIN (default setting: 0000) ▶ **OK**

2) On the base

- ▶ Within 60 seconds, press and **hold** the registration/paging key  on the base (page 4) for approx. 3 seconds.

Registering other handsets

You can register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset

- ▶ Start to register the handset as described in its user guide.


2) On the base


- ▶ Press and **hold** the registration/paging key  on the base (page 4) for approx. 3 seconds.

De-registering handsets

You can de-register all other registered handsets from each of the registered Gigaset E550H handsets.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Registration** ▶ **OK** ▶  **De-register Handset** ▶ **OK**


 Select the internal party(ies) you wish to de-register and press **OK**.
(The handset you are currently using is indicated by <.)

 Enter the current system PIN and press **OK**.

Yes Press the display key.

Locating a handset ("Paging")

You can locate your handset using the base.



- ▶ **Briefly** press the registration/paging key  on the base (page 4).
- ▶ All handsets will ring at the same time ("paging"), even if the ringers are switched off.

Ending paging

Briefly press the registration/paging key  on the base (page 4) or press the talk key  on the handset.

Changing the name of a handset

The names "INT 1", "INT 2" etc. are assigned automatically on registration. You can change these names. The name must be no more than 6 characters. The changed name is displayed in every handset's list.

With the handset in idle status, press the direct dialling key ( to ) that is programmed for making an **internal call to a selected number**. The list of handsets opens. Your own handset is indicated by <.

 ▶  Select handset  ▶ **Name** ▶  (Enter name) ▶ **OK**

Listening in to an external call


You want to listen in to an existing external call.

Prerequisite: The **Listening In** function must be activated.


Activating/deactivating the function:


▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Listening In** ▶ **OK**
( = on)

Listening in to the call:

Long press of the talk key  on the handset. All participants hear a signal tone. **Conf. Call** is shown on the handset display.

Ending listening in:

Press the end call key  on the handset; all participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

Adjusting the telephone

Handset settings

You can change the settings on your handset to suit your individual requirements.

Changing the display language

You can view the display texts in different languages.

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Language** ▶ **OK** ▶ (Select language) ▶ **OK**

The current language is indicated by .

If you accidentally choose a language you do not understand:

- ▶ **Menu** ▶ ▶ (Select language) ▶ **OK**

Setting jumbo font

You can improve the legibility of the digits when you dial.

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Big Dial Font** ▶ **OK** (= on).

When this function is deactivated, both the date and time are shown in idle status.

Changing the display lighting

Handset in the charger:

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Backlight** ▶ **OK** ▶ **In Charger** ▶ **OK** (= on)

or out of charger:


- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Backlight** ▶ **OK** ▶ **Out of Charger** ▶ **OK** ▶ **Standby time will be reduced** ▶ **OK** ▶ (= on).

Auto answer

When this function is activated, when a call arrives you can simply lift the handset out of the base without having to press the talk key .

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Auto Answer** ▶ **OK** (= on)

Changing the call volume


You can set the handsfree volume and the earpiece volume to five different levels (1–5; e.g., volume 3 = .

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK**
 - ▶  **Call Volume** ▶ **OK** ▶  **Earpiece Volume / Handsfree Volume** ▶ **OK**
-  Adjust the volume and press **OK**.

Setting the volume during a call:

Boost function (→ page 3) via the side key.

Changing ringers

- Volume:
 - Five volume levels (1–5; e.g., volume 3 = .
- Melody:
 - List of pre-loaded ringer melodies. The first three melodies are the "classic" ringtones.

You can also set different ringer melodies for the following functions:

- **External Calls**
- **Internal Calls**

For further information on setting the ringers for the base, → page 58.

Setting the ringer volume

The ringer volume is the same for all types of ring.






- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Volume** ▶ **OK** ▶  ▶ Set the volume) ▶ **OK**

Setting the ringer melody

Set different ringer melodies for external calls, internal calls.

For external calls you can also specify that your phone should not ring at certain times or if a call is from an unknown caller.

For internal calls

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Melody** ▶ **OK** ▶  **Internal Calls** ▶ **OK** ▶  (Select melody) ▶ **OK** = selected

Adjusting the telephone

For external calls:

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Melody** ▶ **OK** ▶  **External Calls** ▶ **OK** ▶  (Select melody) ▶ **OK** (☑ = selected)

Time Control

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Time Control** ▶ **OK**

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

- ▶  **Activation** ▶ **OK** (☑ = activated)
- ▶  **Settings** ▶ **OK** ▶ **Starting Time: /Ending Time:**
Enter each time as a 4-digit number and press **OK**.

Anonymous Calls

You can set your handset so that it doesn't ring for calls where Calling Line Identification has been withheld (not answer machine). The call will only be signalled on the display.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Anonymous Calls Silent** ▶ **OK** (☑ = activated)

Activating/deactivating the ringer

You can:

- Permanently deactivate the ringer in **idle status** or **when receiving a call**
- Deactivate the ringer for the **current call** only.


The ringer cannot be re-activated while a call is in progress.

Deactivating the ringer permanently

-  Press and **hold** the star key.

The  icon appears in the display.

Reactivating the ringer

-  Press and **hold** the star key.

Deactivating the ringer for the current call

- Silence** Press the display key.

Activating/deactivating visual call signal





Incoming calls are signalled visually (e.g. in noisy environments).

-  ▶  ▶ **LED Call Signal** ▶ **OK** (☑ = activated)

Protection against unwanted calls

Protection from anonymous callers






You can set your phone so that it doesn't ring for anonymous calls (callers who have withheld Calling Line Identification). The call is only signalled on the display. The setting only applies to handsets for which the setting is configured.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶  **Anonymous Calls Silent** ▶ **OK** (☑ = Function activated)

Black list

When the black list function is activated, calls from black list numbers are only signalled in the display. The setting only applies to handsets for which the setting is configured.

Editing the black list

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  ▶ **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶  ▶ **Black List** ▶ **OK** ▶  ▶ **Blocked Numbers** ▶ **OK**
 - ▶ **New** ▶ Enter number. ▶ **OK**
- Or:
- ▶ **Delete** ▶ Delete number ▶ **OK**

Activating the black list

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  ▶ **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶  ▶ **Black List** ▶ **Answer** ▶ **OK** (☑ = Function activated)

Advisory/warning tones

Your handset uses advisory tones to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:




- **Advisory Tones**
 - **Key click:** Every key press is confirmed.
 - **Confirmation tone** (rising tone sequence): At the end of an entry/setting, when the handset is placed in the base and on arrival of a new entry in the answer machine list or the call list.
 - **Error tone** (descending tone sequence): When you make an incorrect entry.
- **Battery Low Signal**
The battery requires charging.

You cannot deactivate the confirmation tone for placing the handset in the base.

Activating/deactivating advisory tones

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK**
 - ▶  **Advisory Tones** ▶ **OK** (☑= on)
-



Activating/deactivating battery low beep

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  **Battery Low Signal** ▶ **OK** (☑= on)
-

Range warning tone

- ▶  ▶ **Out of Range Signal** ▶ **OK**

or

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  **Out of Range Signal** ▶ **OK** (☑= on)
-

Restoring the handset default settings

You can reset any individual settings and changes that you have made. This will not affect entries in the directory, call list, date and time or the handset's registration to the base.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Reset Handset** ▶ **OK**

Cancel the reset with .

Base settings

The base settings are made using a registered handset.

Activating/deactivating music on hold

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Music on Hold**
 - ▶ **OK** (☑= on)
-


Activating repeater support

You can increase the range and signal strength of the base using a repeater. You will need to activate repeater mode. This will terminate any calls being made via the base at the time.

Prerequisite: A repeater is registered.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Repeater Mode**
 - ▶ **OK** (☑= activated)

After activating or deactivating the repeater, switch your handset off and on again (page 20).

-  • **Eco Mode / Eco Mode+** (→ page 45) and repeater support cancel each other out i.e., if you use a repeater, you cannot use **Eco Mode** or **Eco Mode+**.
- The default encrypted transmission setting is deactivated when repeater mode is activated.




Protecting against unauthorised access

Protect the system settings of the base with a system PIN known only to yourself. You will need to enter the system PIN when, for example, registering/de-registering a handset to/from the base.

Changing the system PIN

You can change the base's 4-digit default system PIN ("0000") to a 4-digit PIN known only to yourself.

Gigaset E550A: Setting a system PIN enables remote operation of the answer machine (→ page 42).


- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **System PIN** ▶ **OK**
 - ▶ **System PIN:** (enter the current system PIN) ▶ **OK** ▶ **New PIN:** (enter your new system PIN) ▶ **OK**

Resetting the system PIN


If you have forgotten your system PIN, you can reset the base to the original code **0000**:

Disconnect the power cable from the base. Hold down the registration/paging key on the base while reconnecting the power cable to the base. Hold down the key for at least 5 seconds.

The base has now been reset and the system PIN set to **0000**.

-  All handsets are de-registered and must be re-registered. All settings are reset to the default settings.

Changing the call volume

You can set the handsfree volume to five different levels (1–5; e.g., volume 3 = ).

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  **Base Audio Settings** ▶ **OK** ▶  **Speaker Volume** ▶ **OK**
-  Adjust the volume and press **OK**.

Changing ringers

- Volume:
Five volume levels (1–5; e.g., volume 3 =) and "Off" (volume 0 =).
- Melody:
List of pre-loaded ringer melodies. The first three melodies are the "classic" ringtones.
- Time control:
You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.
▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Audio / Visual Signals** ▶ **OK**
▶ **Base Audio Settings** ▶ **OK** ▶ **Ringer Volume / Ringtones / Time Control** ▶ **OK**

If **Ringer Volume / Ringtones** is selected:

- ▶ (Select volume/melody) ▶ **OK** = melody selected)

If **Time Control** is selected, activate and set time control:

- ▶ **Activation** ▶ **OK** = activated)
- ▶ **Settings** ▶ **OK** ▶ **Starting Time: /Ending Time:**

Enter each time as a 4-digit number and press **OK**.

Resetting the base to the default settings

When the settings are restored:

- Date and time are retained
- Handsets are still registered
- **Eco Mode** and **Eco Mode+** is deactivated
- The system PIN is not reset.

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **System** ▶ **OK** ▶ **Reset Base** ▶ **OK**

The answer machine is ready for use **approx. 15 seconds** after the base has been connected or reset.

Operating the base on the PABX

The following settings are only necessary if your PABX requires them; see the PABX user guide.

Changing the dialling mode

Menu ▶ ▶ Enter digit for the dialling mode:
 = tone dialling (DTMF); = pulse dialling (PD) ▶ **OK**.

Switching temporarily to tone dialling (DTMF)

If your PABX still operates with pulse dialling (PD), but you need tone dialling for a connection (e.g., to listen to the network mailbox), you must switch to tone dialling for the call.

Prerequisite: You are conducting a call or have already dialled an external number.

▶ Press the star key $\boxed{*}$.

Tone dialling is now activated **for this call only**.

Setting recall

Menu ▶ $\boxed{*}$ $\boxed{\#}$ $\boxed{0}$ $\boxed{5}$ $\boxed{\#}$ $\boxed{1}$ $\boxed{2}$

▶ Enter digits for recall: $\boxed{0}$ = 80 ms; $\boxed{1}$ = 100 ms; $\boxed{2}$ = 120 ms; $\boxed{3}$ = 400 ms; $\boxed{4}$ = 250 ms; $\boxed{5}$ = 300 ms; $\boxed{6}$ = 600 ms; $\boxed{7}$ = 800 ms ▶ **OK**.

Changing the pause after line seizure

You can set the length of the pause inserted between pressing the talk key $\boxed{\text{hook}}$ and sending the phone number.

Menu ▶ $\boxed{*}$ $\boxed{\#}$ $\boxed{0}$ $\boxed{5}$ $\boxed{\#}$ $\boxed{1}$ $\boxed{9}$ ▶ Enter digit for the current pause length:

$\boxed{1}$ = 1 second

$\boxed{2}$ = 3 seconds

$\boxed{3}$ = 7 seconds ▶ **OK**.

Changing the pause after recall key

Menu ▶ $\boxed{*}$ $\boxed{\#}$ $\boxed{0}$ $\boxed{5}$ $\boxed{\#}$ $\boxed{1}$ $\boxed{4}$

▶ Enter digit for the current pause length:

$\boxed{1}$ = 800 ms; $\boxed{2}$ = 1600 ms; $\boxed{3}$ = 3200 ms ▶ **OK**.

Operating the telephone on a router

Operation with a router

When operating on the analogue connection of a router, potentially occurring **echoes** can be reduced by switching on **XES mode 1**¹.

If there are no problems with echoes, the normal mode (factory settings) should be activated.

$\boxed{\text{hook}}$ ▶ $\boxed{*}$ $\boxed{\#}$ $\boxed{0}$ $\boxed{5}$ $\boxed{\#}$ $\boxed{7}$ $\boxed{0}$

▶ $\boxed{0}$ ▶ **OK** (for normal mode)

▶ $\boxed{1}$ ▶ **OK** (for XES mode 1)

¹ XES stands for "eXtended Echo Suppression".

Appendix

Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care

www.gigaset.com/service



Visit our Customer Care pages:

www.gigaset.com/service

Here you will find:

- ◆ Frequently asked questions
- ◆ Free software and user manual downloads
- ◆ Compatibility checks



Contact our Customer Care team:

Couldn't find a solution in the FAQs section?

We are happy to help...

... by eMail: www.gigaset.com/contact

... by telephone:

United Kingdom

www.gigaset.com/uk/service

Service Hotline: 020 36953111 (local call cost charge)

Ireland

www.gigaset.com/ie/service

Service Hotline: 0818 200 033 (6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).


In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Questions and answers

Possible solutions are available online at www.gigaset.com/service

In addition, the following overview provides troubleshooting assistance.

The display is blank

- The handset is not switched on: ▶ Press and **hold** the End call key .
- The battery is empty: ▶ Charge the battery or replace it (→ page 15).


The device will not charge

- The handset is not inserted correctly in the charging cradle: ▶ Insert handset correctly

The device turns itself off even though the battery is still 2/3 charged according to the display

- The contacts/batteries are unclean or corroded ▶ Clean the contacts/batteries or replace the batteries (→ page 14)

The standby time of the batteries is less than that specified in the user guide

-  Using the handset on systems from other manufacturers increases the power consumption by up to 90%

Call is interrupted or completely disconnected

- Radio signals are weakened by walls, ceilings, insulation etc. ▶ Do not place the base behind/beneath metallic objects. Do not place the base in the cellar if possible (→ page 12)

Handsfree sound quality is not good

- Dirt on the handset (e.g. make-up, dust, iron filings) ▶ Clean the handset (→ page 67)

Loud crackling, background noises, interference, scratching, changing volume

- Interference from other devices (network components of fax, PC, printer, mobile phone) ▶ Increase the distance to other devices (at least half a metre) (→ page 12)

Echo audible

- Parallel connection of multiple PABX systems ▶ Use only one system and register multiple handsets on it (→ page 59).

You cannot make calls and "BASE" or "No base" is flashing in the display

- The power cable is not connected to the base: ▶ Check the base power adapter (page 13)

"Not possible!" appears in the display

- Telephoning externally is not possible whilst another external call is being made. ▶ Wait until the other call has ended (does not apply if the internal listening function has been activated).
- Making an external call whilst another party is speaking on your answer machine. ▶ Wait until the announcement on the answer machine has ended

Appendix

Time has changed

- The time was changed on another handset and thus transferred to the other devices ▶ Do not copy the date/time automatically

Time is reset to the default setting

- Base and handset were deactivated at the same time ▶ Reset the time (→ page 17).

No time is specified in the call list

- Date/time is not set ▶ Set date/time (→ page 17).

The answer machine reports "Invalid PIN" during remote operation

- The system PIN entered is incorrect ▶ Enter the system PIN again
- System PIN is still set to 0000: ▶ Set system PIN to something other than 0000 (→ page 57).

The answer machine does not record any messages or cancels the recording

- The memory is full ▶ Delete old messages (→ page 40).
- Message is too short ▶ The caller must speak for longer than three seconds.

The answer machine cancels the recording of a personal announcement

- The memory is full ▶ Listen to new messages (→ page 39) and then delete (→ page 40)
- The announcement contained a pause of more than 2 seconds ▶ Record a longer message
- The maximum recording time of 170 seconds has been exceeded ▶ Record a shorter message

The answer machine has switched to announce only mode

- The memory is full ▶ Delete old messages (→ page 40).

Consultation call, call swapping, conference not possible

- These functions that can be executed on the device must be provided and enabled by the network provider. Operation can vary from one network provider to another. ▶ Contact your network provider

Volume of the handset (earpiece volume) too quiet

- The volume is at the lowest level
 - ▶ Change the earpiece volume setting (→ page 53)
 - ▶ Change the handset position on the ear

Handsfree volume too quiet

- The volume is at the lowest level ▶ Change the handsfree volume setting (→ page 53)

A call is signalled in the display, however the handset does not ring or is too quiet

- You have recorded your own ringtone or downloaded a ringtone from the Internet and the source file is too quiet ▶ Set the source or ringtone to a louder volume or record again

You hear a tone during operation

- Action has failed/invalid input ▶ Repeat the process. Read the display and refer to the user guide.
- The batteries are empty ▶ Charge the batteries (→ page 15)
- The system PIN you have entered is incorrect ▶ Re-enter the system PIN or reset (→ page 57)

You hear a tone during the call

- The batteries are empty ▶ Charge the batteries (→ page 15)

Forgotten system PIN

- Reset the system PIN to 0000 (→ page 57)

Error tone sounds after system PIN prompt

- The system PIN you have entered is incorrect ▶ Re-enter the system PIN or reset (→ page 57)

The device has come into contact with liquid

- Allow the device to dry. ▶ Contact with liquid (→ page 67)

The emergency function could not be configured

- You have not saved any emergency numbers ▶ Save at least one emergency number (→ page 35)
- The emergency function is not activated ▶ Activate the emergency function (→ page 35)
- The base does not support the emergency function: www.gigaset.com/compatibility
- The emergency function only works when the device is directly connected to the network or to a PABX that does not require "R" or "P" for network assignment ▶ Emergency function direct dial key (→ page 34)

Authorisation

This device is intended for analogue phone lines in the UK.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs



Guarantee Certificate United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- ◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- ◆ This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- ◆ Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.

- ◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Guarantee Certificate Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
 - ◆ The device is opened (this is classed as third party intervention)
 - ◆ Repairs or other work done by persons not authorised by Gigaset Communications.
 - ◆ Components on the printed circuit board are manipulated
 - ◆ The software is manipulated
 - ◆ Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
 - ◆ Devices fitted with accessories not authorised by Gigaset Communications
- ◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.

Appendix

- ◆ This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- ◆ Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- ◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

Manufacturer's advice

Protecting our environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, use, service and disposal, are evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (→ page 45) saves energy and makes an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the unit with a **damp cloth** or an **antistatic cloth**. Do not use solvents or micro-fibre cloths.

Never use a dry cloth. This can cause static.

Contact with liquid

If the handset has come into contact with liquid:

1. **Switch the handset off and remove the battery immediately.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)**.
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will usually be able to use it again.

Specifications

Batteries

Technology: Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1,2V

Capacity: 750 mAh

The device is supplied with two approved batteries.

Handset operating times/charging times

The operating time of the telephone depends on the capacity of the battery, its age and the way it is used. (All times are maximum possible times).

Standby time (hours) *	320 * / 180 **
Talktime (hours)	14
Operating time for 1.5 hours of calls per day (hours) *	120 * / 95 **
Charging time in base (hours)	9
Charging time in charging cradle (hours)	7,5

*Eco Mode deactivated, without display backlight in idle status

**Eco Mode activated, without display backlight in idle status

Base power consumption

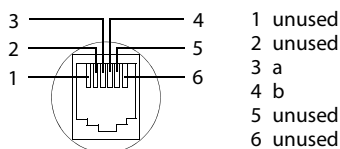
	E550	E550A
In standby mode		
• Handset in charging cradle	ca. 0,60 W	ca. 0,70 W
• Handset outside charging cradle	ca. 0,40 W	ca. 0,50 W
During a call	ca. 0,60 W	ca. 0,70 W

General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Pulse repetition rate	100 Hz
Pulse transmission length	370 µs
Channel grid	1728 kHz

Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 300 m outdoors, up to 50 m indoors
Base power supply	230 V ~/50 Hz
Environmental conditions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/PD (pulse dialling)

Pin connections on the telephone jack



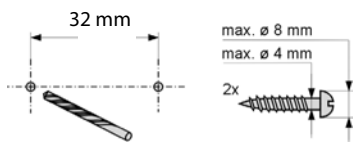
Characters

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x
1 _{no}	1	£	\$	¥	α										
2 _{no}	a	b	c	2	ä	á	à	â	ã	ç					
3 _{no}	d	e	f	3	ë	é	è	ê							
4 _{no}	g	h	i	4	ï	í	ì	î							
5 _{no}	j	k	l	5											
6 _{no}	m	n	o	6	ö	ñ	ó	ò	õ						
7 _{no}	p	q	r	s	7	ß									
8 _{no}	t	u	v	8	ü	ú	ù	û							
9 _{no}	w	x	y	z	9	ÿ	ÿ	æ	ø	ä					
0 _±	1)	,	?	!	0	+	-	:	;	"	'	;	_		
* _±	*	/	()	<	=	>	%							
# _±	#	@	\	&	§										

1) Space

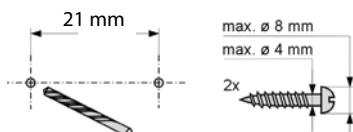
Mounting the E550 base on the wall



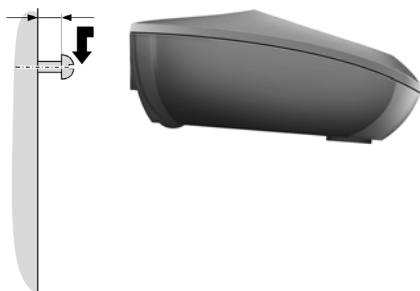
Approx. 4 mm



Mounting the charger on the wall



Approx. 3.5 mm



Index

-
- A**
- Access protection 57
 - Activating
 - advisory tones 55
 - answer machine 38
 - answer machine
 - (remote operation) 42
 - auto answer 52
 - handset 20
 - keypad lock 21
 - Adapter plug
 - power saving 45
 - Advisory tones 55
 - Alarm clock 47
 - Announcement (ans. mach.)
 - recording/playing back/
 - deleting 38, 39
 - Anonymous Calls 54
 - Anonymous calls off 55
 - Answer machine 4, 38
 - remote operation 42
 - Answer machine keys 5
 - Authorisation 64
 - Auto answer 24, 41, 52
-
- B**
- Baby monitor 48
 - Base
 - changing system PIN 57
 - connecting 13
 - operating on PABX 58
 - restoring default settings 58
 - setting 56
 - setting up 12
 - system PIN 57
 - Battery
 - battery low tone 55
 - inserting 14
 - Battery low tone 55
 - Black list 55
 - Broken display 10
-
- C**
- Call
 - accepting 24
 - internal 29
 - participant listening in 51
 - picking up from
 - answer machine 41
 - transferring (connecting) 30, 51
 - Call list 30, 31
 - Call protection 55
 - Call screening during recording 41
 - Call waiting, internal call 30
 - Callback from the call list 32
 - Calling
 - external 24
 - internal 29
 - Calling back a caller 32
 - Calling Line Identification 24
 - Caring for your telephone 67
 - Changing
 - display language 16
 - name of a handset 51
 - system PIN 57
 - Character set 69
 - CLI, CLIP 24
 - Confirmation tone 55
 - Control key 3
 - Correcting incorrect entries 23
 - Customer Care 60
-
- D**
- Deactivating
 - advisory tones 55
 - answer machine 38
 - auto answer 52
 - handset 20
 - keypad lock 21
 - Delete key 22
 - Deleting
 - announcement (answer machine) . 39
 - Deleting characters 23
 - De-registering (handset) 50

Index

- Dialling
 directory27
Dialling mode 58, 59
Direct dialling
 saving/changing key assignment ..28
 storing numbers.....28
 to a PABX36
Direct dialling key A3, 34
Direct dialling keys B to D 3
Directory26
 order of entries.....27
 selecting entry27
 sending entry/list to handset28
 storing entry26
 storing the first number.....26
Display
 broken10
 changing display language.... 16, 52
 in idle status3, 21
 network mailbox message43
 number (CLI/CLIP)24
 setting.....52
Display keys3, 21
Disposal67
Do not disturb list, see Black list
-
- E**
Earpiece mode25
Earpiece volume..... 53, 57
Echo.....59
ECO DECT.....45
Eco Mode.....45
Eco Mode+.....45
Emergency call34
Emergency function34
 activating/deactivating37
 setting up.....35
Emergency numbers
 not possible.....10
End call key3, 24
Entering recall..... 3
Environment66
Error tone55
-
- F**
Fast access
 answer machine.....39, 44
-
- G**
General troubleshooting61
Guarantee Certificate64
-
- H**
Handset
 activating/deactivating20
 advisory tones55
 changing name51
 contact with liquid67
 de-registering.....50
 display language16, 52
 handsfree volume53, 57
 idle status21
 jumbo font52
 muting25
 registering.....50
 restoring default settings56
 searching for.....51
 setting (individual)52
 setting up14
 transferring a call.....30
 using multiple50
Handsfree operation.....25
Handsfree volume53, 57
Handsfreekey3
Hash key.....21
Hearing aids10
Help.....61
-
- I**
Icon
 keypad lock.....21
 ringer54
Idle status
 returning to.....21
Idle status (display)3, 21
Incorrect entries (correction)23
Internal call29
 call waiting30
Internal listening in51
-
- J**
Jumbo font52

-
- K**
- Key 1 (fast access to answer machine) 3
 - Key 1 (fast access to network mailbox) 3
 - Key click 55
 - Keypad lock 21
 - Keys
 - control key 3
 - delete key 22
 - direct dialling key A 34
 - direct dialling keys 26
 - display keys 3, 21
 - end call key 3
 - fast access to answer machine 3, 44
 - fast access to network mailbox 3
 - fast access to
 - answer machine 39
 - hash key 21
 - key 1 (fast access to answer machine) 39, 44
 - message key 33
 - on/off key 3
 - paging key 4
 - recall key 3
 - side key 3
 - SOS key 34
 - talk key 3
 - torch key 3
-
- L**
- Language
 - display 16
 - List
 - call list 30, 31
 - entry 32
 - missed calls 32
 - redial list 30
 - Listening in to a call 51
 - Lock
 - activating/deactivating keypad lock 21
-
- M**
- Making calls
 - accepting a call 24
 - external 24
 - internal 29
 - Medical equipment 10
 - Menu
 - using 20
 - Message
 - copying number to the directory 40
 - playing back 39, 44
 - Message key
 - opening lists 33
 - Message length (ans. mach.) 42
 - Missed call 32
 - Music on hold 56
 - Muting the handset 25
-
- N**
- Name of a handset 51
 - Network mailbox 43
 - Number
 - displaying caller's number (CLIP) 24
 - storing in directory 26, 28
-
- O**
- On/Off key 3
 - Open 22
 - Operating steps (display) 7
 - Order of entries in directory 27
-
- P**
- PABX
 - operating base on PABX 58
 - setting dialling mode 58, 59
 - setting recall 59
 - switching to tone dialling 59
 - Package contents 11
 - Paging 4, 51
 - PIN change
 - system PIN 57
 - Pin connections 69
 - Playing back
 - announcement (answer machine) 39
 - message (answer machine) 39, 44

Index

- Power adapter 10
Power consumption 68
Power saving adapter plug 45
Protecting phone against access 57
Protection from anonymous callers 55
Protection from calls 55
-
- Q**
Questions and answers 61
-
- R**
Radiation
 reducing 45
Range 12
Range warning tone 56
Recall key 3
Reception booster, see Repeater
Recording announcement
 (answer machine) 38
Redial 30
Reduced energy consumption 45
Reducing radiation 45
Registering (handset) 50
Remote operation 42
Repeater 56
Restoring default settings
 base 58
 handset 56
Ring delay 41, 52
Ringer
 changing 53, 58
 setting melody 53
 setting volume 53
Ringtone
 silencing for anonymous calls 55
-
- S**
Safety precautions 10
Searching
 handset 51
 in directory 27
Sending
 directory entry to handset 28
Service 60
Setting 47
Setting date 17
Setting melody (ringer) 53
Setting recall 59
Setting time 17
Setting up
 base 12
 handset 14
Setting volume
 earpiece 53, 57
 handset handsfree 53
 loudspeaker 53, 57
 ringer 53
Side key 3, 22
Specifications 68
Speed dialling, see Direct dialling
System settings 57
-
- T**
Tabs 4, 13
Talk key 3
Telephone jack
 pin connections 69
Time Control 54
Tone dialling 59
Torch key 3
-
- U**
Unknown 25
Unknown caller 25
-
- V**
Viewing
 message 43
 network mailbox 43
Volume
 ringer 53
-
- W**
Writing and editing text 23
-
- X**
XES mode 59

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