



**ENGLISH** 

# USER MANUAL G-MASTER

# **LCD Monitor**

G-MASTER GB2730QSU Thank you very much for choosing the iiyama LCD monitor. We recommend that you take a few minutes to read this comprehensive manual carefully before installing and switching on the monitor. Please keep this manual in a safe place for your future reference.

# iiyama | Servicecard





# Dear user, we congratulate you on the purchase of your iiyama LCD.

For details on warranty and locally used pixel policies that apply directly after installation of your product please check the iiyama website.

# To report a fault, please contact your local support centre found at www.iiyama.com/service

## Things to check before you call the ijyama information line

I if the power cable is connected securely and turned on?

I if the display has been turned on?

I if the signal cable is connected securely and the correct input selected?

I if the computer has been restarted with the display connected?

I if the graphics card is correctly installed with the latest drivers possible?

I if the correct native resolution has been selected via 'Display Properties'?

If the R/G/B signal configuration is correct?

I if the displays On Screen Menu is shown?

I if the correct brightness and contrast settings have been set?

I if given display tolerances and compatibility have been considered?

I if via the On Screen Menu you have performed a Factory Reset/Recall?

# Before reporting the screen defect, please prepare the following information/evidence:

| model number \*

purchase receipt and serial number \*

I name and address for collection

I telephone/fax number, for availability during the day

convenient collection date (date, time)

I short description of the defect

# Important Note:

If there is no fault found in the collected equipment after inspection, the transferring party shall incur charges for transport and administration.

If you have checked all of the above and there is still no picture, call our information line for assistance in your country.



<sup>\*</sup> see the identification plate on the back of the case.



# Congratulations!

## This product is TCO Certified – for Sustainable IT



TCO Certified is an international third party sustainability certification for IT products. TCO Certified ensures that the manufacture, use and recycling of IT products reflect environmental, social and economic responsibility. Every TCO Certified product model is verified by an accredited independent test laboratory.

This product has been verified to meet all the criteria in TCO Certified, including:

#### Corporate Social Responsibility

Socially responsible production - working conditions and labor law in manufacturing country

#### **Energy Efficiency**

Energy efficiency of product and power supply. Energy Star compliant, where applicable

#### **Environmental Management System**

Manufacturer must be certified according to either ISO 14001 or EMAS

#### Minimization of Hazardous Substances

Limits on cadmium, mercury, lead & hexavalent chromium including requirements for mercury-free products, halogenated substances and hazardous flame retardants

#### **Design for Recycling**

Coding of plastics for easy recycling. Limit on the number of different plastics used.

#### Product Lifetime, Product Take Back

Minimum one-year product warranty. Minimum three-year availability of spare parts. Product takeback **Packaging** 

Limits on hazardous substances in product packaging. Packaging prepared for recycling

#### Ergonomic, User-centered design

Visual ergonomics in products with a display. Adjustability for user comfort (displays, headsets)

Acoustic performance – protection against sound spikes (headsets) and fan noise (projectors, computers) Ergonomically designed keyboard (notebooks)

#### Electrical Safety, minimal electro-magnetic Emissions

#### Third Party Testing

All certified product models have been tested in an independent, accredited laboratory.

A detailed criteria set is available for download at <a href="www.tcodevelopment.com">www.tcodevelopment.com</a>, where you can also find a searchable database of all TCO Certified IT products.

TCO Development, the organization behind TCO Certified, has been an international driver in the field of Sustainable IT for 20 years. Criteria in TCO Certified are developed in collaboration with scientists, experts, users and manufacturers. Organizations around the world rely on TCO Certified as a tool to help them reach their sustainable IT goals. We are owned by TCO, a non-profit organization representing office workers. TCO Development is headquartered in Stockholm, Sweden, with regional presence in North America and Asia.

For more information, please visit www.tcodevelopment.com

#### CE MARKING DECLARATION OF CONFORMITY

This LCD monitor complies with the requirements of the EC/EU Directive 2014/30/EU "EMC Directive", 2014/35/EU "Low Voltage Directive", 2009/125/EC "ErP Directive" and 2011/65/EU "RoHS Directive"

The electro-magnetic susceptibility has been chosen at a level that gives correct operation in residential areas, business and light industrial premises and small-scale enterprises, inside as well as outside of the buildings. All places of operation are characterised by their connection to the public low voltage power supply system.

IIYAMA CORPORATION: Wijkermeerstraat 8, 2131 HA Hoofddorp, The Netherlands

Model No.: PL2730Q



We recommend recycling of used product. Please contact your dealer or iiyama service center. Recycle information is obtained via the Internet, using the address: http://www.iiyama.com

You can access the Web page of different countries from there.

- We reserve the right to change specifications without notice.
- All trademarks used in this user manual are the property of their respective owners.
- As an ENERGY STAR® Partner, iiyama has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

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## FOR YOUR SAFETY

# **SAFETY PRECAUTIONS**

#### WARNING

#### STOP OPERATING THE MONITOR WHEN YOU SENSE TROUBLE

If you notice any abnormal phenomena such as smoke, strange sounds or fumes, unplug the monitor and contact your dealer or iiyama service center immediately. Further use may be dangerous and can cause fire or electric shock.

#### **NEVER REMOVE THE CABINET**

High voltage circuits are inside the monitor. Removing the cabinet may expose you to the danger of fire or electric shock.

## DO NOT PUT ANY OBJECT INTO THE MONITOR

Do not put any solid objects or liquids such as water into the monitor. In case of an accident, unplug your monitor immediately and contact your dealer or iiyama service center. Using the monitor with any object inside may cause fire, electric shock or damage.

#### **INSTALL THE MONITOR ON A FLAT, STABLE SURFACE**

The monitor may cause an injury if it falls or is dropped.

#### DO NOT USE THE MONITOR NEAR WATER

Do not use where water may be splashed or spilt onto the monitor as it may cause fire or electric shock.

#### **OPERATE UNDER THE SPECIFIED POWER SUPPLY**

Be sure to operate the monitor only with the specified power supply. Use of an incorrect voltage will cause malfunction and may cause fire or electric shock.

#### PROTECT THE CABLES

Do not pull or bend the power cable and signal cable. Do not place the monitor or any other heavy objects on the cables. If damaged, the cables may cause fire or electric shock.

#### **ADVERSE WEATHER CONDITIONS**

It is advisable not to operate the monitor during a heavy thunder storm as the continual breaks in power may cause malfunction. It is also advised not to touch the plug in these circumstances as it may cause electric shock.

#### **INSTALLATION LOCATION**

Do not install the monitor where sudden temperature changes may occur, or in humid, dusty or smoky areas as it may cause fire, electric shock or damage. You should also avoid areas where the sun shines directly on the monitor.

#### DO NOT PLACE THE MONITOR IN A HAZARDOUS POSITION

The monitor may topple and cause injury if not suitably located. Please also ensure that you do not place any heavy objects on the monitor, and that all cables are routed such that children may not pull the cables and possibly cause injury.

#### **MAINTAIN GOOD VENTILATION**

Ventilation slots are provided to keep the monitor from overheating. Covering the slots may cause fire. To allow adequate air circulation, place the monitor at least 10 cm (or 4 inches) from any walls. Do not remove the tilt stand when operating the monitor. Ventilation slots on the back of the cabinet will be blocked and the monitor may overheat if the stand is removed. This may cause fire or damage. Operating the monitor on its back, side, upside down or on a carpet or any other soft material may also cause damage.

#### DISCONNECT THE CABLES WHEN YOU MOVE THE MONITOR

When you move the monitor, turn off the power switch, unplug the monitor and be sure the signal cable is disconnected. If you do not disconnect them, it may cause fire or electric shock.

#### **UNPLUG THE MONITOR**

If the monitor is not in use for a long period of time it is recommended that it is left unplugged to avoid accidents.

#### HOLD THE PLUG WHEN DISCONNECTING

To disconnect the power cable or signal cable, always pull it by the plug. Never pull on the cable itself as this may cause fire or electric shock.

#### DO NOT TOUCH THE PLUG WITH WET HANDS

Pulling or inserting the plug with wet hands may cause electric shock.

#### WHEN YOU INSTALL THE MONITOR ON YOUR COMPUTER

Be sure the computer is strong enough to hold the weight of the monitor, otherwise, you may damage your computer.

#### **CAREFUL! PROTECT YOUR HANDS AND FINGERS**

- Be careful not to hurt your fingers or hands when you change the height or the angle.
- Injury can occur if care is not taken to avoid finger contact with the displays base when adjusting the height. (Just for height adjustable model.)

#### **REMARK FOR 24/7 USAGE**

This product is not specifically designed for 24/7 usage in all environments.

#### **OTHERS**

#### **ERGONOMIC RECOMMENDATIONS**

To eliminate eye fatigue, do not operate the monitor against a bright background or in a dark room. For optimal viewing comfort, the monitor should be just below eye level and 40-60 cm (16-24 inches) away from your eyes. When using the monitor over a prolonged time, a ten minute break every hour is recommended as looking at the screen continuously can cause eye strain.

# **SPECIAL NOTES ON LCD MONITORS**

The following symptoms are normal with LCD monitors and do not indicate a problem.

#### NOTE

- When you first turn on the LCD monitor, the picture may not fit in the display area because of the type of computer that is used. In this case, adjust the picture position to the correct position.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen can be recovered slowly by changing the image or turning off the Power Switch for some hours.

# **CUSTOMER SERVICE**



■ If you have to return your unit for service and the original packaging has been discarded, please contact your dealer or iiyama service center for advice or replacement packaging.

# **CLEANING**

#### WARNING

If you drop any materials or liquids such as water into the monitor when cleaning, unplug the power cable immediately and contact your dealer or iiyama service center.

## **CAUTION**

For safety reasons, turn off the power switch and unplug the monitor before you clean it.

#### NOTE

- To protect the LCD panel, do not scratch or rub the screen with a hard object.
- Never use any of the following strong solvents. These will damage the cabinet and the LCD screen.

Thinner Spray-type cleaner

Benzine Wax

Touching the cabinet with any product made from rubber or plastic for a long time may cause degeneration or loss of paint on the cabinet.

#### **CABINET**

Stains can be removed with a cloth lightly moistened with a mild detergent solvent. Then wipe the cabinet with a soft dry cloth.

LCD

Periodic cleaning with a soft dry cloth is recommended.

**SCREEN** 

Don't use tissue paper etc. because these will damage the LCD screen.

#### BEFORE YOU OPERATE THE MONITOR

# **FEATURES**

- ♦ Supports Resolutions up to 2560 × 1440
- ♦ High Contrast 1000:1 (Typical), Adv. Contrast Function Available / Brightness 350cd/m² (Typical)
- ◆ Supports AMD FreeSync™ technology
- Quick Response Time 1ms (Gray to Gray)
- **♦ Blue Light Reducer**
- ◆ Digital Character Smoothing
- ♦ 2 × 2W Stereo Speakers
- Plug & Play VESA DDC2B Compliant Windows® 7/8.1/10 Compliant
- **♦** Power Management (ENERGY STAR® and VESA DPMS Compliant)
- ◆ VESA Mounting Standard (100mm×100mm) Compliant
- Keyhole for Security Lock

# **CHECKING THE CONTENTS OF THE PACKAGE**

The following accessories are included in your package. Check to see if they are enclosed with the monitor. If anything is missing or damaged, please contact your local iiyama dealer or regional iiyama office.

- Power Cable\*
- HDMI Cable
- DisplayPort Cable

- USB Cable
- Stand-Base
- Screw for stand fixing (3pcs)

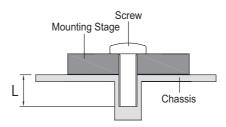
- Safety Guide
- Quick Start Guide

#### **CAUTION**

\* The rating of the Power Cable enclosed in 120V area is 10A/125V. If you are using a power supply higher than this rating, then a power cable with a rating of 10A/250V must be used. However, all guarantees and warranties are void for any problems or damage caused by a power cable not supplied by ijyama.

# **WALL MOUNTING**

- WARNING When you use with the wall mounting, in consideration of thickness of the mounting stage, tighten the M4 Screw with washer which "L" length is 7mm to fasten the monitor. Using the screw longer than this may cause electric shock or damage because it may contact with the electrical parts inside the monitor.
  - Please check if the wall or ceiling can support the weight of the monitor before mounting it.



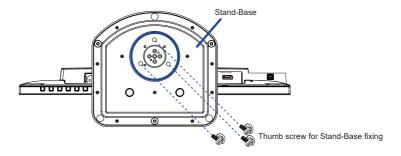
# FITTING AND REMOVAL OF BASE

#### CAUTION

- Put the monitor on a stable surface. The monitor may cause injury or damage if it falls or is dropped.
- Do not give a strong impact to the monitor. It may cause damage.
- Unplug the monitor before removal or installation to avoid electric shock or damage.

#### <Installation>

- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- 2 Hold the monitor and push the Stand-Base.
- ③ Use 'thumb screw' provided to secure base to monitor column.

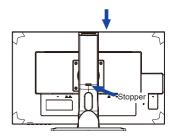


#### <Removal>

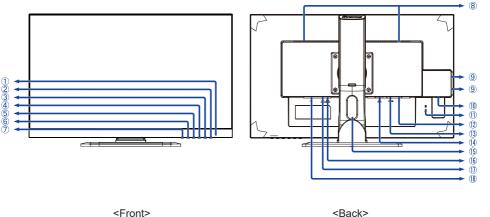
- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- 2 Remove 'thumb screw' to remove base from monitor column.

#### <Stopper>

Put the monitor on a flat surface. Press the stopper at the back of the stand while pushing the monitor from the top. Careful attention is required as the monitor is sprung loaded and the stand may expand quickly.



# **CONTROLS AND CONNECTORS**



- 1 Power Indicator
  - NOTE Blue: Normal operation

Orange: Power Management

- ② Power Switch (())
- (3) Menu / Select Button (ENTER)
- ④ Scroll Down / Volume Button ( ► / ៧ )
- ⑤ Scroll Up / ECO Mode Button ( ◀ / Ø )
- 6 Exit Button (EXIT)
- ⑦ Input Select Button (INPUT)
- 8 Speakers
- ⑨ USB Downstream Connector (⋄<</p>
- ① USB Upstream Connector (⋄<</p>
- (1) Keyhole for Security Lock
  - NOTE You can fasten a security lock and cable to prevent the monitor from being removed without your permission.
- DisplayPort Connector (DP)
- (13) HDMI Connector (HDMI)
- (14) DVI-D Connector (DVI-D)
- (15) Cable Holes
- (16) Headphone Connector (LINE OUT)
- ① Audio Connector (LINE IN)
- 8 AC Connector (  $\sim$  : Alternating current) ( $\sim$ )

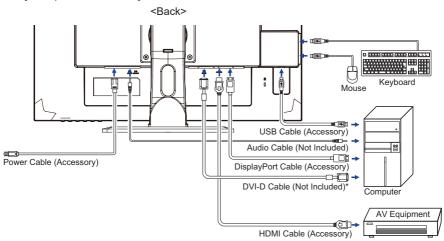
# **CONNECTING YOUR MONITOR**

- 1 Ensure that both the computer and the monitor are switched off.
- ② Connect the computer to the monitor with the signal cable.
- ③ Connect the monitor to the audio equipment with the Audio Cable for computer when using the audio features.
- 4 Connect the Power Cable to the monitor first and then to the power supply.
- (5) Turn on your monitor and computer.

#### NOTE

- The signal cables used for connecting the computer and monitor may vary with the type of computer used. An incorrect connection may cause serious damage to both the monitor and the computer. The cable supplied with the monitor is for a standard connector. If a special cable is required please contact your local iiyama dealer or regional iiyama office.
- For connection to Macintosh computers, contact your local iiyama dealer or regional iiyama office for a suitable adaptor.
- Make sure you tighten the finger screws at each end of the signal cable.
- The Class I pluggable equipment Type A must be connected to protective earth.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Excessive sound pressure from ear-/headphones can cause hearing damage/hearing loss.

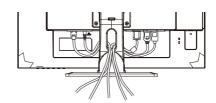
#### [Example of Connection]



\* DVI dual-link cable is not supplied with the monitor. If you use low quality DVI dual-link cable, it may cause a result of electro-magnetic interference. Please contact the iiyama Support Centre in your country if you wish to connect the monitor via the DVI input.

## [ Collect Cables ]

- (1) Put the cables through the cable hole.
- 2 Collect cables at the back of the stand.



# **COMPUTER SETTING**

■ Signal Timing Change to the desired signal timing listed on page 28: COMPLIANT TIMING.

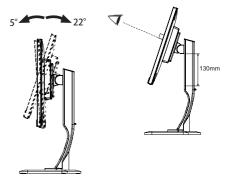
# ADJUSTING THE HEIGHT AND THE VIEWING ANGLE

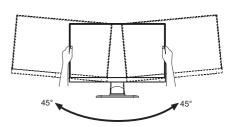
- For optimal viewing it is recommended to position yourself directly opposite to the full face of the monitor, then adjust the monitor's height and angle to your own preference.
- Hold the panel so that the monitor does not topple when you change the monitor's height or angle.
- You are able to adjust the monitor's height up to 130mm, angle up to 45 degrees right and left, 22 degrees upward and 5 degrees downward.

- NOTE Do not touch the LCD screen when you change the height or the angle. It may cause damage or break the LCD screen.
  - Careful attention is required not to catch your fingers or hands when you change the height or the angle.
  - Injury can occur if care is not taken to avoid finger contact with the displays base when adjusting the height.

Monitor

Stand





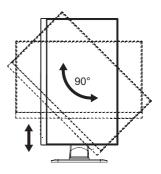
# PANEL ROTATION

- 1) Adjust the monitor's height.
- 2 Rotate the panel 90 degrees.

Portrait: Turn clockwise.

Landscape: Turn counter clockwise.

- Attempting to rotate without fully extending upward may cause damage to stand.
- Video card for portrait display will be required for rotating the image on the screen
- 3 Adjust the monitor's angle to your preference.



#### OPERATING THE MONITOR

To create the best picture, your iiyama LCD monitor has been preset at the factory with the COMPLIANT TIMING shown on page 28. You are also able to adjust the picture by following the button operation shown below.

① Press the ENTER Button to start the On Screen Display feature. There are additional Menu items which can be switched by using the ◀ / ▶ Buttons.



- ② Select the Menu item which contains the adjustment icon relating to the adjustment you want to make. Press the ENTER Button. Then, use the ◀ / ▶ Buttons to highlight the desired adjustment icon.
- ③ Press the ENTER Button again. Use the ◀ / ▶ Buttons to make the appropriate adjustment or setting.
- Press the EXIT Button to leave the menu, and the settings you just made would be automatically saved.

For example, to correct for OSD vertical position, select Menu item of Setup Menu and then press the ENTER Button. Then, select OSD Vertical Position by using the ◀ / ▶ Buttons. An adjustment page appears after you press the ENTER Button.

Then, use the ◀ / ▶ Buttons to change the OSD vertical position settings. The OSD vertical position of the overall display should be changing accordingly while you are doing this.



Press the EXIT Button lastly, it ends, all changes are saved in the memory.

# NOTE

- When button operations are aborted during adjustment, On-Screen Display disappears when the time set for the OSD Time has passed. Also, press the EXIT button to quickly turn off the On-Screen Display.
- Any changes are automatically saved in the memory when the On Screen Display disappears. Turning off the power should be avoided while using the Menu.
- All adjustments have only one setting which applies to all signal timings.

# **ADJUSTMENT MENU CONTENTS**



# Picture Adjust \*3



Adjustment Item	Problem / Option		Button to Press
Contrast *2	Too dark Too bright		<b>*</b> + +
Brightness *1,2,4	Too dull Too intense	the of the LCD nanel	
Overdrive	Off / -2 / -1 / 0 / +1 / +2 It will improve the gray level response time of the LCD panel.  A higher level results in a faster response time.		
Adv. Contrast	Off	Typical Contrast Ratio	
Auv. Contrast	On	Increased Contrast Rati	0
	Off	Normal	
ECO Direct	Mode1	Brightness of back-light is reduced.	
Direct	Mode2	Brightness of back-light is reduced more than Mode1.	
	Mode3	Brightness of back-light is reduced more than Mode2	
	Off	Typical	
Blue Light Reducer	Mode1	Blue light is reduced.	
Blue Light Neducei	Mode2	Blue light is reduced mo	ore than Mode1.
	Mode3	Blue light is reduced mo	ore than Mode2.
Black Tuner	From -5 to +5 You can adjust Dark shades.		
Color Saturation	You can adjust Dark shades.  Too weak Too strong		
Gamma	You can set the Gamma. 1.8 / 2.2 / 2.6		

<sup>\*1</sup> Adjust the Brightness when you are using the monitor in a dark room and feel the screen is too bright.

# Direct

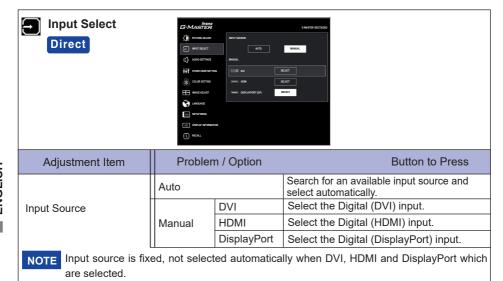
You can skip the Menu items and display an adjustment scale directly by using the following button operations.

• ECO : Press the @ Button when the Menu is not displayed.

<sup>\*2</sup> Contrast and Brightness adjustments are disabled when Adv. Contrast mode is activated.

<sup>\*3</sup> Picture Adjust adjustment is disabled when i-Style Color is activated.

<sup>\*4</sup> Brightness adjustment is disabled when ECO is activated.



# Direct

You can skip the Menu items and display an adjustment scale directly by using the following button operations.

• Input Select: Press the INPUT Button when the Menu is not displayed.

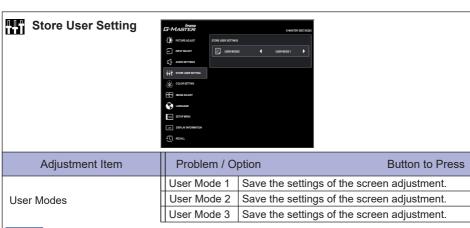


Mute Audio	Off	Return the sound volume to the previous level.	
Mute Audio	On	Turn off the sound temporarily.	
NOTE Mute On and Off are switched as follows by pressing the ◀ Button successively.			
2 611 2 611			
	HDMI	Select the HDMI input.	
Audio Input *	DP	Select the DisplayPort input.	
	Line-In	Select the Line-In input.	

Suitable for HDMI/DisplayPort input only.

# Direct

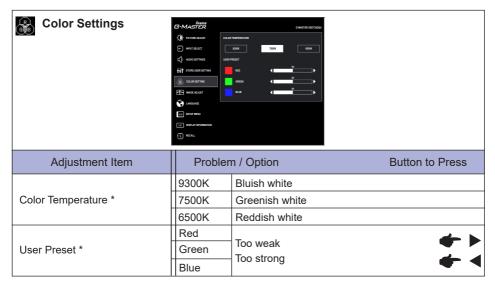
You can skip the Menu items and display an adjustment scale directly by using the following button operations.



NOTE You can memorize your customized monitor settings.

The following settings can be memorized:

Contrast, Brightness, Overdrive, Adv. Contrast, ECO mode, Volume, Mute Audio, Color Setting, i-Style Color, Sharp and Soft, Black Tuner, Video Mode Adjust



<sup>\*</sup> Color Temperature and User Preset adjustments are disabled when i-Style Color or Blue Light Reducer is activated.



Adjustment Item	Problem / O	Option Button to Press	
	Off	Return to a state set by color adjustment except i-Style Color.	
	Standard	For general windows environment and monitor default setting.	
	Sport Game	For Sports game environment.	
i-Style Color *1 Direct	FPS Game	For FPS game environment.	
	Strategy Game	For Strategy game environment.	
	Text	For text editing and viewing in a word processing environment.	
	Mode 1	Applies customized monitor settings.	
	Mode 2	Applies customized monitor settings.	
	Mode 3	Applies customized monitor settings.	
	123456		
Sharp and Soft	You can change the picture quality from 1 to 6 (sharp to soft).  Press the ▶ Button to change the picture quality in numerical order. Press the ◀ Button to change the picture quality in reverse numerical order.		
LIDMI DCD Danas	Full	For full-range color scale signal	
HDMI RGB Range	Limited	For limited color scale signal	
Video Mode Adjust *2	Full Expansion display		
Video Mode Adjust	Aspect *3	Expansion display of Aspect	

<sup>\*1</sup> i-Style Color adjustment is disabled when Blue Light Reducer is activated.

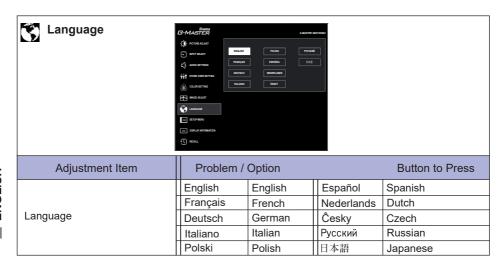
# Direct

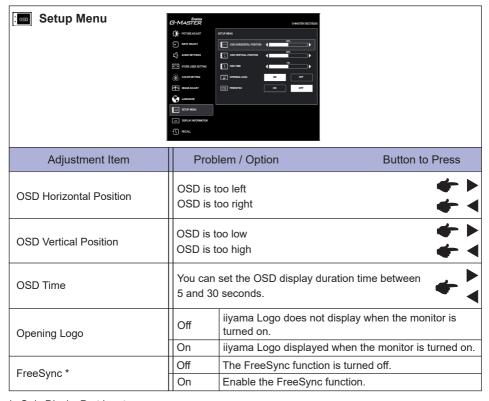
You can skip the Menu items and display an adjustment scale directly by using the following button operations.

• i-Style Color : Press the EXIT Button when the Menu is not displayed.

<sup>\*2</sup> Only HDMI/DisplayPort inputs.

<sup>\*3</sup> Option unavailable with 16:9 resolution.





<sup>\*</sup> Only DisplayPort input.



Displays information regarding the current input signal coming from the graphic card in your computer.

NOTE See your graphic card user guide for more information about changing the resolution and refresh.



#### Lock Mode

#### <OSD Menu>

- The OSD lock will be activated by pressing the front button ENTER for about 10 seconds. If you
  try to access the OSD by pressing any of the buttons, message "OSD Locked" will appear on the
  screen.
- 2. The OSD lock will be deactivated by pressing the front button ENTER again for about 10 seconds.

#### <Power Switch>

- 1. The power switch lock will be activated by pressing the front button ◀ for about 10 seconds. Locking the power switch means that won't be able to turn off the Monitor while the power switch is locked. If presses the power switch message "Power Button Locked" will appear on the screen.
- 2. The power switch lock will be deactivated by pressing the front button ◀ again for about 10 seconds.

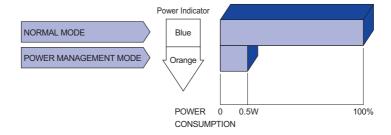
# **POWER MANAGEMENT FEATURE**

The power management feature of this product complies with power saving requirement of ENERGY STAR® and VESA DPMS. When activated, it automatically reduces unnecessary power consumption of the monitor when your computer is not in use.

To use the feature, the monitor needs to be connected to a VESA DPMS compliant computer. There is a power management step the monitor takes as described below. The power management function, including any timer settings is configured by the operating system. Check your operating system manual for information on how this can be configured.

#### ■ Power Management Mode

When the H-sync signal / V-sync signal / H and V sync signals from the computer are off, the monitor enters into Power Management Mode which reduces the power consumption to less than 0.5W. The screen becomes dark, and the power indicator turns to orange. From Power Management Mode, the image reappears in several seconds when either the keyboard or the mouse are touched again.



#### NOTE

- Even when using the power management mode, the monitor consumes electricity. Turn off the Power Switch whenever the monitor is not in use, during the night and weekends, to avoid unnecessary power consumption.
- It is possible that the video signal from the computer may be on while the H or V sync signal is missing. In this instance, the POWER MANAGEMENT feature may not work properly.

## TROUBLE SHOOTING

Problem

If the monitor fails to operate correctly, please follow the steps below for a possible solution.

- 1. Perform the adjustments described in OPERATING THE MONITOR, depending on the problem you have. If the monitor does not get a picture, skip to 2.
- Consult the following items if you cannot find an appropriate adjustment item in OPERATING THE MONITOR or if the problem persists.
- 3. If you are experiencing a problem which is not described below or you cannot correct the problem, discontinue using the monitor and contact your dealer or iiyama service center for further assistance.

Check

1)	The picture does not appear.	
	(Power indicator does not light up.)	☐ The Power Cable is firmly seated in the socket.  ☐ The Power Switch is turned ON.  ☐ The AC socket is live. Please check with another piece of equipment.
	(Power indicator is blue.)	<ul> <li>☐ If the blank screen saver is in active mode, touch the keyboard or the mouse.</li> <li>☐ Increase the Contrast and/or Brightness.</li> <li>☐ The computer is ON.</li> <li>☐ The Signal Cable is properly connected.</li> <li>☐ The signal timing of the computer is within the specification of the monitor.</li> </ul>
	(Power indicator is orange.)	<ul> <li>☐ If the monitor is in power management mode, touch the keyboard or the mouse.</li> <li>☐ The computer is ON.</li> <li>☐ The Signal Cable is properly connected.</li> <li>☐ The signal timing of the computer is within the specification of the monitor.</li> </ul>
2	The screen is not synchronized.	<ul> <li>☐ The Signal Cable is properly connected.</li> <li>☐ The signal timing of the computer is within the specification of the monitor.</li> <li>☐ The video output level of the computer is within the specification of the monitor.</li> </ul>
3	The screen position is not in the center.	$\hfill\square$ The signal timing of the computer is within the specification of the monitor.
4	The screen is too bright or too dark.	☐ The video output level of the computer is within the specification of the monitor.

☐The power voltage is within the specification of the monitor. (5) The screen is shaking. ☐The signal timing of the computer is within the specification of the monitor. ☐The audio equipment (computer etc.) is ON. 6 No sound. ☐The Audio Cable is properly connected. ☐The Volume is turned up. ☐The Mute is OFF. ☐The audio output level of the audio equipment is within the specification of the monitor. ⑦ The sound is too ☐The audio output level of the audio equipment is within the specification of loud or too quiet. the monitor. ⊗ A strange noise is 
 □The Audio Cable is properly connected.

Check

# RECYCLING INFORMATION

**Problem** 

heard.

For better environment protection please don't dispose your monitor.

Please visit our web site: www.iiyama.com/recycle for monitor recycling.

# **APPENDIX**

Design and specifications are subject to change without prior notice.

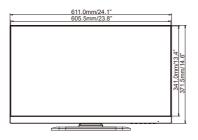
# SPECIFICATIONS )

Size Category		27"		
	Panel technology	TN		
	Size	Diagonal: 27" (68.5cm)		
	Pixel pitch	0.233mm H × 0.233mm V		
LCD	Brightness	350cd/m² (Typical)		
Panel	Contrast ratio	1000 : 1 (Typical), Adv. Contrast Function Available		
	Viewable angle	Right / Left : 85 degrees each, Up / Down : 80 degrees each (Typica		
	Response time	1ms (Gray to Gray)		
Display C	Colors	Approx. 16.7M		
Sync Frequency		DVI: Horizontal: 30.0-89.0kHz, Vertical: 50-76Hz HDMI: Horizontal: 30.0-89.0kHz, Vertical: 50-76Hz DisplayPort(without FreeSync): Horizontal: 30.0-89.0kHz, Vertical: 50-75Hz DisplayPort(with FreeSync): Horizontal: 30.0-117.0kHz, Vertical: 48-75Hz		
Native Re	esolution	2560 × 1440, 3.7 MegaPixels		
Support max. resolution		DVI: 2560 × 1440 60Hz HDMI: 2560 × 1440 70Hz DisplayPort(without FreeSync): 2560 × 1440 75Hz DisplayPort(with FreeSync): 2560 × 1440 75Hz		
Input Cor	nnector	DVI-D, HDMI, DisplayPort		
Plug & Pl	ay	VESA DDC2B <sup>™</sup>		
Input Video Signal  USB Standard  Number of USB Ports  Connector shape		DVI (Digital Visual Interface Standard Rev.1.0) compliance HDMI, DisplayPort		
		USB3.0		
		2 Downstream : Series A		
Input Audio Connector		ø 3.5mm mini jack (Stereo)		
Input Auc	lio Signal	1.0Vrms maximum		
Headpho	ne Connector	ø 3.5mm mini jack (Stereo)		
Speakers		2W × 2 (Stereo speakers)		
Maximum Screen Size		596.7mm W × 335.7mm H / 23.5" W × 13.2" H		
Power Source		100-240VAC, 50/60Hz, 1.5A		
Power Co	onsumption*	30W typical, Power management mode: 0.5W maximum Energy Efficiency Class: B		
Dimensio	ons / Net Weight	611.0×397.0 - 527.0 × 230.0mm / 24.1 × 15.6 - 20.7 × 9.1" (W×H×D) 7.2kg / 15.87lbs		
Tilt Angle		Upward: 22 degrees Downward: 5 degrees, Left/Right: 45 degrees each		
Environm Consider		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 80% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 5 to 85% (No condensation)		
Approvals		TCO Certified, CE, TÜV-GS, CU, ENERGY STAR®		

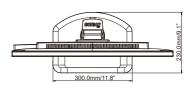
NOTE

<sup>\*</sup> Audio/USB equipment is not connected.

# **DIMENSIONS**







): Maximum adjustment range

# **COMPLIANT TIMING**

		Video Mode		Horizontal	Vertical	Dot Clock	
	video iviode		Frequency	Frequency	DOL CIOCK		
		VGA	640 × 480	31.469kHz	59.940Hz	25.175MHz	
		SVGA	800 × 600	37.879kHz	60.317Hz	40.000MHz	
		XGA	1024 × 768	48.363kHz	60.004Hz	65.000MHz	
	VESA	SXGA	1280 × 1024	63.981kHz	60.020Hz	108.000MHz	]
		UXGA	1600 × 1200	75.000kHz	60.000Hz	162.000MHz	
	VESA	WSXGA+	1680 × 1050	65.290kHz	60.000Hz	146.250MHz	
		Full HD	1920 × 1080	66.590kHz	59.930Hz	138.500MHz	
			88.787kHz	59.951Hz	241.500MHz	*1	
		WQHD	2560 × 1440	104.045kHz	69.923Hz	274.680MHz	*2
				111.788kHz	74.920Hz	298.470MHz	]

NOTE \*1 DVI : Use the DVI-D dual-link signal cable.

<sup>\*2</sup> DisplayPort input only.