

# iiyama

# **USER MANUAL** ProLite

# **LCD Monitor**

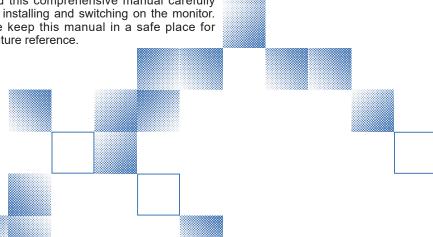
**ENGLISH** 

ProLite XUB2494HSU ProLite XUB2794HSU ProLite XUB2794QSU

ProLite XU2494HSU ProLite XU2794HSU ProLite XU2794QSU

Thank you very much for choosing the iiyama LCD monitor.

We recommend that you take a few minutes to read this comprehensive manual carefully before installing and switching on the monitor. Please keep this manual in a safe place for your future reference.



# iiyama | Servicecard





# Dear user, we congratulate you on the purchase of your iiyama LCD.

For details on warranty and locally used pixel policies that apply directly after installation of your product please check the iiyama website.

# To report a fault, please contact your local support centre found at https://iiyama.com

# Things to check before you call the iiyama information line

I if the power cable is connected securely and turned on?

If the display has been turned on?

I if the signal cable is connected securely and the correct input selected?

I if the computer has been restarted with the display connected?

I if the graphics card is correctly installed with the latest drivers possible?

I if the correct native resolution has been selected via 'Display Properties'?

If the R/G/B signal configuration is correct?

I if the displays On Screen Menu is shown?

If the correct brightness and contrast settings have been set?

I if given display tolerances and compatibility have been considered?

I if via the On Screen Menu you have performed a Factory Reset/Recall?

# Before reporting the screen defect, please prepare the following information/evidence:

I model number \*

purchase receipt and serial number \*

I name and address for collection

telephone/fax number, for availability during the day

convenient collection date (date, time)

I short description of the defect

#### Important Note:

If there is no fault found in the collected equipment after inspection,

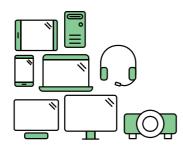
the transferring party shall incur charges for transport and administration.

If you have checked all of the above and there is still no picture, call our information line for assistance in your country.



<sup>\*</sup> see the identification plate on the back of the case.





# Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

**This product is a better choice**. It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

# Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at **tcocertified.com.** On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

#### CE MARKING DECLARATION OF CONFORMITY

This LCD monitor complies with the requirements of the EC/EU Directive 2014/30/EU "EMC Directive", 2014/35/EU "Low Voltage Directive", 2009/125/EC "ErP Directive" and 2011/65/EU "RoHS Directive"

The electro-magnetic susceptibility has been chosen at a level that gives correct operation in residential areas, business and light industrial premises and small-scale enterprises, inside as well as outside of the buildings. All places of operation are characterised by their connection to the public low voltage power supply system.

IIYAMA CORPORATION: Wijkermeerstraat 8, 2131 HA Hoofddorp, The Netherlands

Model No.: PL2494HS, PL2794HS, PL2794QS



We recommend recycling of used product. Please contact your dealer or iiyama service center. Recycle information is obtained via the Internet, using the address: https://iiyama.com

You can access the Web page of different countries from there.

- We reserve the right to change specifications without notice.
- All trademarks used in this user manual are the property of their respective owners.
- The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.
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■ Eprel registration number XUB2494HSU-B6 : 1589900 XU2494HSU-B6 : 1590804

XUB2794HSU-B6: 1591090 XU2794HSU-B6: 1593417 XUB2794QSU-B6: 1605619 XU2794QSU-B6: 1607320

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### FOR YOUR SAFETY

# **SAFETY PRECAUTIONS**

#### WARNING

#### STOP OPERATING THE MONITOR WHEN YOU SENSE TROUBLE

If you notice any abnormal phenomena such as smoke, strange sounds or fumes, unplug the monitor and contact your dealer or iiyama service center immediately. Further use may be dangerous and can cause fire or electric shock.

#### **NEVER REMOVE THE CABINET**

High voltage circuits are inside the monitor. Removing the cabinet may expose you to the danger of fire or electric shock.

#### DO NOT PUT ANY OBJECT INTO THE MONITOR

Do not put any solid objects or liquids such as water into the monitor. In case of an accident, unplug your monitor immediately and contact your dealer or ijyama service center. Using the monitor with any object inside may cause fire, electric shock or damage.

#### **INSTALL THE MONITOR ON A FLAT, STABLE SURFACE**

The monitor may cause an injury if it falls or is dropped.

#### DO NOT USE THE MONITOR NEAR WATER

Do not use where water may be splashed or spilt onto the monitor as it may cause fire or electric shock.

#### **OPERATE UNDER THE SPECIFIED POWER SUPPLY**

Be sure to operate the monitor only with the specified power supply. Use of an incorrect voltage will cause malfunction and may cause fire or electric shock.

#### PROTECT THE CABLES

Do not pull or bend the power cable and signal cable. Do not place the monitor or any other heavy objects on the cables. If damaged, the cables may cause fire or electric shock.

#### ADVERSE WEATHER CONDITIONS

It is advisable not to operate the monitor during a heavy thunder storm as the continual breaks in power may cause malfunction. It is also advised not to touch the plug in these circumstances as it may cause electric shock.

#### **INSTALLATION LOCATION**

Do not install the monitor where sudden temperature changes may occur, or in humid, dusty or smoky areas as it may cause fire, electric shock or damage. You should also avoid areas where the sun shines directly on the monitor.

#### DO NOT PLACE THE MONITOR IN A HAZARDOUS POSITION

The monitor may topple and cause injury if not suitably located. Please also ensure that you do not place any heavy objects on the monitor, and that all cables are routed such that children may not pull the cables and possibly cause injury.

#### **MAINTAIN GOOD VENTILATION**

Ventilation slots are provided to keep the monitor from overheating. Covering the slots may cause fire. To allow adequate air circulation, place the monitor at least 10cm (or 4 inches) from any walls. When removing the tilt stand, the ventilation slots on the back side of the monitor can be blocked. This may overheat the monitor and may cause fire or damage. Make sure to allow enough ventilation when removing the tilt stand. Operating the monitor on its back, side, upside down or on a carpet or any other soft material may also cause damage.

#### DISCONNECT THE CABLES WHEN YOU MOVE THE MONITOR

When you move the monitor, turn off the Power Button, unplug the monitor and be sure the signal cable is disconnected. If you do not disconnect them, it may cause fire or electric shock.

#### **UNPLUG THE MONITOR**

If the monitor is not in use for a long period of time it is recommended that it is left unplugged to avoid accidents.

#### HOLD THE PLUG WHEN DISCONNECTING

To disconnect the power cable or signal cable, always pull it by the plug. Never pull on the cable itself as this may cause fire or electric shock.

#### DO NOT TOUCH THE PLUG WITH WET HANDS

Pulling or inserting the plug with wet hands may cause electric shock.

#### WHEN YOU INSTALL THE MONITOR ON YOUR COMPUTER

Be sure the computer is strong enough to hold the weight of the monitor, otherwise, you may damage your computer.

#### **CAREFUL! PROTECT YOUR HANDS AND FINGERS**

- Be careful not to hurt your fingers or hands when you change the height or the angle.
- Injury can occur if care is not taken to avoid finger contact with the displays base when adjusting the height. (Just for height adjustable model.)

#### **REMARK FOR 24/7 USAGE**

This product is not specifically designed for 24/7 usage in all environments.

#### REMARK FOR WALL MOUNTING

This product is not designed for digital signage (electronic signboard) applications such as wall mounting.

#### **OTHERS**

#### **ERGONOMIC RECOMMENDATIONS**

To eliminate eye fatigue, do not operate the monitor against a bright background or in a dark room. For optimal viewing comfort, the monitor should be just below eye level and 40-60cm (16-24 inches) away from your eyes. When using the monitor over a prolonged time, a ten minute break every hour is recommended as looking at the screen continuously can cause eye strain.

# **SPECIAL NOTES ON LCD MONITORS**

The following symptoms are normal with LCD monitors and do not indicate a problem.

#### NOTE

- When you first turn on the LCD monitor, the picture may not fit in the display area because of the type of computer that is used. In this case, adjust the picture position to the correct position.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen can be recovered slowly by changing the image or turning off the Power Button for some hours.

# **CUSTOMER SERVICE**



■ If you have to return your unit for service and the original packaging has been discarded, please contact your dealer or iiyama service center for advice or replacement packaging.

# **CLEANING**

#### WARNING

If you drop any materials or liquids such as water into the monitor when cleaning, unplug the power cable immediately and contact your dealer or iiyama service center.

## **CAUTION**

■ For safety reasons, turn off the Power Button and unplug the monitor before you clean it.

#### NOTE

- To protect the LCD panel, do not scratch or rub the screen with a hard object.
- Never use any of the following strong solvents. These will damage the cabinet and the LCD screen.

Thinner Spray-type cleaner

Benzine Wax

Touching the cabinet with any product made from rubber or plastic for a long time may cause degeneration or loss of paint on the cabinet.

#### **CABINET**

Stains can be removed with a cloth lightly moistened with a mild detergent solvent. Then wipe the cabinet with a soft dry cloth.

LCD

Periodic cleaning with a soft dry cloth is recommended.

**SCREEN** 

Don't use tissue paper etc. because these will damage the LCD screen.

#### BEFORE YOU OPERATE THE MONITOR

# **FEATURES**

- ♦ Supports Resolutions up to 1920 × 1080 ProLite XU(B)2494HSU, XU(B)2794HSU
- ♦ Supports Resolutions up to 2560 × 1440 ProLite XU(B)2794QSU
- ♦ High Contrast 4000:1 (Typical), Adv. Contrast Function Available, Brightness 250cd/m<sup>2</sup> (Typical)
- ◆ Supports AMD FreeSync™ Technology
- Moving Picture Response Time 1ms
- Flicker Free
- Blue Light Reducer
- Digital Character Smoothing
- ◆ 2 × 2W Stereo Speakers
- Ergonomic Design : TCO Certified
- Standby Feature
- VESA Mounting Standard (100mm×100mm) Compliant
- ♦ Keyhole for Security Lock

# **CHECKING THE CONTENTS OF THE PACKAGE**

The following accessories are included in your package. Check to see if they are enclosed with the monitor. If anything is missing or damaged, please contact your local liyama dealer or regional iiyama office.

- Power Cable \*1
- HDMI Cable
- USB Cable
- VESA Plate \*3
- Stand-Neck
- Stand-Base with a screw \*3
- Cable Holder \*<sup>4</sup>
- Safety Guide

- DisplayPort Cable \*2
- Screwdriver \*3
- Stand-Base \*<sup>4</sup>
- Quick Start Guide

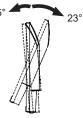
CAUTION \*1 The rating of the Power Cable enclosed in 120V area is 10A/125V. If you are using a power supply higher than this rating, then a power cable with a rating of 10A/250V must be used. However, all guarantees and warranties are void for any problems or damage caused by a power cable not supplied by iiyama.

An approved power cable greater or equal to H05VVF, 3G, 0.75mm² must be used.

- \*2 Accessory for ProLite XUB2794QSU, XU2794QSU
- \*3 Accessory for ProLite XUB2494HSU, XUB2794HSU, XUB2794QSU
- \*4 Accessory for ProLite XU2494HSU, XU2794HSU, XU2794QSU

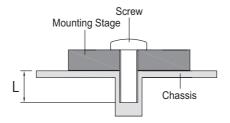
# **USING ARM OR STAND**

- **CAUTION** Before installation, make sure the display arm or desk arm stand is strong enough to hold the necessary weight of the monitor and the mount.
  - Panel angle adjustment range : 23° upward and 5° downward



#### < DISPLAY ARM OR DESK ARM STAND >

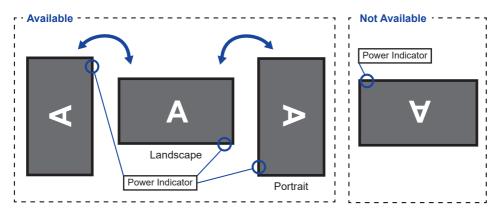
WARNING ■ When you use with the display arm or desk arm stand, in consideration of thickness of the mounting stage, tighten the M4 Screws (4pcs) which "L" length is 7mm to fasten the monitor. Using the screw longer than this may cause electric shock or damage because it may contact with the electrical parts inside the monitor.



#### < ROTATING THE MONITOR >

# • ProLite XUB2494HSU, XUB2794HSU, XUB2794QSU

The monitor is designed to be compatible with both landscape and portrait modes. Video card for portrait display will be required for rotating the image on the screen.



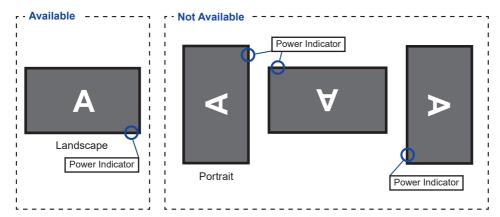
#### With Stand:

NOTE

- Adjust the monitor's height before panel rotation.
- Attempting to rotate the panel forcibly without adjusting the stand height may cause damage to the panel or the stand.

# • ProLite XU2494HSU, XU2794HSU, XU2794QSU

This monitor can only be used in landscape.



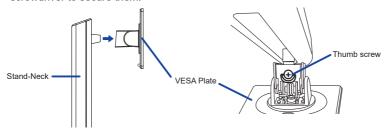
# FITTING AND REMOVAL OF STAND: ProLite XUB2494HSU, XUB2794HSU, XUB2794QSU

#### CAUTION

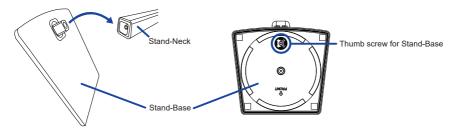
- Put the monitor on a stable surface. The monitor may cause injury or damage if it falls or is dropped.
- Do not give a strong impact to the monitor. It may cause damage.
- Unplug the monitor before removal or installation to avoid an electric shock or a damage.

#### <Installation>

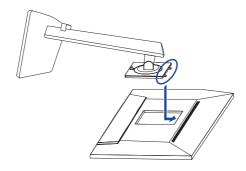
① Attach the Stand-Neck to the VESA Plate and then tighten the 'thumb screw' with the provided screwdriver to secure them.



2 Install the Stand-Base to the Stand-Neck and then tighten the 'thumb screw' with the provided screwdriver to secure them.

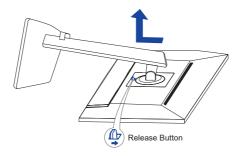


- 3 Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- 4 Hold the monitor and install the assembled stand to the monitor until it clicks to secure.



#### <Removal>

- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- 2 Press the release button to remove the stand.



- ③ Loosen the 'thumb screw' with the provided screwdriver to remove the Stand-Neck from the VESA Plate.
- ④ Loosen the 'thumb screw' with the provided screwdriver to remove the Stand-Base from the Stand-Neck.

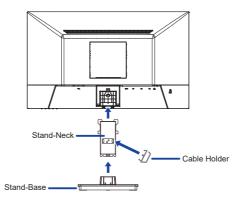
# FITTING AND REMOVAL OF STAND: ProLite XU2494HSU, XU2794HSU, XU2794QSU

#### CAUTION

- Put the monitor on a stable surface. The monitor may cause injury or damage if it falls or is dropped.
- Do not give a strong impact to the monitor. It may cause damage.
- Unplug the monitor before removal or installation to avoid an electric shock or a damage.

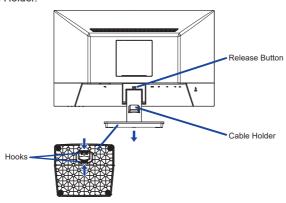
#### <Installation>

- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- 2) Hold the monitor and install the Stand-Neck to the monitor until it clicks to secure.
- ③ Install the Stand-Base to the Stand-Neck.
- 4 Place the Cable Holder.

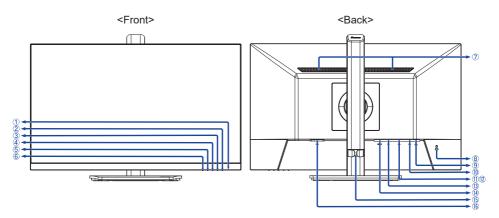


#### <Removal>

- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- 2 Keep pressing the Hooks inward to pull out the Stand-Base.
- ③ Press the release button and remove the Stand-Neck from the monitor.
- (4) Remove the Cable Holder.



# CONTROLS AND CONNECTORS: ProLite XUB2494HSU, XUB2794HSU, XUB2794QSU

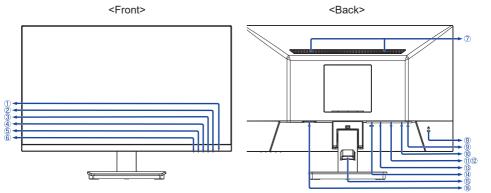


- (1) Power Indicator
  - NOTE Blue: Normal operation
    Orange: Standby Mode
- 2 Power Button ((1))
- 3 Menu Button (MENU)
- ④ Up / Right / Volume Button (►/ ◀)
- ⑤ Down / Left / i-Style Color Button ( ◀ / i)
- ⑥ Input Select / Exit Button (INPUT / EXIT)
- ⑦ Speakers
- 8 Keyhole for Security Lock
  - NOTE You can fasten a security lock and cable to prevent the monitor from being removed without your permission.
- (9) Headphone Connector ( )
- USB Upstream Connector ( ♥♣)
- ① USB Downstream Connector ( ∘⇔ USB2.0: 5V, 500mA\*¹/ USB3.2 Gen 1: 5Gbps, 5V, 900mA\*²)
- (13) DisplayPort Connector (DP)
- (4) HDMI Connector (HDMI)
- (15) Cable Holder
- ⑤ AC Connector (~: Alternating current)

<sup>\*1</sup> For ProLite XUB2494HSU, XUB2794HSU

<sup>\*2</sup> For Prol ite XUB2794QSU

# **CONTROLS AND CONNECTORS:** ProLite XU2494HSU, XU2794HSU, XU2794QSU



1 Power Indicator

NOTE Blue: Normal operation Orange: Standby Mode

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- 3 Menu Button (MENU)
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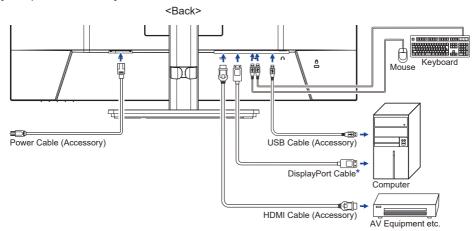
<sup>\*2</sup> For Prol ite XU2794QSU

# **CONNECTING YOUR MONITOR:** ProLite XUB2494HSU, XUB2794HSU, XUB2794QSU

- 1 Ensure that both the computer and the monitor are switched off.
- 2 Connect the computer to the monitor with the signal cable.
- ③ Connect the computer to the monitor with the USB cable.
- (4) Connect the Power Cable to the monitor first and then to the power source.
- 5 Turn on your monitor and computer.

- NOTE Make sure that the building installation has a circuit breaker of 120/240V, 20A (maximum).
  - The signal cables used for connecting the computer and monitor may vary with the type of computer used. An incorrect connection may cause serious damage to both the monitor and the computer. The cable supplied with the monitor is for a standard connector. If a special cable is required please contact your local iiyama dealer or regional iivama office.
  - The Class I pluggable equipment Type A must be connected to protective earth.
  - The socket-outlet shall be installed near the equipment and shall be easily accessible.
  - Excessive sound pressure from ear-/headphones can cause hearing damage/hearing loss.

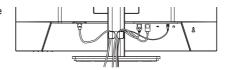
#### [Example of Connection]



\* Accessory for ProLite XUB2794QSU only

## [ Collect Cables 1

Put the cables through the cable holder to bundle them.

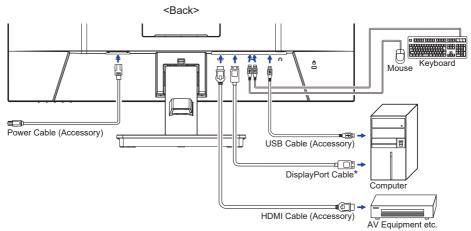


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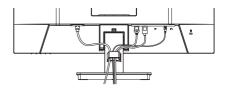
#### [Example of Connection]



\* Accessory for ProLite XU2794QSU only

#### [ Collect Cables ]

Put the cables through the cable holder to bundle them.



## **DISCONNECTING YOUR MONITOR**

- (1) Ensure that both the computer and the monitor are switched off.
- 2 Disconnect the power source first and then the Power Cable from the monitor.
- 3 Disconnect the USB Cable from the computer and the monitor.
- 4 Disconnect the signal cable from the computer and the monitor.

# **COMPUTER SETTING**

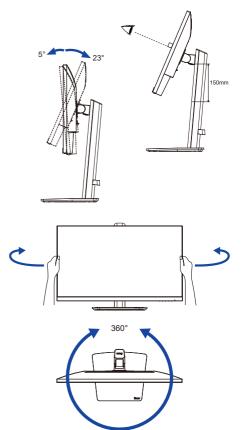
■ Signal Timing Change to the desired signal timing listed on page 37: COMPLIANT TIMING.

# **ADJUSTING THE HEIGHT AND THE VIEWING ANGLE:** ProLite XUB2494HSU, XUB2794HSU, XUB2794QSU

- For optimal viewing it is recommended to position yourself directly opposite to the full face of the monitor, then adjust the monitor's height and angle to your own preference.
- Hold the panel so that the monitor does not topple when you change the monitor's height or angle.
- The monitor height can be adjusted up to 150mm, the panel tilt angle can be adjusted up 23° and down 5°, and the Stand-Base can be swiveled 360° around

- NOTE Do not touch the LCD screen when you change the height or the angle. It may cause damage or break the LCD screen.
  - Careful attention is required not to pinch your fingers or hands into the moving part of the stand when you change the height or the angle.
  - Injury can occur if care is not taken to avoid finger contact with the displays base when adjusting the height.





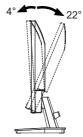
# ADJUSTING THE VIEWING ANGLE: ProLite XU2494HSU, XU2794HSU, XU2794QSU

- For optimal viewing it is recommended to look at the full face of the monitor.
- Hold the stand so that the monitor does not topple when you change the monitor's angle.
- You are able to adjust the monitor's angle up to 22° upward, 4° downward.
- In order to ensure a healthy and relaxed body position when using the monitor at visual display workstations, it is recommended that the adjusted tilt angle should not exceed 10°. Adjust the monitor's angle to your own preference.

#### NOTE

- Do not touch the LCD screen when you change the angle. It may cause damage or break the LCD screen.
- Careful attention is required not to pinch your fingers or hands into the moving part of the stand when you change the angle.

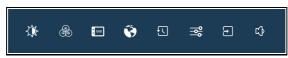




#### OPERATING THE MONITOR

To create the best picture, your iiyama LCD monitor has been preset at the factory with the COMPLIANT TIMING shown on page 37. You are also able to adjust the picture by following the button operation shown below.

① Press the MENU Button to start the On Screen Display (OSD) feature. There are additional Menu items which can be switched by using the ◀/▶ Buttons.



- ② Select the Menu item which contains the adjustment icon relating to the adjustment you want to make. Press the MENU Button. Then, use the ◀ / ▶ Buttons to highlight the desired adjustment icon.
- ③ Press the MENU Button again. Use the ◀ / ▶ Buttons to make the appropriate adjustment or setting.
- Press the EXIT Button to leave the menu, and the settings you just made would be automatically saved.

For example, to correct for OSD vertical position, select Menu item of "OSD" and press the MENU Button. Then, select "OSD Vertical Position" by using the ◀ / ▶ Buttons and press the MENU Button. Use the ◀ / ▶ Buttons to change the OSD vertical position settings. The OSD vertical position should be changing accordingly while you are doing this.



When you press the EXIT Button to end the adjustment, all changes are saved in the memory.



- When button operations are aborted during adjustment, On Screen Display disappears when the time set for the "OSD Time" has passed. Also, the EXIT Button can be used to return previous menu and turn off the On Screen Display.
- Any changes are automatically saved in the memory when the On Screen Display disappears. Turning off the power should be avoided while using the Menu.

# ADJUSTMENT MENU CONTENTS





Adjustment Item	Problem /	Option Button to Press
Brightness *2	Too dark Too bright	<b>* * *</b>
Contrast	Too dull Too intense	<b>←</b> ►
	Off	Normal
Eco Direct	Mode 1	Brightness of back-light is reduced.
Direct	Mode 2	Brightness of back-light is reduced more than Mode 1.
	Mode 3	Brightness of back-light is reduced more than Mode 2.
Adv. Contrast	On	Increased Contrast Ratio
Adv. Contrast	Off	Typical Contrast Ratio
Overdrive		3 be gray level response time of the LCD panel. devel results in a faster response time.
MBR *3		3 / 4 / 5 / 6 / 7 otion blur on the LCD panel.
AMD Free Course	On	Activates the FreeSync function.
AMD FreeSync	Off	The FreeSync function is turned off.

<sup>\*1</sup> Adjustments and settings may not be possible due to other items that are enabled. See page 18 "Function Correlation Matrix" for more details.

# **Direct**

You can skip the Menu items and directly display an option setting screen by using the following button operations.

• Eco: Press the i Button for 3 seconds with no Menu displayed.

<sup>\*2</sup> Adjust the "Brightness" when you are using the monitor in a dark room and feel the screen is too bright.

<sup>\*3</sup> Disabled when "AMD FreeSync" is activated. Available when the refresh rate is 75Hz or higher. 100Hz is recommended.

# **■** Function Correlation Matrix

Active item	Picture Adjust			Cold	or Settings
				i-Style Color	
				Standard	
	Eco	Adv.Contrast	MBR	Game Cinema	Blue Light Reducer
				Scenery	
Selected item				Text	
Brightness	_	-	_	-	✓
Contrast	✓	_	✓	_	✓
Eco		✓	_	_	✓
Adv. Contrast	<b>✓</b>		_	_	✓
Overdrive	✓	✓	_	-	✓
MBR	_	-		-	_
AMD FreeSync	✓	✓	<b>✓</b>	✓	✓

✓ : Available– : Not available



Adjustment Item	Problem /	Option Button to Press
	Off	Returns to a state set by color adjustment except i-Style Color.
	Standard	For general windows environment and monitor default setting
i-Style Color *1 Direct	Game	For PC game environment
	Cinema	For movie and video environment
	Scenery	For displaying outdoor scenery images
	Text	For text editing and viewing in a word processing environment
	Off	Typical
Blue Light Reducer *2	Mode 1	Blue light is reduced.
Bide Light Reducer	Mode 2	Blue light is reduced more than Mode 1.
	Mode 3	Blue light is reduced more than Mode 2.
	9300K	Cool color
Color Temperature *1,2	7500K	Normal color
	6500K	Warm color
	Red	Too weak
User Preset *1,2	Green	Too strong
	Blue	100 Strong

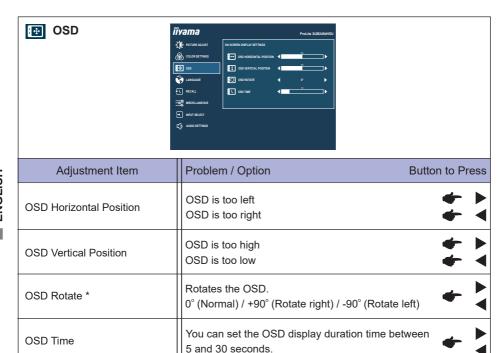
<sup>\*1</sup> Disabled when "Blue Light Reducer" is activated.

# Direct

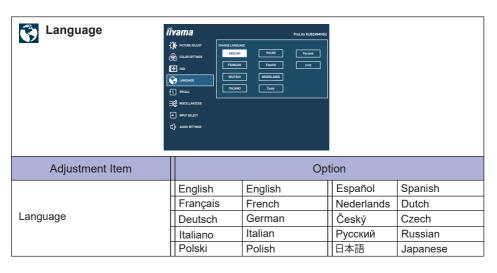
You can skip the Menu items and directly display an option setting screen by using the following button operations.

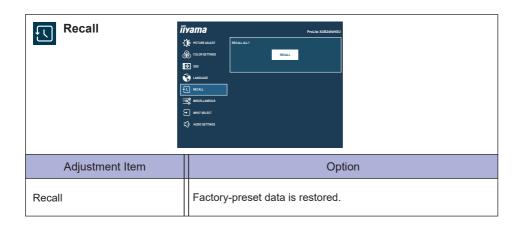
• i-Style Color : Press the i Button with no Menu displayed.

<sup>\*2</sup> Disabled when "i-Style Color" is activated.



<sup>\*</sup> For ProLite XUB2494HSU, XUB2794HSU, XUB2794QSU

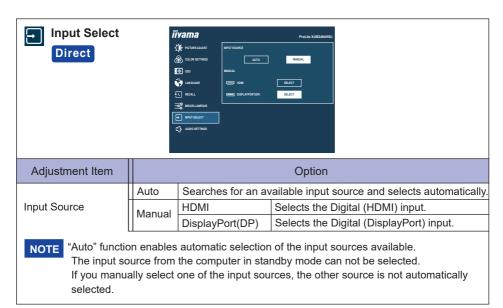






Problem / O	Problem / Option Button to Pres			
1 2 3 4 5 6  You can change the picture quality from 1 to 6 (sharp to soft).  Press the ▶ Button to change the picture quality in numerical order. Press the ◀ Button to change the picture quality in reverse numerical order.				
Full	Full screen display			
Aspect *	Expansion display of Asp	ect		
On	iiyama Logo is displaye turned on.	d when the monitor is		
Off	iiyama Logo is not displatis turned on.	ayed when the monitor		
Auto	Automatically selects cold	or scale signal.		
Full	For full-range color scale	signal		
Limited	For limited color scale sig	ınal		
On	The Power Indicator is tu	rned On.		
Off	The Power Indicator is tu	rned Off.		
NOTE Turn Off the Power Indicator when you are bothered by the light.				
from the grap	phics card in your computer. your graphics card user gui	ide for more information		
	1 2 3 4 5 6 You can char to soft). Press the ▶ I numerical ord picture qualit Full Aspect * On Off Auto Full Limited On Off icator when you  NOTE See	1 2 3 4 5 6  You can change the picture quality from to soft).  Press the ▶ Button to change the picture numerical order. Press the ◀ Button to copicture quality in reverse numerical order.  Full Full screen display  Aspect * Expansion display of Aspect * Expansion display of Aspect turned on.  Off iiyama Logo is displayed turned on.  Off iiyama Logo is not display is turned on.  Auto Automatically selects color.  Full For full-range color scale Limited For limited color scale signed.  On The Power Indicator is turned.		

<sup>\*</sup>Option is unavailable with 16:9 resolution.

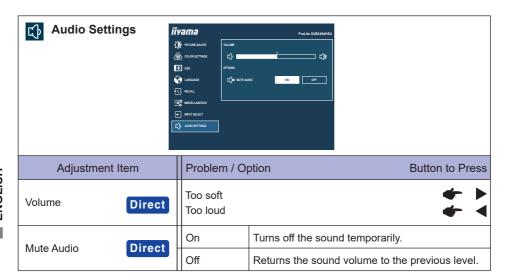


# Direct

You can skip the Menu items and directly display an option setting screen by using the following button operations.

• Input Select: Press the INPUT Button with no Menu displayed.





# **Direct**

You can skip the Menu items and directly display an option setting screen by using the following button operations.

- Mute Audio : Press the <a> □</a> Button for 3 seconds with no Menu displayed.

#### Lock Mode

#### <OSD Menu>

- 1. The OSD lock will be activated by pressing the MENU Button for 10 seconds. If you try to access the OSD by pressing any of the buttons, message "OSD LOCKED" will appear on the screen.
- 2. The OSD lock will be deactivated by pressing the MENU Button again for 10 seconds.

#### <Power Button>

- 1. The Power Button lock will be activated by pressing the EXIT Button for 10 seconds. Locking the Power Button means that won't be able to turn off the Monitor while the Power Button is locked. If you press the Power Button, message "POWER BUTTON LOCKED" will appear on the screen.
- 2. The Power Button lock will be deactivated by pressing the EXIT Button again for 10 seconds.

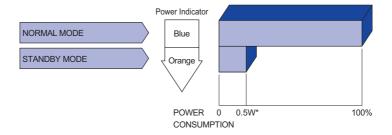
# **STANDBY FEATURE**

This product features the standby function. When activated, it automatically reduces unnecessary power consumption of the monitor when your computer is not in use.

There is a standby step the monitor takes as described below. The standby function, including any timer settings is configured by the operating system. Check your operating system manual for information on how this can be configured.

#### ■ Standby Mode

When the video signal from the computer is off, the monitor enters into Standby Mode which reduces the power consumption to less than 0.5W\*. The screen becomes dark, and the power indicator turns to orange. From Standby Mode, the image reappears in several seconds when either the keyboard or the mouse are touched again.



\* When the USB devices are not connected.

# TROUBLE SHOOTING

If the monitor fails to operate correctly, please follow the steps below for a possible solution.

- 1. Perform the adjustments described in OPERATING THE MONITOR, depending on the problem you have. If the monitor does not get a picture, skip to 2.
- Consult the following items if you cannot find an appropriate adjustment item in OPERATING THE MONITOR or if the problem persists.
- 3. If you are experiencing a problem which is not described below or you cannot correct the problem, discontinue using the monitor and contact your dealer or iiyama service center for further assistance.

	Problem	Check
1	The picture does not appear.	
	(Power indicator does not light up.)	☐ The Power Cable is firmly seated in the socket. ☐ The Power Button is turned ON. ☐ The AC socket is live. Please check with another piece of equipment.
	(Power indicator is blue.)	☐ If the blank screen saver is in active mode, touch the keyboard or the mouse. ☐ Increase the Contrast and/or Brightness. ☐ The computer is ON. ☐ The Signal Cable is properly connected. ☐ The signal timing of the computer is within the specification of the monitor.
	(Power indicator is orange.)	<ul> <li>☐ If the monitor is in standby mode, touch the keyboard or the mouse.</li> <li>☐ The computer is ON.</li> <li>☐ The Signal Cable is properly connected.</li> <li>☐ The signal timing of the computer is within the specification of the monitor.</li> </ul>
2	The screen is not synchronized.	☐ The Signal Cable is properly connected. ☐ The signal timing of the computer is within the specification of the monitor.
3	The screen position is not in the center.	☐ The signal timing of the computer is within the specification of the monitor.
4	The screen is too bright or too dark.	$\hfill\square$ The video output level of the computer is within the specification of the monitor.
5	The screen is shaking.	☐ The power voltage is within the specification of the monitor. ☐ The signal timing of the computer is within the specification of the monitor.
6	No sound.	<ul> <li>□ The audio equipment (computer etc.) is ON.</li> <li>□ The Volume is turned up.</li> <li>□ The Mute is OFF.</li> <li>□ The audio output level of the audio equipment is within the specification of the monitor.</li> </ul>
7	The sound is too loud or too quiet.	☐ The audio output level of the audio equipment is within the specification of the monitor

# **RECYCLING INFORMATION**

For better environment protection please don't dispose your monitor. Please visit our web site: https://iiyama.com for monitor recycling.

# **APPENDIX**

Design and specifications are subject to change without prior notice.

# **SPECIFICATIONS: ProLite XUB2494HSU-B6**

Size Category		24"		
	Panel technology	VA		
	Size	Diagonal: 23.8" (60.5cm)		
	Pixel pitch	0.275mm H × 0.275mm V		
LCD Panel	Brightness	250cd/m² (Typical), 155cd/m² (Default / Energy Saving)		
1 diloi	Contrast ratio	4000 : 1 (Typical), Adv. Contrast Function Available		
	Viewable angle	Right / Left: 89 degrees each, Up / Down: 89 degrees each (Typical)		
	MPRT	1ms		
Display C	Colors	Approx. 16.7M		
Sync	HDMI	With FreeSync: Horizontal: 30.0-110.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 30.0-110.0kHz, Vertical: 55-100Hz		
Frequenc	DisplayPort	With FreeSync: Horizontal: 110.0-110.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 110.0-110.0kHz, Vertical: 55-100Hz		
Native Re	esolution	1920 × 1080, 2.1 MegaPixels		
Support r	max. resolution	1920 × 1080 100Hz		
Input Cor	nnector	HDMI ×1, DisplayPort ×1		
Input Vid	eo Signal	HDMI, DisplayPort		
USB Star	ndard	USB2.0 (DC5V, 500mA)		
Number of USB Ports Connector shape		1 Upstream: Type-B 2 Downstream: Type-A		
Headpho	ne Connector	ø 3.5mm mini jack (Stereo)		
Speakers	3	2W × 2 (Stereo speakers)		
Maximum	n Screen Size	527.0mm W × 296.5mm H / 20.7" W × 11.7" H		
Power So	ource	100-240VAC, 50/60Hz, 1.5A		
Power Co	onsumption	19W typical *1 Standby mode: 0.5W maximum, Off mode: 0.3W maximum		
Dimensions *2		538.5 × 350.5 - 500.5 × 221.5(209.5)mm / 21.2 × 13.8 - 19.7 × 8.7(8.2)" (W×H×D)		
Net Weight		4.6kg / 10.1lbs		
Height Adjustment Range		150mm		
Angle		Tilt: Upward: 23 degrees, Downward: 5 degrees Swivel: 360 degrees Rotation: Clockwise / Counterclockwise: 90 degrees each		
Environmental Considerations		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)		
Approval	S	TCO Certified, CE, UKCA, TÜV-Bauart, EAC, VCCI, PSE		

NOTE \*1 When the USB devices are not connected.

<sup>\*2 ( ):</sup> Depth of the Stand-Base

# SPECIFICATIONS: ProLite XUB2794HSU-B6

Size Category		27"		
	Panel technolog	VA		
	Size	Diagonal: 27" (68.5cm)		
	Pixel pitch	0.311mm H × 0.311mm V		
LCD Panel	Brightness	250cd/m² (Typical), 160cd/m² (Default / Energy Saving)		
1 diloi	Contrast ratio	4000 : 1 (Typical), Adv. Contrast Function Available		
	Viewable angle	Right / Left: 89 degrees each, Up / Down: 89 degrees each (Typical)		
	MPRT	1ms		
Display	/ Colors	Approx. 16.7M		
Sync	HDMI	With FreeSync: Horizontal: 30.0-110.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 30.0-110.0kHz, Vertical: 55-100Hz		
Freque	DisplayPor	With FreeSync: Horizontal: 110.0-110.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 110.0-110.0kHz, Vertical: 55-100Hz		
Native	Resolution	1920 × 1080, 2.1 MegaPixels		
Suppor	rt max. resolution	1920 × 1080 100Hz		
Input C	connector	HDMI ×1, DisplayPort ×1		
Input V	ideo Signal	HDMI, DisplayPort		
USB S	tandard	USB2.0 (DC5V, 500mA)		
Number of USB Ports Connector shape		1 Upstream: Type-B 2 Downstream: Type-A		
Headphone Connector		ø 3.5mm mini jack (Stereo)		
Speake	ers	2W × 2 (Stereo speakers)		
Maxim	um Screen Size	597.9mm W × 336.3mm H / 23.5" W × 13.2" H		
Power	Source	100-240VAC, 50/60Hz, 1.5A		
Power	Consumption	20.5W typical *1 Standby mode: 0.5W maximum, Off mode: 0.3W maximum		
Dimensions *2		613.5 × 401.0 - 551.0 × 224.5(209.5)mm / 24.2 × 15.8 - 21.7 × 8.8(8.2)" (W×H×D)		
Net Weight		5.3kg / 11.7lbs		
Height	Adjustment Range	150mm		
Angle		Tilt: Upward: 23 degrees, Downward: 5 degrees Swivel: 360 degrees Rotation: Clockwise / Counterclockwise: 90 degrees each		
Environmental Considerations		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation)  Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)		
Approv	rals	TCO Certified, CE, UKCA, TÜV-Bauart, EAC, VCCI, PSE		

NOTE  $^{*1}$  When the USB devices are not connected.  $^{*2}$  ( ) : Depth of the Stand-Base

# SPECIFICATIONS: ProLite XUB2794QSU-B6

Size Category		27"		
	Panel technology	VA		
	Size	Diagonal: 27" (68.5cm)		
	Pixel pitch	0.233mm H × 0.233mm V		
LCD Panel	Brightness	250cd/m² (Typical), 165cd/m² (Default / Energy Saving)		
1 diloi	Contrast ratio	4000 : 1 (Typical), Adv. Contrast Function Available		
	Viewable angle	Right / Left: 89 degrees each, Up / Down: 89 degrees each (Typical)		
	MPRT	1ms		
Display	/ Colors	Approx. 16.7M		
Sync	HDMI	With FreeSync: Horizontal: 30.0-151.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 30.0-151.0kHz, Vertical: 55-100Hz		
Freque	DisplayPort	With FreeSync: Horizontal: 151.0-151.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 151.0-151.0kHz, Vertical: 55-100Hz		
Native	Resolution	2560 × 1440, 3.7 MegaPixels		
Suppor	t max. resolution	2560 × 1440 100Hz		
Input C	onnector	HDMI ×1, DisplayPort ×1		
Input V	ideo Signal	HDMI, DisplayPort		
USB St	tandard	USB3.2 Gen 1 (5Gbps, DC5V, 900mA)		
Number of USB Ports Connector shape		1 Upstream: Type-B 2 Downstream: Type-A		
Headphone Connector		ø 3.5mm mini jack (Stereo)		
Speake	ers	2W × 2 (Stereo speakers)		
Maxim	um Screen Size	596.7mm W × 335.7mm H / 23.5" W × 13.2" H		
Power	Source	100-240VAC, 50/60Hz, 1.5A		
Power	Consumption	24W typical *1 Standby mode: 0.5W maximum, Off mode: 0.3W maximum		
Dimensions *2		613.5 × 401.0 - 551.0 × 224.5(209.5)mm / 24.2 × 15.8 - 21.7 × 8.8(8.2)" (W×H×D)		
Net We	eight	5.6kg / 12.3lbs		
Height	Adjustment Range	150mm		
Angle		Tilt: Upward: 23 degrees, Downward: 5 degrees Swivel: 360 degrees Rotation: Clockwise / Counterclockwise: 90 degrees each		
	nmental erations	Operating: Temperature Humidity 5 to 35°C / 41 to 95°F 10 to 90% (No condensation)  Storage: Temperature -20 to 60°C / -4 to 140°F 10 to 90% (No condensation)		
Approv	rals rals	TCO Certified, CE, UKCA, TÜV-Bauart, EAC, VCCI, PSE		

NOTE \*1 When the USB devices are not connected.
\*2 ( ): Depth of the Stand-Base

# SPECIFICATIONS: ProLite XU2494HSU-B6

Size Category		24"		
	Panel technology	VA		
	Size	Diagonal: 23.8" (60.5cm)		
	Pixel pitch	0.275mm H × 0.275mm V		
LCD Panel	Brightness	250cd/m² (Typical), 155cd/m² (Default / Energy Saving)		
1 diloi	Contrast ratio	4000 : 1 (Typical), Adv. Contrast Function Available		
	Viewable angle	Right / Left: 89 degrees each, Up / Down: 89 degrees each (Typical)		
	MPRT	1ms		
Display C	Colors	Approx. 16.7M		
Sync	HDMI	With FreeSync: Horizontal: 30.0-110.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 30.0-110.0kHz, Vertical: 55-100Hz		
Frequenc	DisplayPort	With FreeSync: Horizontal: 110.0-110.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 110.0-110.0kHz, Vertical: 55-100Hz		
Native Re	esolution	1920 × 1080, 2.1 MegaPixels		
Support r	max. resolution	1920 × 1080 100Hz		
Input Cor	nnector	HDMI ×1, DisplayPort ×1		
Input Video Signal		HDMI, DisplayPort		
USB Standard		USB2.0 (DC5V, 500mA)		
Number of Connector	of USB Ports or shape	1 Upstream: Type-B 2 Downstream: Type-A		
Headpho	ne Connector	ø 3.5mm mini jack (Stereo)		
Speakers	3	2W × 2 (Stereo speakers)		
Maximum	n Screen Size	527.0mm W × 296.5mm H / 20.7" W × 11.7" H		
Power So	ource	100-240VAC, 50/60Hz, 1.5A		
Power Consumption		19W typical * Standby mode: 0.5W maximum, Off mode: 0.3W maximum		
Dimensions		538.5 × 394.0 × 178.0mm / 21.2 × 15.5 × 7.0" (W×H×D)		
Net Weight		3.0kg / 6.6lbs		
Tilt Angle		Upward: 22 degrees, Downward: 4 degrees		
Environmental Considerations		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation)  Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)		
Approval	s	TCO Certified, CE, UKCA, TÜV-Bauart, EAC, VCCI, PSE		

NOTE \* When the USB devices are not connected.

# SPECIFICATIONS: ProLite XU2794HSU-B6

Size C	ategory	27"		
	Panel technology	VA		
	Size	Diagonal: 27" (68.5cm)		
	Pixel pitch	0.311mm H × 0.311mm V		
LCD Panel	Brightness	250cd/m² (Typical), 160cd/m² (Default / Energy Saving)		
	Contrast ratio	4000 : 1 (Typical), Adv. Contrast Function Available		
	Viewable angle	Right / Left: 89 degrees each, Up / Down: 89 degrees each (Typical)		
	MPRT	1ms		
Display	Colors	Approx. 16.7M		
Sync	HDMI	With FreeSync: Horizontal: 30.0-110.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 30.0-110.0kHz, Vertical: 55-100Hz		
Freque	DisplayPort	With FreeSync: Horizontal: 110.0-110.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 110.0-110.0kHz, Vertical: 55-100Hz		
Native	Resolution	1920 × 1080, 2.1 MegaPixels		
Suppoi	t max. resolution	1920 × 1080 100Hz		
Input C	onnector	HDMI ×1, DisplayPort ×1		
Input V	ideo Signal	HDMI, DisplayPort		
USB S	tandard	USB2.0 (DC5V, 500mA)		
	er of USB Ports otor shape	1 Upstream: Type-B 2 Downstream: Type-A		
Headpl	none Connector	ø 3.5mm mini jack (Stereo)		
Speake	ers	2W × 2 (Stereo speakers)		
Maxim	um Screen Size	597.9mm W × 336.3mm H / 23.5" W × 13.2" H		
Power	Source	100-240VAC, 50/60Hz, 1.5A		
Power	Consumption	20.5W typical * Standby mode: 0.5W maximum, Off mode: 0.3W maximum		
Dimens	sions	613.5 × 435.0 × 189.0mm / 24.2 × 17.1 × 7.4" (W×H×D)		
Net Weight		3.7kg / 8.2lbs		
Tilt Ang	le	Upward: 22 degrees, Downward: 4 degrees		
Environmental Considerations		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)		
Approv	als	TCO Certified, CE, UKCA, TÜV-Bauart, EAC, VCCI, PSE		

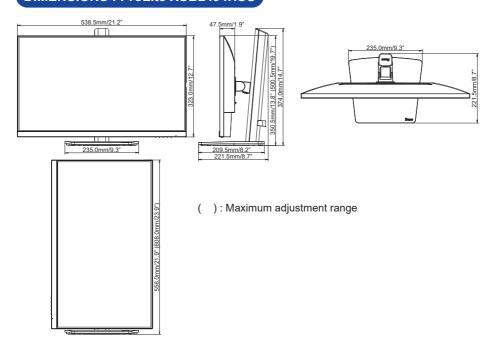
NOTE \* When the USB devices are not connected.

# SPECIFICATIONS: ProLite XU2794QSU-B6

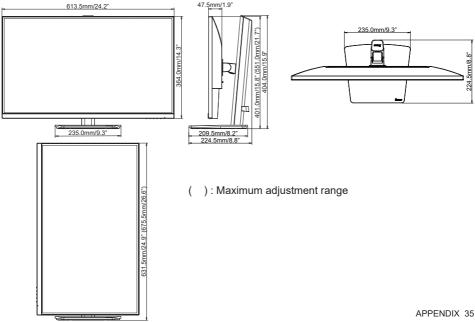
Size Category			27"	
	Panel te	chnology	VA	
	Size		Diagonal: 27" (68.5cm)	
	Pixel pitch		0.233mm H × 0.233mm V	
LCD Panel	Brightness		250cd/m² (Typical), 165cd/m² (Default / Energy Saving)	
, and	Contrast ratio		4000 : 1 (Typical), Adv. Contrast Function Available	
	Viewable	e angle	Right / Left: 89 degrees each, Up / Down: 89 degrees each (Typical)	
	MPRT		1ms	
Display	y Colors		Approx. 16.7M	
Sync	HD	MI	With FreeSync: Horizontal: 30.0-151.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 30.0-151.0kHz, Vertical: 55-100Hz	
Freque	Dis	playPort	With FreeSync: Horizontal: 151.0-151.0kHz, Vertical: 48-100Hz Without FreeSync: Horizontal: 151.0-151.0kHz, Vertical: 55-100Hz	
Native	Resolutio	n	2560 × 1440, 3.7 MegaPixels	
Suppoi	rt max. re	solution	2560 × 1440 100Hz	
Input C	Connector		HDMI ×1, DisplayPort ×1	
Input Video Signal			HDMI, DisplayPort	
USB Standard			USB3.2 Gen 1 (5Gbps, DC5V, 900mA)	
	er of USB ctor shape		1 Upstream: Type-B 2 Downstream: Type-A	
Headp	hone Con	nector	ø 3.5mm mini jack (Stereo)	
Speake	ers		2W × 2 (Stereo speakers)	
Maxim	um Scree	n Size	596.7mm W × 335.7mm H / 23.5" W × 13.2" H	
Power	Source		100-240VAC, 50/60Hz, 1.5A	
Power Consumption		otion	24W typical * Standby mode: 0.5W maximum, Off mode: 0.3W maximum	
Dimensions			613.5 × 435.0 × 189.0mm / 24.2 × 17.1 × 7.4" (W×H×D)	
Net Weight			4.0kg / 8.8lbs	
Tilt Angle			Upward: 22 degrees, Downward: 4 degrees	
Environmental Considerations			Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)	
Approv	/als		TCO Certified, CE, UKCA, TÜV-Bauart, EAC, VCCI, PSE	

NOTE \* When the USB devices are not connected.

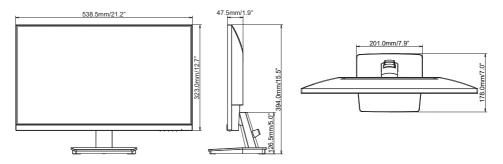
# **DIMENSIONS: ProLite XUB2494HSU**



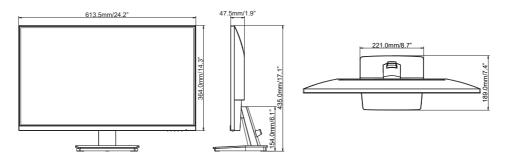
# **DIMENSIONS: ProLite XUB2794HSU, XUB2794QSU**



# **DIMENSIONS: ProLite XU2494HSU**



# **DIMENSIONS: ProLite XU2794HSU, XU2794QSU**



# **COMPLIANT TIMING**

Video Mode	Horizontal Frequency	Vertical Frequency	Dot Clock	
800 × 600	37.879kHz	60.317Hz	40.000MHz	7
	46.875kHz	75.000Hz	49.500MHz	7
1024 × 768	48.363kHz	60.004Hz	65.000MHz	1
	60.023kHz	75.029Hz	78.750MHz	1
1280 × 1024	79.980kHz	75.020Hz	135.000MHz	1
1600 × 1200	75.000kHz	60.000Hz	162.000MHz	*1
1680 × 1050	65.290kHz	60.000Hz	146.250MHz	1
1920 × 1080	67.500kHz	60.000Hz	148.500MHz	1
	83.890kHz	74.970Hz	174.500MHz	*1
	95.430kHz	84.910Hz	198.500MHz	*1
	110.000kHz	100.000Hz	228.800MHz	*1
2560 × 1440	89.520kHz	59.961Hz	312.250MHz	*2
	111.788kHz	74.925Hz	298.470MHz	*2
	150.849kHz	99.900Hz	398.242MHz	*2
	150.918kHz	99.900Hz	410.500MHz	*2

NOTE \*1 Only available for ProLite XUB2494HSU, XU2494HSU, XUB2794HSU, XU2794HSU.

<sup>\*2</sup> Only available for ProLite XUB2794QSU, XU2794QSU.