



OWC ENVOY PRO **FX**

Thunderbolt and USB Compatible Bus-Powered Portable SSD



2800MB/s

Xtreme max performance from any Thunderbolt and USB interface up to 2800MB/s



Built like a tank

Dust/drop/
waterproof certified



Flexible compatibility

Universally compatible Plug and play with yesterday's, today's, and tomorrow's Macs; Windows and Linux PCs; and iPad Pro, Chromebook, and Surface devices.



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INTRODUCTION

1.1 SYSTEM REQUIREMENTS

- USB Connections
 - A Mac, PC, or tablet with a USB-C or Type-A connection (USB 3 or later), that is compatible with one of:
 - OS X 10.7.5-10.11.6
 - macOS 10.12 or later
 - iPadOS 13 or later
 - Windows 10 or later
 - Ubuntu Linux 20.04.1 LTS or later
 - Chrome OS 85 or later
 - Android support is limited but systems with sufficient bus power may work
- Thunderbolt Connections
 - Mac with Thunderbolt 3 or later, running macOS 10.13 or later or
 - PC with Thunderbolt 3 or later, running Windows 10 or later

1.2 PACKAGE CONTENT



OWC Envoy Pro FX



Thunderbolt 3 cable
with tethered USB Type-A adapter



Printed Quick Start Guide

1.3 ABOUT THIS GUIDE

The images and descriptions may vary slightly between this manual and the unit shipped. Functions and features may change depending on the firmware version. The latest product details and warranty information can be found on the product web page. OWC's Limited Warranty is not transferable and subject to limitations.

FEATURES & USAGE NOTES

2.1 ENCLOSURE FEATURES

1. LED Indicator – when used with Thunderbolt host computers, this light will display as solid blue when powered on and a data link is established; it will flash blue when accessing or writing data. When used with a USB host device, this light will display as solid green when powered on and a data link is established; it will flash green when accessing or writing data.
2. Thunderbolt / USB-C port – attach the included cable here.



2.2 USAGE NOTES

- With prolonged use, the drive case may be warm to the touch. This is normal.
- May take 30 seconds or more to mount in iPadOS, Android, Chrome OS
- If not detected by the host system and the LED blinks rapidly, this may be an indication the host device does not provide enough bus power for the Envoy Pro FX to function. Try another port or host device.

SUPPORT RESOURCES

3.1 TROUBLESHOOTING

Begin troubleshooting by verifying that the included cable is properly plugged into the host device and the Envoy Pro FX. If the drive is still not working properly, try connecting the cable to a different Thunderbolt 3 (or later) port, or a different USB-C port on the host device. You can also try using a different host-port-compatible USB-C cable if one is available. If problems persist, please contact our support team for assistance (see Section 3.3 below).

3.3 ABOUT DATA BACKUP

To ensure that your files are protected and to prevent data loss, we strongly suggest that you keep two copies of your data: one copy on your OWC Envoy Pro FX and a second copy on your internal drive or another storage medium, such as an optical backup, or on a second external storage unit. Any data loss or corruption while using the Envoy Pro FX is the sole responsibility of the user, and under no circumstances may OWC, its parent, partners, affiliates, officers, employees, or agents be held liable for loss of the use of data including compensation of any kind or recovery of the data.

3.3 CONTACTING TECHNICAL SUPPORT



Phone: M–F, 8am–6pm CT
1.866.692.7100 (N. America) | +1.815.338.4751 (Int'l)



Chat: M–F, 8am–6pm, Sat 9am–5pm CT
www.owc.com/support



Email: Answered within 48 hours
www.owc.com/support



CHANGES:

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FCC STATEMENT:

Warning! Modifications not authorized by the manufacturer may void the user's authority to operate this device.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference with radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

WARRANTY:

The Envoy Pro FX has a [3 Year OWC Limited Warranty](#). For up-to-date product and warranty information, please visit the [product web page](#).

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