

## Quick-start guide

# USB 3.0 Memory Card Reader/Writer for SD and microSD cards - USB-C and USB-A

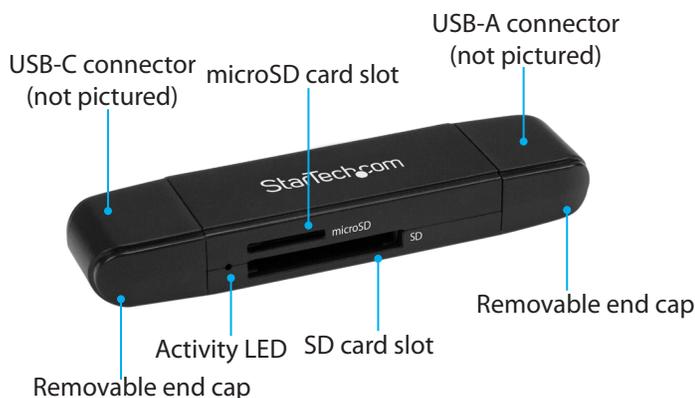
SDMSDRWU3AC

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## Introduction

The SDMSDRWU3AC provides a quick and easy way to access data stored on SD™ cards and microSD™ cards, and supports data transfer speeds up to 5Gbps. You can use this card reader/writer with a computer, tablet, laptop, or smartphone that's enabled with a USB-C™ or USB-A port.

## Product diagram



\*actual product may vary from photos

## Package contents

- 1 x card reader/writer
- 2 x end caps
- 1 x quick-start guide

## About USB 3.0 and USB 3.1 Gen 1

USB 3.0 is also known as USB 3.1 Gen 1. This connectivity standard offers speeds up to 5Gbps. Any mention of USB 3.0 in this manual or on the StarTech.com website in relation to SDMSDRWU3AC refers to the 5Gbps USB 3.1 Gen 1 standard.

**Note:** Data transfer rates are dependent upon the speed of the memory card you are using and the speed capabilities of the USB port on your device.

## Requirements

- microSD or SD card
- Computer, tablet, laptop, or smartphone equipped with a USB-C or USB-A port

**Note:** To obtain the maximum USB throughput, you must use a system with a USB 3.0 port.

The SDMSDRWU3AC is OS independent and doesn't require any additional drivers or software.

The card reader/writer receives enough power through the USB bus and doesn't require an additional power source.

Requirements are subject to change. For the latest requirements, please visit [www.StarTech.com/SDMSDRWU3AC](http://www.StarTech.com/SDMSDRWU3AC).

## About the LED indicator

The SDMSDRWU3AC features a blue **Activity LED** located to the left of the card slots. The **Activity LED** blinks to indicate that data is being transferred.

Avoid disconnecting the card reader/writer when the **Activity LED** is blinking.

## Connect the card reader/writer

1. Gently slide a memory card into the appropriate card slot on the SDMSDRWU3AC until you feel resistance and the card is fully inserted.
2. Do one of the following:
  - Insert the **USB-C connector** on the card reader/writer into the USB-C port on your computer, tablet, laptop, or smartphone.
  - Insert the **USB-A connector** on the card reader/writer into the USB-A port on your computer, tablet, or laptop.
3. To access the content on your memory card, follow the instructions specific to the operating system that you're running.

When you connect the card reader/writer, your system automatically detects and installs the required software.

**Caution!** Do not insert two cards into the card reader/writer at the same time. You can only access the data stored on one card at a time.

# Disconnect the card reader/writer

## Windows

1. On your desktop, click the **Safely Remove Hardware** icon.
2. In the list that appears, click the card reader/writer.
3. When a message appears saying that it's safe to do so, disconnect the card reader/writer from your laptop or desktop computer.

**Caution!** If you remove the card reader/writer before it's safe to do so, you could experience lost or corrupted data on your memory card.

## macOS

1. Close any open windows that list the contents of the card reader/writer.
2. On your desktop, click and drag the **USB storage** icon to the **trash can** icon.
3. Wait ten seconds and then remove the card reader/writer.

**Caution!** If you remove the card reader/writer before it's safe to do so, you could experience lost or corrupted data on your memory card.

## Troubleshooting

### I can't access the data stored on my cards

If you're experiencing issues when you try to access the data stored on your memory card, consider the following:

- Some operating systems may not support all file formats. Make sure that your operating system supports the type of memory card that you're using and the files that you're trying to access.
- If you insert two memory cards into the card reader/writer at the same time, you won't be able to access the data on both cards simultaneously. Make sure that you only insert one memory card into the card reader/writer at a time.

**Note:** The card reader/writer prioritizes card access based on the last memory card that you inserted.

## FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by StarTech.com could void the user's authority to operate the equipment.

## Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003.  
Cet appareil numérique de la classe [B] est conforme à la norme NMB-003 du Canada.  
CAN ICES-3 (B)/NMB-3(B)

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