



# User Guide

## TP-Link HomeShield

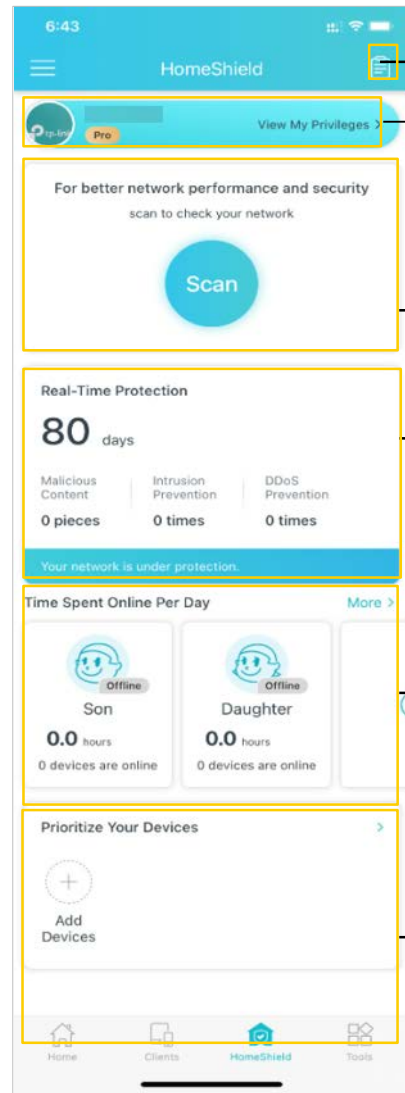
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# What is TP-Link HomeShield?

TP-Link HomeShield is a built-in service, available in all TP-Link HomeShield Deco routers. It provides basic (free) and Pro (charged) features. To know more about the differences, refer to [tp-link.com/homeshield](https://tp-link.com/homeshield). If you want to use the Pro features, you need to subscribe to the HomeShield Pro service. See [How to Subscribe to TP-Link HomeShield Pro](#).

Here is an overview of the HomeShield features. Tap any card to start your home network management.



The screenshot shows the TP-Link HomeShield mobile app interface. The top status bar shows the time 6:43 and signal strength. The app header is blue with the HomeShield logo and a menu icon. Below the header, there are several cards: a 'Weekly/Monthly reports' card with a 'View My Privileges' link, a 'HomeShield Pro services subscription' card with a 'Scan' button, a 'Real-Time Protection' card showing 80 days of protection and 0 pieces of malicious content, a 'Time Spent Online Per Day' card showing 0.0 hours for Son and Daughter, and a 'Prioritize Your Devices' card with an 'Add Devices' button. The bottom navigation bar has icons for Home, Clients, HomeShield, and Tools.

**Weekly/Monthly reports:**  
Review a weekly or a monthly list of usage, such as security threats, top visited contents, and more, to better manage your family's online activities.

**HomeShield Pro services subscription:**  
To enjoy more features, you can upgrade to HomeShield Pro.

**Scan card:**  
Examine your network regularly to identify the potential risks, thus improving your network performance and security.

**Real-Time Protection card:**  
Real-Time Protection is for Pro users only. There are three ways to ensure your home network and your IoT devices remains safe: (1) block malicious websites, protect your home network and applications against external attacks and eliminate vulnerabilities; (2) prevent infected devices from sending sensitive information or security threats to clients outside your network; (3) identify IoT devices and immediately monitor their security performance once they join the network.

**Parental Controls card:**  
Create profiles for family members and specify the devices that belong to each. Set individualized Parental Controls including when and for how long each person can access the internet. Block inappropriate content and pause the internet if necessary.

**QoS card:**  
Prioritize the connection of a particular device for a set duration, such as a family member's laptop for one hour during a video call.

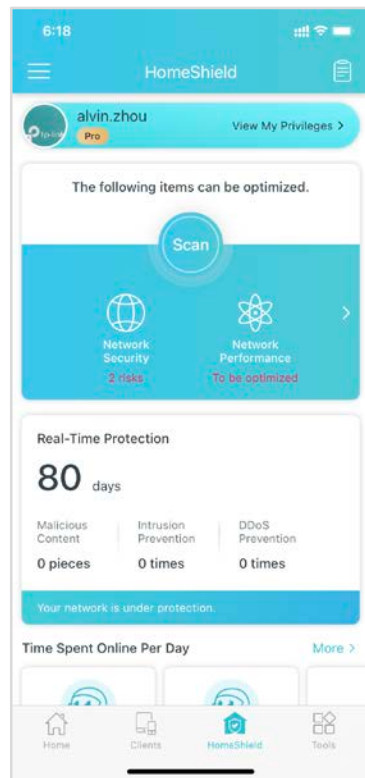
# Scan

Scan network to examine your network regularly to identify the potential risks, thus improving your network performance and security.

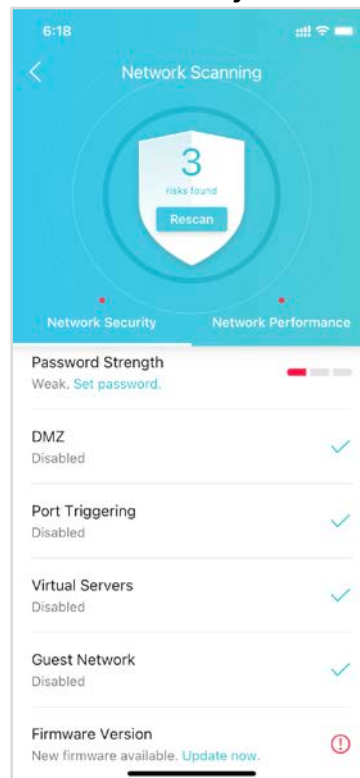
To start network scanning:

1. Tap **Scan** to start network scanning. It will scan your whole network, examine each connected device, and analyze the channel congestion.
- 2 Tap **Network Security** to view the scanning progress and detailed network security items.
3. Tap **Network Performance** to check the channel congestion, and tap **Optimize** to improve your network performance.

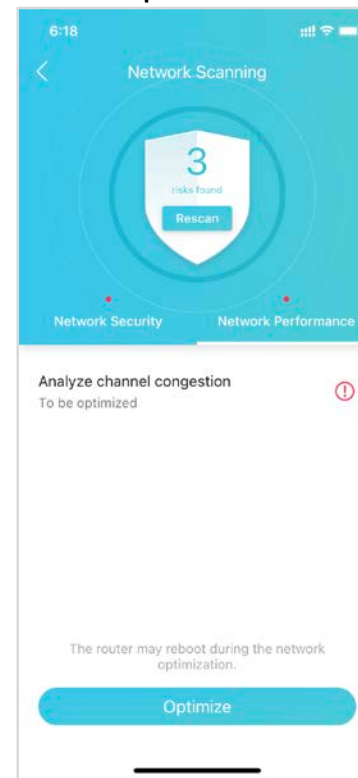
## Scan



## Network security



## Network performance



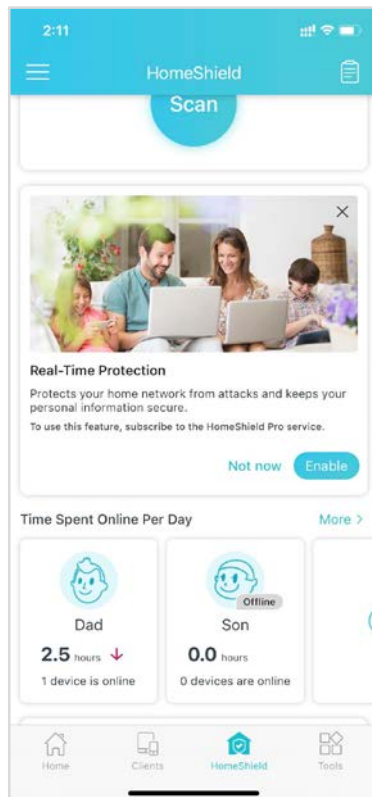
# Real-Time Protection

Real-Time Protection is for Pro users only. There are three ways to ensure your home network and your IoT devices remains safe: (1) block malicious websites, protect your home network and applications against external attacks and eliminate vulnerabilities; (2) prevent infected devices from sending sensitive information or security threats to clients outside your network; (3) identify IoT devices and immediately monitor their security performance once they join the network.

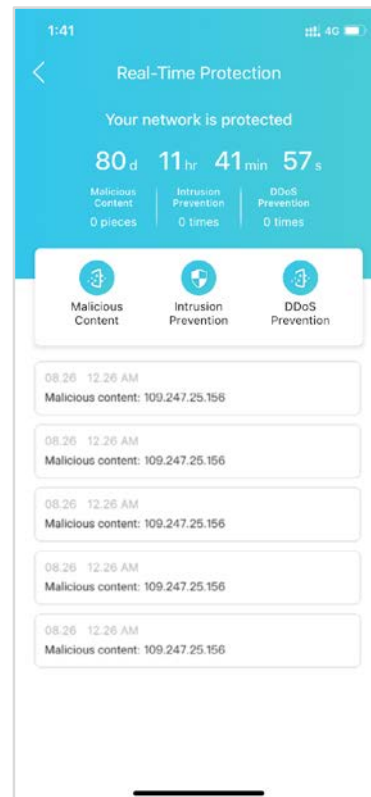
To enable Real-Time Protection:

1. Tap **Enable** and follow the app instructions to subscribe to HomeShield Pro service. See [How to Subscribe to TP-Link HomeShield Pro](#) for detailed instructions.
2. Tap the Real-Time Protection card to view Real-Time Protection history and details.

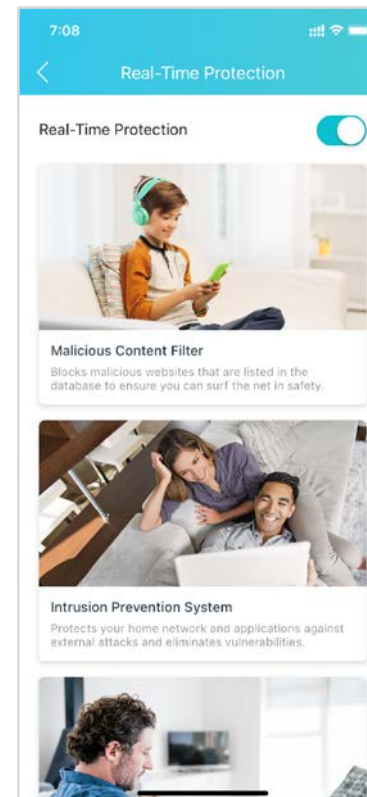
## Tap **Enable** to use Real-Time Protection



## Real-Time Protection history



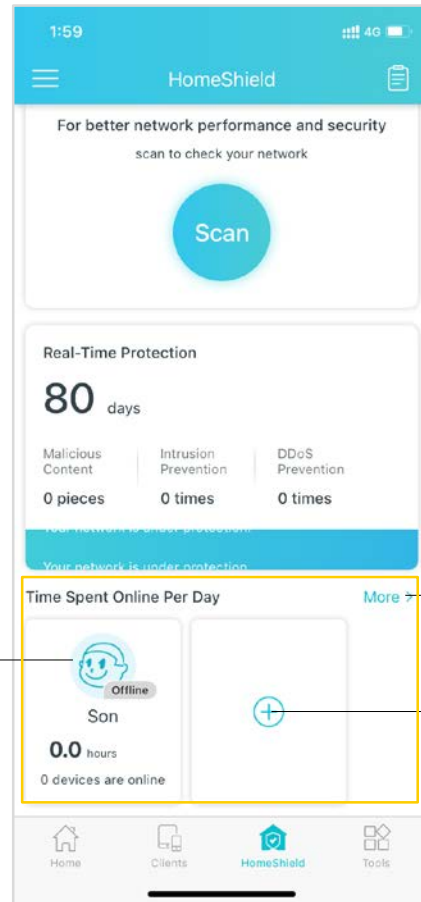
## Enable and view the function



# Parental Controls

Create profiles for family members and specify the devices that belong to each. Set individualized parental controls including when and for how long each person can access the internet. Block inappropriate contents and pause the internet if necessary.

## Parental Controls card

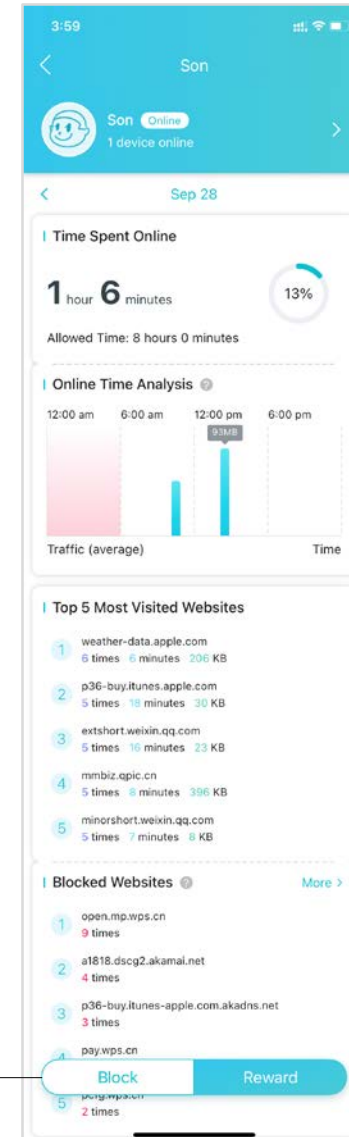


Tap to see the detailed parental controls insight for this family member

Tap to see all family members' online time and set Family Time

Tap to add family members

## Insight



Pause the internet with one tap

To use Parental Controls to manage your family's online time and online activities, follow the steps below:

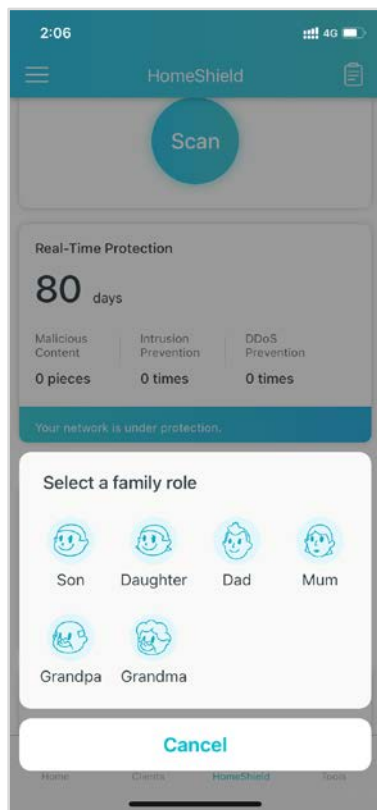
Step 1. Create a profile

Step 2. Set filter contents

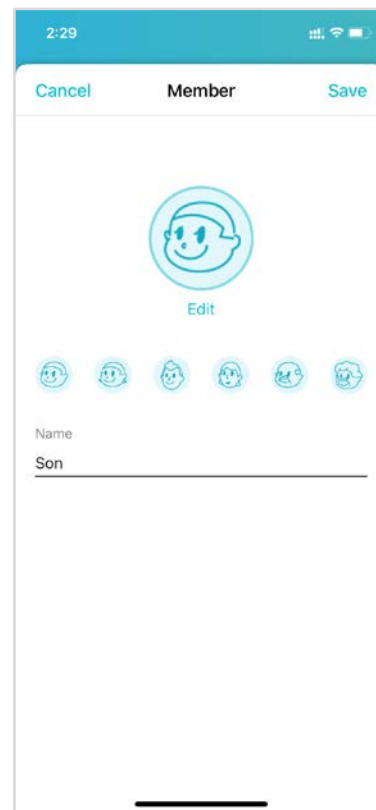
Step 3. Set time controls

## Step 1. Create a profile

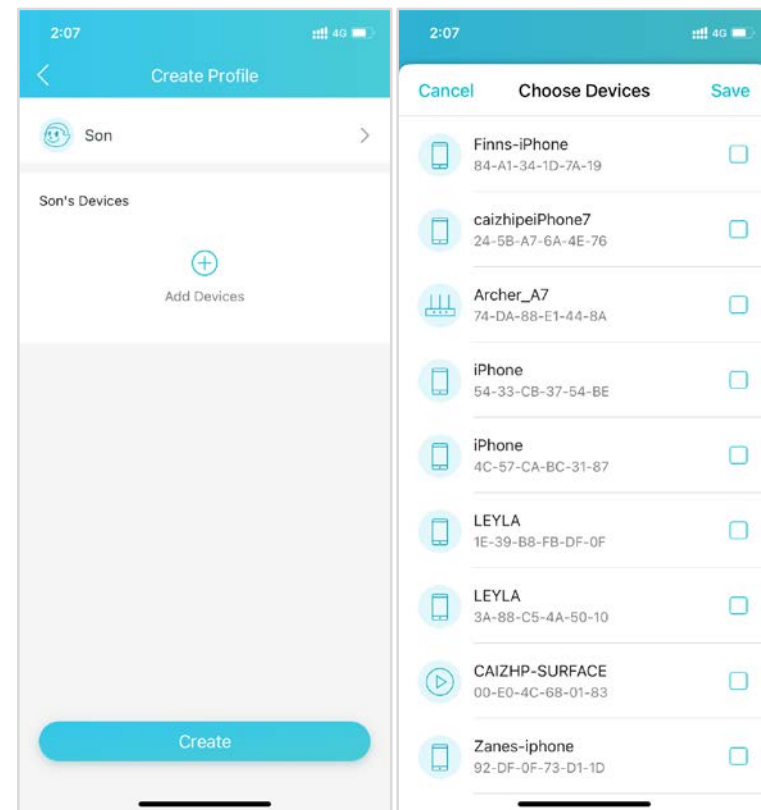
a. Select a family role



b. Set family member name and profile photo

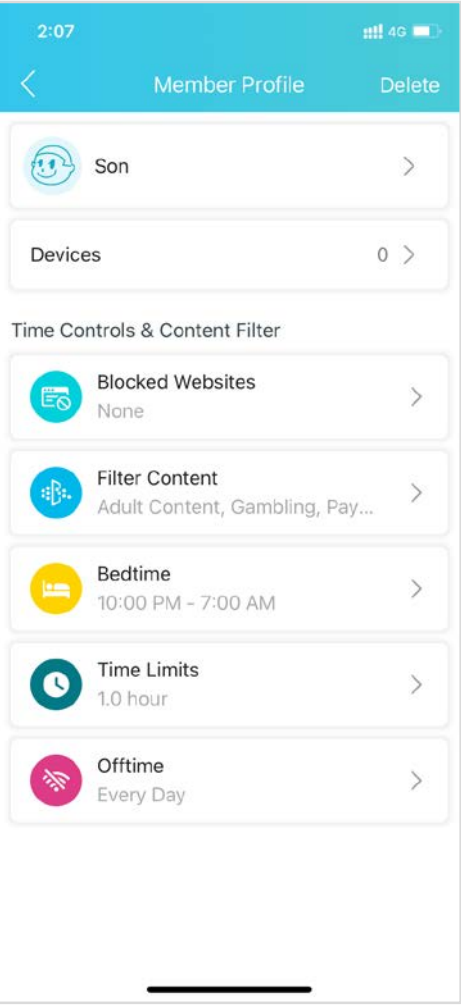


c. Add devices

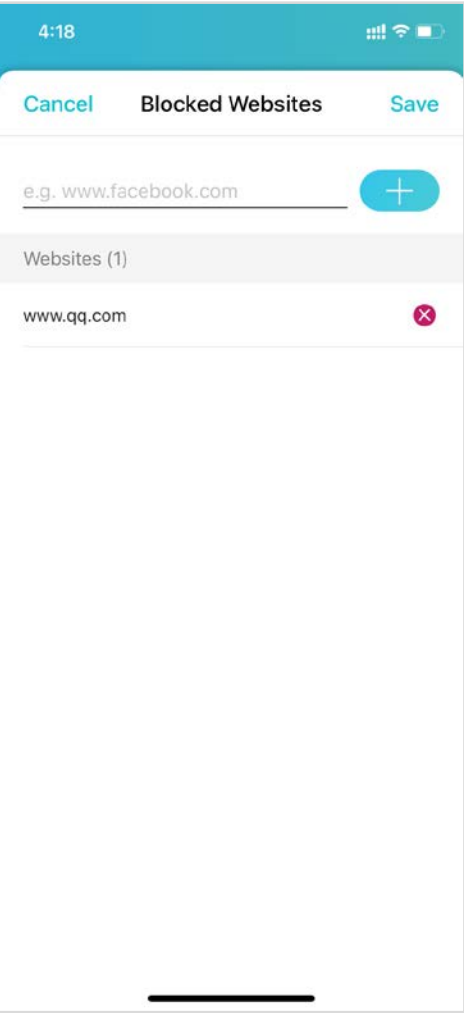


Step 2. Set filter contents

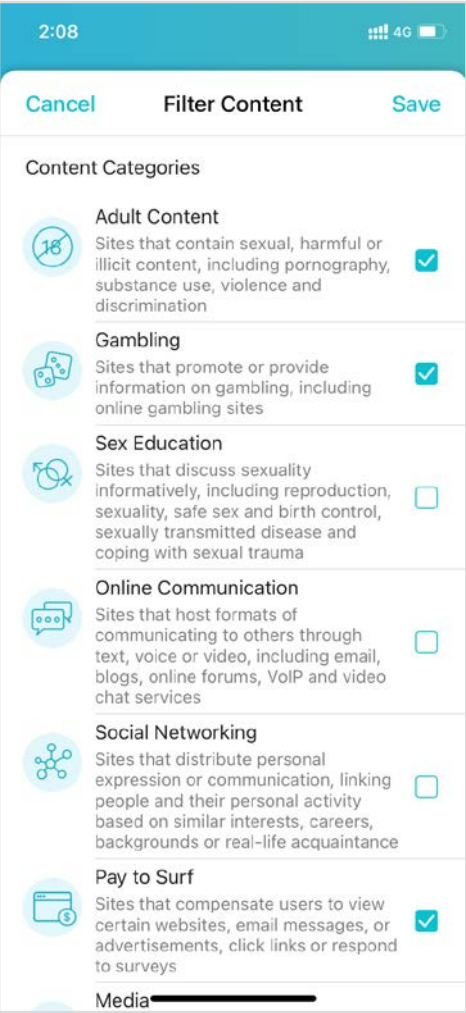
Profile page



Set blocked websites



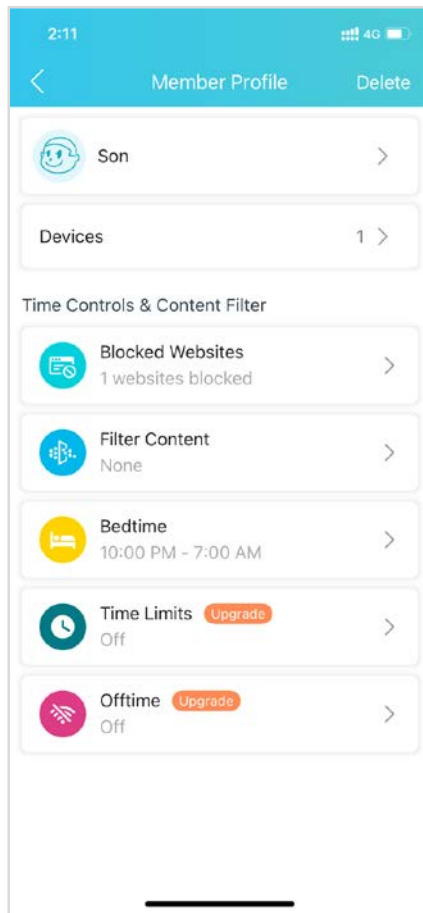
Set filter contents



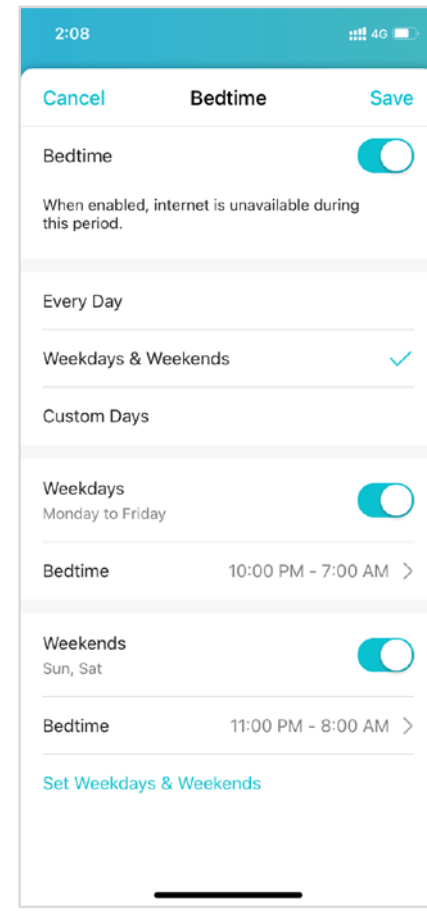
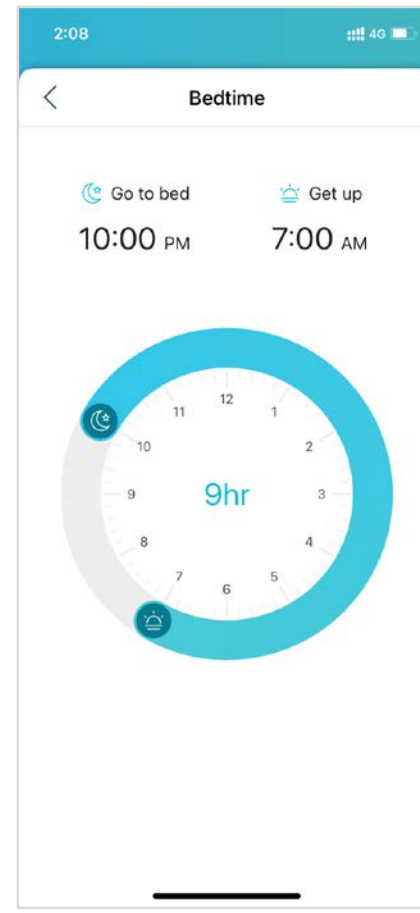
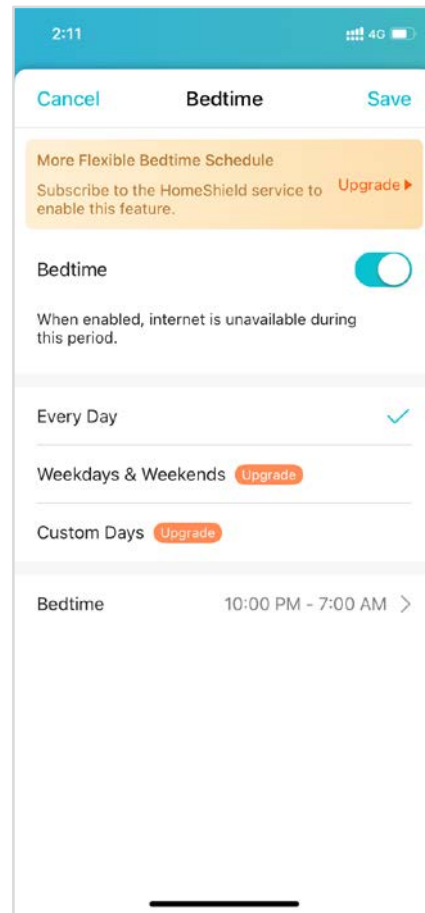
### Step 3. Set time controls

- a. Bedtime: When enabled, the internet is unavailable during this period. Free users can only use Every Day mode. You can upgrade to HomeShield Pro to set Bedtime flexibly.
- b. Time Limits: When enabled, you can set internet time limits to better control the online hours for your family.
- c. Offtime: Set the time period when the family member can't surf the internet.

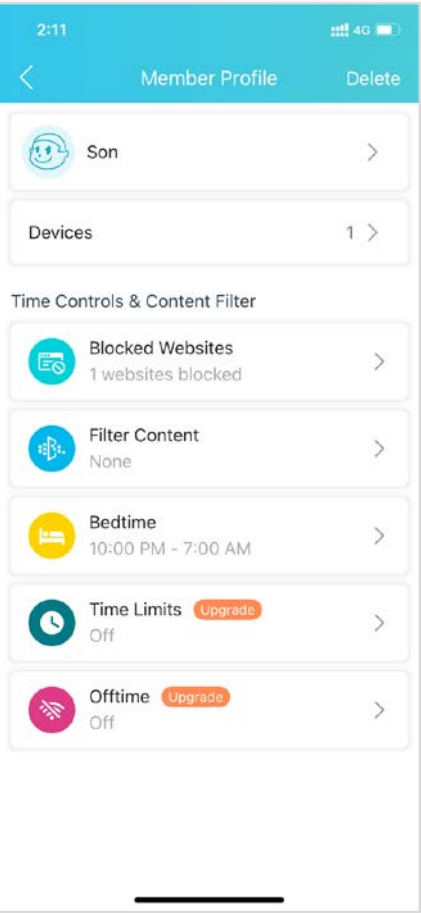
#### Profile page



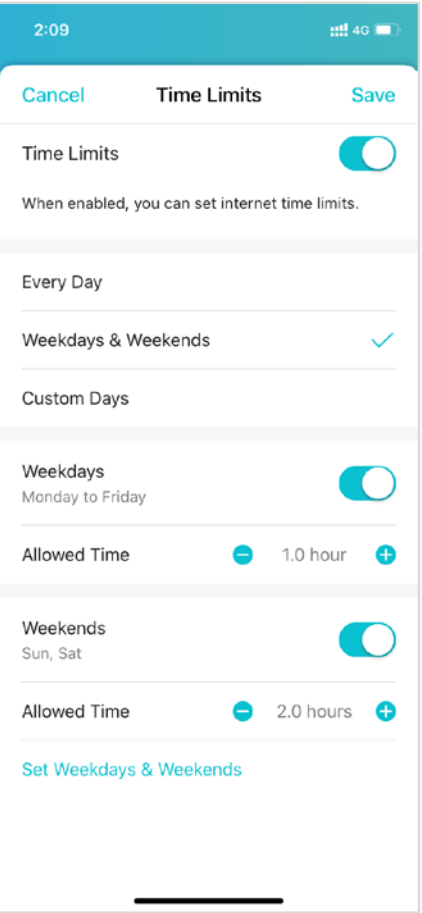
#### a. Bedtime.



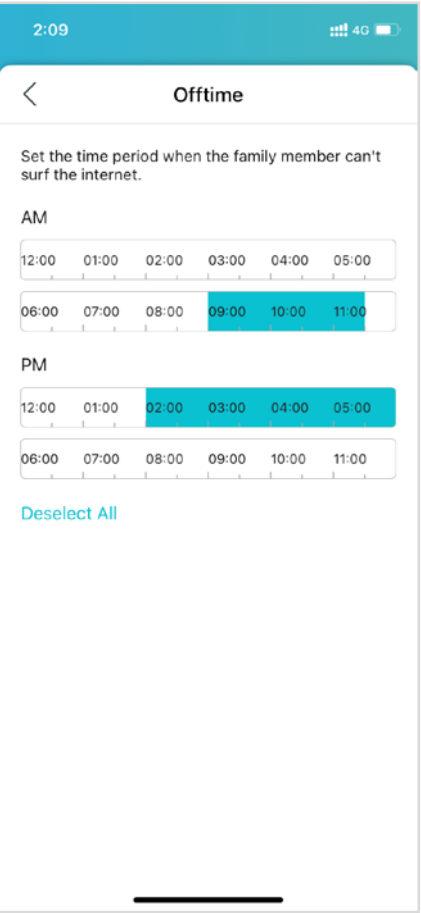
Profile page



b. Time Limits



c. Offtime



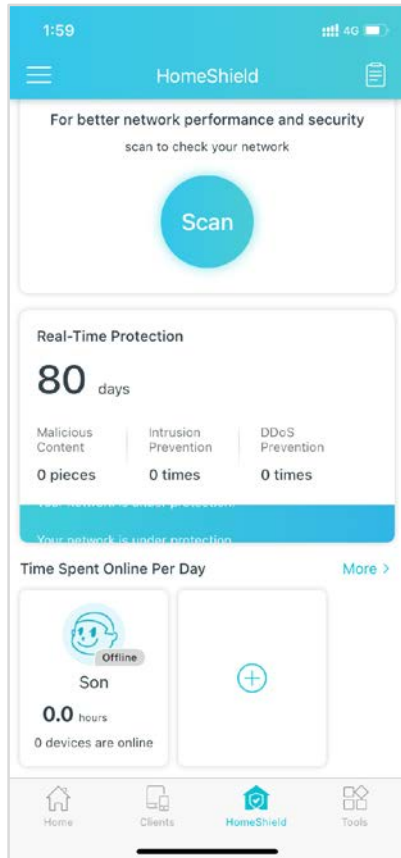
# Family Time

More helpful features under Parental Controls help you manage your network easily, such as pausing the internet with one tap. Family Time lets you enjoy a nice dinner, or share a fun movie with your family together.

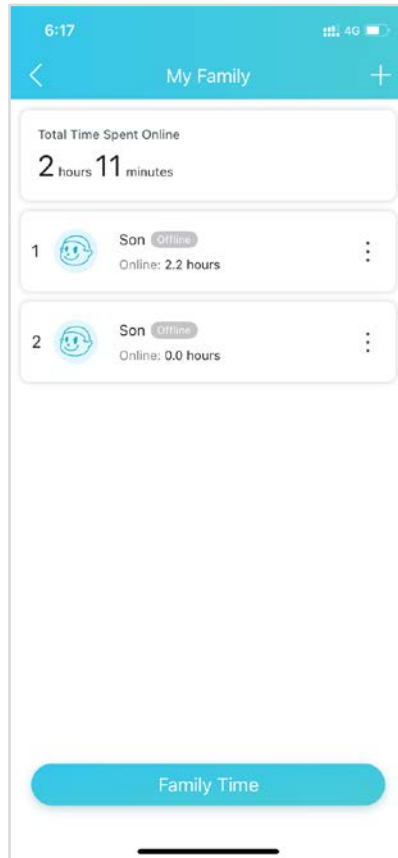
To set Family Time:

1. Tap **More** on the Parental Controls card.
2. Tap **Family Time** to enable this feature.
3. Set the time duration you want to have your family together without internet distractions. By default it is 2 hours.
4. Add devices of the family members who you want to cut the internet.

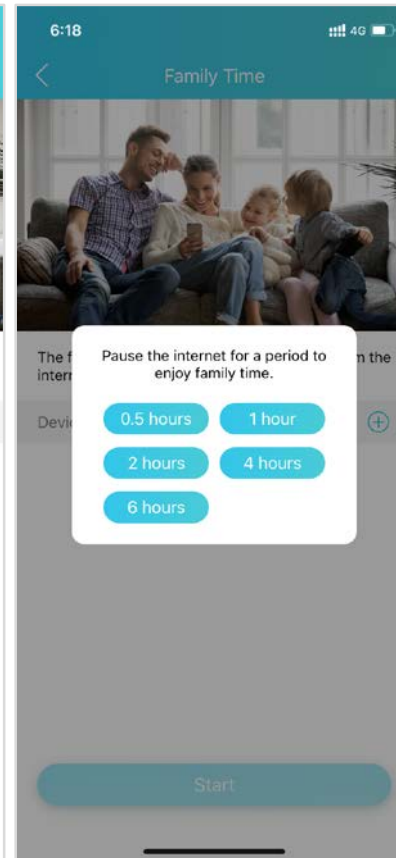
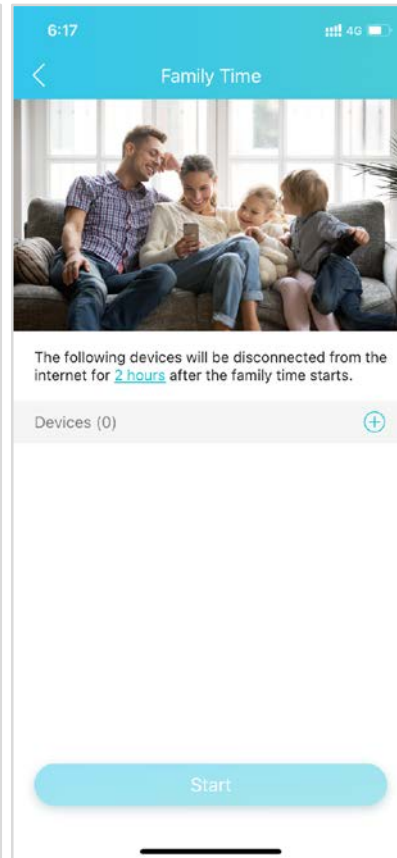
Parental Controls card



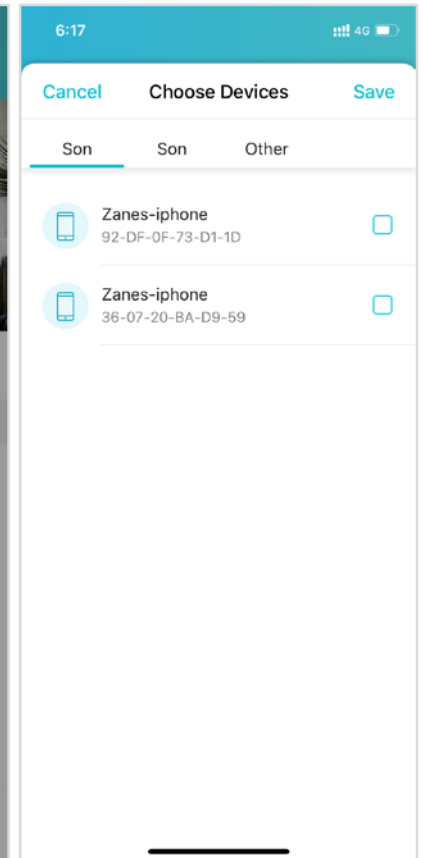
Tap Family Time



Set family time duration



Add devices



# Rewards

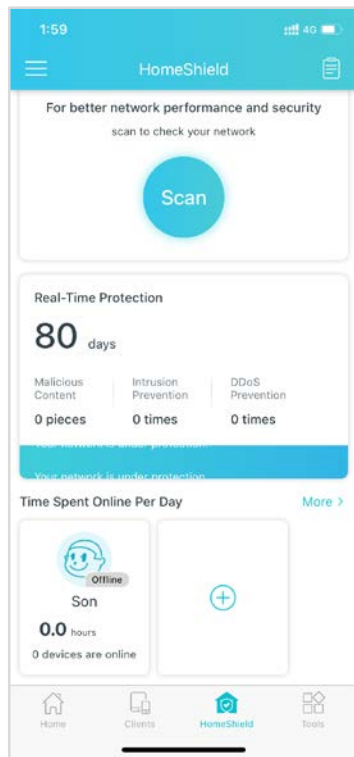
Rewards is an easy way for you to give an extra internet time to your kids.

To set Rewards:

1. On the Parental Controls card, tap the family member you want to give rewards.
2. You can view this member's online activities, tap **Reward** to give an extra time.
3. Set the rewards time duration you want to give. By default it is 1 hour.

Tip: Family members can ask for an online reward when they use up their online time, and of course, you can agree or decline it.

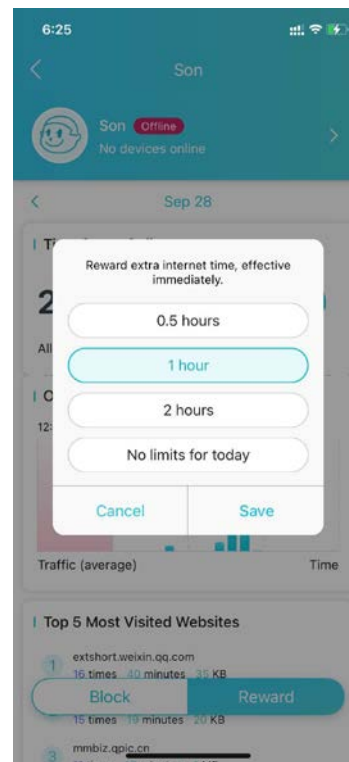
Parental Controls card



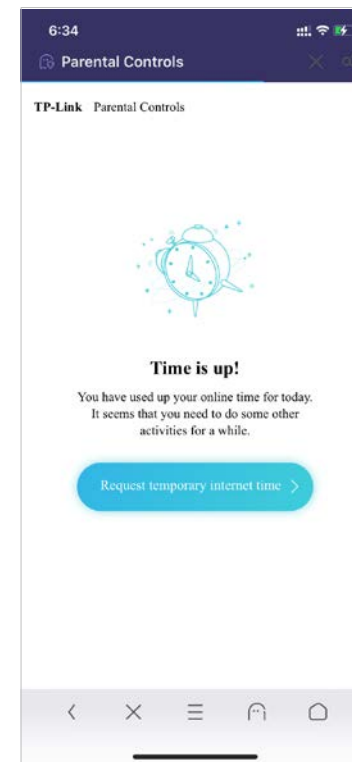
Tap Reward



Set extra internet time



Request temporary time



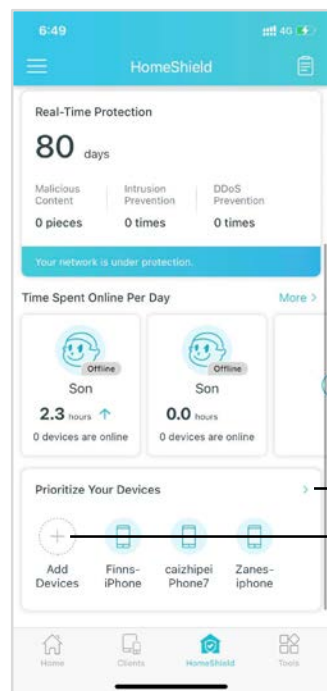
# QoS

You can use the QoS (Quality of Service) feature to prioritize the connection of a particular device for a set duration, such as a family member's laptop for one hour during a video call.

To prioritize your devices :

1. Tap the QoS card to enter the configuration page, and enable **QoS**.
2. Set the **Total Bandwidth**. You can tap to manually enter the bandwidth that your ISP provided, or use an internet speed test tool to get the bandwidth.
3. Select the devices you want to prioritize, then tap **Done**.
4. Choose the duration you want the devices to remain high priority. By default it is **Always**.

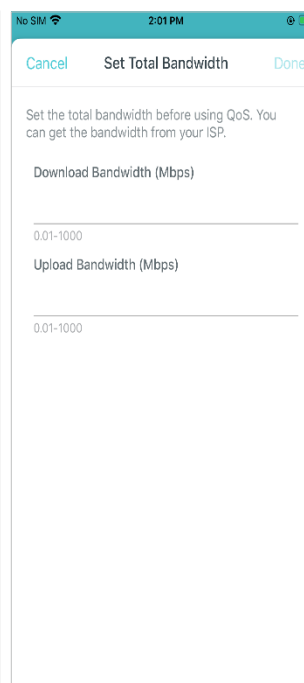
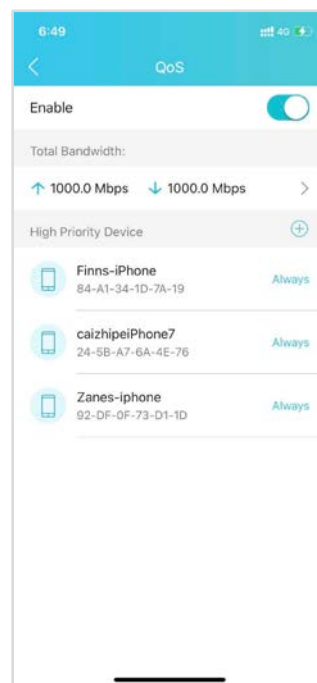
## QoS card



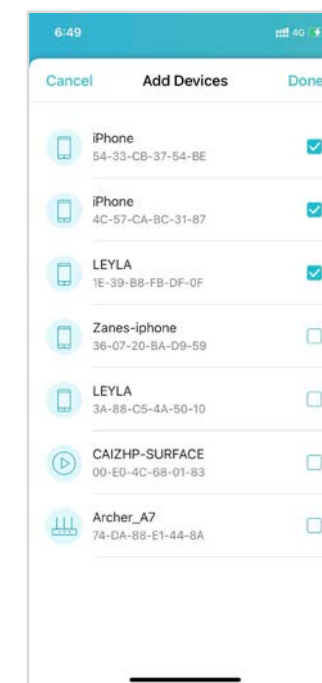
Tap to set QoS

Tap to add devices to High Priority

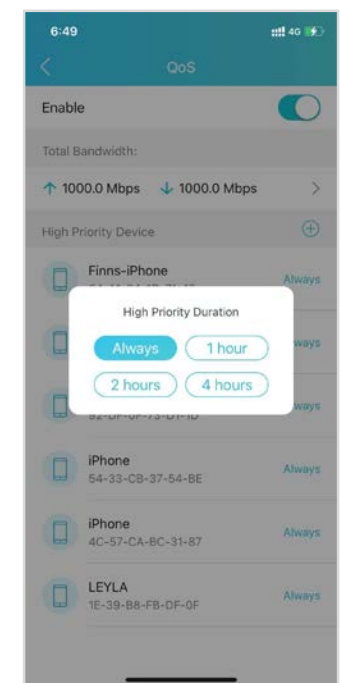
## Enable QoS and set total bandwidth



## Add devices





## Set high priority duration



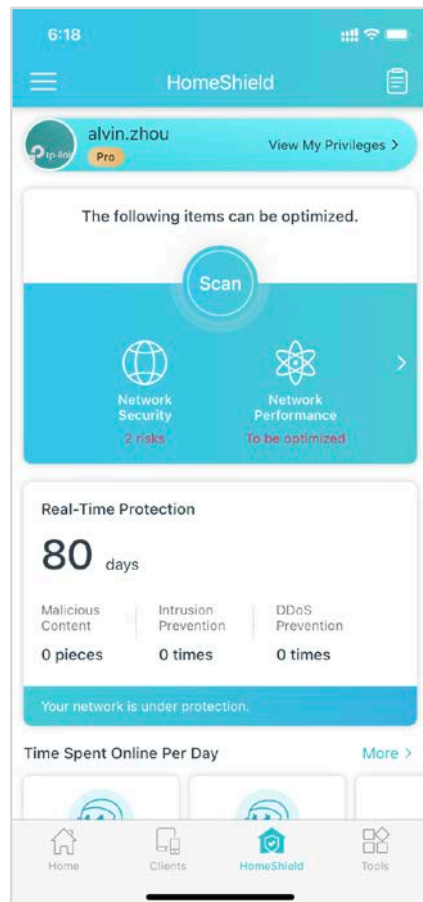
# Weekly and Monthly Reports

Review a weekly or a monthly list of usage, such as security threats, top visited contents, and more.

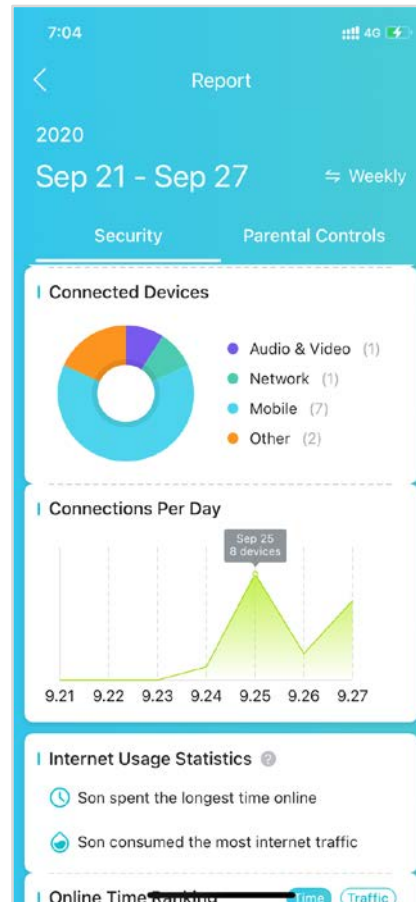
To view the weekly and monthly reports:

1. Tap  on the HomeShield home page.
2. Scroll down to see the detailed family's online activities, Real-Time Protection history, and scan statistics.
3. Tap  to switch between weekly and monthly reports.

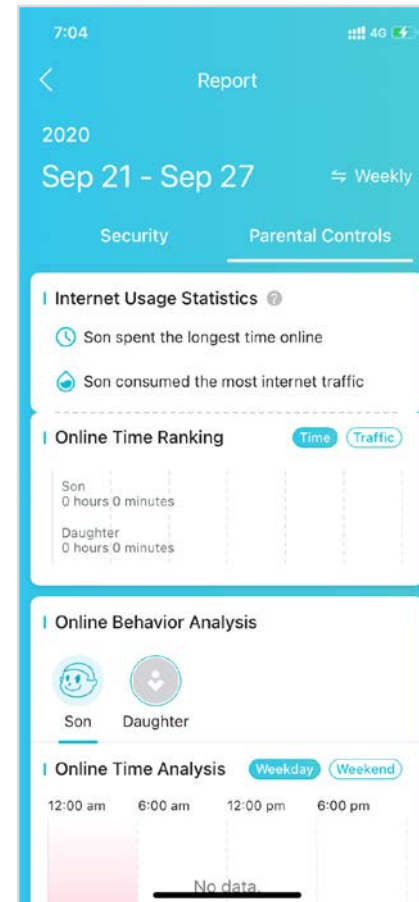
HomeShield home page



Security report



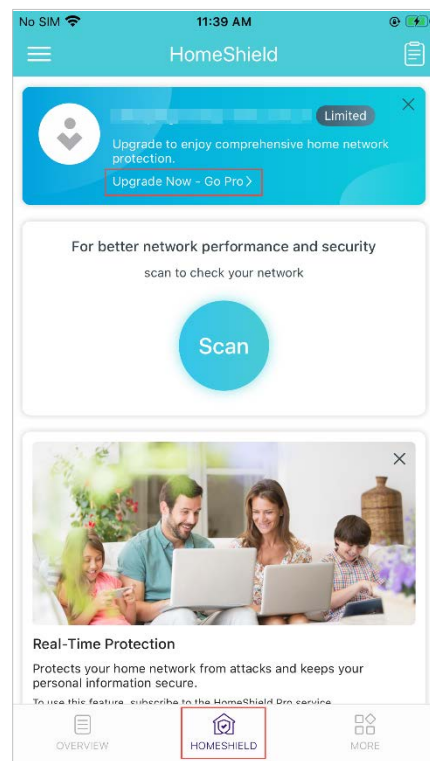
Parental Controls report



# How to Subscribe to TP-Link HomeShield Pro

TP-Link HomeShield Pro provides three subscription options, monthly, yearly and Total Security Package (HomeShield Pro+Avira Prime). Every new user can get 1 month free trial. All subscriptions are automatically renewed until canceled. Follow the steps below to subscribe to TP-Link HomeShield Pro for more advanced features. Of course, you can always upgrade to the TP-Link HomeShield service when using the basic features.

Tap **Upgrade Now-Go Pro** on the HomeShield homepage



Select the desired plan and follow the app instructions to pay

