





Direct Thermal Moblie Barcode Printers



Series Lists: Alpha-30L / Alpha-40L

User Manual



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1. Introduction

Thank you very much for purchasing TSC bar code printer.

TSC's new mobile barcode label printers, the Alpha-30L and Alpha-40L are user-friendly, heavy-duty and drop-resistant. The new mobile printers propel you into the next generation of smart, enhanced technology solutions for industrial-grade label printing ting applications.

With the Apple-certified MFi Bluetooth® 5.0 connection and 802.11 a/b/g/n/ac Wi-Fi fast roaming features, the Alpha-30L and Alpha-40L not only provide reliable and seamless communication with users' devices, they also securely print labels wherever they are needed.

This document provides an easy reference for operating this printer. TSC printers include the Windows labeling software for creating your label template. For system integration, the TSPL/TSPL2 printer programming manual or SDKs can be found on TSC website at: <u>https://www.tscprinters.com</u>.

1.1 Product Specification

Item	Alpha-30L	Alpha-40L			
Resolution	203 dpi, 8dots/mm				
Printing method	Direct t	Direct thermal			
Max. print speed	5 i	ps			
Max. print width	72 mm	104 mm			
Max. print length	2,794 m	m (110")			
Enclosure	Plastic with rub	per over molded			
Physical dimension (W x H x D)	117 mm x 173 mm x 79 mm	160 mm x 191mm x 79 mm			
Weight	745g w/ battery, w/o media	985g w/ battery, w/o media			
Drop specification	1.8 m (6 ft), 2.5 m (8.2 ft) wit	h IP54-rated protective case			
Label roll capacity	67 mr	m OD			
Processor	32-bit RI	SC CPU			
Memory	up to 32 GB Factory Option: 256 MB SDRAM, 512 MB Flag	croSD card reader for Flash memory expansion, sh			
Power	7.4V DC, 3,030 mAh Li-ion rechargeable smart battery	7.4V DC, 6,200 mAh Li-ion rechargeable smart battery			
Interface	 Either one selected Type C USB 2.0 + MFi Bluetooth 5.0 + Passiv Type C USB 2.0 + 802.11 a/b/g/n/ac Wi-Fi with * Type C is for communication only. 				
Operation button	7 buttons (Power, Feed/Enter, Menu, Navigation keys)				
User interface	 2 LED indicators (Battery charging status, Printer status) 2.3 " Color LCD display, 320 x 240 pixels 				
Sensors	 Black mark reflective sensor Transmissive gap sensor Peel sensor Head open sensor 				
Real time clock	Standard				
Internal font	 8 alpha-numeric bitmap fonts Monotype Imaging® true type font engine with font 	one CG Triumvirate Bold Condensed scalable			

Bar code	 1D bar code: Code128UCC, Code128 subsets A \ B \ C, EAN128, Interleaved 2 of 5, Interleaved 2 of 5 with check digit, Standard 2 of 5, Industrial 2 of 5, Code39, Code39 with check digit, Code93, EAN13, EAN8, UPCA, UPCE, EAN and UPC 2 (5) digits add-on, Codabar, Postnet, MSI, MSI with check digit, PLESSEY, China post, ITF14, EAN14, Code11, TELEPEN, TELEPEN number, PLANET, Code49, Deutsche Post Identcode, Deutsche Post Leitcode, LOGMARS 2D bar code: CODABLOCK F mode, GS1 DataBar, GS1 DataMatrix, Maxicode, AZTEC, PDF417, QR Code, Micro PDF417, TLC39 			
Printer language	TSPL-EZC (EPL2, ZPL2, CPCL), or ESC-POS			
Media type	Die cut, black mark, receipt, fan-fold, linerless, continuous (outside wound)			
Media thickness	0.06 ~ 0.16 mm			
Media width	25.4 ~80 mm with liner 50.8~112mm with liner			
Media core diameter	 12.7 mm (0.5"), standard 19.1 mm (0.75"), with 0.75" ID adaptor 			
Label length	 12.7 ~ 2,794 mm (0.5" ~ 110") 25.4 ~ 152.4 mm (1" ~ 6") for peeler mode 			
Environment condition	 Operation: -20 ~ 50°C (-4 ~ 122°F), 10~90% non-condensing Storage: -30 ~ 70°C (-22 ~ 158°F), 10~90% non-condensing Charging: 0 ~40°C (32~ 104°F), 10~90% non-condensing 			
Factory option	 Media sensor position (default center, right, or left side) Linerless kit 			
User option	 Type C USB 2.0 cable Protective case with shoulder strap Shoulder strap Li-ion smart battery 1-slot docking cradle 4-slot docking cradle 1-slot battery charger Vehicle mount adapter can be used with RAM® MOUNTS 			

1.2 Battery Information

Model	Capacity	Cycle life	Warning conditions	Charging hours	Working hours
Alpha-30L	3030 mAh	500 times	GOOD : Discharged count <= 550 or absolute battery capacity >= 70%. REPLACE : 550 < Discharged count	3.5~5 hrs	23.5 hrs - 12.5% printing ratio - 1 label per two minutes - Bluetooth
Alpha-40L	6200 mAh	500 times	<= 600 or 67% =< absolute battery capacity < 70%. UNUSABLE: 600 < Discharged count or absolute battery capacity < 67%.	4.5 ~ 6.5 hrs	45 hrs - 12.5% printing ratio - 1 label per two minutes - Bluetooth

2. Operation Overview

2.1 Unpacking and Inspection

This printer has been specially packaged to withstand damage during shipping. Please carefully inspect the packaging and printer upon receiving the bar code printer. Please retain the packaging materials in case you need to reship the printer.

Unpacking the printer, the following items are included in the carton.

- One printer unit
- One Li-ion battery
- One quick installation guide
- One auto-switching AC adapter
- One belt clip



If any parts are missing, please contact the Customer Service Department of your purchased reseller or distributor.

2.2 Printer Overview

2.2.1 Front View



- 1. Media cover
- 2. Peeler module
- 3. NFC touch point
- 4. MicroSD card socket
- 5. LCD screen
- 6. Media cover release button
- 7. Buttons / LED indicators



- 1. Power jack
- **2.** Type C interface
- **3.** Peeler sensor
- 4. Tear bar
- 5. Media holder
- 6. Media holder
- 7. Gap/Black mark sensors
- 8. Platen roller



- 1. External label entrance chute
- **2.** Charging position for docking cradle
- **3.** Battery open clasp
- **4.** Li-ion battery
- **5.** Installation location for belt clip

2.3 Controls and Indicators



2.3.1 Keys / LCD control panel icon indication

Keys	Function			
	 Menu key(Ready status) Left soft key (Menu status) 	Enter the LCD menu list. The label on the left footer of the UI will explain the function for left soft key. Check the label on the footer of the UI screen. The meaning of the select keys will vary.		
(L	 Feed key (Ready status) Pause key (Printing status) Right soft key (Menu status) 	Feed one label.Pause the print job.The label on the right footer of the UI will explain the function for right soft key.Check the label on the footer of the UI screen. The meaning of the select keyswill vary.		
B	Power-on key	Press and hold for 2-3 seconds to turn on the printer. Press and hold for 2-3 seconds to turn off the printer.		
	Navigational keys	Used to select items, menu selection, and navigation in the UI.		

lcon	Indication	icon	Function
	1/4 charging level: 0~25% 2/4 charging level: 25~50% 3/4 charging level: 50~75% 4/4 charging level: 75~100%		Enter the menu list (Enter the menu list (locked and a password is required.)
(î•	Wi-Fi device is ready		Feed button (advance one label)
*	Bluetooth device is ready	\langle	Back button
7	Print head cleaning notice		
V			Enter cursor (be marked in green) located option
			Scroll down / up button

2.3.2 Status LED indication:

	Color	Meaning
	Off	Printer is ready to use
Π	(Green)	Flash: System is downloading data or printer is paused.
	(Amber)	System is clearing data.
	(Red)	Solid: Printer head open, cutter error. Flash: Printing error, such as paper empty, paper jam, ribbon empty, or memory error etc.

2.3.3 Battery charging LED indication:

	Color	Meaning	
Off		Printer is ready to use	
לססט		Solid: Printer head open, cutter error. Charging is in progress	
	(Amber)	Flash: Battery temperature is too hot or too cold; Battery overvoltage; Charge	
		timeout; Battery absent	

3.Setup

Alpha-30L and Alpha-40L operate in the same way, this manual uses Alpha-30L as an example.

3.1 Setting up the Printer





1. Open the printer's top cover Insert the right side to install the battery at the rear of the printer.

2. Push the left side of the battery.

Battery safety warning:

DO NOT throw the battery in fire.

- DO NOT short circuit the contacts.
- DO NOT disassemble the battery.
- DO NOT throw the battery in municipal waste.

The symbol of the crossed out wheeled bin indicates that the battery should not be placed in municipal waste.

3.2 Charging the Smart Battery

Smart Battery Charging Mode and Operation Instructions

In order to battery storage safety and increase battery storage time, the battery will be in shutdown mode for storage and shipping. The smart battery is charged for the first time, it needs to unlock this shutdown mode.

For charging via printer:

No steps are required.

For 1-bay or 4-bay battery charger charging:

The LED indicator on the charger will flash red when the battery is charged for the first time. Please remove the smart battery and reinstall it to unlock this shutdown mode.

Charging Temperature

The battery normal working condition is from 0°C to 40°C (32 °F to 104 °F). The device or battery charger always perform battery charging in a safe and optimummanner. At higher temperatures (e.g. approximately +40 °C (+104 °F) or charging when turning on the printers), the printer or battery charger may stop charging for a period of time to keep the battery at acceptable temperatures.

3.2.1 Charging the Battery



1. Open the interface cover.



2. Plug the power cord to the power jack and power outlet.

 When charging, the battery status LED indicator on the printer turns solid amber. After fully charged, the printer LED indicator turns off. It will stop charging automatically after the battery is fully charged.

Note:

Please switch OFF printer power prior to plug in the power cord to printer power jack.

When the battery is charging, please do not remove the battery from the printer, otherwise, please re-plug the power cord into a power outlet.

3.2.2 Charging the Battery by 1-bay/4-bay Battery Charger (Optional)



- Plug the power adapter of the charger into a properly grounded outlet and plug the charger connector to a battery charger DC socket.
- 2. Push the battery down and locked by the latch as shown below.

1-bay battery charger



4-bay battery charger



- **3.** Plug the power cord to the power jack and plug the power cord into a properly power outlet.
- 4. When charging, the battery status LED indicator on the printer turns solid amber. After fully charged, the printer LED indicator turns off. It will stop charging automatically after the battery is fully charged.



3.2.3 Charging the Battery by 1-bay Printer Charger (Optional)

- Plug the power adapter of the charger into a properly grounded outlet and plug the charger connector to a battery charger DC socket.
- 2. Push up the fixing hook with the correct angle and direction along the corresponding printer inch mark.



- Push the printer down and fixed by the charger as shown below, it can start charging.
- 4. When charging, the battery status LED indicator on the printer turns solid amber. When fully charged, the printer LED indicator turns off. It will stop charging automatically after the battery is fully charged. Press the button to release the printer.

3.2.4 Charging the Battery by 4-bay Printer Charger (Optional)





- Plug the power adapter of the charger into a properly grounded outlet and plug the charger connector to a battery charger DC socket.
- Install the printer onto the charger at the correct angle and direction as shown below.
 Note: To avoid damage, DO NOT install the printer at the angle shown on left.
- **3.** Turn on the power button of charger. It will start charging. (The LED on charger will turn on.)
- 4. When charging, the battery status LED indicator on the printer turns solid amber. When fully charged, the printer LED indicator turns off. It will stop charging automatically after the battery is fully charged.

3.3 Loading the Media



1. Open the printer media cover by pressing the media cover release button.

2. Pull the media holders apart to fit the label roll width.



 Place the roll between the media holders and close them onto the core. Place the paper, printing side face up, and pull out enough paper over the print head.



 Press each side of media cover to close the media cover and make sure the media cover closed correctly.



Note: Please calibrate the gap/black mark sensor when changing media.

Press the Menu key to enter the LCD menu list. Go to [Sensor] → [Auto Calibration] to calibrate the media sensor.

Sensor	
Auto Calibration	>
Manual Calibration	>
Threshold Detect	Auto
Maximum Length	253 mm
<	v v

3.4 Loading the Media in Peel-off Mode



3. Pull the media tightly.



4. Press down the peeler module to lock it.



Note: Please calibrate the gap/black mark sensor when changing media.

6. Press the Menu key to enter the LCD menu list. Go to [Setting] → [Print Mode] to set the print mode to [Peeler Mode].



3.5 Loading the External Media



1. Flip printer to the back side.



2. Take off the rubber bar.



3. Release the lever.



4. Install the label roll to stuck the media holder.



5. Load the paper from the external entrance chute.



- 6. Print a label for test.
- **7.** Close the lever and make calibration.



3.6 Installing the Belt Clip





1. Lock the belt clip on lower of the printer.

2. Press the hook of belt clip into the bars on the lower printer as pictured. The printer can be hung on the belt.

3.7 Installing the IP54-rated environmental case with shoulder strap (Optional)



1. Zip up the case cover.



2. Place the printer in the case.



3. Close the case cover.





 Zip up the outside cover to check. The outside cover should be opened and fixed while printing.

3.8 Connecting to the Printer

The printer must establish communication with a host terminal which sends the data to be printed.

There are 3 ways to connect for Alpha-30L series: Cable, Bluetooth, and Wireless LAN.

3.8.1 Cable Communication

- **1.** Open the interface cover
- Connect the printer to the computer/smart phone (host terminal) with Type C cable. (Type C to USB)

3.8.2 Wireless Communication with Bluetooth

- **1.** Turn on the printer.
- Enable the Bluetooth for mobile device to search (local name) and to connect the printer's Bluetooth module.
 Note:Use the menu (or self-test printout) to check the Bluetooth local name.

(Menu \rightarrow Interface \rightarrow Bluetooth \rightarrow Local Name)

3. Once the Bluetooth module is connected with the mobile device, the Bluetooth logo will be displayed on the LCD control panel.



3.8.3 Wireless Communication with Wi-Fi

Please refer to chapter 5.2 for the detailed setting.



4. LCD Menu Function

The Alpha-30L/ Alpha-40L series offer the LCD panel to further enhance its capabilities to meet the demands of a wide range of printing solutions. This feature includes LCD control panel, 4 buttons and 2 LED display. Please press the "Menu" button to enter the setting menu.

4.1 How to Use the LCD to Set the Printer

Press the Example 2 key to enter the menu list as following shown. You can use this 4 navigational keys and soft keys to scroll, select, enter or return the menu.



4.2 Main Menu Overview

There are 6 categories on the menu. Users can easily set the settings of the printer without connecting the computer. Please refer to following sections for more details.





Setting : To set up the printer settings for TSPL & ZPL2.



Advanced : To set LCD, initialization, cutter type,...etc.



 $\label{eq:sensor:sensor} \textbf{Sensor}: \textbf{To calibrate the selected media sensor}.$



File Manager : To check and manage printer's memory storage.



Interface : To set the printer interface settings.



Diagnostic : To check printer and help users to troubleshoot the problems.

4.3 TSPL

TSPL category can set up the printer settings for TSPL.



ltem	Description	Default	
Speed	Set the print speed.	N/A	
Density	Set the printing darkness.	8	
Direction	Set the printout direction. Setting Value: 0 and 1. Direction 0:	0	
Print mode	Set the print mode. There are 5 modes in total: None: Next label top of form is aligned to the print head burn line location. (Tear Off Mode) Batch Mode: Once finishing the printing process, label will be fed to the tear plate location. Peeler Mode: Enable the label peel off mode.	Batch Mode	
Offset	Adjust media stop location. Available value setting range: -999 dots to 999 dots.	0 dot	
Shift X	Adjust print position. Available value potting range: 000 date to 000 date	0 dot	
Shift Y	Adjust print position. Available value setting range: -999 dots to 999 dots.		
Reference X			
Reference Y	dots.	0 dot	
Code page	Set the code page of international character set.	850	
Country	Set the country code. Available setting value range: 1 to 358.	001	

Note: If printing from enclosed software/driver, the software/driver will send out the commands, which will overwrite the settings set from the panel.

4.4 ZPL2



30

ltem	Description	Default
Density	Set the printing darkness. Available setting range: 0 to 30.	16
		6 (203dpi)
Print Speed	Set the print speed.	4 (300dpi)
7 0%		3 (600dpi)
Tear Off	Adjust media stop location. Available setting value range: -120~120 dots.	0 dot
Print mode	Set the print mode. There are 4 modes: Tear Off: Next label top of form is aligned to the print head heating line location. Peeler Off : Enable the label peel off mode.	Tear Off
Print Width	Set the print width. Available setting range: 2 ~ 999 dots.	812
List Fonts	Print the current fonts list from the memory devices to the label.	N/A
List Images	Print current printer available images list stored at the memory device to the label.	N/A
List Formats	Print current printer available formats list from the memory devices to the label.	N/A
List Setup	Print current printer configuration to the label.	N/A
Control Prefix	Set control prefix character.	N/A
Format Prefix	Set format prefix character.	N/A
Delimiter Char	Set delimiter character.	N/A
	Set the action of the media when turning on the printer.	
----------------	---	-----------
	Feed: Printer will advance one label.	
Media Power Up	Calibration: Printer will make calibration.	No Motion
	Length: Printer determine length and feed label.	
	No Motion: Printer will not move media.	
	Set the action of the media when closing the print head.	
	Feed: Printer will advance one label.	
Head Close	Calibration: Printer will make calibration.	No Motion
	Length: Printer determine length and feed label.	
	No Motion: Printer will not move media.	
Label Top	Adjust print position vertically on the label. Value range: -120 to +120 dots.	0
Left Position	Adjust print position horizontally on the label. Value range:-9999 to +9999 dots.	0
Reprint Mode	Reprint the last label by pressing $\textcircled{\otimes}$ button on printer's control panel.	Disabled
Format Convert	Select the bitmap scaling factor. The first number is the original dots per inch (dpi) value; the second the dpi which you would like to scale.	None

Note: printing from other software/drive will overwrite the settings set from the panel.

4.5 Sensor

This option is used to calibrate the selected sensor. We recommend calibrate the sensor before printing when changing the media.



Item	Description	Default
Auto Calibration	Set the media sensor type and calibrate the selected sensor automatically.	N/A
Manual Calibration	In case Auto Calibration does not work, please use "Manual" function to set the paper length and gap/bline size to complete the calibration setting.	N/A
Threshold Detect	Set sensor sensitivity in fixed or auto.	Auto
Maximum Length	Set the maximum length for label calibration.	152 mm
BMark Transmitter	This option is used to setupper or lower black mark sensor as the main transmitter.	Back side
Advanced	Set the minimum paper length and maximum gap/bline length for auto-calibratIon.	0 mm

4.6 Interface

Interface can set the printer interface settings.



	Item	Description	Default
	Status Configure	Check the Wi-Fi status Set the Wi-Fi configure	N/A DHCP
Wi-Fi	SSID	Set the SSID	N/A
	Security Password	Set the security Set the security key	Open N/A
Dhuataath	Status	Check the Bluetooth status	N/A
Bluetooth	Local Name	Set the local name for Bluetooth	N/A

4.7 File Manager

File Manager is used to check the printer available memory, show the files list, delete the files or run the files that saved in the printer DRAM/Flash/Card memory.



ltem	Description
DRAM	Use this menu to show, delete and run (.BAS) the files saved in the printer DRAM memory.
FLASH	Use this menu to show, delete and run (.BAS) the files saved in the printer Flash memory.
CARD	Use this menu to show, delete and run (.BAS) the files saved in the SD card on printer. Note:This subsection will only be visible when the SD card installed.

4.8 Diagnostic



Print Head	Check print head's temperature and bad dots.
Display	Check LCD's color state.
Sensor	Check sensors intensity and reading state.

4.9 Advanced



Item	Description	Default
Language	Setup the language on display.	English
Printer Information	Check the printer serial number, printed mileage (m), printed labels (pcs), etc.	N/A
Battery	Check the battery information and to set the warning for discharge times.	550 times
Initialization	Restore printer settings to defaults.	N/A

Power Manager	Setup the brightness f sleep mode.	or display, standby mode, display turns off time and	Brightness: 50 Standby Mode: ON Display turns off after: 120 sec. Sleep Mode: OFF
Date & Time	Setup the date and tin	ne on display.	N/A
Security	Set the password for I	ocking the menu. The default password is 8888.	Disable
Printer Head Maintn	Check print head state Item Warning Reset Counter Interval	Description To enable/disable the print head clean warning. If enable this feature, once print head has been reached the setting mileage then the warning icon will be shown on printer UI for reminding user to clean the print head. The default setting is disable. To reset the print head clean warning mileage after cleaned print head. To set the expected mileage for reminding user to clean the print head. To set the print head. To the print head. <td>Disable</td>	Disable
Key Sound	This feature is used to	ON/OFF the printer key sound	ON
Contact us	This feature is used to	check the contact information for tech support service	N/A

5. TSC Console

TSC Console is a management tool combining the Printer Management, Diagnostic Tool, CommTool and Printer Webpage settings, which enables you to adjust printer's settings/status; change printers' settings; download graphics, deploy fonts, graphics, label templates or upgrade the firmware to the group of printers, and send additional commands to printers at the same time.

Printer firmware version before A2.12 will only use 9100 Port as command port; Printer firmware after A2.12 will use
 6101 Port as command port.

5.1 Start TSC Console

1. Double click TSC Console icon to start the software.



2. Manually add the devices by clicking Printer > Add Printers.



3. Select the current interface of the printer.

Add Printers		×
O USB		ت ا
○ сом	COM1	~ Q
	LPT1	\sim
 Network 	ĸ	
	OK	

- 4. The printer will be added to **TSC Console**'s interface.
- 5. Select the printer and set the settings.



For more information, please refer to TSC Console User Manual.

5.2 Set WiFi and Add to TSC Console Interface

 Use USB or COM Port to set up the interface. (refer to chp.5.1) Double click to enter the printer configuration page. 	Image: Status Printer Interface Model Version Serial Mileage Batt. Capacity Batt. Life Last. Update Image: Status Printer Interface Model Version Serial Mileage Batt. Capacity Batt. Life Last. Update Image: Status Printer Interface Model Version Serial Mileage Batt. Capacity Batt. Life Last. Update Image: Status Printer Interface Model Version Serial Mileage Batt. Capacity Batt. Life Last. Update Image: Status Printer Interface Model Version Serial Mileage Batt. Capacity Batt. Life Last. Update Image: Status Printer Interface Model Version Serial Mileage Batt. Capacity Batt. Life Last. Update
 Click Get to receive printer's information. Click Wi-Fi to the wi-fi setting page. 	Printer Configuration X Printer Configuration THP Care Smart Battery Unit Inch Printer Configuration Printer Configuration Version: Apha-40L Version: B1.03.101 E2C THP Serial Number: N/A RTC Setup Factory Default N/A N/A Factory Default Configuration Serial No: AF4-00002 THP Serial Number: N/A PrintTest Page Configuration Page 0.0 0.0 Reset N/A N/A Dump Text Pager Width: 0.355 0.1335 Reset OFF v Pager Width: 0.7 Pager Width: 0.7 Pager Width: 0.7 Reprint After Error: ON v N/A Ignore AUTO BAS Exit Line Mode Exit Line Mode 0.0 0.0 0.0 N/A N/A N/A Wi-Fi Default Grap: 0.00 0.00 inch Maximum Length: 6.00 inch Bite Inter Gap: 0.00 0.00 inch Maximum Length: 6.00 inch Get Status Out of the Standty Time: 10.0 Ster Out of the Standty Time:

For WPA-Personal

- Fill-in the SSID.
- **II.** Select the Encryption option to **WPA-Personal**.
- **Fill-in the Key**.
- IV. Select DHCP to ON. (For OFF option, please fill-in the IP Address, Subnet Mask and Gateway)
- V. After setting, click the **Set** button.

Note:

Before setting, the entered field will be shown in yellow for reminding.

On DHCP, user can change the printer name by another model name in "Printer Name" field.

User also can change the raw port in "Raw Port" field.

For WPA-Enterprise

- Fill-in the SSID.
- **II.** Select the Encryption option to **WPA2-Enterprise**.
- **III.** Select DHCP to **ON** (For **OFF** option, please fill-in the IP Address, Subnet Mask and Gateway)
- IV. Select the EAP Type option. (For EAP-TLS option, please upload the CA and Key for mutual authentication, integrity-protected cipher suite negotiation, and key exchange between two endpoints.)
- V. After setting, click the **Set** button. Note:

Before setting, the entered field will be shown in yellow for reminding.

On DHCP, user can change the printer name by another model name in "Printer Name" field.

User also can change the raw port in "Raw Port" field.

Built-in Wi-Fi Module	9			
SSID:	SSID_1	EAP Type:	~	
WLAN Encryption:	WPA-Personal ~	Username:		
Key:		Password:		
DHCP:	ON 🗸	-	File Name	Browse
IP Address:		CA Certificate:		
Subnet Mask:	0.0.0.0	Client Certificate:		
Gateway:		Private Key:		
Primary DNS IP:		EAP-FAST PAC:		
Secondary DNS IP:]		
Raw Port:	9100]		
Printer Name:	PS-FF153C	Wi-Fi Version:	3.7.1.0R6	
MAC Address:	00:1B:82:FF:15:3C	RSSI:	0	
			2 Set	Get
	luetooth Wi-Fi Ethe	ernet SMTP SNTP		Get
uilt-in Wi-Fi Module	luetooth Wi-Fi Ethe	ernet SMTP SNTP		Get
uilt-in Wi-Fi Module SID:				Get
uilt-in Wi-Fi Module SID: /LAN Encryption:	SSID_2	EAP Type:		Get
nmon RS-232 Bi uilt-in Wi-Fi Module SID: /LAN Encryption: ey: HCP:	SSID_2 WPA-Enterprise ~	EAP Type: Username:		Get
uilt-in Wi-Fi Module SID: /LAN Encryption: ey:	SSID_2 WPA-Enterprise ~	EAP Type: Username:		
uilt-in Wi-Fi Module SID: /LAN Encryption: ey: HCP:	SSID_2 WPA-Enterprise ~	EAP Type: Username: Password:		
nilt-in Wi-Fi Module SID: LAN Encryption: ey: HCP: Address: ubnet Mask:	SSID_2 WPA-Enterprise ~ ••••• ON ~ 1	EAP Type: Username: Password: CA Certificate:		
uilt-in Wi-Fi Module SID: /LAN Encryption: ey: HCP: Address: ubnet Mask: ateway:	SSID_2 WPA-Enterprise ~ ••••• ON ~ 1	EAP Type: Username: Password: CA Certificate: Client Certificate:	Set	
uilt-in Wi-Fi Module SID: /LAN Encryption: ey: HCP: ? Address:	SSID_2 WPA-Enterprise ~ ••••• ON ~ 1	EAP Type: Username: Password: CA Certificate: Client Certificate: Private Key:		
uilt-in Wi-Fi Module SID: /LAN Encryption: ey: HCP: ? Address: ubnet Mask: ateway: rimary DNS IP:	SSID_2 WPA-Enterprise ~ ••••• ON ~ 1	EAP Type: Username: Password: CA Certificate: Client Certificate: Private Key:	Set	
uilt-in Wi-Fi Module SID: 'LAN Encryption: ey: HCP: Address: ubnet Mask: ateway: rimary DNS IP: econdary DNS IP:	SSID_2 WPA-Enterprise ●●●●● ON ● 0N ●	EAP Type: Username: Password: CA Certificate: Client Certificate: Private Key:	Set	

Get

5. After clicking **Set** button, it'll pop-up the window tip as below shown.



6. IP address will be shown in the "IP address" field and the Wi-Fi logo and IP address will be displayed on the LCD control panel as shown below. The Wi-Fi module has been connected.

Note:

IP address should be shown within about 5~15 seconds after printer turn on. If not, please refer to steps below to initialize the printer Wi-Fi module settings then to setup it again.

- **7.** Remove the Type C cable between the computer and the printer.
- 8. Go to main page, click Add Printer to add the printer via Network.
- **9.** Select the printer and enter the setting page by double clicking the printer.
- **10.** Click the **Print Test Page** button to print the test page via Wi-Fi interface.





5.3 Initialize the Printer WiFi Setting

1. Return to the main page of TSC Console.

🥙 TSC Console	_	\times
Printers Functions Tools Advanced About		
🖶 🕐 🥰 🖗 🍄 🕲 🎧 🗐 🖉 🖉 🌾 🌾 💎 🗈 🔛 🖓 🏦 🐥 💷 🕸 🤅 Group: All 🔹 🔹 🕏		
		_

\checkmark	Status	Printer		Interface	Model	Version	Serial No.	Mileage (Km)	Batt. Capacity	Batt. Life	Last Update Time
	- 	PS-FF1ABD	< >	192.168.2.113	Alpha-40L	B1.03.101 EZC	AR4-00002	0.1835	59%	GOOD	17/09/2021 11:07:13

- **2.** Click **Functions** to expand the page.
- 3. Click Wi-Fi Default to initialize the printer Wi-Fi module setting to factory default setting.



5.4 TPH Care

TPH Care provides users to check the condition of the print head and be able to set the dot failure threshold for indicating errors when the threshold is triggered.

	Printer Configuration	×	This ention is used to get the
This option is used to enable	Printer Configuration Emulation TPH Care Smart Battery	Jnit. inch 🗸	This option is used to set the treshhold for unhealthy TPH dot
(ON)/ disable (OFF) the TPH	TPH Care Auto Protection: ON ~		number.
care function.	Unhealthy TPH dot number: (Current) 0 Unhealthy TPH dot number: (Warning Condition) 1	Increase to Current+1	
This option is used to check the numbers of unhealthy TPH dot element.			This image is used to check the relative position of the unhealthy TPH dot.
This option is used to detect the unhealthy TPH dot.	Get TPH Care Profile TPH Test Page		This option is used to print a TPH test image to check the TPH printing result.

- 1. Enable the TPH Care function. (Note: The default is disabled/OFF.) Then click "Get TPH care profile" button and a diagram will show in the area above.
- 2. If the profile is flat, it means that the print head is good. Check "Unhealthy TPH dot number". If the result is zero (0), that means the print head is good.
- 3. Bad dots are presented as a spike in the profile. The arrow in below iprofile indicates the presence of potentially damaged dots and printer will stop printing.



5.5 Printer Function

Printer Function could be found in Printer Configuration. "Printer Function" will be shown on the left side of the window.

Printer Function Calibrate Sensor	Functions	Description
RTC Setup	Calibrate Sensor	Detect media types and the size of the label
Factory Default	RTC Setup	Synchronize printer with Real Time Clock on PC
Reset Printer	Factory Default	Initialize the printer to default settings
Print Test Page	Reset Printer	Reboot printer
	Print Test Page	Print test page according to the specified label size and sensor type.
Configuration Page Dump Text	Configuration Page	Print printer configurations
Ignore AUTO.BAS	Dump Text	Activate the printer to dump mode
Exit Line Mode	Ignore AUTO.BAS	Ignore AUTO.BAS file when printer boot up.
Enter Line Mode	Exit Line Mode	Exit the line mode to page mode
Enter Line Mode	Enter Line Mode	Leave page mode and enter line mode
Reset WiFi	Reset WiFi	Restore the WiFi settings to defaults.

5.6 Setting Post-Print Action

When the printer is equipped with other opton kits, ex: cutter, peeler, rewinder, please select the mode after finishing the calibration.

Follow below procedure to set the post action for the printing:

Refer Chp 5.1 to Connect the printer with TSC Console > Double click the printer > The Printer Configuration Page will pop up > Click Get to load information > Go to Common Tab > Find Post-Print Action > Select the mode depends on users' application > Click Set.

Printer Configuration					×
Printer Configuration Emula	ation TPH Care Smart	Battery			Unit: mm 🗸
Printer Function	Printer Configuration				
Quillback of	Version:				
Calibration	Serial No.:			TPH Serial Number:	N/A
RTC Setup	Checksum:	1344B9B1		TPH Odometer:	N/A
	Ribbon Remaining:	553		Cutter Serial Number:	N/A
Factory Default	Label Count: Cutting Counter:	0 0	Reset		
Reset Printer	Mileage (Km):	0.0913 0.0913	Reset		
	Common RS-232	Bluetooth Wi-Fi Ether	rnet SMTF	SNTP	
Print Test Page	Speed:	3		bbon:	OFF V
Configuration Page	Density:	8 ~		bbon Sensor:	OFF V
Configuration Page	Paper Width:	104.00 mm		bbon Encoder Err.:	OFF V
Dump Text	Paper Height:	74.05 mm		ad-up Sensor:	
	Media Sensor:	Black Mark V		print After Error:	ON V
Ignore AUTO.BAS		1.99 0.00		ximum Length:	152.25 mm
Exit Line Mode	Post-Print Action:	~		ap Inten.:	7
	Reference:			ne Inten.:	7
Enter Line Mode	Direction:	OFF TEAR	Co	ontinuous Inten.:	4
Wi-Fi Default	Offset:	PEEL CUTTER	jot Th	reshold Detection:	AUTO ~
WI-FI Delault	Shift X:	REWIND	lot Pri	int Quality:	STANDARD ~
	Shift Y:	APPLICATOR	dot Sta	andby Time:	120 secs
	Code Page:	850 ~			(1~65534, 0: OFF)
	Country Code:	001 ~	SI	eep Time:	0 mins
Get Status				3	(10~655 OFF)
Save Load				ř	Set Get

7. TroubleShooting

Problem	Possible Cause	Recovery Procedure
No Power	 * The battery is not properly installed. * Battery out of power. * Battery damage. 	 * Reinstall the battery. * Switch the printer on. * Charge the battery. * Replace a new battery.
Not Printing	 * Check if interface cable is well connected to the interface connector. * Check if wireless or Bluetooth device is well connected between host and printer. * The port specified in the Windows driver is not correct. 	 * Re-connect cable to interface change a new cable. * Please reset the wireless device setting. * Select the correct printer port in the driver. * Check your program if there is a command PRINT at the end of the file and there must have CRLF at the end of each command line.
No print on the label	* Label loaded not correctly * Use wrong type paper	 * Follow the instructions in loading the media. * Use thermal type paper
The printer status from LCD shows "Carriage Open".	* The printer carriage is open.	* Please close the print carriage.
The printer status from LCD shows "No Paper".	 * Running out of media roll. * The media is installed incorrectly. * Media sensor is not calibrated. 	 * Supply a new media roll. * Follow the instructions in loading the media to reinstall the media roll. * Calibrate the media sensor.
The printer status from LCD shows "Paper Jam".	 * Media sensor is not set properly. * The media size is set incorrectly. * Label may be stuck inside the printer mechanism. 	 * Calibrate the media sensor. (Select the correct sensor) * Set media size correctly. * Remove the stuck label inside the printer mechanism.
Take Label	* Peel function is enabled.	* If use peel-off mode, please remove the label.
Can't downloading the file to memory (FLASH / DRAM/ CARD)	* The space of memory is full.	* Delete unused files in the memory.

SD card is unable to use	* SD card is damaged.* SD card doesn't insert correctly.	* Use the supported capacity SD card.* Insert the SD card again.
Poor Print Quality	 * Media is loaded incorrectly * Dust or adhesive accumulation on the print head. * Print density is not set properly. * Print speed is not set properly. * Print head element is damaged. 	 * Reload the supply. * Clean the print head. * Clean the platen roller. * Adjust the print density and print speed. * Run printer self-test and check the print head test pattern if there is dot missing in the pattern. * Change proper media roll. * Make sure the print carriage is closed properly.
Missing printing on the left or right side of label	* Wrong label size setup.	* Set the correct label size.
Irregular printing	* The printer is in Hex Dump mode.	* Turn off and on the printer to skip the dump mode.
Skip labels when printing	 * Label size is not specified properly. * Sensor sensitivity is not set properly. * The media sensor is covered with dust. 	 * Check if label size is setup correctly. * Calibrate the sensor by Auto Gap or Manual Gap options. * Clear the sensor by blower.
RTC time is incorrect when reboot the printer	* The battery has run down.	* Check if there is a battery on the main board.

8. Maintenance

This session presents the clean tools and methods to maintain the printer.

For Cleaning

Depending on the media used, the printer may accumulate residues (media dust, adhesives, etc.) as a by-product of normal printing. To maintain the best printing quality, you should remove these residues by cleaning the printer periodically. Regularly clean the print head and supply sensors once change a new media to keep the printer at the optimized performance and extend printer life.

For Disinfecting

Sanitize your printer to protect yourself and others and can help prevent the spread of viruses.

- Important
 - Set the printer power switch to O (Off) prior to performing any cleaning or disinfecting tasks. Leave the power cord connected to keep the printer grounded and to reduce the risk of electrostatic damage.
 - Do not wear rings or other metallic objects while cleaning any interior area of the printer.
 - Use only the cleaning agents recommended in this document. Use of other agents may damage the printer and void its warranty.
 - Do not spray or drip liquid cleaning solutions directly into the printer. Apply the solution on a clean lint-free cloth and then apply the dampened cloth to the printer.
 - Do not use canned air in the interior of the printer as it can blow dust and debris onto sensors and other critical components.
 - Only use a vacuum cleaner with a nozzle and hose that are conductive and grounded to drain off static build up.
 - All reference in these procedures for use of isopropyl alcohol requires that a 99% or greater isopropyl alcohol content be used to reduce the risk of moisture corrosion to the printhead.
 - Do not touch printhead by hand. If you touch it careless, please use 99% Isopropyl alcohol to clean it.
 - Always taking personal precaution when using any cleaning agent.

Cleaning Tools

- Cotton swab
- Lint-free cloth
- Brush with soft non-metallic bristles
- Vacuum cleaner
- 75% Ethanol (for disinfecting)
- 99% Isopropyl alcohol (for printhead and platen roller cleaning)
- Genuine printhead cleaning pen
- Mild detergent (without chlorine)

Cleaning Process:

Printer Part	Method	Interval
Print Head	 Always turn off the printer before cleaning the printhead. Allow the printhead to cool for at least one minute. Use a cotton swab and 99% Isopropyl Alcohol or genuine print head cleaning pen to clean the print head surface. 	Clean the print head when changing a new label roll.
Platen Roller	Turn off the printer.Rotate the platen roller and wipe it thoroughly with the lint-free 99% Isopropyl Alcohol.	Clean the platen roller when changing a new label roll
Peel Bar	Use the lint-free cloth with 99% Isopropyl Alcohol to wipe it.	As needed
Sensor	Use brush with soft non-metallic bristles or a vacuum cleaner, to remove paper dust. Clean upper and lower media sensors to ensure reliable Top of Form and Paper Out sensing.	Monthly
Exterior	Clean the exterior surfaces with a clean, lint-free cloth (water-dampened cloth). If necessary, use a mild detergent or desktop cleaning solution then use the 75% Ethanol to wipe it.	As needed
Interior	Clean the interior of the printer by removing any dirt and lint with a vacuum cleaner, as described above, or use a brush with soft non-metallic bristles then use the 75% Ethanol to wipe it.	As needed

9. Angency Compliance and Approvals

CE

EN 55032, Class B EN 55024 EN 55035 EN 62368-1 FCC part 15B, Class B ICES-003, Class B

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:



-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/ TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada



AS/NZS CISPR 32, Class B

\mathbf{x}	GB 4943.1 GB/T9254 GB 17625.1
8	IS 13252(Part 1)/ IEC 60950-1
][TP TC 004 TP TC 020

Important safety instructions:

- 1. Read all of these instructions and keep them for later use.
- 2. Follow all warnings and instructions on the product.
- 3. Disconnect the power plug from the AC outlet before cleaning or if fault happened. Do not use liquid or aerosol cleaners. Using a damp cloth is suitable for cleaning.
- 4. The mains socket shall be installed near the equipment and easily accessible.
- 5. The unit must be protected against moisture.
- 6. Ensure the stability when installing the device, Tipping or dropping could cause damage.
- 7. Make sure to follow the correct power rating and power type indicated on marking label provided by manufacture.
- 8. Please refer to user manual for maximum operation ambient temperature.



WARNING:

Hazardous moving parts, keep fingers and other body parts away.

CAUTION:

Risk of explosion if battery is replaced by an incorrect type.

Dispose of used batteries according to the Instructions as below.

- 1. DO NOT throw the battery in fire.
- 2. DO NOT short circuit the contacts.
- 3. DO NOT disassemble the battery.
- 4. DO NOT throw the battery in municipal waste.
- 5. The symbol of the crossed out wheeled bin indicates that the battery should not be placed in municipal waste.

电池安全警告:

- ◎ 勿将电池扔于火中。
- ◎ 勿将电池接点短路。
- ◎ 不可拆解电池。
- ◎ 不乱将电池当成一般废弃物处理。
- ◎ 打叉的垃圾桶符号表示电池不应该被放置到一般废弃堆中。

注意:

- ◎ 更换不正确型号类型的电池, 将产生爆炸危险。
- ◎ 请根据使用说明处理用过的电池。

鋰電安全使用指南:

注意:電池若未正確更換,可能會爆炸。請用原廠建議之同款或同等級的電池來更換。請依原廠指示處理廢棄電池。



The printhead may be hot and could cause severe burns. Allow the printhead to cool.

CAUTION:

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

CE Statement:

This equipment complies with EU radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

All operational modes: 2.4GHz: 802.11b, 802.11g, 802.11n (HT20), 802.11n (HT40) 5GHz: 802.11a,

The frequency, mode and the maximum transmitted power in EU are listed below: 2400 MHz – 2483.5 MHz: 19.88 dBm (EIRP) 5150 MHz – 5250 MHz: 17.51 dBm (EIRP)

5150-5350MHz for Only indoor use 5470-5725MHz for indoor/outdoor use

Restrictions In AZE National restrictions information is provided below

Frequency Band	Country	Remark
5150-5350MHz	Azerbaijan	No license needed if used indoor and
5470-5725MHz	/ <u></u>	power not exceeding 30mW

Hereby, TSC Auto ID Technology Co., Ltd. declares that the radio equipment type [Wi-Fi] IEEE 802.11 a/b/g/n is in compliance with Directive 2014/53/EU

The full text of the EU declaration of conformity is available at the following internet address: http:// www.tscprinters.com

RF exposure warning (Wi-Fi)

This equipment must be installed and operated in accordance with provided instructions and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be providing with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance. SAR Value: 0.736 W/kg

RF exposure warning (For Bluetooth)

The equipment complies with FCC RF exposure limits set forth for an uncontrolled environment. The equipment must not be co-located or operating in conjunction with any other antenna or transmitter.

Canada, Industry Canada (IC) Notices

This Class B digital apparatus complies with Canadian ICES-003 and RSS-210.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Radio Frequency (RF) Exposure Information

The radiated output power of the Wireless Device is below the Industry Canada (IC) radio frequency exposure limits. The Wireless Device should be used in such a manner such that the potential for human contact during normal operation is minimized.

This device has been evaluated for and shown compliant with the IC Specific Absorption Rate ("SAR") limits when installed in specific host products operated in portable exposure conditions. **(For Wi-Fi)**

This device has also been evaluated and shown compliant with the IC RF Exposure limits under portable exposure conditions. (Antennas are less than 20 cm of a person's body). (For Bluetooth)

Canada, avis de l'Industry Canada (IC)

Cet appareil numérique de classe B est conforme aux normes canadiennes ICES-003 et RSS-210. Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas causer d'interférence et (2) cet appareil doit accepter toute interférence, notamment les interférences qui peuvent affecter son fonctionnement.

Informations concernant l'exposition aux fréquences radio (RF)

La puissance de sortie émise par l'appareil sans fil est inférieure à la limite d'exposition aux fréquences radio de l'Industry Canada (IC). Utilisez l'appareil sans fil de façon à minimiser les contacts humains lors du fonctionnement normal.

Ce périphérique a été évalué et démontré conforme aux limites SAR (Specific Absorption Rate – Taux d'absorption spécifique) par I'IC lorsqu'il est connecté à des dispositifs hôtes spécifiques opérant dans des conditions d'utilisation mobile. **(Pour le Wi-Fi)** Ce périphérique a également été évalué et démontré conforme aux limites d'exposition radio-fréquence par l'IC pour des utilisations par des opérateurs mobiles (les antennes sont à moins de 20 cm du corps d'une personne). **(Pour le Bluetooth)**

NCC 警語:

經型式認證合格之低功率射頻電機,非經許可,公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。(即

低功率電波輻射性電機管理辦法第十二條)

低功率射頻電機之使用不得影響飛航安全及干擾合法通信;經發現有干擾現象時,應立即停用,並改善至無干擾時方得繼續使用。

前項合法通信,指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干

擾。(即低功率電波輻射性電機管理辦法第十四條)

	限用物質及其化學符號 Restricted substances and its chemical symbols					
單元Unit	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr+6)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
內外塑膠 件	0	0	0	0	0	0
內外鐵件	-	0	0	0	0	0
滾輪	0	0	0	0	0	0
銘版	0	0	0	0	0	0
電路板	-	0	0	0	0	0
晶片電阻	-	0	0	0	0	0
積層陶瓷 表面黏著 電容	0	0	0	0	0	0
集成電路- IC	-	0	0	0	0	0
電源供應 器	0	0	0	0	0	0
印字頭	-	0	0	0	0	0
馬達	-	0	0	0	0	0
液晶顯示 器	-	0	0	0	0	0
插座	-	0	0	0	0	0
線材	-	0	0	0	0	0

exceeds the reference percentage value of presence condition.

備考 2. "○" 係指該項限用物質之百分比含量未超出百分比含量基準值。

Note 2 : "O" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考 3. "一" 係指該項限用物質為排除項目。

Note 3 : The "-" indicates that the restricted substance corresponds to the exemption.

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10. Revise History

Date	Content	Editor
2022/7/4	Modify Sensor Maximum Length default from 254mm to 152mm, BMark Transmitter default vaule from print side to backside	Linda

