



UniFi[®] AC IN-WALL

**In-Wall 802.11ac
Wi-Fi Access Point**

Model: UAP-AC-IW

QUICK START GUIDE

Introduction

Thank you for purchasing the Ubiquiti Networks® UniFi® AC In-Wall Wi-Fi Access Point. This Quick Start Guide is designed to guide you through installation and also includes warranty terms.

IMPORTANT: UniFi Controller v5.4 is recommended for managing the UAP-AC-IW and is available for download at: www.ubnt.com/download/unifi

Package Contents



Cover Plate



UAP-AC-IW



Back Plate



Wall-Mount Screws
(Qty. 4)



Security Torx
Screws (Qty. 2)



Phillips Screws
(Qty. 2)



Quick Start
Guide

Installation Requirements

- Pre-installed electrical wall box
- Category 5 (or above) UTP cabling approved for indoor use
- Phillips and flathead screwdrivers
- T10 Security Torx bit (for *Security Torx Screw* option)
- UniFi Switch with PoE

IMPORTANT: The UAP-AC-IW requires a UniFi Switch with PoE for power. Passive PoE adapters are not recommended.

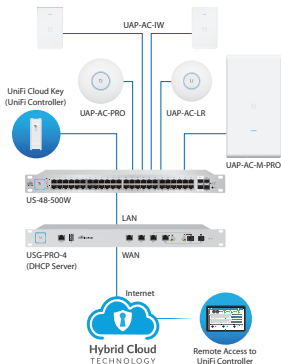
TERMS OF USE: It is the customer's responsibility to follow local country regulations, including operation within legal frequency channels, output power, indoor cabling requirements, and Dynamic Frequency Selection (DFS) requirements.

System Requirements

- Linux, Mac OS X, or Microsoft Windows 7/8/10
- Java Runtime Environment 1.6 (1.8 or newer recommended)
- Web Browser: Google Chrome (Other browsers may have limited functionality.)
- UniFi Controller software v5.4 or newer (available at: www.ubnt.com/download/unifi)

Network Topology Requirements

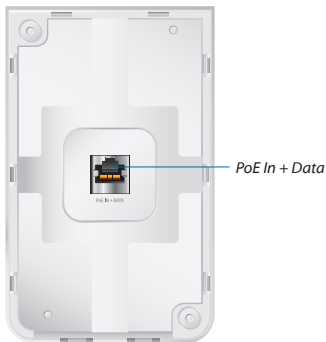
- A DHCP-enabled network (for the AP to obtain an IP address as well as for the wireless clients after deployment)
- A UniFi Cloud Key or management station running the UniFi Controller v5.4 (or newer) software, located either on-site and connected to the same Layer 2 network, or off-site in the cloud or NOC



All UniFi devices support off-site management controllers. For setup details, see the User Guide on the website: www.ubnt.com/download/unifi

Hardware Overview

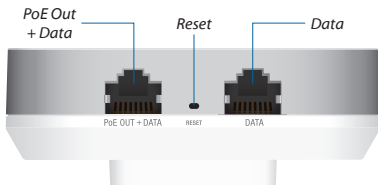
Back Panel



PoE In + Data 10/100/1000 Ethernet port supports data and 802.3at PoE+ input. The UAP-AC-IW itself requires 7W.

802.3at PoE+ input is required to use PoE passthrough. Connect this port to a UniFi Switch with PoE that is connected to your LAN and DHCP server.

Bottom Panel



PoE Out + Data 10/100/1000 Ethernet port supports data and PoE passthrough (requires 802.3at PoE+ input). The maximum PoE passthrough output is 12W.

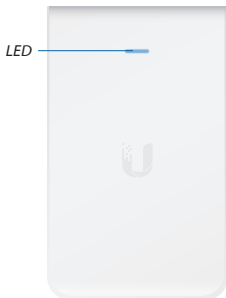
 **Note:** To power and connect an 802.3af device to the LAN, you must use 802.3at PoE+ input.

Reset The *Reset* button serves two functions for the UAP-AC-IW:

- **Restart** Press and release the *Reset* button quickly.
- **Restore to Factory Default Settings** Press and hold the *Reset* button for more than five seconds.

Data 10/100/1000 Ethernet port supports data only. Used to connect a client device to the LAN.

LED



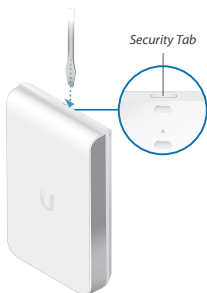
Color	State	Status
White	Flashing	Initializing.
	Steady	Factory defaults, waiting for integration.
White/ Blue	Alternating	Device is busy; do not touch or unplug it. This usually indicates that a process such as a firmware upgrade is taking place.
Blue	Steady	Successfully integrated into a network and working properly.
	Flashing	This is used to locate a device. When you click Locate in the UniFi Controller software, the LED will flash blue. The software will also display the location of the AP on the map.



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Security Tab

The *Security Tab* helps to secure the *Cover Plate* after installation. If you need to remove it, use a flathead screwdriver to depress the *Security Tab* while detaching the *Cover Plate*:



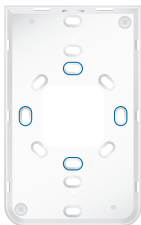
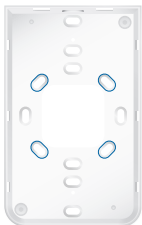
Back Plate

The *Back Plate* offers a variety of mounting holes for use with different wall boxes. Here are a few examples with the appropriate mounting holes outlined in blue:

USA or China



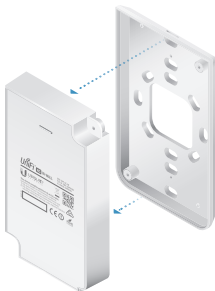
Europe



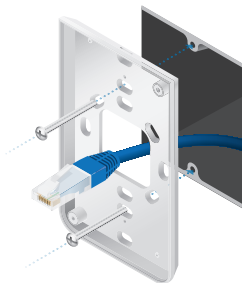
Hardware Installation

An electrical wall box should be pre-installed with an Ethernet cable running from the box to a UniFi Switch with PoE.

1. Detach the UAP-AC-IW from the *Back Plate*.

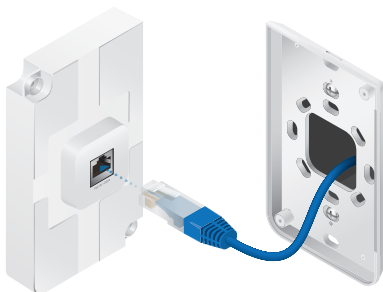


2. Pull the Ethernet cable through the *Back Plate*, and attach the *Back Plate* to the wall box using the *Wall-Mount Screws*.

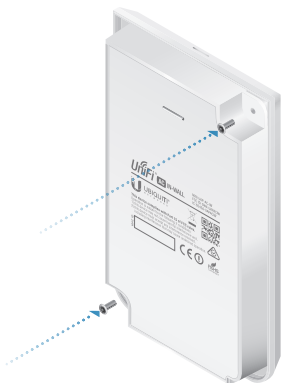


Note: Do not over-tighten the screws.

3. Connect the Ethernet cable in the wall box to the port labeled **PoE IN + DATA**.



4. Attach the UAP-AC-IW to the *Back Plate* using the two *Security Torx or Phillips Screws*.



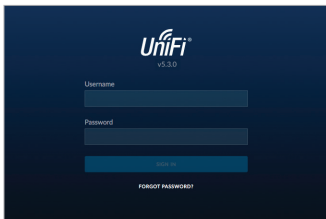
5. Attach the *Cover Plate* to the bottom of the *UAP-AC-IW*. Then press the *Cover Plate* into position until the *Security* and mounting tabs snap into place.



Software Installation

Download and install the latest version of the UniFi Controller software. Launch it and follow the on-screen instructions. The software and step-by-step instructions in the User Guide are available at: **www.ubnt.com/download/unifi**

After you have installed the software and run the UniFi Installation Wizard, a login screen will appear for the UniFi Controller management interface. Enter the Admin Name and Password that you created and click **Log In**.



You can manage your wireless network and view network statistics using the UniFi Controller management interface. For information on configuring and using the UniFi Controller software, refer to the User Guide.

Mobile App Installation

Ubiquiti Networks also offers the UniFi mobile app, which is available from the App Store (iOS) or Google Play™ Store (Android). You can use it to provision a UniFi AP for basic functionality without configuring a UniFi Controller. It also allows seamless provisioning of APs for remote controllers (controllers not on the same Layer 2 network) and easy access to local controllers and those monitored on **unifi.ubnt.com**

Specifications

UAP-AC-IW	
Dimensions	139.7 x 86.7 x 25.75 mm (5.5 x 3.41 x 1.01")
Weight	200 g (6.43 oz)
Networking Interface	(3) 10/100/1000 Ethernet Ports
Button(s)	Reset
Power Method	802.3at PoE+ Supported
Power Supply	UniFi Switch (PoE)
Power Save	Supported
PoE Out	48V Pass-Through (Pins 1, 2+; 3, 6-)
Max. Power Consumption with PoE Passthrough	7W 19W*
Max. TX Power	
2.4 GHz	20 dBm
5 GHz	20 dBm
MIMO	
2.4 GHz	2 x 2
5 GHz	2 x 2
Max. Data Speed	
2.4 GHz	300 Mbps
5 GHz	866.7 Mbps
Max. Range	100 m (328')
Antennas	(1) Dual-Band Antenna, Single-Polarity
Antenna Gain	
2.4 GHz	1 dBi
5 GHz	2 dBi
Wi-Fi Standards	802.11 a/b/g/n/ac
Wireless Security	WEP, WPA-PSK, WPA-Enterprise (WPA/WPA2, TKIP/AES)
Mounting	1-Gang Electrical Wall Box (Not Included)
Operating Temperature	-10 to 50° C (14 to 122° F)
Operating Humidity	5 to 95% Noncondensing
Certifications	CE, FCC, IC

* Requires 802.3at PoE+ switch.

Safety Notices

1. Read, follow, and keep these instructions.
2. Heed all warnings.
3. Only use attachments/accessories specified by the manufacturer.



WARNING: Do not use this product in location that can be submerged by water.



WARNING: Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

Electrical Safety Information

1. Compliance is required with respect to voltage, frequency, and current requirements indicated on the manufacturer's label. Connection to a different power source than those specified may result in improper operation, damage to the equipment or pose a fire hazard if the limitations are not followed.
2. There are no operator serviceable parts inside this equipment. Service should be provided only by a qualified service technician.

Limited Warranty

UBIQUITI NETWORKS, Inc (“UBIQUITI NETWORKS”) warrants that the product(s) furnished hereunder (the “Product(s)”) shall be free from defects in material and workmanship for a period of one (1) year from the date of shipment by UBIQUITI NETWORKS under normal use and operation. UBIQUITI NETWORKS’ sole and exclusive obligation and liability under the foregoing warranty shall be for UBIQUITI NETWORKS, at its discretion, to repair or replace any Product that fails to conform to the above warranty during the above warranty period. The expense of removal and reinstallation of any Product is not included in this warranty. The warranty period of any repaired or replaced Product shall not extend beyond its original term.

Warranty Conditions

The above warranty does not apply if the Product:

- (I) has been modified and/or altered, or an addition made thereto, except by Ubiquiti Networks, or Ubiquiti Networks’ authorized representatives, or as approved by Ubiquiti Networks in writing;
- (II) has been painted, rebranded or physically modified in any way;
- (III) has been damaged due to errors or defects in cabling;
- (IV) has been subjected to misuse, abuse, negligence, abnormal physical, electromagnetic or electrical stress, including lightning strikes, or accident;
- (V) has been damaged or impaired as a result of using third party firmware;
- (VI) has no original Ubiquiti MAC label, or is missing any other original Ubiquiti label(s); or
- (VII) has not been received by Ubiquiti within 30 days of issuance of the RMA.

In addition, the above warranty shall apply only if: the product has been properly installed and used at all times in accordance, and in all material respects, with the applicable Product documentation; all Ethernet cabling runs use CAT5 (or above), and for outdoor installations, shielded Ethernet cabling is used, and for indoor installations, indoor cabling requirements are followed.

Returns

No Products will be accepted for replacement or repair without obtaining a Return Materials Authorization (RMA) number from UBIQUITI NETWORKS during the warranty period, and the Products being received at UBIQUITI NETWORKS' facility freight prepaid in accordance with the RMA process of UBIQUITI NETWORKS. Products returned without an RMA number will not be processed and will be returned freight collect or subject to disposal. Information on the RMA process and obtaining an RMA number can be found at: **www.ubnt.com/support/warranty**

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EXCEPT TO THE EXTENT PROHIBITED BY LOCAL LAW, IN NO EVENT WILL UBIQUITI OR ITS SUBSIDIARIES, AFFILIATES OR SUPPLIERS BE LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES (INCLUDING LOST PROFIT, LOST DATA, OR DOWNTIME COSTS), ARISING OUT OF THE USE, INABILITY TO USE, OR THE RESULTS OF USE OF THE PRODUCT, WHETHER BASED IN WARRANTY, CONTRACT, TORT OR OTHER LEGAL THEORY, AND WHETHER OR NOT ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Note

Some countries, states and provinces do not allow exclusions of implied warranties or conditions, so the above exclusion may not apply to you. You may have other rights that vary from country to country, state to state, or province to province. Some countries, states and provinces do not allow the exclusion or limitation of liability for incidental or consequential damages, so the above limitation may not apply to you. EXCEPT TO THE EXTENT ALLOWED BY LOCAL LAW, THESE WARRANTY TERMS DO NOT EXCLUDE, RESTRICT OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE LICENSE OF ANY SOFTWARE (EMBEDDED IN THE PRODUCT) TO YOU. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to any transactions regarding the sale of the Products.

Compliance

FCC

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

This radio transmitter FCC ID: SWX-UAPACIW has been approved by FCC to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Information: Dual-band antenna with single polarity, 2.4 GHz Gain: 1 dBi, 5 GHz Gain: 2 dBi

Industry Canada

CAN ICES-3(A)/NMB-3(A)

This Class A digital apparatus complies with Canadian CAN ICES-003.

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This radio transmitter (IC: 6545A-UAPACIW) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Information: Dual-band antenna with single polarity, 2.4 GHz Gain: 1 dBi, 5 GHz Gain: 2 dBi

CAN ICES-3(A)/NMB-3(A)

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Pour réduire le risque d'interférence aux autres utilisateurs, le type d'antenne et son gain doivent être choisis de façon que la puissance isotrope rayonnée équivalente (PIRE) ne dépasse pas ce qui est nécessaire pour une communication réussie.

Cet appareil est conforme à la norme RSS Industrie Canada exempts de licence norme(s). Son fonctionnement est soumis aux deux conditions suivantes:

1. Cet appareil ne peut pas provoquer d'interférences et
2. Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.

Cet émetteur radio (IC: 6545A-UAPACIW) a été approuvée par Industrie Canada pour l'exploitation avec l'antenne types énumérés ci-dessous avec le gain maximal admissible et requis l'impédance de l'antenne pour chaque type d'antenne indiqué. Types d'antenne non inclus dans cette liste, ayant un gain supérieur au gain maximal indiqué pour ce type, sont strictement interdits pour une utilisation avec cet appareil.

Informations d'antenne: Antenne bi-bande avec polarité unique, Gain 2.4 GHz: 1 dBi, Gain 5 GHz: 2 dBi

RF Exposure Warning

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be located or operating in conjunction with any other antenna or transmitter.

Les antennes utilisées pour ce transmetteur doivent être installées en considérant une distance de séparation de toute personnes d'au moins 20 cm et ne doivent pas être localisées ou utilisées en conflit avec tout autre antenne ou transmetteur.

CE Marking

CE marking on this product represents the product is in compliance with all directives that are applicable to it.

Alert Sign (!) Follows CE Marking

Alert sign must be indicated if a restriction on use applied to the product and it must follow the CE marking.



RoHS/WEEE Compliance Statement



English

European Directive 2012/19/EU requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

Deutsch

Die Europäische Richtlinie 2012/19/EU verlangt, dass technische Ausrüstung, die direkt am Gerät und/oder an der Verpackung mit diesem Symbol versehen ist, nicht zusammen mit unsortiertem Gemeindeabfall entsorgt werden darf. Das Symbol weist darauf hin, dass das Produkt von regulärem Haushaltsmüll getrennt entsorgt werden sollte. Es liegt in Ihrer Verantwortung, dieses Gerät und andere elektrische und elektronische Geräte über die dafür zuständigen und von der Regierung oder örtlichen Behörden dazu bestimmten Sammelstellen zu entsorgen. Ordnungsgemäßes Entsorgen und Recyceln trägt dazu bei, potentielle negative Folgen für Umwelt und die menschliche Gesundheit zu vermeiden. Wenn Sie weitere Informationen zur Entsorgung Ihrer Altgeräte benötigen, wenden Sie sich bitte an die örtlichen Behörden oder städtischen Entsorgungsdienste oder an den Händler, bei dem Sie das Produkt erworben haben.

Español

La Directiva 2012/19/UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

Français

La directive européenne 2012/19/UE exige que l'équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L'élimination et le recyclage en bonne et due forme ont pour but de lutter contre l'impact néfaste potentiel de ce type de produits sur l'environnement et la santé publique. Pour plus d'informations sur le mode d'élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l'endroit où vous avez acheté le produit.

Italiano

La direttiva europea 2012/19/UE richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull'imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l'ambiente e per la salute dell'essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.

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Nederlands [Dutch]	Hierbij verklaart UBIQUITI NETWORKS, dat deze UBIQUITI NETWORKS apparaat, in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.
English	Hereby, UBIQUITI NETWORKS, declares that this UBIQUITI NETWORKS device, is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Eesti [Estonian]	Käesolevaga UBIQUITI NETWORKS kinnitab, et antud UBIQUITI NETWORKS seade, on vastavus oluliste nõuetele ja teistele asjakohastele sätetele direktiivi 1999/5/EÜ.
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Français [French]	Par la présente UBIQUITI NETWORKS déclare que l'appareil UBIQUITI NETWORKS, est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.
Deutsch [German]	Hiermit erklärt UBIQUITI NETWORKS, dass sich dieses UBIQUITI NETWORKS Gerät, in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinie 1999/5/EG befindet.
Ελληνική [Greek]	Δια του παρόντος, UBIQUITI NETWORKS, δηλώνει ότι αυτή η συσκευή UBIQUITI NETWORKS, είναι σε συμμόρφωση με τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις της οδηγίας 1995/5/EK.
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Malti [Maltese]	Hawnhekk, UBIQUITI NETWORKS, tiddikjara li dan il-mezz UBIQUITI NETWORKS huwa konformi mar-rekwiżiti essenzjali u dispożizzjonijiet rilevanti oħrajn ta 'Direttiva 1999/5/KE.
Norsk [Norwegian]	Herved UBIQUITI NETWORKS, erklærer at denne UBIQUITI NETWORKS enheten, er i samsvar med de grunnleggende kravene og andre relevante bestemmelser i direktiv 1999/5/EF.
Polski [Polish]	Niniejszym, Ubiquiti Networks, oświadcza, że urządzenie UBIQUITI NETWORKS, jest zgodny z zasadniczymi wymaganiami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/WE.
Português [Portuguese]	UBIQUITI NETWORKS declara que este dispositivo UBIQUITI NETWORKS, está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.
Română [Romanian]	Prin prezenta, UBIQUITI NETWORKS declară că acest dispozitiv UBIQUITI NETWORKS este în conformitate cu cerințele esențiale și alte prevederi relevante ale Directivei 1999/5/CE.
Slovensky [Slovak]	Týmto UBIQUITI NETWORKS, prehlasuje, že toto UBIQUITI NETWORKS zariadenie, je v súlade so základnými požiadavkami a ďalšími relevantnými ustanoveniami smernice 1999/5/ES.
Español [Spanish]	Por medio de la presente UBIQUITI NETWORKS declara que este dispositivo UBIQUITI NETWORKS, cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.
Svenska [Swedish]	Härmed UBIQUITI NETWORKS, intygar att denna UBIQUITI NETWORKS enhet är i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

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