

WD Elements™



Technical Support Services

http://support.wd.com
www.wd.com

Table with 4 columns: Region, Phone Number, and Contact Information. Includes North America, Spanish, Europe, and Asia Pacific details.

d Award in Your Favor. For Disputes in which you or WDT seeks \$75,000 or less in damages, exclusive of attorney's fees and costs... e Attorney's Fees. WDT will not seek its attorney's fees and expenses for any arbitration commenced involving a Dispute under this Agreement...

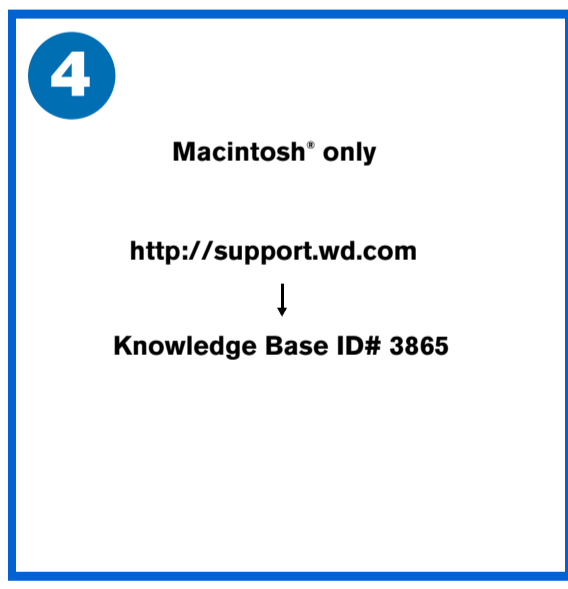
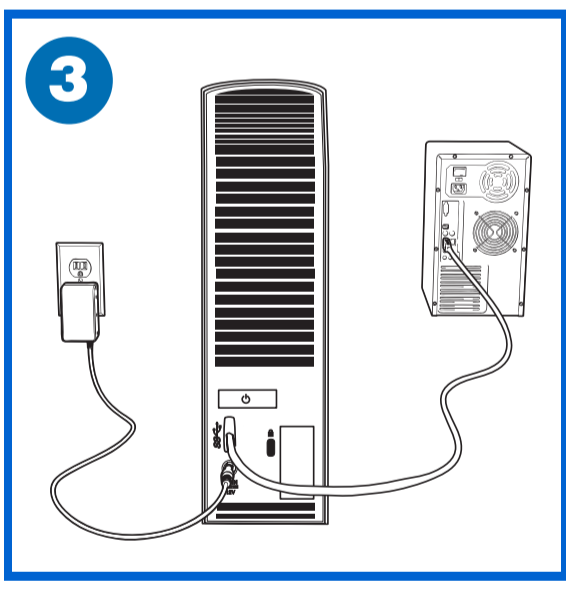
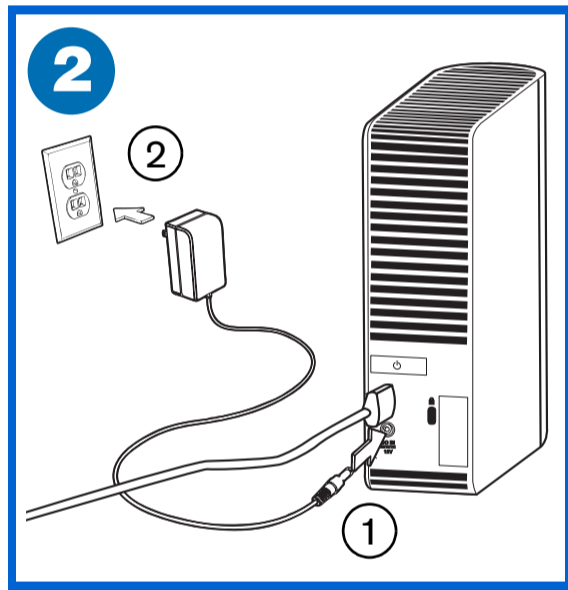
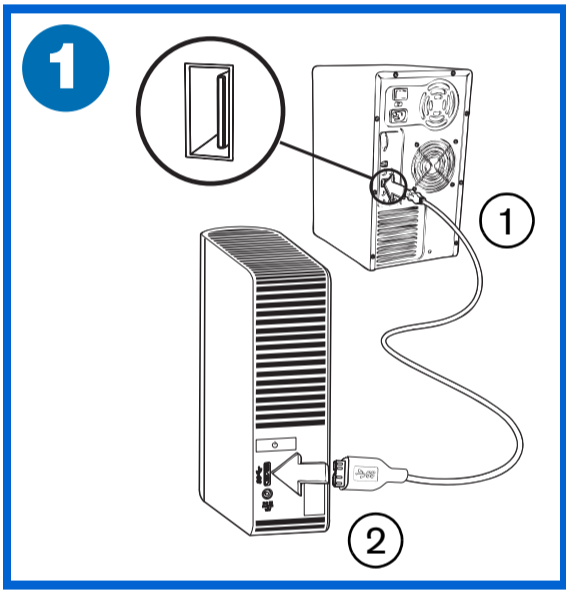
Regulatory Compliance

FCC Class B Information
Operation of this device is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received. This device has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules...

CAN ICES-3 (B) / NMB-3 (B) Statement
Cet appareil numérique de la classe B est conforme à la norme NMB-3 (B) du Canada. This device complies with Canadian ICES-3 (B).

Safety Compliance
Approved for US and Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1. Safety of Information Technology Equipment with a UL Listed PC. Approuvé pour les États-Unis et le Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1. Sécurité d'équipement de technologies de l'information. This device is only for use with the compatible UL Listed AC adapter.

CE Compliance for Europe
Marking by the CE symbol indicates compliance of this system to the applicable Council Directives of the European Union, including the EMC Directive (2004/108/EC) and the Low Voltage Directive (2006/95/EC). A "Declaration of Conformity" in accordance with the applicable directives has been made and is on file at Western Digital Europe.



BINDING INDIVIDUAL ARBITRATION AND CLASS ACTION WAIVER AGREEMENT
IMPORTANT - READ CAREFULLY. YOUR PURCHASE IS SUBJECT TO THE TERMS OF THIS BINDING INDIVIDUAL ARBITRATION AND CLASS ACTION WAIVER AGREEMENT (THIS "AGREEMENT"), AND OTHER TERMS AS APPLICABLE TO PARTICULAR PRODUCTS OR SERVICES. THIS AGREEMENT CONTAINS A BINDING ARBITRATION PROVISION THAT REQUIRES THE RESOLUTION OF DISPUTES ON AN INDIVIDUAL BASIS, LIMITS YOUR ABILITY TO SEEK RELIEF IN A COURT OF LAW, AND WAIVES YOUR RIGHT TO PARTICIPATE IN CLASS ACTIONS, CLASS ARBITRATIONS, OR A JURY TRIAL FOR CERTAIN DISPUTES.

after the Dispute Notice is received, you or WDT may commence an arbitration proceeding pursuant to this Agreement. Following submission and receipt of the Dispute Notice, each of the parties agrees to act in good faith to seek to resolve the Dispute before commencing arbitration. 5. WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS. YOU AND WDT AGREE THAT EACH PARTY MAY BRING DISPUTES AGAINST THE OTHER PARTY ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDINGS, INCLUDING WITHOUT LIMITATION FEDERAL OR STATE CLASS ACTIONS, OR CLASS ARBITRATIONS, ACCORDINGLY, UNDER THE ARBITRATION PROCEDURES OUTLINED IN THIS AGREEMENT, AN ARBITRATOR SHALL NOT COMBINE OR CONSOLIDATE MORE THAN ONE PARTY'S CLAIMS WITHOUT THE WRITTEN CONSENT OF ALL AFFECTED PARTIES TO AN ARBITRATION PROCEEDING.

بشرط التمسر بوضع CE إلى نواقل هذا الطراز مع توجيهات الحماية العالمية للتطبيق والأخامة باللائحة الأوروبية بما في ذلك توجيهات التوافقية الكهرومغناطيسية (EMC) (2004/108/EC) وتوجيهات الجهد الكهربائي المنخفض (2006/95/EC) وتم وضع "إعلان المطابفة" وفقا للتوجيهات العالمية للتطبيق وهو موجود في ملف على Western Digital Europe.

GS Mark (Germany only)
Maschinenlärminformations-Verordnung 3. GPSGV: Der höchste Schalldruckpegel beträgt 70 dB(A) oder weniger gemäß EN ISO 7779, falls nicht anders gekennzeichnet oder spezifiziert.

KC Notice (Republic of Korea only)
기종별 사용자 안내문
본 기기(가정용 출산기기)에 이 기기는 가정용 (급) 전자기파가 가전제품에서 사용되는 것만큼 적으며, 주변기기에서 사용할 수 있습니다.

Australia/New Zealand
Nothing in this warranty modifies or excludes your legal rights under the Australian Competition and Consumer Act or the New Zealand Consumer Guarantees Act. This warranty identifies WD's preferred approach to resolving warranty claims which is likely to be quick and simple for all parties. No other warranties either express or implied by law, including but not limited to those contained in the Sale of Goods Act, are made with respect to the Product. If you purchased your Product in New Zealand for the purposes of a business, you acknowledge and agree that the New Zealand Consumer Guarantees Act does not apply.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.

Warranty
WD warrants that the Product, in the course of its normal use, will for the term defined below, be free from defects in material and workmanship and will conform to WD's specifications. The term of your warranty is 3 years in Australia and New Zealand, unless otherwise required by law. The term of your warranty period shall commence on the purchase date appearing on your purchase receipt, from an authorized distributor or authorized reseller. Proof of purchase shall be required to be eligible for this warranty and to establish the commencement date of this warranty. Warranty service will not be provided unless the Product is returned to an authorized distributor, authorized reseller or regional WD return center within the warranty period specified on your purchase receipt. WD may at its discretion make extended warranties available for purchase. WD shall have no liability for any Product returned if WD determines that the Product was (i) not purchased from an authorized distributor or authorized reseller, (ii) not used in accordance with WD specifications and instructions, (iii) not used for its intended function, or (iv) stolen from WD, or that the asserted defect (a) is not attributable to misuse, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, including the mounting frame, unless the product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, as found at http://support.wd.com), accident or mishandling while in the possession of someone other than WD.

PRODUCTS ARE COMPLEX AND FRAGILE ITEMS THAT MAY OCCASIONALLY FAIL DUE TO (A) EXTERNAL CAUSES, INCLUDING WITHOUT LIMITATION, MISHANDLING, EXPOSURE TO HEAT, COLD, AND HUMIDITY, AND POWER FAILURES, OR (B) INTERNAL FAULTS. SUCH FAILURES CAN RESULT IN THE LOSS, CORRUPTION, DELETION OR ALTERATION OF DATA. NOTE THAT YOU SHALL BE RESPONSIBLE FOR THE LOSS, CORRUPTION, DELETION OR ALTERATION OF DATA HOWSOEVER CAUSED, AND FOR BACKING UP AND PROTECTING DATA AGAINST LOSS, CORRUPTION, DELETION OR ALTERATION. YOU AGREE TO CONTINUALLY BACK UP ALL DATA ON THE PRODUCT, AND TO COMPLETE A BACKUP PRIOR TO SEEKING ANY GENERAL SERVICE AND TECHNICAL SUPPORT FROM WD. In Australia, if the Product is not of a kind ordinarily acquired for personal, domestic or household use or consumption, provided it is fair and reasonable to do so, WD limits its liability to replacement of the Product or supply of equivalent or better Product.

This warranty shall extend to repaired or replaced Products for the balance of the applicable period of the original warranty or ninety (90) days from the date of shipment of a repaired or replaced Product, whichever is longer. This warranty is WD's sole manufacturer's warranty and is applicable only to Products sold as new. Obtaining Service
WD values your business and always attempts to provide you the very best of service. Should you encounter any problem, please give us an opportunity to address it before returning this Product. Most technical support questions can be answered through our knowledge base or e-mail support service at http://support.wd.com. If technical support is not available or, if you prefer, please contact WD at the applicable telephone number shown in the front of this document. If you wish to make a claim, you should initially contact the dealer from whom you originally purchased the Product. If you are unable to contact the dealer from whom you originally purchased the Product, please visit our product support Web site at http://support.wd.com for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns (i.e., one for which an RMA number has been issued) will be returned to you at your expense. Authorized returns (i.e., one for which an RMA number has been issued) will be returned to you at your expense. Authorized returns (i.e., one for which an RMA number has been issued) will be returned to you at your expense. Authorized returns (i.e., one for which an RMA number has been issued) will be returned to you at your expense.

Your original box and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via http://support.wd.com.

Western Digital Technologies, Inc.
3355 Michelson Drive, Suite 100
Irvine, California 92612
E-mail: support@wd.com

Warranty Information

All Regions Except Australia/New Zealand
Obtaining Service
WD values your business and always attempts to provide you the very best of service. If this Product requires maintenance, either contact the dealer from whom you originally purchased the Product or visit our product support Web site at http://support.wd.com for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured, to the address provided on your return paperwork. Your original box and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via http://support.wd.com. WD shall have no liability for lost data regardless of the cause, recovery of lost data, or data contained in any Product placed in its possession.

Limited Warranty
WD warrants that the Product, in the course of its normal use, will for the term defined below, be free from defects in material and workmanship and will conform to WD's specifications. The term of your limited warranty depends on the country in which your Product was purchased. The term of your limited warranty is for 1 year in the North, South and Central America region, 2 years in the Europe, the Middle East and Africa region, and 3 years in the Asia Pacific region, unless otherwise required by law. The term of your limited warranty period shall commence on the purchase date appearing on your purchase receipt. WD may at its discretion make extended warranties available for purchase. WD shall have no liability for any Product returned if WD determines that the Product was stolen from WD or that the asserted defect (a) is not present, (b) cannot reasonably be rectified because of damage occurring before WD receives the Product, or (c) is attributable to misuse, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, unless the product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, as found at http://support.wd.com), accident or mishandling while in the possession of someone other than WD. Subject to the limitations specified above, your sole and exclusive warranty shall be during the period of warranty specified above and at WD's option, the repair or replacement of the Product with an equivalent or better Product. The foregoing warranty of WD shall extend to repaired or replaced Products for the balance of the applicable period of the original warranty or ninety (90) days from the date of shipment of a repaired or replaced Product, whichever is longer.

The foregoing limited warranty is WD's sole warranty and is applicable only to products sold as new. The remedies provided herein are in lieu of and all other remedies, whether implied or statutory, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose, and b) any and all obligations and liabilities of WD for damages including, but not limited to, accidental, consequential, special or punitive damages, lost profits or expenses, or lost data arising out of or in connection with the purchase, use, or performance of the Product, even if WD has been advised of the possibility of such damages. In the United States, some states do not allow exclusion or limitation of incidental or consequential damages, so the limitations above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Garantieinformationen

Alle Regionen außer Australien/Neuseeland
Inanspruchnahme des Service
WD schätzt Ihre Business und versucht immer bestmöglich, Ihnen den bestmöglichen Service zu bieten. Wenn dieses Produkt gewartet werden muss, wenden Sie sich entweder an den Händler, bei dem Sie das Produkt ursprünglich erworben haben, oder besuchen Sie unsere Website für Produktsupport unter http://support.wd.com. Wenn Sie eine RMA-Nummer sowie Anweisungen zur Rücksendung unseres Service und wie eine RMA (Waren-Rücksendberechtigung) angefordert werden kann, wird festgestellt, dass das Produkt defekt ist, erhalten Sie eine RMA-Nummer sowie Anweisungen zur Rücksendung des Produkts. Eine nicht autorisierte Rücksendung, (d. h. eine Sendung, für die keine RMA-Nummer erteilt wurde) wird zu Ihren Lasten an Sie zurückgeschickt. Autorisierte Rücksendungen sind im Voraus zu bezahlen, entsprechend zu versichern und einer längeren Versanddauer an die auf Ihren Rücksendunterlagen angegebene Adresse zu richten. Der Originalkarton und das entsprechende Verpackungsmaterial sollten zur Lagerung und zum Versand Ihres WD-Produkts stets aufbewahrt werden. Um festzustellen, ob Ihre Garantie noch gültig ist, prüfen Sie die verbleibende Garantiedauer für das Produkt (Seriennummer erforderlich) unter http://support.wd.com. WD haftet weder für den Verlust von Daten noch den Umfang von Schäden, noch deren Wiederherstellung oder für Daten, die auf Produkten gespeichert sind, die sich im Besitz von WD befinden.

Beschränkte Garantie
WD garantiert, dass das Produkt bei normaler Benutzung, für den weiter unten bestimmten Zeitraum, keine Material- und Verarbeitungsfehler aufweist, und dass es den WD-Spezifikationen entspricht. Die Geltungsdauer Ihrer beschränkten Garantie hängt davon ab, in welchem Land Sie das Produkt erworben haben. Die Geltungsdauer Ihrer beschränkten Garantie beträgt 1 Jahre in den Regionen Nord-, Süd- und Zentralamerika, 2 Jahre in den Regionen Europa, Mittlerer Osten und Afrika, und 3 Jahre in den Regionen Asien und Pazifik, es sei denn, es ist gesetzlich anders vorgeschrieben. Die beschränkte Garantie beginnt mit dem Datum des Kaufs. WD bietet unter Umständen nach eigenem Ermessen erweiterte Garantieleistungen zum Kauf an. WD übernimmt keine Haftung für die Rücksendung des Produkts, wenn WD feststellt, dass das Produkt auf unrichtiger Weise von WD erhalten wurde oder dass der montierte Defekt (a) nicht existiert, (b) nicht behoben werden kann, da der Schaden nachweislich entstanden ist, bevor es in Besitz von WD war oder (c) auf falsche Anwendung, unsachgemäße Installation, Änderungen (einschließlich des Entfernens oder Zerstörens von Etiketten und Öffnens oder Entfernens von Gehäusen, es sei denn, das Produkt ist auf der Liste von benutzer-servicebaren Produkten und die spezifische Änderung liegt innerhalb der Bereiche der anwendbaren Anweisungen wie beschrieben unter http://support.wd.com), einen Unfall oder falsche Handhabung während es im Besitz einer anderen Partei als WD war, zurückzuführen ist. Unter Beachtung der oben genannten Einschränkungen besteht Ihr einziger und ausschließlicher Garantieservice während der Dauer der genannten Garantie und nach Ermessen von WD in einer Reparatur des defekten Produkts oder dem Austausch des Produkts gegen ein gleichwertiges oder besseres Produkt. Für reparierte oder umgetauschte Produkte gilt entweder die Restlaufzeit der ursprünglichen Produktgarantie oder eine Garantiezeit von neunzig (90) Tagen, je nachdem, welche der beiden Möglichkeiten zu einer längeren verbleibenden Garantiezeit führt. Die beschriebene, beschränkte Garantie ist die einzige Garantieleistung von WD und gilt ausschließlich für neu verkaufte Produkte. Die hier genannten Leistungen werden erbracht an Stelle von (a) jeglichen anderen Garantieleistungen, ob ausdrücklich, implizit oder gesetzlich festgelegt, einschließlich aber nicht beschränkt auf jegliche implizierte Zusicherung der allgemeinen oder erforderlichen Gebrauchstauglichkeit und (b) jeglichen Verpflichtungen und Haftung seitens WD für Schäden einschließlich aber nicht beschränkt auf Neben-, Folge- oder spezielle Schäden bzw. finanzielle Verluste, Profitverlust oder Ausgaben sowie Datenverlust, die in Verbindung mit dem Kauf, dem Einsatz oder der Leistung des Produkts stehen, auch wenn WD auf die Möglichkeit solcher Schäden aufmerksam gemacht wurde.

Informations sur la garantie

Toutes régions sauf l'Australie et la Nouvelle Zélande
Orientation de service
WD apprécie votre clientèle et tente de vous fournir les meilleurs services. Si ce Produit nécessite une intervention de maintenance, vous pouvez contacter le vendeur chez qui vous avez acheté le Produit ou consulter notre site Web à l'adresse http://support.wd.com pour savoir comment obtenir une assistance ou une autorisation de retour de matériel (RMA). Si il est déterminé que le Produit peut être défectueux, vous recevrez un numéro de RMA et des instructions pour le retour du Produit. Les retours non autorisés (c'est-à-dire ceux sans numéro RMA) vous seront renvoyés à vos frais. Les retours autorisés doivent être envoyés dans un conteneur convenable, prépayés et assurés, à l'adresse fournie sur vos documents de retour. Le carton et le matériel d'origine doivent être conservés pour la garantie. Veuillez vérifier la date de votre produit WD. Pour établir de façon indiscutable la période de garantie, vérifiez la date d'expiration de la garantie (vous aurez besoin du numéro de série) à l'adresse http://support.wd.com. WD n'assume aucune responsabilité quant aux pertes de données, quelle qu'en soit la cause, à la récupération de données perdues, ou aux données contenues dans tout Produit mis en sa possession.

Garantie limitée
WD garantit que le produit, dans le cadre de son utilisation normale, sera exempt de défauts de fabrication et de matériel dans des conditions normales d'utilisation pour la période indiquée ci-dessous et sera en conformité avec les spécifications WD mentionnées dans la présente. La période de votre garantie limitée dépend du pays où le produit a été acheté. La durée de votre garantie limitée est de 1 ans en Amérique du Nord, en Amérique du Sud et en Amérique centrale, de 2 ans en Europe, au Moyen-Orient et en Afrique, et de 3 ans en Asie/Pacifique, dans toute la mesure autorisée par la loi. La durée de votre garantie limitée commencera à la date d'achat apparaissant sur votre facture. WD peut à sa seule discrétion proposer à la vente des extensions de garantie, renvoyés à WD déterminer que le produit a été volé à WD ou que le défaut revendiqué a) n'est pas présent, b) ne peut pas raisonnablement être corrigé en raison de dommages survenus avant l'arrivée du produit chez WD, c) est attribuable à une utilisation inappropriée, une installation incorrecte, une modification non autorisée de la configuration ou de l'emplacement d'éléments de montage, l'enlèvement de boîtiers externes, à moins que le produit ne figure dans la liste des produits pouvant être réparés de manière limitée par l'utilisateur et que la modification spécifique entre dans le cadre des instructions applicables telles que répertoriées à l'adresse http://support.wd.com), un accident ou un mauvais traitement lors de sa possession par un tiers autre que WD. Sous réserve des limitations ci-dessus, la garantie limitée mentionnée ci-dessus est la seule garantie de WD et s'applique uniquement à des produits vendus en tant que produits neufs. Les recours fournis ci sont donnés en lieu et place de a) tout recours en droit de garantie, expresse, implicite ou légale, y compris, mais sans s'y limiter, toute garantie implicite de valeur marchande ou d'adéquation à un usage particulier, et b) toute obligation et toute responsabilité pour des dommages, y compris, mais sans s'y limiter, les dommages accidentels, indirects ou spéciaux, ou toute perte financière, tout manque à gagner ou frais, ou données perdues à la suite de ou liée à l'achat, l'utilisation ou la mise en œuvre du Produit, même si WD a été averti de la possibilité de tels dommages.

